

Risk Management Division "Together Providing Risk Management Solutions"

Risk Investment Team

Board of Supervisors September 11, 2012

RISK INVESTMENT TEAM FOCUS

| Investment Team | List of Priorities | 2011-12 | 2012-13 | 2013-14 |
|-----------------|---|---------|---------|---------|
| Risk Management | Claims Management -monthly report to the Board of Supervisors | | | |
| | Disability Management - review and update policies and procedures | | | |
| | Health Benefits - develop long-term strategy. | | | |
| | Wellness Program | | | |
| | Enhance relationships w/ health provider networks | | | |
| | Medical Exams Pre-employment | | | |
| | Essential job functions/analysis | | | |
| | Risk Management- organization training | | | |
| | Develop MOA insurance language for non-county agencies | | | |
| | Safety Program | | | |
| | Update policy and procedures | | | |
| | IIPP and Code of Safe Work Practices | | | |

LIABILITY CLAIMS MANAGEMENT

The County currently has 136 Open Claims as of August 31, 2012:

| | TOTAL | RESERVES | RE | COVERY | TOTA | AL INCURRED |
|-------|-----------------|--------------|----|--------|------|-------------|
| Total | \$ 1,741,033 | \$ 5,294,462 | \$ | 12,400 | \$ | 7,023,095 |

Board or Supervisor's Request:

Monthly Claim Reports – Still in Development - Confidential Litigation Status Issues

- Current Claim Forms logged and filed with Clerk of the Board Available for Review
- Validate iVOS data from George Hills Company
- Upon Final Review Expected to begin Monthly Reports by the 2nd Quarter

DISABILITY MANAGEMENT

Integrated Disability Management Program

Purpose:

to integrate all disability management issues and provide a systematic and comprehensive approach to disability cases (work or non-work related) in accordance with the legal provisions of:

- CA Worker's Compensation Laws,
- Federal Family Medical Leave Act (FMLA),
- CA Family Rights Act (CFRA),
- California Fair Employment and Housing Act (FEHA), and
- The Americans With Disability Act (ADA).

DISABILITY MANAGEMENT

Our preliminary results for the first six (6) months:

| FMLA Cases Managed: | |
|---|-----|
| Total Open Cases | 29 |
| Interactive Interview Process Meetings: | 18 |
| CalPERS Retirements: | |
| Disability Retirements: | 1 |
| Industrial Disability Retirements: | 2 |
| Medical Separations: | 2 |
| Resignations: | 5 |
| Ergonomic Evaluations: | 5 |
| Worker's Compensation Program: | |
| Open Claims | 30 |
| Closed Claims | 24 |
| Delayed/Denied Claims | 9 |
| Total Open Claims | 294 |
| | |

HEALTH BENEFITS PROGRAM

Long-Term Strategy:

Negotiations for the 2013 Health Benefit Program yielded an overall rate increase of 3.98%, or \$1,128,205.00 for the 2012 Health Benefit Program year. Notwithstanding an increase over the 2012 Health Benefit Program year, this was a very favorable net increase considering CalPERS Pension and Health Benefits Committee 2013 Health Benefits Rate Package:

Affordable Health Care – 2014

Strategy meeting scheduled with Alliant Insurance Services on September 19, 2012 to discuss impacts and potential options.

Wellness Program

Each of the County Health Plans has integrated a Wellness Program into their plans for 2013. We will be sponsoring an Employee Health Fair October 22-23, 2012. All providers will be present and have wellness components on display and interactive for employees and retirees.

PRE-EMPLOYMENT MEDICAL EXAMS

Current Vendor – Occu-Med Since 2009

Current Contract Expires – October 31, 2012

| | Month | # Exams | Total Cost |
|---|--------|---------|-------------------|
| I | Mar-12 | 61 | \$ 10,629 |
| | Apr-12 | 86 | \$ 21,380 |
| | May-12 | 66 | \$ 16,345 |
| | Jun-12 | 100 | \$ 22,757 |
| | Jul-12 | 84 | \$ 16,301 |

New Vendor – Kaiser Permanente Group

"Kaiser-On-The Job" - Folsom, Sacto, Roseville

30+% Anticipated Savings

Enhanced Health Provider Networks -

- Contract In-Progress w/Kaiser Folsom for Pre-employment Medical Exams
- Preliminary Discussion with Barton Memorial Occupational Health SLT
- Initial Contact and Meeting Request w/ Marshall Occupational Health
- Tribal Health Clinic Red Hawk TBD

RISK MANAGEMENT

Implemented "Risk Perspectives" Second Wednesday of Each Month

Interactive Discussion and Trainings - Topics Have Included:

- Pre-employment Medical Evaluations
- Insurance Requirements for Contracts
- County Cost Allocation Methodology (Cost Applieds)

Board Request:

Develop language for Memorandums of Understanding with Allied Agencies addressing County Cost Applieds and Withdrawal from County Insurance Programs.

Draft language prepared – to County Counsel for review – Board Agenda Item

SAFETY PROGRAM

New Safety Officer / Principal Risk Management Analyst: Sherri Adams, hired July 3, 2012.

Injury and Illness Prevention Program -

- General Safety Plan –
- To Be Presented at the September County-Wide Department Safety Meeting

Updating of all Safety Manuals, Targeted Safety Program, Safety Topics, Tailgate Meetings, and Departmental Issues.

Next Phase -

- Development of Individual Code of Safe Work Practices
- Update and Training Personal Protective Equipment

Questions?