



TAHOE TRUCKEE SIERRA DISPOSAL

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March 12th, 2013

**EL DORADO COUNTY
RECEIVED**

MAR 15 2013

**ENVIRONMENTAL
MANAGEMENT**

Gerri Silva, M.S., REHS
Director of Environmental Management
County of El Dorado
2850 Fairlane Court, Building "C"
Placerville, CA 95667

RE: Rate request TTSD

Dear Gerri,

Please accept this letter as our request to put forth the 5% rate increase to garbage collection rates effective July 1st, 2013 in the area of El Dorado County which our company services, per the contract terms.

Per the requirements of the contract, attached is an updated company-prepared break-out financial profit & loss statement for the area, using the most recent results available through the 2012 calendar year. Also attached is a schedule of the overall rate structure, reflective of a 5% increase.

As in the past, our interest is in servicing the area at a reasonable revenue level over the longer term, and we understand that your interests are to procure service availability to residents of the area with minimal year-over-year rate impact. As such, if you have any suggestions that would mutually achieve these objectives, we are open to meaningful proposals from your office, which would serve to decrease or defer the amount of increase implemented in this current year.

Thank you, Gerri, for the continued opportunity to provide service to the residents and businesses of El Dorado County, and should you have any questions, please call any one of us here at TTSD directly.

Regards,

A handwritten signature in black ink, appearing to read "David Achiro".

David Achiro
Tahoe Truckee Disposal

cc: Kerri Williams

Attachments/enclosures: 1) Company-generated El Dorado P&L
2) Rate Structure at 5% increase

EL DORADO COUNTY (WEST SHORE AREA)

Base Residential Service Rates

	'11-'12 RATE YEAR			'12-'13 RATE YEAR			'13-'14 RATE YEAR		
	Base Rate	Fran Fee	Total	Base Rate 1.0%	Fran Fee 5.0%	Total	Base Rate 5.0%	Fran Fee 5.0%	Total
1 can (32)	\$ 23.28	\$ 1.16	\$ 24.44	\$ 23.51	\$ 1.18	\$ 24.69	\$ 24.69	\$ 1.23	\$ 25.92
2 cans	\$ 30.75	\$ 1.54	\$ 32.29	\$ 31.06	\$ 1.55	\$ 32.61	\$ 32.61	\$ 1.63	\$ 34.24
Senior	\$ 19.00	\$ 0.95	\$ 19.95	\$ 19.19	\$ 0.96	\$ 20.15	\$ 20.15	\$ 1.01	\$ 21.16
Extra Can	\$ 4.00	\$ 0.20	\$ 4.20	\$ 4.04	\$ 0.20	\$ 4.24	\$ 4.24	\$ 0.21	\$ 4.45

EL DORADO COUNTY (WEST SHORE AREA)

Commercial Can Rates

	BASE RATE	FRAN. FEE	TOTAL AMT
'11-'12 Rate Year, per can	\$ 5.37	\$ 0.27	\$ 5.64
Annual Rate Adjustment:	1.0%		
'12-'13 Rate Year, per can	\$ 5.42	\$ 0.27	\$ 5.69
Annual Rate Adjustment:	5.0%		
'13-'14 Rate Year, per can	\$ 5.69	\$ 0.28	\$ 5.97

Service Terms:

Service billed by can, subject to following:

- Minimum monthly charge of 1 can per week, times the number of service weeks in particular month.
- Can credits for any unused weeks apply towards weeks where additional cans are left out.
- Additional cans (up to six total cans per week) charged at the per can rate.

Service Limited to one collection day per week.

Number of cans per week limited to 6 per customer per distinct location, except in cases where there are physical constraints.

Servicing of more than 6 cans per week due to special circumstances requires pre-approval.

EL DORADO COUNTY (WEST SHORE AREA)

Schedule of Supplemental Commercial Services

(RATES PER INSTANCE)	'11-'12 Rates			'12-'13 Rates			'13-'14 Rates			
	Base Rate	Franchise Fee	Total	Base Rate	Franchise Fee	Total	Base Rate	Franchise Fee	Total	
				1.0%	5.0%		5.0%	5.0%		
Extra Service requested above subscription level:										
	3-Yard	\$ 97.60	\$ 4.88	\$ 102.48	\$ 98.58	\$ 4.93	\$ 103.51	\$ 103.51	\$ 5.18	\$ 108.69
	4-Yard	\$ 126.48	\$ 6.32	\$ 132.80	\$ 127.74	\$ 6.39	\$ 134.13	\$ 134.13	\$ 6.71	\$ 140.84
	6-Yard	\$ 152.86	\$ 7.64	\$ 160.50	\$ 154.39	\$ 7.72	\$ 162.11	\$ 162.11	\$ 8.11	\$ 170.22
	3-Yard Cardboard	\$ 57.72	\$ 2.89	\$ 60.61	\$ 58.30	\$ 2.92	\$ 61.22	\$ 61.22	\$ 3.06	\$ 64.28
	4-Yard Cardboard	\$ 70.23	\$ 3.51	\$ 73.74	\$ 70.93	\$ 3.65	\$ 74.48	\$ 74.48	\$ 3.72	\$ 78.20
	6-Yard Cardboard	\$ 71.68	\$ 3.58	\$ 75.26	\$ 72.40	\$ 3.62	\$ 76.02	\$ 76.02	\$ 3.80	\$ 79.82
Debris Boxes										
	6-Yard (Not Franchised)	\$ 125.00	n/a	\$ 125.00	\$ 126.25	\$ 6.31	\$ 132.56	\$ 132.56	\$ 6.63	\$ 139.19
	Rock Box (Not Franchised)	\$ 320.00	n/a	\$ 320.00	\$ 323.20	\$ 16.16	\$ 339.36	\$ 339.36	\$ 16.97	\$ 356.33
	20-Yard (Not Franchised)	\$ 378.00	n/a	\$ 378.00	\$ 381.78	\$ 19.09	\$ 400.87	\$ 400.87	\$ 20.04	\$ 420.91
	30-Yard (Not Franchised)	\$ 465.00	n/a	\$ 465.00	\$ 469.65	\$ 23.48	\$ 493.13	\$ 493.13	\$ 24.66	\$ 517.79
Extra Yardage left out on-route										
		\$ 18.72	\$ 0.94	\$ 19.66	\$ 18.91	\$ 0.95	\$ 19.86	\$ 19.86	\$ 0.99	\$ 20.85
Commercial Mess cleaned-up on route (at driver discretion):										
	Pick-up truck serviced bin	\$ 55.00	n/a	\$ 55.00	\$ 55.55	n/a	\$ 55.55	\$ 58.33	n/a	\$ 58.33
	Frontloader or Roll-off serviced bin	\$ 105.00	n/a	\$ 105.00	\$ 106.05	n/a	\$ 106.05	\$ 111.35	n/a	\$ 111.35
Excessive Bin Cleaning (3-,4-, or 6- yard Commercial Bins)										
	more than 2x/year	\$ 35.71	\$ 1.79	\$ 37.50	\$ 36.07	\$ 1.80	\$ 37.87	\$ 37.87	\$ 1.89	\$ 39.76
Pull-out service (Pick-up truck assisting Frontloader)										
	per instance	\$ 18.72	\$ 0.94	\$ 19.66	\$ 18.91	\$ 0.95	\$ 19.86	\$ 19.86	\$ 0.99	\$ 20.85
Excessive Bin Swap-out:										
	3-, 4-, & 6- yard	\$ 52.38	\$ 2.62	\$ 55.00	\$ 52.90	\$ 2.65	\$ 55.55	\$ 55.55	\$ 2.78	\$ 58.33
	20- & 30- yard	\$ 100.00	\$ 5.00	\$ 105.00	\$ 101.00	\$ 5.05	\$ 106.05	\$ 106.05	\$ 5.30	\$ 111.35
Dumpster rejection/cancelation (empty dumpster):										
	3-, 4-, & 6- yard	\$ 52.38	\$ 2.62	\$ 55.00	\$ 52.90	\$ 2.65	\$ 55.55	\$ 55.55	\$ 2.78	\$ 58.33
	20- & 30- yard	\$ 100.00	\$ 5.00	\$ 105.00	\$ 101.00	\$ 5.05	\$ 106.05	\$ 106.05	\$ 5.30	\$ 111.35
Dumpster relocation:										
	3-, 4-, & 6- yard	\$ 52.38	\$ 2.62	\$ 55.00	\$ 52.90	\$ 2.65	\$ 55.55	\$ 55.55	\$ 2.78	\$ 58.33
	20- & 30- yard	\$ 100.00	\$ 5.00	\$ 105.00	\$ 101.00	\$ 5.05	\$ 106.05	\$ 106.05	\$ 5.30	\$ 111.35
Bin Rental for each additional 3-day period:										
	(One 3-day grace period offered at company discretion, depending on seasonal volume).									
	3-, 4-, & 6- yard	\$ 52.38	\$ 2.62	\$ 55.00	\$ 52.90	\$ 2.65	\$ 55.55	\$ 55.55	\$ 2.78	\$ 58.33
	20- & 30- yard	\$ 100.00	\$ 5.00	\$ 105.00	\$ 101.00	\$ 5.05	\$ 106.05	\$ 106.05	\$ 5.30	\$ 111.35
Removal/return of bin for delinquent accounts										
		\$ 75.00	n/a	\$ 75.00	\$ 75.75	n/a	\$ 75.75	\$ 79.54	n/a	\$ 79.54
Weekend service										
	quoted case-by-case based on incremental overtime labor & truck costs incurred									
Lidded Temporary bin										
	one-time, upon delivery	\$ 71.43	\$ 3.57	\$ 75.00	\$ 72.14	\$ 3.61	\$ 75.75	\$ 75.75	\$ 3.79	\$ 79.54
Bin Repair										
	At company's cost (materials plus labor plus 10%), performed at company's discretion.									
Overweight Bins (Roll-off)										
	Pass-thru of Gate Fee (currently \$77.50 per ton)									
Freon										
	Pass-thru of additional Freon Removal and Disposal Cost (currently \$28.25 per unit)									

	Estimated Actual 07-08	Estimated Actual 08-09	Estimated Actual 09-10	Estimated Actual 10-11	Estimated Actual 11-12	Estimated Actual/Projected 12-13	Projected 13-14
Base Rate	\$ 15.19	\$ 15.18	\$ 21.31	\$ 22.16	\$ 23.28	\$ 23.51	\$ 24.69
El Dorado Franchise Fee - 5%	\$ 0.76	\$ 0.76	\$ 1.07	\$ 1.11	\$ 1.18	\$ 1.18	\$ 1.23
TTSD Collected Revenue	\$ 254,760	\$ 257,889	\$ 346,343	\$ 359,481	\$ 377,819	\$ 385,329	\$ 394,645
			34.3%	3.8%	6.7%	-2.0%	6.0%
COSTS:							
El Dorado Franchise Fee	\$ 12,131	\$ 12,279	\$ 16,493	\$ 17,118	\$ 17,984	\$ 17,444	\$ 18,316
Less: Disposal Costs:							
Tonnage	1,549	1,594	1,595	1,592	1,485	1,438	1,438
Tobacco Fees	7,820	7,820	7,820	7,820	7,820	7,820	7,820
Total 1990/91 Fees	\$ 116,950	\$ 116,679	\$ 123,613	\$ 123,380	\$ 113,591	\$ 111,280	\$ 111,280
Rate Structure % Increase	40.3%	40.3%	4.0%	6.0%	1.0%	5.0%	5.0%
Total Labor	\$ 66,150	\$ 67,500	\$ 70,175	\$ 71,930	\$ 74,087	\$ 75,569	\$ 77,856
Direct Labor - Drivers and Refuse Collection	\$ 17,544	\$ 17,811	\$ 17,989	\$ 18,439	\$ 18,992	\$ 19,372	\$ 19,953
Indirect Operational Labor **	\$ 19,846	\$ 19,133	\$ 18,324	\$ 18,807	\$ 19,607	\$ 20,005	\$ 20,005
Indirect Administrative Labor **	\$ 102,540	\$ 104,444	\$ 107,488	\$ 110,175	\$ 112,885	\$ 114,946	\$ 117,794
Equipment Usage - Frontloaders & Pick-ups	\$ 72,077	\$ 64,980	\$ 63,812	\$ 55,174	\$ 59,523	\$ 61,308	\$ 63,761
Safety Equipment & Uniforms	\$ 1,865	\$ 1,923	\$ 1,981	\$ 2,040	\$ 2,101	\$ 2,143	\$ 2,208
Postage	\$ 1,640	\$ 2,000	\$ 2,080	\$ 2,100	\$ 2,163	\$ 2,228	\$ 2,295
Contract Administration	\$ 2,000	\$ 5,000	\$ 10,000	\$ 5,000	\$ 1,000	\$ 1,000	\$ 1,000
Supplies/Administration	\$ 5,805	\$ 6,923	\$ 6,923	\$ 4,640	\$ 5,264	\$ 5,371	\$ 5,502
Amortization of El Dorado-related CARB costs - taken over 5 years, no interest							
Recapture of Lost Revenue - assumes approx. 1% increase effective per contract date of 7-1-08, taken over 5 years, no interest							
Total Costs	\$ (309,503)	\$ (297,185)	\$ (327,412)	\$ (322,921)	\$ (321,372)	\$ (322,515)	\$ (328,518)
Net Profit/(Loss)	\$ (54,743)	\$ (39,316)	\$ 18,931	\$ 36,899	\$ 56,287	\$ 43,815	\$ 55,827
Profit Margin %	-21.49%	-15.25%	5.47%	10.26%	14.90%	11.86%	14.51%

** Includes Dispatch, Safety & Mechanics Supervision
 ** Includes Customer Service, Billing, IT & HR (no executive management)

EL DORADO COUNTY (WEST SHORE AREA)

Base Commercial Bin Service

'13-'14 Rate Year

Annual Increase: 5.0%

MSW Bin Rates

		El Dorado County Franchise Fee 5.00%					
		SERVICE					DEPOSIT
	SERVICE	BASE	TAX	TOTAL	W		
3YD	EOW	\$ 213.78	\$ 10.69	\$ 224.47		\$ 224	
3YD	1XW	\$ 309.97	\$ 15.50	\$ 325.47		\$ 325	
3YD	2XW	\$ 553.68	\$ 27.68	\$ 581.36	\$ 81.37	\$ 581	
3YD	3XW	\$ 797.49	\$ 39.87	\$ 837.36		\$ 837	
3YD	4XW	\$ 1,107.46	\$ 55.37	\$ 1,162.83		\$ 1,163	
3YD	5XW	\$ 1,351.16	\$ 67.56	\$ 1,418.72		\$ 1,419	
4YD	1XW	\$ 387.47	\$ 19.37	\$ 406.84		\$ 407	
4YD	2XW	\$ 679.02	\$ 33.95	\$ 712.97		\$ 713	
4YD	3XW	\$ 1,041.21	\$ 52.06	\$ 1,093.27	\$ 101.71	\$ 1,093	
4YD	4XW	\$ 1,358.05	\$ 67.90	\$ 1,425.95		\$ 1,426	
4YD	5XW	\$ 1,720.25	\$ 86.01	\$ 1,806.26		\$ 1,806	
6YD	1XW	\$ 544.30	\$ 27.22	\$ 571.52		\$ 572	
6YD	2XW	\$ 1,031.82	\$ 51.59	\$ 1,083.41		\$ 1,083	
6YD	3XW	\$ 1,519.54	\$ 75.98	\$ 1,595.52	\$ 142.88	\$ 1,596	
6YD	4XW	\$ 2,063.85	\$ 103.19	\$ 2,167.04		\$ 2,167	
6YD	5XW	\$ 2,551.36	\$ 127.57	\$ 2,678.93		\$ 2,679	

Cardboard Bin Rates

		El Dorado County Franchise Fee 5.00%					
		SERVICE					DEPOSIT
	SERVICE	BASE	TAX	TOTAL	W		
3YD	1XW	\$ 167.10	\$ 8.36	\$ 175.46	\$ 43.87	\$ 175	
3YD	2XW	\$ 269.50	\$ 13.48	\$ 282.98		\$ 283	
4YD	1XW	\$ 197.59	\$ 9.88	\$ 207.47	\$ 51.87	\$ 207	
4YD	2XW	\$ 301.58	\$ 15.08	\$ 316.66		\$ 317	
6YD	1XW	\$ 260.36	\$ 13.02	\$ 273.38	\$ 68.35	\$ 273	
6YD	2XW	\$ 465.32	\$ 23.27	\$ 488.59		\$ 489	

EL DORADO COUNTY (WEST SHORE AREA)

Supplemental Residential Rates - Schedule of Extra Can charges and Extra Can equivalents

Extra Can Rate	'11-'12 RATE YEAR			'12-'13 RATE YEAR			'13-'14 RATE YEAR			Can Credits Apply (Y/N)	
	Base Rate	Fran Fee	Total	Base Rate	Fran Fee	Total	Base Rate	Fran Fee	Total		
				1.0%	5.0%		5.0%	5.0%			
	\$ 4.00	\$ 0.20	\$ 4.20	\$ 4.04	\$ 0.20	\$ 4.24	\$ 4.24	\$ 0.21	\$ 4.45	Y	
Item Description	Cans										
On-route mess (standard size)	3	\$ 12.00	\$ 0.60	\$ 12.60	\$ 12.12	\$ 0.61	\$ 12.73	\$ 12.73	\$ 0.64	\$ 13.37	Y
Go-backs	6	\$ 24.00	\$ 1.20	\$ 25.20	\$ 24.24	\$ 1.21	\$ 25.45	\$ 25.45	\$ 1.27	\$ 26.72	Y

Notes: Company is not required to pick-up messes exceeding the contents of two 32-gallon cans, or that extend more than thirty feet beyond the area of the refuse containers. For messes exceeding these limits, the Company may clean the mess at the Company's discretion, and charge an additional amount proportionately.

Standard Collection and Processing Bulky Solid Waste Items

BBQ	5	\$ 20.00	\$ 1.00	\$ 21.00	\$ 20.20	\$ 1.01	\$ 21.21	\$ 21.21	\$ 1.06	\$ 22.27	Y
Chair Kitchen	3	\$ 12.00	\$ 0.60	\$ 12.60	\$ 12.12	\$ 0.61	\$ 12.73	\$ 12.73	\$ 0.64	\$ 13.37	Y
Chair recliner	5	\$ 20.00	\$ 1.00	\$ 21.00	\$ 20.20	\$ 1.01	\$ 21.21	\$ 21.21	\$ 1.06	\$ 22.27	Y
Chair Wooden	2	\$ 8.00	\$ 0.40	\$ 8.40	\$ 8.08	\$ 0.40	\$ 8.48	\$ 8.48	\$ 0.42	\$ 8.90	Y
Couch	10	\$ 40.00	\$ 2.00	\$ 42.00	\$ 40.40	\$ 2.02	\$ 42.42	\$ 42.42	\$ 2.12	\$ 44.54	Y
Couch Bed	13	\$ 52.00	\$ 2.60	\$ 54.60	\$ 52.52	\$ 2.63	\$ 55.15	\$ 55.15	\$ 2.76	\$ 57.91	Y
Matt/Box D/Q/K	9	\$ 36.00	\$ 1.80	\$ 37.80	\$ 36.36	\$ 1.82	\$ 38.18	\$ 38.18	\$ 1.91	\$ 40.09	Y
Matt/Box Twin Each	7	\$ 28.00	\$ 1.40	\$ 29.40	\$ 28.28	\$ 1.41	\$ 29.69	\$ 29.69	\$ 1.48	\$ 31.17	Y
Tollet	5	\$ 20.00	\$ 1.00	\$ 21.00	\$ 20.20	\$ 1.01	\$ 21.21	\$ 21.21	\$ 1.06	\$ 22.27	Y
Tree (L)	4	\$ 16.00	\$ 0.80	\$ 16.80	\$ 16.16	\$ 0.81	\$ 16.97	\$ 16.97	\$ 0.85	\$ 17.82	Y
Tree (M)	3	\$ 12.00	\$ 0.60	\$ 12.60	\$ 12.12	\$ 0.61	\$ 12.73	\$ 12.73	\$ 0.64	\$ 13.37	Y
Tree (S)	2	\$ 8.00	\$ 0.40	\$ 8.40	\$ 8.08	\$ 0.40	\$ 8.48	\$ 8.48	\$ 0.42	\$ 8.90	Y

Bulky Solid Waste Items requiring Special MRF Handling - Tires

Tire (Reg) Each	4	\$ 16.00	\$ 0.80	\$ 16.80	\$ 16.16	\$ 0.81	\$ 16.97	\$ 16.97	\$ 0.85	\$ 17.82	Y
Tire (Truck) Each	5	\$ 20.00	\$ 1.00	\$ 21.00	\$ 20.20	\$ 1.01	\$ 21.21	\$ 21.21	\$ 1.06	\$ 22.27	Y

Bulky Solid Waste Items requiring Special MRF Handling - Appliances

Dish Washer	9	\$ 36.00	\$ 1.80	\$ 37.80	\$ 36.36	\$ 1.82	\$ 38.18	\$ 38.18	\$ 1.91	\$ 40.09	Y
Dryer	9	\$ 36.00	\$ 1.80	\$ 37.80	\$ 36.36	\$ 1.82	\$ 38.18	\$ 38.18	\$ 1.91	\$ 40.09	Y
Stove (L)	12	\$ 48.00	\$ 2.40	\$ 50.40	\$ 48.48	\$ 2.42	\$ 50.90	\$ 50.90	\$ 2.55	\$ 53.45	Y
Stove (M)	10	\$ 40.00	\$ 2.00	\$ 42.00	\$ 40.40	\$ 2.02	\$ 42.42	\$ 42.42	\$ 2.12	\$ 44.54	Y
Stove (S)	8	\$ 32.00	\$ 1.60	\$ 33.60	\$ 32.32	\$ 1.62	\$ 33.94	\$ 33.94	\$ 1.70	\$ 35.64	Y
Water Heater	10	\$ 40.00	\$ 2.00	\$ 42.00	\$ 40.40	\$ 2.02	\$ 42.42	\$ 42.42	\$ 2.12	\$ 44.54	Y
Washer	9	\$ 36.00	\$ 1.80	\$ 37.80	\$ 36.36	\$ 1.82	\$ 38.18	\$ 38.18	\$ 1.91	\$ 40.09	Y

Bulky Solid Waste Items requiring Special Route Collection and Special MRF Handling - E Waste

Television (L)	9	\$ 36.00	\$ 1.80	\$ 37.80	\$ 36.36	\$ 1.82	\$ 38.18	\$ 38.18	\$ 1.91	\$ 40.09	Y
Television (M)	8	\$ 32.00	\$ 1.60	\$ 33.60	\$ 32.32	\$ 1.62	\$ 33.94	\$ 33.94	\$ 1.70	\$ 35.64	Y
Television (S)	6	\$ 24.00	\$ 1.20	\$ 25.20	\$ 24.24	\$ 1.21	\$ 25.45	\$ 25.45	\$ 1.27	\$ 26.72	Y

Bulky Solid Waste Items requiring Special Route Collection and Special MRF Handling - Universal Waste

Microwave (L)	5	\$ 20.00	\$ 1.00	\$ 21.00	\$ 20.20	\$ 1.01	\$ 21.21	\$ 21.21	\$ 1.06	\$ 22.27	Y
Microwave (M)	4	\$ 16.00	\$ 0.80	\$ 16.80	\$ 16.16	\$ 0.81	\$ 16.97	\$ 16.97	\$ 0.85	\$ 17.82	Y
Microwave (S)	3	\$ 12.00	\$ 0.60	\$ 12.60	\$ 12.12	\$ 0.61	\$ 12.73	\$ 12.73	\$ 0.64	\$ 13.37	Y
Refrigerator (Unit + Freon Removal)	22	\$ 88.00	\$ 4.40	\$ 92.40	\$ 88.88	\$ 4.44	\$ 93.32	\$ 93.32	\$ 4.67	\$ 97.99	Y

Notes: Extra trash left curbside in bags or cans are picked-up without authorization, for amounts up to 7 extra can charges. For larger amounts of extra trash left out in bags or cans in excess of one yard and resulting in more than 7 extra can charges, the trash is not picked-up without customer pre-authorization of the charges. For extra trash left curbside in bags, 1-2 small bags (or any portion thereof) = 1 extra can charge, and 1 large bag = 1 extra can charge. For reference, one "small bag" equates to a 32-gallon bag that has been tied, and has thus had its capacity reduced to less than what would fit in a 32-gallon can. For reference, one "large bag" equates to a 45-55 gallon bag that has been tied, and has thus had its capacity reduced to approximately what would fit in a 32-gallon can.

For all bulky and special handling items left curbside, customer pre-authorization is required in all cases, to both make sure the customer is aware of the charges, and to also confirm that the item is indeed intended for trash. Customer call-in for scheduling and authorization is recommended for all bulky and special handling items. Reasonable efforts will be made to seek authorization and accommodate pick-up of items left out on route without prior call-in to schedule, however larger bulky items exceeding 7 extra can charges and special handling items requiring separate collection handling (e-waste and universal waste items) left out without notification, may not be accommodated on the same day without prior customer call-in for scheduling.