

## The County of El Dorado

## Chief Administrative Office

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January 28, 2014

TO:

Board of Supervisors

FROM:

Terri Daly, Chief Administrative Officer

RE:

CAO Update

- Mental Health Facility: Since moving into the new Diamond Springs building in November 2013, the average weekly attendance at the Wellness Center has increased by 6 clients per week, from 116 clients to 122 clients, about a 5% increase in just two months. As you know, critical criteria for the selection of the new site included easy and frequent bus access and we're happy to see that the average weekly attendance reflects initial success in this area. In addition, the total caseload on the West Slope has increased by 76 from 447 clients to 523 clients, a 17% increase. We still have work to do but things are off to a good start in providing service to a broader market.
- Retiree Benefits Workshop: On January 24<sup>th</sup>, Risk Management staff held a Retiree Health Benefits Workshop. This is the first time we have held such a meeting to discuss current benefits, offer suggestions about improving retiree plans, hear retiree suggestions, and hear retiree concerns and needs in a number of years. Approximately 100 County retirees attended the workshop, which received positive feedback. We also received over a 150 responses to the retiree health benefit survey to date.
- FENIX Update: The Executive Sponsors of FENIX (Joe Harn, Vern Pierson, Terri Daly and Karl Weiland) are pleased to report that the County has met the first milestone of implementing the new enterprise resource planning (ERP) system with building the Chart of Accounts (COA). On December 16, Tyler Technologies and El Dorado County conducted a successful basic static environment test of the COA. The static environment test showed 18 basic functions of the system and how our new COA works within the FENIX system. The County submitted the first COA conversion document on time, allowing development and analysis sessions to continue to move forward. We would like to thank the fiscal and support staff who worked closely with our chart of accounts core fiscal team that provided the level of analysis necessary to continue to move this project forward. We would especially like to thank the core fiscal team (Bob Toscano,

Kerri Williams, and Laura Schwartz) along with Amanda Earnshaw and Kathy Krizl who have displayed a tremendous amount of dedication, expertise, and leadership through this first phase of the project. Our Project Manager, David Russell, has done an outstanding job keeping Tyler Technologies and our County team on track. During calendar year 2014, the analysis sessions, training, and implementation are going to require a tremendous amount of time and hard work.

- SLT Wellness Center: The Facilities staff has been working diligently to find appropriate leased space to relocate our South Lake Tahoe Wellness Center, but have run into delays in negotiating a lease. As you may recall, the Wellness Center was moved into the SLT Senior Center in 2012 at the request of the City staff to reduce maintenance costs to the city. The two client populations have turned out to be incompatible. The seniors are frustrated at the time it has taken for the County to move the Wellness Center. I'm reporting to you today to apprise you of the situation and to notify you that we are continuing to try to resolve the situation as quickly as possible.
- Flu-related Death: Public Health reports that late Friday we received confirmation that El Dorado County has had its second confirmed adult flu-related death this flu season, which occurred on the West Slope of the County. This year's flu strain has been much more severe than in recent years, with a higher number of deaths occurring throughout the state. As of last week, it was reported that Sacramento has had seven flu related deaths.