|  | Proposed Investment Strategy |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | September 15, 2011 |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| Area | Project | Est. | Investment | Projected Savings |  |  |  |  | Confidence |
|  |  | Investment | description |  |  |  |  |  | Level |
|  |  |  |  | 2011-2012 | 2012-2013 | 2013-2014 | 2014-2015 | 2015-2016 |  |
| IT | Full utilization of Legistar | 10,000 | laptops, staff time | 100,000 | 250,000 | 257,500 | 265,225 | 275,000 | 80\% |
|  | Upgrade E-mail system | 500,000 | system and implementation | 250,000 | 750,000 | 772,500 | 795,675 | 820,000 | 70\% |
|  | Ugrade HR/Payroll system | 2,200,000 | system and implementation |  | 600,000 | 1,200,000 | 2,000,000 | 3,000,000 | 50\% |
|  | Upgrade DA/PD system | 1,000,000 | system and implementation | 200,000 | 206,000 | 212,180 | 218,545 | 225,000 | 60\% |
|  | Upgrade Financial system | 10,000,000 | system and implementation |  |  |  |  | 11,500,000 | 50\% |
|  | Upgrade Land Mgmt system | 1,000,000 | system and implementation |  |  |  |  | 1,000,000 | 50\% |
|  | Upgrade Property Tax system | 2,000,000 | system and implementation |  |  |  |  | 1,000,000 | 50\% |
|  | Upgrade dept records storage | 100,000 | staff time |  |  |  |  | 500,000 | 70\% |
|  | TOTAL | 16,810,000 |  | 550,000 | 1,806,000 | 2,442,180 | 3,279,445 | 18,320,000 |  |
|  |  |  |  |  |  |  |  |  |  |
| HR | Personnel Policies Update | 25,000 | EH time | 10,000 | 100,000 | 100,000 | 100,000 | 100,000 | 70\% |
|  | Hiring procedures | 25,000 | EH time | 225,000 | 231,750 | 238,703 | 245,864 | 250,000 | 80\% |
|  | Disciplinary procedures | 25,000 | EH time |  |  |  |  | 900,000 | 80\% |
|  | Staff training | 250,000 | 1 FTE plus programs |  |  |  |  | 900,000 | 80\% |
|  | Mentoring | 0 | staff time |  |  |  |  | 25,000 | 60\% |
|  | Exec Mgmt selection/training | 25,000 | staff time plus programs |  |  |  |  | 25,000 | 60\% |
|  | Customer Service training | 100,000 | staff time plus programs |  |  |  |  | 500,000 | 70\% |
|  | Extra Help procedures | 25,000 | EH time |  |  |  |  | 500,000 | 80\% |
|  | Labor Relations/contracts | 0 | staff time |  |  | 100,000 |  | 100,000 | 80\% |
|  | TOTAL | 475,000 |  | 235,000 | 331,750 | 438,703 | 345,864 | 3,300,000 |  |
|  |  |  |  |  |  |  |  |  |  |
| Risk | Assessment \& management | 0 | staff time | 100,000 | 200,000 | 300,000 | 400,000 | 500,000 | 80\% |
|  | Proactive training programs | 100,000 | staff time plus programs |  | 100,000 | 250,000 | 350,000 | 500,000 | 80\% |
|  | TOTAL | 100,000 |  |  |  |  |  | 1,000,000 |  |
|  |  |  |  |  |  |  |  |  |  |
| Purch. | Improved contracts procedures | 100,000 | staff time |  |  |  |  | 500,000 | 70\% |
|  | Updated limits | 0 | staff time |  |  |  |  | 500,000 | 60\% |
|  | TOTAL | 100,000 |  |  |  |  |  | 1,000,000 |  |
|  |  |  |  |  |  |  |  |  |  |
| Facilities | Property management | 250,000 | 1 FTE plus contract time |  | 250,000 | 500,000 | 750,000 | 1,000,000 | 50\% |
|  | TOTAL | 250,000 |  |  | 250,000 | 500,000 | 750,000 | 1,000,000 |  |
|  |  |  |  |  |  |  |  |  |  |
| Econ Dev | Proactive bus. attraction | 250,000 | contract time plus incentives |  | 100,000 | 250,000 | 500,000 | 1,000,000 | 50\% |
|  | Improved processes for land use |  | contract time plus incentives |  |  |  |  |  |  |
|  | Bus. Retention efforts |  | contract time plus incentives |  |  |  |  |  |  |
|  | Improved coordination |  | contract time plus incentives |  |  |  |  |  |  |
|  | TOTAL | 250,000 |  |  | 100,000 | 250,000 | 500,000 | 1,000,000 |  |


| Fin Ops | Improved standards | 100,000 | staff time plus EH |  |  |  |  | 10,000,000 | 50\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Dept accountability | included | staff time plus EH |  |  |  |  | included |  |
|  | Reduced duplication | included | staff time plus EH |  |  |  |  | included |  |
|  | TOTAL | 100,000 |  |  |  |  |  | 10,000,000 |  |
|  |  |  |  |  |  |  |  |  |  |
| CAO | Proactive legislative actions | 100,000 | staff time plus contract |  |  |  |  | 500,000 | 50\% |
|  | Internal communications | 25,000 | programs |  |  |  |  | 250,000 | 50\% |
|  | External communications | 25,000 | programs |  |  |  |  | 250,000 | 50\% |
|  | Strategic priorities |  | staff time | 250,000 | 250,000 | 500,000 | 750,000 | 1,000,000 | 70\% |
|  | TOTAL | 150,000 |  | 250,000 | 250,000 | 500,000 | 750,000 | 2,000,000 |  |
| TOTALS |  | 18,235,000 |  |  |  |  |  |  |  |
| TOTALS |  | 10,235,000 |  | 1,035,000 | 2,737,750 | 4,130,883 | 5,625,309 | 37,620,000 |  |
|  |  |  |  |  |  |  |  |  |  |
| Consensus Estimate of Department Heads on overall savings in FTEs is 20\% |  |  |  |  |  |  |  | 35,000,000 |  |

