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Operational Audit Mental Health Psychiatric Health Facility

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Cc: Theresa R Daly

Mental Health Advisory Committee:

On August 3rd, Telecare, the contractor, initiated the operation audit for the Psychiatric Health Facility (PHF). They spent approximately four hours here meeting with management and staff at the facility, inspecting the facility and reviewing policies and procedures. Follow up interviews were done this week with some management personnel who were not available on August 3rd. We are expecting a written report with recommendations in the near future.

I have heard a rumor that the PHF operational audit was to assist the County with privatizing the PHF. The contract for services is to conduct an operational audit of the management of the PHF and CRT and how the County can improve the operation at the facility with Mental Health providing those services. The contract is not to assess whether to privatize the facility. Telecare does provide contracted services for the PHF in Placer County this may be where the rumor started. Again, the operational audit is not focusing on contracting out those services.

Please let me know if you have any questions or need further information.

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