

January 31, 2024

El Dorado County
Chief Administrative Office
Sue Hennike, Assistant Chief Administrative Officer

330 Fair Lane, Bldg. A
Placerville, CA 95667

Dear Ms. Hennike:

We confirmed, that on January 8th a deposit was inadvertently scanned with a different batch into your account. This is a very unusual occurrence and one we seek to rectify for both clients as soon as possible. Below are screen grabs showing El Dorado County's actual daily account deposit (\$11,730.88) AND the City of Torrance's deposit (\$43,419.30), for the same day mistakenly scanned into the County's account.

El Dorado County 1/8/24 Regular Deposit

CashPro | Remote Deposit

Simple Deposit Items Detail Report

Customer County of El Dorado
Deposit 000494

Report Settings

Sort criteria Sequence
Filtered fields

Amount/Item Totals

Total number of items 35
Total amount of deposit 11,730.88 USD

Report Details

Account group	Master-EMS	Status	Received
Account number	1543 - CAO EMS Ambulance	Transferred by	RWITTMAN
Assigned to	RWITTMAN	Sent date and time	Jan 08, 2024 03:06 PM
Create date and time	Jan 08, 2024 03:05 PM	Received date and time	

Deposit Items

City of Torrance 1/8/24 Deposit Scanned to El Dorado County Account

1/8/24, 3:29 PM

Bank of America | CashPro | Remote Deposit

CashPro | Remote Deposit

Deposit Details

Customer County of El Dorado
Account group Master-EMS
Deposit 000496

Deposit Details

Account group Master-EMS
Account number 0000000543 - CAO EMS Ambulance
Routing/transit number 0216
Created by RWITTMAN
Create date Jan 08, 2024 03:27 PM
Number of items 49/49
Amount 43,419.30
Type Image

Receipt Details

Transmitted by RWITTMAN
Transmitted date 01/08/24
Transmitted time 03:29 PM
Received date N/A
Received time N/A
Posted date 01/08/24

<https://remotedeposit-cashpro.bankofamerica.com/CPWECompletion/DepositList.faces>

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Deposit Slip (4050) Cash Folder

Deposit Date IS BETWEEN 01/08/2024 AND 01/08/2024; AND Company IS City of Torrance Fire Department EMS; AND Credits IS Payment-Check OR Payment-Check QAF/PPGEMT OR Payment-Check QAF/PPGEMT Supp

City of Torrance Fire Department EMS

Deposit Date	Check #	Amount
01/08/24	6510	200.00
01/08/24	710449	505.30
01/08/24	710515	488.23
01/08/24	730	155.00
01/08/24	7547	200.00
01/08/24	761237358	937.59
01/08/24	930105	124.05
01/08/24	9767	275.00
Company Totals	48	\$ 43,419.30

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City of Torrance Fire Department EMS

<u>Deposit Date</u>	<u>Check #</u>	<u>Amount</u>
01/08/24	00000000145251	576.14
01/08/24	0001861638	226.00
01/08/24	0004047756	1,893.84
01/08/24	00060876	2,655.73
01/08/24	00060877	1,143.33
01/08/24	0010016076	180.00
01/08/24	0010096319	50.00
01/08/24	0095597160	95.93
01/08/24	021829	505.30
01/08/24	035066	200.00
01/08/24	051092945	98.77
01/08/24	1021	50.00
01/08/24	1101	90.00
01/08/24	1102	150.00
01/08/24	1124	200.00
01/08/24	11605	679.40
01/08/24	1196827897	1,568.90
01/08/24	1196849387	121.65
01/08/24	12886452	1,885.85
01/08/24	13193	23.42
01/08/24	1501	132.20
01/08/24	1678	2,260.00
01/08/24	179	150.00
01/08/24	183	336.90
01/08/24	185957	203.66
01/08/24	1966	50.00
01/08/24	198	50.00
01/08/24	2140	25.00
01/08/24	28358669	172.57
01/08/24	28358670	7,924.55
01/08/24	28365507	1,984.00
01/08/24	28366315	586.70
01/08/24	3325	25.00
01/08/24	3809821	135.95
01/08/24	4001502	119.56
01/08/24	4001503	3,325.00
01/08/24	422011	251.61
01/08/24	45-00411310	7,515.92
01/08/24	56077339	2,762.40
01/08/24	566719	128.85

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We have set additional security filters on our scanning profiles to prevent similar incidents from happening again. In the meantime, the most expedient solution to this would be for Wittman to cut a check to "The City of Torrance Fire Department" for \$43,419.30. Then Wittman would collect the funds for \$43,419.30 from El Dorado County on a separate invoice once Board approves. I sincerely apologize for any inconvenience this may cause. Please let me know if you have any questions on how best to proceed for your team and the other clients' team.

Sincerely,

A handwritten signature in blue ink that reads "Corinne Wittman-Wong". The signature is fluid and cursive, with a prominent loop at the end of the last name.

Wittman Enterprises
Corinne Wittman-Wong, CEO