

# ORGNAL

EDC Contract #036-F1611 Contract #1516-90004-15-708

## Children and Families Commission

GROWING CHILDREN...ONE BY ONE Campaign for Kids

**Direct Service Contract** Contract #1516-90004-15-708 Ready to Read @ Your Library

THIS AGREEMENT is made this 1st day of July, 2015, by and between First 5 El Dorado Children and Families Commission and

> El Dorado County Library Jeanne Amos, Director 345 Fair Lane Placerville, CA 95667 Phone: (530) 621-5546 Fax: (530) 622-3911

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## Children and Families Commission

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**THIS AGREEMENT** is made by and between First 5 El Dorado Children and Families Commission ("Commission") and El Dorado County Library ("Grantee").

**Entire Agreement:** This document and the documents referred to herein or exhibits hereto are the entire Agreement between the parties and they incorporate or supersede all prior written or oral Agreements or understandings.

#### **RECITALS:**

WHEREAS, Grantee has agreed to implement strategies that support the Goals and Objectives of the STRATEGIC PLAN of the Commission,

**NOW, THEREFORE,** for and in consideration of the agreement made, and the payments to be made by Commission, the parties agree to the following:

1. **SCOPE OF WORK:** Grantee agrees to provide all of the work described in the Scope of Work (Attachment I) attached hereto, and by this reference made a part hereof.

#### 2. <u>REPORTING REQUIREMENTS:</u>

- A. Grantee shall submit the following upon identified schedule:
  - (1) Budget Forms: Monthly Invoices (Attachment II, Budget Form 2): due to the Commission with back-up documentation for all expenses by the second Friday of each month. Such documentation may include but are not limited to: timesheets, receipts, travel expense claims, paid invoices and copies of fiscal ledger transactions.
  - (2) Semi-Annual Progress Reports (Attachment IV, Progress Report Form 2): due in original and electronic copy to the Commission no later than the final Friday of the month following December 31 and June 30 of each year.
  - (3) Data Collection: Grantee shall also collect, record and report required data for program evaluation to the Commission per section 26 of this contract. If the Grantee is unable to submit complete and accurate Registration data in the First 5 Database than the original and soft copy Population Served Report (Attachment IV, Progress Report Form 3) shall be due to the Commission no later than the final Friday of the month following December 31 and June 30 of each year.
- B. If the due date for submission of a report falls on a standard holiday, the report will be due on the following regularly scheduled workday.
- C. Substandard performance as determined by Commission staff will constitute noncompliance with this Contract. If action to correct such substandard performance is

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not taken by Grantee within a reasonable period of time, which may be 30 days after notification by Commission staff, the Commission may initiate a formal Corrective Action Plan, contract suspension or termination procedures. Program evaluation components may not be modified by Grantee without prior written approval from Commission staff.

- D. Commission Staff will reivew progress on scope of work monthly.
- E. Monthly Progress Report (Attachment IV, Progress Report Form 1) shall be completed with Commission Staff to reivew progress on the scope of work. This report may include but is not limited to; program fiscal and evaluation, strengths, barriers, and opportunities.
- F. Corrective Action Plan (Attachment VI) may be implemented and reviewed as a result of substandard performance.
- G. Grantee shall use funds derived from this Contract as outlined in the Budget (Attachment II, Budget Form 1) submitted to and approved by the Commission.
- 3. PAYMENT & BUDGET: All professional, technical documents and information developed under this contract, which may include but is not limited to; writings, worksheets, reports and related data and materials shall become the property of the Commission. Information obtained by this contract is made available to the Commission without restriction or limitation of use, and no charges can be made for any of the foregoing. All payments of funds to the Grantee shall be made by and through the Office of the El Dorado County Auditor/Controller, upon approval by the Commission, in accordance with the following schedule: 10% of the contract total upon signing and approval of the contract, and monthly invoices to be paid according to the terms outlined below.
  - A. Monthly Invoices (Attachment II, Budget Form 2), shall be submitted to the Commission along with detailed records, which may include but are not limited to; timesheets, receipts, paid invoices, travel expense claims and all reported expenditures. These records will serve as invoices that will be payable upon review and approval by Commission staff.
  - B. The Commission shall forward payment request to the County Auditor/Controller within fifteen (15) business days of approving Monthly Invoices.
  - C. Grantee agrees to expend allocated Commission funds as outlined in the Contract Budget (Attachment II, Budget Form 1). Grantee is permitted a budget variation of up to fifteen percent (15%) for each budget line item for the contract period but shall not exceed the total approved budget amount. Any larger budget variation must be submitted in writing using the Budget Revision Request Form and Narrative (Attachment II, Budget Forms 3 and 4), and receive prior Commission approval. All Budget Revision Requests must be received by the Commission by April 15<sup>th</sup> of the fiscal year. The Commission will not compensate Grantee for unauthorized services rendered by the Grantee, nor for claimed services which Commission contract monitoring shows have not been provided as

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authorized. If Commission has advanced funds for services later determined not to have been provided, Grantee shall refund requested amounts within five (5) days of demand by Commission. The Commission has the option of offsetting such amounts against future payments due to Grantee.

- D. Indirect costs charged to this grant shall not exceed the approved indirect cost rate of the El Dorado County Superintendent established by the California Department of Education's School Fiscal Services Division. For fiscal year 2015-2016 this rate has been set at 8.95% (rounded to nearest tenth).
- E. Monthly Invoices shall be submitted to the Commission per Attachment II, Budget Form 2 along with detailed records supporting all reported expenditures. Copies of such records will be available to the Commission for review upon request at Grantee's place of business. Any Subcontractor paid by the Grantee as authorized by the Commission, shall be required by Grantee to maintain detailed records for all amounts paid and will be required to provide Commission access to those records if necessary.
- F. At the discretion of the Commission, any unspent funds that remain at the end of the contract year shall be returned to First 5 El Dorado when the contract period has been completed.
- G. The Commission shall have sole discretion to determine if a Grantee is eligible to carry over unspent funds into the following fiscal year. The unspent funds carried over may be deducted from the following fiscal year contract at Commission discretion.
- H. The Commission shall have the right to reduce the amount of this grant to offset Commission expenditures incurred in support of activities related to this grant.
- 4. <u>CONTRACT PERFORMANCE TIME:</u> All work required by this Contract shall be completed no later than <u>June 30, 2016</u>. Grantee shall have until <u>July 15, 2016</u> to complete and submit the final reports required by this contract.
- MAXIMUM COST TO COMMISSION: Notwithstanding any other provision of this contract; in no event will the cost to the Commission for the work to be provided herein exceed the maximum sum of \$212,500.

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- 6. STATE REQUIREMENTS: This Contract is funded by a First 5 Grant with monies from the California Children and Families Trust Fund (Health & Safety Code 130100-130155). Funding is guaranteed by the State of California First 5 sources. If the State of California's First 5 funds are no longer distributed, the contract shall be null and void within sixty (60) days of a written notice by certified mail to the contractor. The State of California, may, through First 5, enact requirements that affect the performance of the Grantee. If the State does impose new obligations affecting the performance of this Contract, Commission reserves the right to amend the Contract as necessary to comply with state requirements. Grantee will be notified at least thirty (30) days in advance if new requirements are to be imposed. No funds provided by the Commission shall be used for any political activity or political collaborations. All documents generated by this contract are subject to disclosure pursuant to the California Public Records Act.
- 7. **INSURANCE:** The Grantee shall maintain a commercial general liability insurance policy in the amount of one million dollars (\$1,000,000). Where the services to be provided under this Contract involve or require the use of any type of vehicle by the grantee in order to perform said services, the Grantee shall also provide comprehensive business or commercial automobile liability coverage including non owned and hired automobile liability in the amount of \$300,000.

Said policies shall remain in force throughout the life of this Contract, and shall be payable on a "per occurrence" basis unless the Commission specifically consents to a "claims made" basis. If the Commission consents to "claims made" coverage, the Grantee shall purchase "tail" coverage in the event that the Grantee changes insurance carriers during the term of this Contract or for one year thereafter. Proof of such "tail" coverage shall be required prior to receipt of any payments due any time the Grantee changes to a new carrier during the term of this Contract.

The Commission shall be named as an additional insured on the commercial general liability policy. The insurer shall supply certificates of insurance and endorsements signed by the insurer evidencing such insurance to the Commission prior to commencement of work, and said certificates and endorsements shall provide for a minimum ten (10) day advance notice by the Commission of any termination or reduction in coverage.

Failure to provide and maintain the insurance required by this Contract will constitute a material breach of the contract. In addition to any other available remedies, the Commission may suspend or recover payments to the Grantee for any work conducted during any time that insurance was not in effect and until such time as the Grantee provides adequate evidence that Grantee has obtained the required coverage.

"Public agencies" (County Departments, cities, school districts, etc.) are exempt from the requirements of this section.

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- 8. WORKER'S COMPENSATION: The Grantee acknowledges that it is aware of the provisions of the Labor Code of the State of California which requires every employer to be insured against liability for worker's compensation or to undertake self insurance in accordance with the provisions of that Code and it certifies that it will comply with such provisions before commencing the performance of the work of this Contract. (Statutory or \$1,000,000. Employers Liability-minimum \$100,000).
- 9. NONDISCRIMINATORY EMPLOYMENT: In connection with the execution of this Contract, the Grantee shall not discriminate against any employee or applicant for employment because of race, color, religion, age, sex, national origin, political affiliation, ancestry, marital status or disability. This policy does not require the employment of unqualified persons.
- 10. <u>SUBCONTRACTING:</u> The grantee shall not subcontract nor assign any portion of the work required by this Contract without prior written approval of the Commission except for any subcontract work identified herein.
- 11. **ASSIGNMENT:** The rights, responsibilities and duties under this Contract are personal to the Grantee and may not be transferred or assigned without the express prior written consent of the Commission.
- 12. <u>BOOKS OF RECORD AND AUDIT PROVISION:</u> Grantee shall maintain on a current basis, complete books and records relating to this Contract. Such records shall include, but not be limited to, documents supporting all bids, all income and all expenditures. These documents and records shall be retained for at least three years from the completion of this Contract. Grantee will permit Commission to audit all books, accounts or records relating to this Contract or all books, accounts or records of any business entities controlled by Grantee who participated in this Contract in any way.
- 13. <u>CONTRACT TERMINATION:</u> Time is of the essence with respect to this Contract. Grantee agrees to commence and to complete the work within the time schedules outlined within this Contract.
  - A. If the Grantee fails to provide in any manner the services required under this Contract, or otherwise fails to comply with the terms of this Contract or violates any ordinance, regulation or other law which applies to its performance herein, the Commission may terminate this Contract by giving thirty (30) calendar days written notice to the Grantee. Grantee shall be provided an opportunity to cure any breach of this Contract identified by the Commission in a notice of contract termination during the thirty (30) day termination notice period.
  - B. Failure of the Grantee to secure or obtain funding from other sources, which are needed by the Grantee to completely carry out the programs provided in this Contract may be grounds for termination of this Contract, at the discretion of the Commission.

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- C. Either party may terminate this Contract for any reason by giving thirty (30) calendar days written notice to the other parties. Notice of termination shall be by written notice to the other parties and be sent by registered mail.
- D. In the event of termination the Grantee shall be paid for services performed to the date of termination in accordance with the terms of this Contract. Grantee shall refund to the Commission any advanced funds issued in accordance with this Contract.
- 14. <u>RELATIONSHIP BETWEEN THE PARTIES:</u> It is expressly understood that in performance of the work under this Contract, the Grantee, and the agents and employees thereof, shall act as an independent contractor and not as officers, employees or agents of the Commission.
- 15. <u>TITLE TO PROPERTY:</u> Title to Property on any single item valued at \$1000 or more shall remain with First 5 El Dorado for the first two years after purchase, thereafter Title to Property shall transfer to grantee unless otherwise agreed upon in writing.
- 16. <u>AMENDMENT:</u> This Contract may be amended or modified only by written agreement of all the parties. Grantee agrees to provide immediate written notice to the Commission if significant changes or events occur during the term of this contract which could potentially impact the progress or outcome of the grant including, but not limited to, changes in the Grantees management personnel, loss of funding, revocation or suspension of the Grant Recipient's taxexempt status (if applicable) or license.
- 17. <u>AUTHORITY TO CONTRACT:</u> The undersigned person, if signing on behalf of an organization, warrants that he or she has the authority to enter into this Contract on behalf of the Grantee organization.
- 18. <u>JURISDICTION AND VENUE</u>: This Contract shall be construed in accordance with the laws of the State of California and the parties hereto agree that venue shall be in El Dorado County, California.
- 19. <a href="INDEMNIFICATION">INDEMNIFICATION</a>: To the fullest extent allowed by law, Grantee shall defend, indemnify and hold Commission harmless against and from any and all claims, suits, losses, demands, and liability for damages including attorneys-fees and other costs of defense brought for or on account of injuries to or death of any person, or damage to any property, or any economic, consequential or special damages which are claimed or which shall in any way arise out of or be connected with services, operations or performance hereunder, caused by Grantee's negligence. This duty of Grantee to indemnify and save Commission harmless expressly includes the duties to defend set forth in California Civil Code section 2778. Commission shall give Grantee prompt written notice of any such demand, claim or suit against it, and Commission shall have the right to compromise or defend the same to the extent of his own interest.

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To the fullest extent allowed by law, the Commission shall defend, indemnify, and hold the Grantee, and their officers, employee's agents, and representatives harmless against and from any and all claims, suites, losses, demands, and liability for damages, including attorney's fees and other costs of defense brought for or on account of damage to any property, or any economic, consequential or special damages which are claimed or which shall in any way arise out of or be connected with services, operations or performance hereunder, caused by Commission's negligence. This duty of Commission to indemnify and save Grantee harmless expressly includes the duties to defend set forth in California Civil Code section 2778. Grantee shall give Commission prompt written notice of any such demand, claim or suit against it, and Commission shall have the right to compromise or defend the same to the extent of his own interest.

- 20. <u>COMPLIANCE WITH APPLICABLE LAWS:</u> The Grantee shall comply with any and all state and local laws affecting the services covered by this Contract.
- 21. <u>RELIGIOUS ACTIVITIES:</u> If the Grantee is a religious organization, then Grantee shall not, when conducting work funded by this Contract:
  - A. Discriminate against anyone in employment or hiring based on religion;
  - B. Discriminate against any persons served based on religion; and
  - C. Provide any religious instruction, worship or counseling.
- 22. **NOTICES:** Notices shall be given to Commission at the following location:

First 5 El Dorado Children and Families Commission Kathleen Guerrero, Director 2776 Ray Lawyer Drive Placerville, CA 95667

Notices shall be given to Grantee at the following address(es):

El Dorado County Library Jeanne Amos, Director 345 Fair Lane Placerville, CA 95667

23. <u>TAX STATUS:</u> A Grantee which is a nonprofit organization shall possess a "Letter of Good Standing" from the Secretary of State's Office and covenants that it will keep such status in effect during the full term of this contract.

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- 24. <u>ADVERTISEMENT:</u> The Grantee agrees to use the First 5 El Dorado logo on all documents related to this contract.
- 25. <u>COLLABORATION:</u> Grantee agrees to participate in periodic trainings and meetings scheduled by the Commission. Based on the principles of First 5 El Dorado to maximize existing community resources serving children ages five and under and their families, Grantee agrees to integrate the promotion of Commission Initiatives into this grant (See Attachment VIII First 5 Commission Brochure).
- 26. **DATA COLLECTION:** Grantee agrees to collect data and report to the Commission for the purposes of program planning and evaluation. Grantee agrees to provide the commission a registrar of children, parents/guardians, other family members and early care and education providers served through this grant for the purposes of reporting unduplicated counts.
  - A. The registrar shall be submitted to the Commission within 2 weeks of service provided via Provider and Parent Registration Forms (Attachment III, Registration Forms 1 and 2). The data shall include, but is not limited to:
    - (1) Unduplicated count of the number children less than 3 years of age, and 3 through 5 years of age by ethnicity and primary language that receive services through this First 5 El Dorado grant (see Attachment III, Registration Forms 1 and 2).
    - (2) Unduplicated count of the number of parents/guardians/other family members of children 0-5 years of age by ethnicity and primary language that receive services through this First 5 El Dorado grant (see Attachment III, Registration Forms 1 and 2).
    - (3) Unduplicated count of the number of early care and education providers of children 0-5 years of age that receive services through this First 5 El Dorado grant (see Attachment III, Registration Forms 1 and 2).
  - B. First 5 El Dorado Client Satisfaction Survey and Community Partner Survey (Attachment V, Survey Tools 1 and 2) shall be offered to each family that receives services through this First 5 El Dorado grant upon agreed assessment period documented in the Scope Of Work (Attachment I).

#### 27. CONFIDENTIALITY AND INFORMATION SECURITY PROVISIONS:

A. The Commission and Grantee ("Parties") shall both comply with applicable laws and regulations, including but not limited to The Code of Federal Regulations, Title CFR45,

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parts 160-164, regarding the confidentiality and security of personal identifiable information (PII).

Personal identifiable information (PII) means any information that identifies, relates to, describes, or is capable of being associated with, a particular individual, including but not limited to, his or her name, signature, social security number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, or any other financial information.

- B. Permitted Uses and Disclosures of PII by the Commission and Grantee:
  - (1) Permitted Uses and Disclosures. The Parties hereto shall each develop and maintain an information privacy and security program that includes the implementation of administrative, technical, and physical safeguards appropriate to the size and complexity of its operations and the nature and scope of its activities. The information privacy and security programs must reasonably and appropriately protect the confidentiality, integrity, and availability of the PII that it creates, receives, maintains, or transmits; and prevent the use or disclosure of PII other than as provided for in this Agreement. Except as otherwise provided in this Agreement, the Parties may use or disclose PII to perform functions, activities or services identified in this Agreement provided that such use or disclosure would not violate Federal or State laws or regulations.
  - (2) Specific Uses and Disclosures provisions. Except as otherwise indicated in the Agreement, the Parties will:
    - (a) Use and disclose PII for the proper management and administration of the Scope of Work (Item 1) or to carry out the legal responsibilities of the Parties, provided that such use and disclosures are permitted by law.
    - (b) Take all reasonable steps to destroy, or arrange for the destruction of a customer's records within its custody or control containing personal information which is no longer to be retained in the performance of this Agreement by (1) shredding, (2) erasing, or (3) otherwise modifying the personal information in those records to make it unreadable or undecipherable through any means.
- C. Responsibilities of the Parties.

Safeguards: To prevent use or disclosure of PII other than as provided for by this Agreement. Each party shall provide the other with information concerning such safeguards as may be reasonably requested from time to time.

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The Parties shall restrict logical and physical access to confidential, personal (e.g., PII) or sensitive data to authorized users only.

The Parties shall implement appropriate user authentication and authorization procedures. If passwords are used in user authentication (e.g., username/password combination), strong password controls shall be implemented on all compatible computing systems that are consistent with the National Institute of Standards and Technology (NIST) Special Publication 800-86 and SANS Institute Password Protection Policy.

#### The Parties shall:

Implement the following security controls on each server, workstation, or portable (e.g. laptop computer) computing device that processes or stores confidential, personal, or sensitive data:

- (a) Network based firewall and/or personal firewall
- (b) Continuously updated anti-virus software
- (c) Patch-management process including installation of all operating system/software vendor security patches.
- D. Mitigation of Harmful Effects. To mitigate, to the extent practicable, any harmful effect that is known due to the use or disclosure of PII by each Party or its subcontractors in violation of the requirements of this Agreement.
- E. Agents and Subcontractors of the Consultant. To ensure that any agent, including a subcontractor that receives PII for the purposes of this contract shall comply with the same restrictions and conditions that apply through this Agreement to both Parties with respect to such information.
- F. Notification of Electronic Breach or Improper Disclosure. During the term of this Agreement, either Party shall notify the other immediately upon discovery of any breach of PII and/or data, where the information and/or data are reasonably believed to have been acquired by an unauthorized person. Immediate notification shall be made to the County Privacy Officer, or to First 5 El Dorado Children and Families Commission at (530) 622-5787, as appropriate within two business days of discovery. Prompt corrective action shall be taken to cure any deficiencies and any action pertaining to such unauthorized disclosure required by applicable Federal and State laws and regulations. The Party in breach shall investigate such breach and provide a written report of the investigation to the County Privacy Officer and/or First 5 as appropriate, postmarked within thirty (30) working days of the discovery of the breach.

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#### 28. MEDI-CAL OUTREACH & MEDI-CAL ADMINISTRATIVE ACTIVITIES (MAA) FUNDING

- A. Based on the principles of First 5 El Dorado to maximize opportunities for screening children aged 0 through 5 for health insurance, staff supported through this agreement shall:
  - (1) Ensure children 0 through 5 years of age and their families are informed of and screened for eligibility for Medi-Cal and other health insurance programs.
  - (2) Assist individuals in determining their eligibility for Medi-Cal and other health insurance programs.
  - (3) Ensure all children 0 through 5 years of age and their families are referred to appropriate health care services.
- B. Staff supported by this Agreement shall conduct MAA activities as outlined in the Scope of Work. Based on those activities, staff will provide Medi-Cal Outreach and linkages to services that support beneficiaries and potential beneficiaries to gain access to Medi-Cal and other public behavioral health, health and other services that improve their wellbeing and health outcomes. Medi-Cal Outreach activities shall be provided in a manner prescribed by the laws of California and in accord with the applicable laws, titles, rules and regulations, including quality improvement requirements of the Medi-Cal Program. As a tool for Medi-Cal Outreach, staff will promote the Children's Health Initiative Guide (See Attachment VII. Children's Health Flyer).
- C. The Commission shall review the Scope of Work and Budget on an annual basis to identify expenditures eligible to be included in MAA Direct Charge Invoices submitted through the County of El Dorado. For FY 2015-2016, the amount to be submitted by the Commission through MAA Direct Charge Invoices shall be a percentage of expenditures reflected in the monthly Invoice submitted by the Grantee.

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**APPROVED BY:** 

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IN WITNESS WHEREOF, The parties have executed this Contract on the date written

FIRST 5 EL DORADO CHILDREN	AND FAMILIES COMMISSION
Commissioner	Date
Commissioner	Date
Director	Date
GRANTEE:	
By:	Date:

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FY 15-16 Scope of Work

Initiative: Ready to Ready @ Your Library

Contractor: El Dorado County Library
Evaluation Objective: By 2017, 85% of children 0-5 are read to on a daily basis

**Program Indicators:** # and % of parents report that they or another family member reads with the child each day

	Practice	Impact	Strategy	FY 15-16 Activity Recommendations	Events/ Sites	Quantity Data (AR)	Quality Data (Survey)	Program Level
Tool	Service Delivery Identify and Engage Target Population	Outreach	ECLS will support the	Funding will support PlayMobile at Outreach events in the amount of \$3,875 for mileage and materials. (3 hours of planning for one staff for each event) (May be used for staff to operate, refuel and replenish supplies/materials relevant to First 5 collaborative mobile outreach.)	36			Data Monthly Progre Report
ove 2 Play: Mobile butreach, Literacy ngagement Model	Offer child centered, group learning for families.	Increase Knowledge and	families with young children in isolated prioritized communities in early literacy activities and encourage library attendance.	ECLS will:  1. Assess and identify the Early Literacy needs for families with children 0-5 in prioritized target areas in Georgetown, South Lake Tahoe, Camino / Pollock Pines and South County including Sommerset.  2. Co-plan collaborative, place based visits to increase positive family engagement with children and encourage access to support services based on prioritized needs.  3. Develop key messaging to educate families using a best practice curriculum to address the prioritized needs.  4. Create a lesson plan with activities to engage families in early childhood literacy based on priority needs assessed (4 weekly sessions over 9 months, 4 hours planning, travel and set up per session)  5. Co-facilitate events and model engagement activities with families and their children  6. Provide families Medi-Cal Outreach and linkages to providers for supports to gain access to Medi-Cal and other health services.  (36 two hour sessions)	36	Event Registration Form (Parent) Entered in F5 Databases: within 2 weeks after event occurs Total number of events Event Type Ust: Community Outreach (Parents) Topic/Activities Include: Utilizing Starytime Kits Utilizing Early Learning Kits Other Literacy Activities Total Number of: Parents/Gouardians Other Family Providers Ethnicity Language Total Number of Children: Less than 3 Years of Age 3 through 5 Years of Age Siblings Ethnicity Language Ethnicity Less than 3 Years of Age Siblings Ethnicity Language Ethnicity Language	Client Satisfaction Survey: Contractor staff will email survey link to event registration roster within 2 weeks after event to be assessed Parent resilience is defined as: Isolation: CSS Q1: Results of parents /guardians reporting: "have someone to talk to when I have questions about my child."	Monthly Progre Report
arly Literacy AGOL AGOL/ SP AGOd/er TEAM J ST J ST/ SP	Offer Parent centered, group learning for families.	Mid Term Outcome - Understand Social and Emotional Development and	literacy programing for target populations and encourage peer support by modeling and engaging families to participate in best practice curriculum at Library Storytimes (Library staff will support the role of males, teens and grandparents as	Early Literacy (Preschool) (1 time a week, 10 months, 6 libraries) including Father engagement storytimes at 6 libraries.  MGOL (babies) (PV 3 sessions, once a week, 10 months) (CP 2 sessions, once a week, 10 months) (EDH 2 sessions, once a week, 10 months) (SLT 1 session, once a week, 10 months) (SLT 1 session, once a week, 10 months, 1 library)  Toddler (1 time a week, 10 months, 4 libraries)  STEAM (Preschool) (1 time a week, 10 months, 2 libraries)  PJ ST (Preschool) (1 time a month, 10 months, 2 libraries)  PJ ST/ SP (Preschool) (1 time a month, 10 months, 1 library) which may include a pilot weekly Spanish Storytime with TWG collaborative partners facilitating subsequent support groups  Sensory (Mixed age) (1 time a week, 10 months, 1 library) which may include a pilot with TWG collaborative partners facilitating subsequent support groups	320 40 160	Event Type List:  Parent Group Learning Topic/Activities Include: Early Literacy (Preschool) MGOL (bables) MGOL (b	Client Satisfaction Survey: Contractor staff will email survey link to event registration roster within 2 weeks after event to be assessed Knowledge of parenting and child development is defined as:  CSS Q2 - Parenting: Increased percentage of parents/ guardians reporting " I know of positive ways to guide and teach my child."  CSS Q3 - Child Development: Increased percentage of parents /guardians reporting " I know normal behavior for my child's age level."  CSS Q4 - Behavior Change: Increased percentage of parents /guardians reporting "After working with RR@YL I am more likely to read to my child on a daily basis."	Monthly Progre Report
ensory lay to Grow	Individualized, Short Term Support and Referral	Service Short Term Outcome - Provide Concrete Support in Times of Need and Increased Caregiver Resilience	to foster parent/child interactions and support social emotional learning in a group setting. (A total of 8 events consisting of 4	ECLS will:  1. Asses and identify the early literacy needs in the community.  2. Develop a lesson plan with best practice curriculum activities to address the prioritized needs.  3. Conduct facilitated Play to Grow support groups for families which include targeted activities.  4. Community partners will provide resource and referral information and caregiver feedback.  5. Deliver Medi-Cal Outreach at the 1st of the 4 sessions: Providing Medi-Cal information to potentially Medi-Cal eligible people and encouraging potentially eligible people to apply for Medi-Cal. <use 4="" code="" maa=""> (8 eight - 4 week sessions, suggested group size of 12-15 people)</use>	32		Client Satisfaction Survey: Contractor staff will email survey link to event registration roster within 2 weeks after event to be assessed Successful access is defined as: Success: CSS Q15: Results of parents/guardians reporting "Did you receive the information you needed from the referral?" Identify Barriers: CSS Q13: Results of parents/guardians reporting "Did you have any challenges?" Identify Referrals: CSS Q14: Results of parents/guardians reporting "Did you have any challenges?" CSS Q14: Results of parents/guardians reporting "Were you connected to another agency for assistance, information or support?" CSS Q14: Behavior Change: Increased percentage of parents/guardians reporting "After working with RR@YL1 arm more likely to read to my child on a daily basis."	monthly progres report  What are the barriers?  What agencies we referred?

15-0724 A 14 of 40

Best Practice		Impact	Impact Strategy FY 15-16 Activity		Events/ Sites	Quantity Data (AR)	Quality Data (Survey)	Program Level	
Tool	Service Delivery	Impact	Strategy	FY 15-16 Activity Recommendations	<u> </u>		Quality Data (Survey)	Data	
STEAM Stations ASQ Stations ROR Stations Pre K Models Talking is Teaching Dual Language	Building capacity with families and community partners  Collaboration	Sustain  Long Term Outcome - Increased Caregiver Resilience  Community Engagement  Outcome - Increased Partner Knowledge	ECLS will establish locations at each library for family "open play", to engage in self directed play and library and engage partners in the importance of Early Literacy and communicate key messaging.	Open play, self directed activities at Early Literacy Learning Centers (Ongoing, available during all open library hours) Materials in the early literacy centers will be rotated quarterly between 4 libraries that engage parent\child interaction and content may be developed with TWG collaborative partners.  ECLS's will:  1. Develop key messaging 2. Attend Community Strengthening Groups to develop collaborative relationships, identify and address local need (2 hours over 9 months in 3 regions) 3. Participate in regular reflective supervision with Family Engagement Coordinators to address local needs (4 hours monthly).	12	Event Entered in F5 Databases: within 2 weeks after event occurs Total number of events Event Type List: Resource Service Utilization and Support Topics/Activities Include:			

\*Activities and time estimates may evolve and will be communicated through First 5 contract monitoring meeting documentation

On behalf of the Contractor, I will support integration of Commission Initiatives.	
On behalf of the Contractor, I will support parent, guardian, and community partners satisfaction with Commission Initiatives.	
On behalf of the Contractor, I will provide Commission Initiative updates at community meetings.	
On behalf of the Contractor, I will promote the Commission through by introducing the Initiative as "a funded partner of First 5 El Dorado Commission", and on printed materials	
using the Commission logo and indicating "funded by First 5 El Dorado Commission."	
On behalf of the Contractor, I will attend monthly contract monitoring meetings for the purposes of assessing progress on contract milestones and targets.	initial for
On behalf of the Contractor, I will attend contractor's meetings for the purposes of professional development.	consent to all
On behalf of the Contractor, I will commit to providing programs services that <b>respect diversity</b> .	contract
On behalf of the Contractor, I will participate in training for the Commission's database.	agreements
On behalf of the Contractor, I will meet all reporting requirements including but not limited to recording and submitting contract targets, semi-annual report data, monthly	listed
invoices, progress reports, Strategic Plan program level data, registration form data, and emailing surveys.	
On behalf of the Contractor, I will conduct a self assessment utilizing the Family Strengthening Support Program Self Assessment Tool as part of the Semiannual Reporting	
On behalf of the Contractor, I will implement all required reporting tools.	
On behalf of the Contractor, I will implement all required reporting tools.	

Print Name of Authorized Representative for Applica-	nt
Signature: Signature of Authorized Representative for Applicant	Date:

## FIRST 5

LAEL BORADO										
						orado County Library				
Project Name: Ready to Read @ Your Lib										
	Contract Number									
		Co	ntac	ct Name & Title:	Jean	ine Amos				
<del>-</del>				Fiscal Year:	2015	5-16				
						···				
Budget Item					7	otal Approved Budget Amount				
Personnel:		Salary	L	Benefits						
1) ECLS (46 FTEs) + Additional Staff	\$	192,500	\$		\$	192,500				
			_							
	L									
			<u> </u>							
Subtotal Personnel	\$	192,500	\$		\$	192,500				
Operating Expenses:										
5) Rent and Utilities										
6) Supplies/Materials					\$	9,500				
7) Telephone										
8) Postage/Mailing										
9) Reproduction/Copying/Publicity										
10) Equipment Lease										
11) Travel & Mileage					\$	2,000				
12) Training & Conferences					\$	1,500				
13) Consultants										
14) Books					\$	6,500				
15) Playmobile Gas					\$	500				
16)										
17)										
18)										
		Sı	ubto	tal Operating:	\$	20,000				
Indirect Expenses:										
		Indirect	Cos	st (8.95% Max)	\$					
				TOTAL COSTS		212,500				

MERST 5	Monthly Invoi	ice Form						Γ	Jue Mon	thly by f	the 2nd F	riday	of the Month
Last DORADO	G	Grantee Nam				ounty Library		_		1			7
						ad @ Your Libra	/агу					_	
		ontract Numb											
	Contact	t Name & Tit				<u>\$</u>							
		Fiscal Ye eporting Perio											
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				Total		1							
				Approv- Budge		1			evious itement	Tot	tal YTD	۱,,	nexpended
Budget Item				Budge		Rilled t	his Period		itement YTD		tal YTD Billed		nexpended Balance
Personnel:	Salary	Benefits	+	Am.	<u>~</u>	Salary	Benefits	+	10	+-	/Ittu	+-	Salano
1) ECLS (46 FTEs) + Additional Staff	\$ 192,500			\$ 192,	500		1 2	\$	-	\$	-	\$ 7	192,500.00
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	<u> </u>		丁				+	<u>+_</u>		+		<u></u>	
			I	_				_		<u></u>			
Subtotal Personnel	\$ 192,500	\$ -	T	\$ 192,	500	\$ -	\$ -	\$	•	\$		\$ 1	192,500.00
Operating Expenses:			T	_					_				
5) Rent and Utilities			I					\$	-	\$	-	\$	
6) Supplies/Materials			T	\$ 9,5	500			\$	-	\$	-	\$	9,500
7) Telephone			I	_	_'			\$	-	\$	-	\$	-
8) Postage/Mailing			I	_				\$	-	\$	-	\$	-
9) Reproduction/Copying/Publicity			I	_				\$	-	\$	-	\$	-
10) Equipment Lease			I	_				\$	-	\$	-	\$	
11) Travel & Mileage			\$		000			\$		\$	-	\$	2,000
12) Training & Conferences			\$		500			\$	-	\$	-	\$	1,500
13) Consultants								\$	-	\$	-	\$	•
14) Books			\$		500			\$	•	\$		\$	6,500
15) Playmobile Gas			\$	\$ 5	500			\$		\$	-	\$	500
16)			$\downarrow$	_	'			\$	-	\$		\$	-
17)			1	_	'			\$	•	\$	-	\$	-
18)			Ţ		'			\$	-	\$	-	\$	
	Subtot	tal Operatin	ıg: \$	ş <u>20,</u> ′	000	\$		\$		\$	-	\$	20,000
Indirect Expenses:		·											
	Indirect Cost	<del>.</del>	_					\$	-	\$		\$	
	TC	OTAL COST	rs s	\$ 212,5	500	\$	•	\$		\$	-	\$	212,500
					_					_			
	Oleim			Estimate		Thic			evious	T		1	
W. C. C. Continue & Anti-	MAA Claim:		_	Annua	$\overline{}$		Month		nth YTD		ai YTD	1	
Based on time spent in Medi-Cal Outreach Activ	∕ities per S∪vv	Z	2% \$	<u>،</u> ئ	850	\$	-	\$	-	\$		L	
sources, or any existing program. I certify that all state	I hereby state that the budget items requested do not supplant any existing revenue  sources, or any existing program. I certify that all statements in this report are true and correct.  *Proper backup documentation sufficient to support all reported expenditures must be attached to this form. (timesheets, receipts, paid invoices, etc.)												
Print Name of Program Contact Person or Authorized Represe	entative						-						
Signature: Program Contact Person or Authorized Representa	ative		_		_		-						
For Commission Use Only-Do Not Fill In Shaded Area					_								
l .									,				
			TC	OTAL R	£IMB'	BURSEM <b>E</b> NT AP	PROVED		,	<u></u>			
Date Received											_	-	_
Signature of First 5 Program Assistant				Date	-	Signature of F	First 5 Program	Coord	inator			Date	;
Signature - First 5 Director			—	Date									



### Attachment II: Budget Revision Request (Budget Form 3)

EL DORADO				
	El Dorado Cou			
		d @ Your Library		
Contract Number:	1516-90004-1	5-708		
Contact Name & Title:				
Budget Period:	FY 2015-16			
Proposed Effective Date:				
	١.	Proposed Budget		
	Approved	Adjustment		
_	Budget	* Amount to increase (+)	Proposed	%
Budget Item	Amount	or decrease (-)	Local Budget	Change
Personnel:				
1) ECLS (46 FTEs) + Additional Staff	\$192,500		\$192,500	0%
0	\$0		\$0	
0	\$0		\$0	
0	\$0		\$0	
Subtotal Personnel:	\$192,500	\$0.00	\$192,500	0%
Operating Expenses:				
5) Rent and Utilities	\$0		\$0	
6) Supplies/Materials	\$9,500		\$9,500	0%
7) Telephone	\$0		\$0	
8) Postage/Mailing	\$0	- · · ·	\$0	
9) Reproduction/Copying/Publicity	\$0		\$0	
10) Equipment Lease	\$0		\$0	
11) Travel & Mileage	\$2,000		\$2,000	0%
12) Training & Conferences	\$1,500		\$1,500	
13) Consultants	\$0		\$0	
14) Books	\$6,500		\$6,500	0%
15) Playmobile Gas	\$500		\$50 <u>0</u>	
16)	\$0		<u>\$0</u>	
17)	\$0		\$0	
18)	\$0		\$0	
Subtotal Operating:	\$20,000	\$0.00	\$20,000	0%
Indirect Expenses:				
Indirect Cost (8.95% max)				
TOTAL COSTS	\$212,500	\$0.00	\$212,500	0%

<sup>\*</sup>Please attach a Budget Revision Request Narrative explaining each budget revision requested by line item.

Jeanne Amos, Library Director				
Print Name of Program Contact Person or A	uthorized Representative			
Signature: Program Contact Person or Auth	orized Representative		DATE	
	For Commission Use Only	- Do Not Fill In Shaded Area		
First 5 Program Assistant	Date			
inst 3 Flogram Assistant	Date			
First 5 Program Coordinator	Date	First 5 Director	Dat <u>e</u>	



## **Budget Revision Narrative**

Please explain each budget revision requested by line item.						
Print Name of Program Contact Person or Authorized Representative						
·						
Signature: Program Contact Person or Authorized Representative						
oignature. I rogram contact i erson of Authorized Nepresentative						



## **Event Registration Form (Provider)**

To better serve you, we request that you complete this form. Our funding sources require this demographic information. By sharing your e-mail, you will receive a survey to help us improve our services.

Your cooperation in completing all of the items is appreciated.

Event Name:		Event D	ate:	Event Type:		Hosted by:	
Early Childhood Topic	c:	Location	n:	Activities:			
· · · —	Lake Tahoe Coll			 Children's Dental Van		_	• •
First Name	Last Nan	ne l	Site Name/Agency	E-mail Address	Bı	ısiness Phone #	Location Zip Code
			A MATERIAL CONTRACTOR OF THE C				
							<u></u>



## **Event Registration Form (Parent)**

ATTACHMENT III. Registration (Registrar) Forms: Parent (Registration Form 2),

The First 5 El Dorado Children and Families Commission provides many programs within the county aimed at improving the lives of children birth through age 5. First 5 evaluates these programs to understand whether they are helpful and effective, and to guide program improvements. This survey is a part of the evaluation process. You are not required to participate and, should you decide not to you can still receive First 5 services. This survey asks for identifying information including your name and phone number. Should you provide this information your responses will remain confidential. If you are uncomfortable with any of the aspects of the survey, it is okay for you to skip those questions. The survey takes most people less than 10 minutes to complete. Thank you for your time and assistance with this important process!

Event Name:	Event Date:	Event Type:	Hosted by:						
Early Childhood Topic:	Location:	Activities:							
Initiative(s): Best Beginnings  High 5 for Quality Lake Tahoe Library - Race to the Top	s - Barton Best Beginnings - Marshall collaborative Ready to Read @ Your L		Ildren's Health Initiative Divide Ready by 5 Vestern Slope Community Strengthening						
Please register each family member in	dividually:								
First Name:	Last Name:	Primary Language:	Ethnicity (please select one):						
E-mail Address:	Parent/Guardian     Other Family Member	C English C Spanish C Other:	<ul> <li>Alaska Native/American Indian</li> <li>Black/African-American</li> <li>Pacific Islander</li> <li>Multiracial</li> </ul> Asian <ul> <li>Hispanic/Latino</li> <li>White</li> <li>Other/Unknown</li> </ul>						
First Name:	Last Name:	Primary Language:	Ethnicity (please select one):  Alaska Native/American Indian Asian						
E-mail Address:	Parent/Guardian	C Spanish	C Black/African-American C Hispanic/Latino C Pacific Islander C White						
Please enter each child's birth month/	Cother Family Member	Other:	C Multiracial C Other/Unknown						
Birth Mo Birth Yr Ethnicity: Alaska Native/ American Indian	Birth Mo Birth Yr Ethnicity:  Alaska Native/  American India		Birth Mo Birth Yr Ethnicity: Alaska Native/ erican Indian  Birth Mo Birth Yr Ethnicity: Alaska Native/ American Indian						
Primary Language:  English  Asian  Black/ African-America	Primary Language:  Black/ African-Americ	Primary Language:  Bla Can English Afri	Primary Language:						
C Spanish C Hispanic/Latino C Pacific Islander C Other: C White C Multiracial C Other/Unknow	Pacific Islander  Other: White  Multiracial	C Other: C Wh	panic/Latino C Spanish C Hispanic/Latino ific Islander Pacific Islander						



# Attachment IV, Progress Report Form 1 Children and Families Commission

Growing Children...One by One Campaign for Kids

## **PROGRESS REPORT**

To be filled out with the First 5 Program Coordinator and Contractor at interval agreed upon by both parties in plan.

Agency Name:	
Project Title:	
Contact Name & Title:	
Email Address:	
Phone:	
<ol> <li>Did you experience any noteworthy successes? Identify and list possible contributing factors.</li> </ol>	
2. Did you encounter any difficulties or barriers?	
Identify and explain how they were/are being addressed.	
	١
How this issue can be prevented:	
now this issue can be prevented.	
2 Ton 2 focus areas	_
3. Top 3 focus areas	
1.	
Approach / Strategy: Status:	
omus.	
2.	
Approach / Strategy: Status:	
3. Approach / Strategy:	
Status:	



# Attachment IV, Progress Report Form 2 Children and Families Commission

Growing Children...One by One Campaign for Kids

## **SEMI-ANNUAL PROGRESS REPORT**

To be filled out with the First 5 Program Coordinator and Contractor by Dec 31 and June 30.

Agency Name:
Project Title:
Contact Name & Title:
Email Address:
Phone:
Did you experience any noteworthy successes?  Identify and list possible contributing factors.
2. Did you encounter any difficulties or barriers? Identify and explain how they were/are being addressed.
How this issue can be prevented:
3. Top 3 challenges or areas of focus
1. Approach / Strategy: Status:
2. Approach / Strategy: Status:
3. Approach / Strategy: Status:



#### **Population Served Report**

Submit along with Semi-Annual Scope of Work Reports

First 5 El Dorado
2776 Ray Lawyer Drive Placerville, CA 95667
Placerville, CA 95667

Contract #	S. Mariana Alam

Population Served (Unduplicated Yearly Counts)	Q1 & Q2	Q3 & Q4	YTD Total
Children Less than 3 Years of Age			0
Children 3 through Five Years of Age			0
Children 0-5 (Ages Unknown)			0
	4		
Parents/Guardians			0
Other Family Members			0
Providers			0

Grantee	Addres		rideji"	

	Childr	ren Ages Uni	known	Children 0-3		Children 3-5		Parents/Guardians			Other Family Members				
Ethnic Breakdown of Population Served	Q1 & Q2	Q3 & Q4	YTD Total	Q1 & Q2	Q3 & Q4	YTD Total	Q1 & Q2	Q3 & Q4	YTD Total	Q1 & Q2	Q3 & Q4	YTD Total	Q1 & Q2	Q3 & Q4	YTD Total
Alaska Native/American Indian			0			0			0			0			_0
Asian			0	ļ		0			0			0			0
Black/African-American			. 0	<u> </u>		0			0			0			0
Hispanic/Latino		_	0			0			0			.0			0
Pacific Islander			0			0			0			0			_ 0
White			0			0			0		Ĺ	0			0
Multiracial			0			0			0			0			0
Other/Unknown			0			0			0			0			0

		Children		Pare	ente/Guard	ans .	Other	amily Mem	bers
Primary Language (Spoken in the Home)	Q1 & Q2	Q3 & Q4	Y10 Total	Q1 & Q2	Q3 & Q4	YTD Total	Q1 & Q2	Q3 & Q4	YTD Total
English			00			0			0
Spanish			_0			0			0
Other (Please Specify):			0			_ 0			0
Other (Please Specify):		_	0			0	<u> </u>		0
Unknown			0			0	L		0

Print Name of Pri	ogram Contact	Person or	Authorized	Representative

Signature: Program Contact Person or Authorized Representative

Date Received	Signature of First 5 Program Coordinator Date



## Client Satisfaction Survey English | Spanish

(ParentSpanish?id=434)

Thank you for your recent participation in First 5 El Dorado programs. We are interested in learning your perspectives and the ways in which this program made a difference for your family. The survey will take about 5 minutes to answer. Please note that this information is collected for evaluation purposes. If you have more than one child participating in this program, please answer the question for your youngest child.

Date:	
5/15/2015	
Home Zip Code:	
Child's Birth Month (2-digits):	
Child's Birth Year (4-digits):	
Initiative(s) associated with the	nis Event (read-only):
Best Beginnings - Barton	☐ Lake Tahoe Collaborative
Best Beginnings - Marshall	☐ Library - Race to the Top
Children's Dental Van	☐ Ready to Read @ Your Library
☐ Children's Health Initiative	☐ Together We Grow
Divide Ready by 5	☐ Western Slope Community Strengthening
☐ High 5 for Quality	
For each question below, pleas	e circle the number that best describes where you see yourself on the scale.
This scale has 5 levels from 1 =	"Low" to 5 = "High". Please complete all items in the "BEFORE" column first,

then complete the "NOW" column.

Show where you were BEFORE participating		Low	Before	e? High	1		Low	Now	? High	n
in this program. Where are you NOW that you have participated?										
I have someone to talk to when I have questions about my child.	01	O 2	O 3	04	O 5	Q 1	O 2	C 3	04	O 5
I know of positive ways to guide and teach my child.	O 1	O 2	O 3	O 4	O 5	0 1	O 2	C 3	O 4	0 5
I know normal behavior for my child's age level.	01	O 2	O 3	O 4	O 5	01	O 2	O 3	04	O 5
In a usual week, I look at picture bo				ther fam	ily members	s read sto	ries or			
O Never O 1-	2 Days	3-4 Da	ays O	5-6 Day	s per Week	C Every	Day			
About how long h for well child care etc.										
O Never (only w is sick)	hen child	More th Years A			ween 1 and ars Ago		Months to ear Ago	1 0	6 Mont Less	ths Ago or
About how long h							tal clinic			
Never visited preventative contactive c		20000	e than 2	-	Between 1 ar Years Ago	nd 2 🔘	6 Months Year Ago	to 1	6 Mon Less	ths Ago or

-		Ages and Stages (	ur child's developn Questionnaire?	and substantial state and state and state
O I've never screed development	eened my child's	More than 2 Years Ago	Between 1 and 2 Years Ago	○ 6 Months to 1 ○ 6 Months Ago Year Ago or Less
	t quality (such as		nild attends regula n assessments, cu	rriculum,
O Seldom or Never	Once a Year	A few times a year	At least each month	My child does not attend child care or ?
know what com	nunity services	are available for m	y family and my ch	ild.
○ Yes ○ No				
can access com	munity services	for my family and	child if I need them	ı.
O Yes O No				

### Did you have any challenges accessing services?

Best Beginnings: #Community	Children's Health: #Health	Together We Grow: #Child Development	Ready to Read: #Literacy	H5Q: #Quality Care	
l'm not sure when to call	I don't have insurance	☐ I'm not sure when to call	☐ I need more books at home	☐ I don't know what high	
l'm not sure who to call	☐ I don't have a doctor	☐ I'm not sure	☐ I don't have	quality care is	
I don't have transportation	☐ I don't have a dentist	I don't have transportation	my child  My child isn't	☐ I don't know how to find high	
Other	I don't have transportation	☐ Other	interested	quality care	
	☐ Other		not at convenient times	☐ I can't afford high quality	
			☐ I don't know how to read	care	
			Other     ■		

### Were you connected to another agency for assistance, information or support?

Best Beginnings:	Children's Health:	H5Q or Together We Grow:	Ready to Read:
<ul><li>Hospital for breastfeeding assistance</li></ul>	Human Services for Medical	Head Start or Early Head Start for my child	Children's Health Initiative for well child visits
☐ Public Health for support from a nurse	Covered California for health insurance  Pediatrician/Family Doctor	<ul><li>Counseling Services</li><li>School District for assessment</li></ul>	<ul><li>Best Beginnings for a newborn home visit</li></ul>
<ul><li>Infant Parent</li><li>Center for</li><li>counseling</li></ul>	☐ Dentist ☐ Developmental	<ul><li>Special Education</li><li>Local Plan Area</li><li>(SELPA) for support</li></ul>	☐ Together We Grow for a Playgroup or Advice
Early Head Start	Questionnaire  Other	Infant Development Center	☐ High 5 for Quality for Quality Child Care
☐ Other		<ul><li>Alta Regional Center</li><li>Choices for Children</li></ul>	Developmental Questionnaire
		<ul><li>Parenting Support</li><li>Classes</li></ul>	Cother
		Library	
		Playgroups/Parent	
		[ WIC	
		Children's Health Initiative	
		☐ Best Beginnings	
		Other	•

#### Did you receive the information you needed from the referral?

 $\bigcirc$  Yes  $\bigcirc$  No, Please explain:



## Encuesta de Satisfaccion English (Parent?id=434)

## | Spanish

Gracias por su reciente participacion en los programas Primeros 5 el Dorado. Estamos interesados en conocer sus perspectivas y las formas en que este programa hizo una diferencia para su familia. La encuesta le tomará aproximadamente 5 minutos para responder. Tenga en cuenta que esta información se recoge con fines de evaluación. Si usted tiene más de un niño que participa en este programa, por favor responda con la informacion de su hijo menor.

Fecha:	
5/15/2015	
Codigo Postal:	
Manager Nacional Nião (O décidos)	
Mes que Nacio el Niño (2-dígitos):	
Año que Nacio el Niño (4 dígitos):	
Iniciativa(s) asociado a este evento (s	sólo lectura):
☐ Colaborativo de South Lake Tahoe	Listos para leer en la biblioteca
☐ Divide Ready by 5	☐ Mejores Empiezos - Barton
☐ High 5 for Quality	Mejores Empiezos - Marshall
☐ Iniciativo de Salud para Niños	☐ Van Dental De Niños
☐ Juntos Crecemos	☐ Western Slope Community Strengthening
Library - Race to the Top	
	con un círculo el número que mejor describa dónde te ves en la escala. Baja" a 5 = "Alta". Por favor, complete todos los artículos en la column

"ANTES" primera columna, y luego completar el "AHORA".

Muestra			Antes	s?			A	hora?
dónde estabas antes de participar en este programa. ¿Dónde estás ahora que has participado?		Bajo	•	Alto			Bajo	Alto
Tengo a alguien con quien hablar cuando tengo preguntas sobre mi hijo.	O 1	⊜ 2	<b>3</b>	O <b>4</b>	<b>5</b>	O 1	O 2 O	3 ( 4 ( 5
Sé de una manera positiva para guiar y enseñar a mi hijo.	<b>1</b>	<b>○ 2</b>	<b>3</b>	<b>4</b>	⊖ 5	() <b>1</b>	C 2 C	3 (4 (5
Sé el comportamiento normal para el nivel de edad de mi hijo.	<b>()</b> 1	<b>○ 2</b>	<b>3</b>	<b>0</b> 4	<b>○</b> 5	<u></u> 1	C 2 C	3 ( 4 ( 5
En una semana no familia le lee histor	_					er otro miem	bro de la	
○ Nunca ○ 1-2	? Dias (	) 3-4 Dia	ıs 🔿 (	5-6 Dias p	or Seman	a 🔘 Diario		
Aproximadamente donde le hicieron u				-	nijo(a) tuvo	o una visita	medica	
<ul><li>○ Nunca (Solo cu enfermo(a))</li></ul>	ando el n	iño(a) est		las de 2 ño	⊜ Entre Años	•	∂ 6 Meses a 1 año	6 Meses o Menos
Aproximadamente un dentista o una o preventiva es una l	clínica de	ntal para	la ater	nción pre			sitado a	
Nunca Ha tenid     preventivo	lo una vis	ita de cui	dado⊖	Mas de 2 año	∷ ⊖ Ent Año	•	○ 6 Meses a año	1

Aproximadamente cuanto tiempo ha pasado desde que monitoreó el desarrollo de su hijo a través de una herramienta de evaluación, tales como Edades y Etapas?							
•	itoreado el desarro	0	C Entre 1 y 2	Ü	0		
de mi hijo		años	Años	año	Menos		
El programa de educación de la primera infancia, donde mi hijo asiste regularmente comparte información sobre la calidad (por ejemplo, las evaluaciones de los programas infantiles, currículo de educación y formación del personal).							
○ Rara vez o Nunca	⊖ Una vez al Año	○ Algunas Vece Año	s al     Al menos mes	una vez al ⊜ Mi hij guard			
Yo sé de los servi hijo.	cios comunitarios	s que están dispo	nibles para mi fan	nilia y mi			
⊖ Si ⊝ No							
Puedo tener acces necesito.	so a los servicios	comunitarios par	a mi familia y el n	iño si los			
⊖ Si ⊜ No							

#### ¿Tuvo problemas para recivir los servicios?

Mejores Comienzos: #Comunidad	Salud Infantil: #Salud	Juntos Crecemos: #Desarrollo Infantil	Listos Para Leer: #Lectura	H5Q: #Cuidado de Calidad
☐ No estoy seguro de cuando	☐ No tengo seguro ☐ No tengo	☐ No estoy seguro de cuando	☐ Necesito mas libros en casa ☐ No tengo tiempo	No sé lo que un cuidado de alta calidad es
No estoy seguro de cuando	Doctor  No tengo Dentista  No tengo	Ilamar  No estoy seguro de cuando	de leerle ami hijo (a) ☐ mi hijo(a) no esta interesado(a)	No sé cómo encontrar un cuidado de alta calidad
llamar  ☐ No tengo  Transporte	Transporte  Otro	llamar ☐ No tengo Transporte	☐ El horario de la Hora de contar Historias no es muy conveniente	No tengo dinero para atención de alta calidad
☐ Otro		☐ Otro	No se leer	Otro

#### ¿Le conectaron con otra agencia para asistencia, información o apoyo?

Mejores Comienzos:	Salud Infantil:	H5Q o Juntos Crecemos:	Listos para Leer:
Mejores Comienzos:  Hospital para recibir asistencia de lactancia  Salud Publica por ayuda de un Enfermera  Centro de asesoramiento a Padres de Infantes  Early Head Start Para mi Hijo  Otro	Salud Infantil:  Servicios Humanos para Medical  Covered California Para seguro Medico  Pediatra/ Doctor Familiar  Dentista  Cuestionario del Desarrollo  Otro		Listos para Leer:  Iniciativa de Salud infantil para visitas medicas  Los Mejores Comienzos para una visita a la casa del recién nacido  Juntos Crecemos, para un grupo de juego o Consejos  High 5 para la Calidad de Cuidado Infantil de Calidad  Cuestionario del Desarrollo  Otro
		☐ Iniciativa de salud Infantil ☐ Mejores Comienzos ☐ Otro	

¿Recivio la información que necesitaba de la conexión medica?

○ Si ○ No, Porfavor explique:

¿En qué Programas de los Primeros 5 su familia ha	participado?
Colaborativo de South Lake Tahoe (Collaboration with community resources)	Listos para leer en la biblioteca (Read with your child each day)
<ul> <li>Divide Ready by 5 (Collaboration with community resources)</li> </ul>	<ul><li>Mejores Empiezos - Barton (Welcome your new baby)</li></ul>
High 5 for Quality (Choose high quality early care and education programs)	Mejores Empiezos - Marshall (Welcome your new baby)
<ul> <li>Iniciativo de Salud para Niños (Take your child to a wellness visits)</li> </ul>	all   Van Dental De Niños (Take your child to the dentist by the first tooth or first birthday)
Juntos Crecemos (Make sure your child is developing on track)	Western Slope Community Strengthening (Collaboration with community resources)
Library - Race to the Top (Early Literacy visits to your child's preschool)	
¿Qué tan satisfecho está usted con los sevicios que	e ha recibido de los Primeros 5?
○ Muy Insatisfecho ○ Insatisfecho ○ Satisfecho	o 🔘 Muy Satisfecho 🔘 Extremadamente Satisfecho
Por favor comparta cualquier comentario adicional	sobre este programa o sugerencias de mejora:
Opcional: indique su nivel de educación más alto co	ompietado:
○ Escuela Primaria	
No complete la Preparatoria	
○ Preparatoria	
Certificado Vocacional/Completacion de Programa	De Entrnamiento
O No complete La Universidad	
○ 2-Años de Universidad/Escuela Tecnica	
○ Titulo Profesional	
Submit	



# Corrective Action Plan Contractor Effective from xx/xx/xx to xx/xx/xx

Attachment VI. Corrective Action Plan

Findings  (notice for non-compliance or substandard performance)	(ID root cause, assign owner, document response plan, follow-up process, and preventative actions)	Goal	Documentation Required	Timeline	Status
Quantity/Quality of Work:			and the section of the section of		
	_				
					,
			<u> </u>		
Ву:	By:	By:			_
Contractor Name, Title	Kathi Guerrero,	Executive Director	Andrea Powers,	Program Coordi	nator
Contractor		First 5 El Dorado Childre	n and Families Cor	nmission	
Date:	Date:	Date	:		

- The Children's Health Initiative (CHI) of El Dorado County help families with young children to find health insurance, choose doctors and dentists and encourages families to attend all well child visits.
- Community Health Workers (CHWs) meet with families of these children to educate them about available insurance products and eligibility requirements, CHW's also guide and empower parents in becoming their child's advocate.
- Families are given assistance to enroll their children in health insurance programs and are helped to find a regular medical home for these children. The El Dorado County Public Health Division is providing leadership and oversight of the CHI and collaborates with partnering agencies.

For more information or assistance, please call:

El Dorado County Health & Human Services Agency Children's Health Initiative

(800) 388-8690



## The Path to Good Health: A Toolkit for Parents



Step 1: Get Health Insurance for Your Child

Step 2: Use Your Child's Health Insurance

Step 3: Go to the Doctor

Step 4: See Dentist first tooth first year

Step 5: Know Your Child's Health History and keep track of all documents

## Step 1: Get Health Insurance for Your Child

Health Insurance helps you pay for your child's health care. If you are not able to get health insurance for your child through your employer, there are several different programs available in California. Health reform is here. For guidance you can call the CHI staff at 800-388-8690 Here are the numbers and websites below for more information on these programs:

Medi-Cal- 888-747-1222 www.medical.ca.gov

Covered California- 800-300-1506 www.c4yourself.com or at www.coveredca.com

Kaiser Permanente Child Health Plan 800-255-5053 (not available in all areas) www.kaiserpermanente.org

CaliforniaKids—818-755-9700 www.californiakids.org

### Step 2: Use Your Child's Health Insurance

The best way to use your child's health insurance is to find one place where you go for all of your child's health care needs. Make sure you are comfortable with the doctors and nurses so that you can talk with them and share any concerns you have. This place will become your child's **Medical Home**. The staff there will know you, your child, and your child's health history.

#### You will go to the Medical Home for:

- Well check-ups
- Sick visits
- Accidents
- Special health care needs
- Immunizations (shots)

#### You have someone to call for help!

Because the staff know your child, they can: I)
Make sure your child gets the check-ups,
screenings, and shots needed to stay well. 2)
Work with you to plan your child's care; 3)
Tell you about programs and resources that
may be helpful; and 4) Help you find the right
specialists and services your child needs.

If your child is sick or has an accident, the staff can tell you if you should:

- Treat your child at home. They will tell you how.
- Come to the doctor's office. They will make an appointment for you.
- Go to the emergency room. They will tell you if it is a true emergency.

## When should you take your child to the emergency room?

When your child is sick, but it is not life threatening, you should call your doctor's office and ask for a same day appointment or go to the urgent care facility at your medical center. For example, your child might have a sore throat, an ear infection, or a bad cough. You should go to the nearest emergency room when your child has an illness or injury that you think is life threatening or may cause serious damage if not treated right away.

## Step 3: Go To Your Doctor

Healthy children should see the doctor! Your child should visit the doctor and the dentist and have his or her eyes checked regularly, even if there is nothing wrong. These visits allow your doctor to prevent, find and treat problems before they become serious. The chart below will show you when to schedule your child for well checkups.

Age	Doctor	Dentist	Vision
3-4 days	0		
2-4 weeks	9		
2 months	0		
4 months	0		
6 months	0		٥
9 months	0		
12 months	0	0	
15 months	0		
18 months	0	0	
24 months	0	0	
3 years	0	00	0
4 years	0	00	
5 years	0	99	0
6 years	0	80	0
7-18 years	0	99	0

Take an active part in your child's doctor visits. This means asking and answering.

Asking: At the doctor's office, all questions are good questions. The more questions you ask, the more information you will have to make good decisions for your child.

Answering: Tell the doctor exactly what's been going on with your child's health, even if it seems embarrassing. If you are worried about something the doctor suggests, make sure you tell the doctor.

#### I. Before the visit:

- ✓ Make a list of the questions you want to ask.
- ✓ Bring your child's insurance card.
- Write down what you have done at home to treat your child.
- ✓ Note any things or incidents that may have affected your child's health.

#### 2. During the visit:

- ✓Answer all of the doctor's questions.
- √Tell the doctor about any home remedies you used or if your child has allergies.
- ✓Ask the doctor to explain anything you do not understand.

#### 3. After the visit:

- ✓ Fill your prescriptions as soon as you can.
- ✓ Follow the directions for any medicine, even if your child gets better right away.
- ✓ Call the doctor if your child does not get better within a few days.
- ✓Watch for side effects and call the doctor if you notice anything unusual.
- ✓ Make and keep your child's follow-up appointments.

## Step 4: Take your child to the Dentist First Tooth First Year

According to the Dental Health Foundation, by the time children are in kindergarten more than 50 percent already have dental decay. Although an oral health assessment can be done by your pediatrician, the AAP recommends that children see the dentist by their first tooth or first birthday.

Visiting the dentist every year will help your child become comfortable with the dentist and provide an opportunity for preventive services such as fluoride and sealants.

Primary teeth		Erupt.	Shed
Upper teeth	Central incisor Lateral incisor Canine (cuspid) First molar Second molar	8-12 mos. 9-13 mos. 16-22 mos. 13-19 mos. 25-33 mos.	9-11 yrs.
Lower teeth	Second molar First molar Canine (cuspid) Lateral incisor Central incisor	23-31 mos 14-18 mos 17-23 mos 10-16 mos 6-10 mos	9-11 yrs 9-12 yrs 7-8 yrs

#### The Children's Dental Van

Every day, oral health problems in children go undiagnosed until they become more difficult and more expensive to treat. Untreated dental problems can lead to serious health problems that cause children to miss school. In an effort to improve access to dental care for children with Medi-Cal, the El Dorado Children's Dental Van offers services at several locations throughout the County. The Children's Dental Van provides high-quality oral health services and dental education to children and pregnant women with Medi-Cal. For more information contact Dental Van at: 530-

626-8626

## Step 5: Know your child's Health History and Keep Track of all Documents

The last step on the path to good health is to keep all your child's documents in one place.

Use a file folder for these documents:

#### **Immunization Card**

- Before going to childcare and school, your child must get immunizations (shots).
- The doctor will give you an immunization card.
- The doctor will fill it in each time your child gets an immunization.
- You will have to show this card when you enroll your child in daycare and school.

#### A Copy of Your Child's Insurance ID Card

- The doctor's office will ask you for your child's insurance ID card at each visit.
- Keep the card in your wallet and an extra copy in the file folder.

#### Your Child's Health History

 The doctor will want to know if anything has changed in your child's health status since his or her last visit. Also a list of any medications your child is taking

## Here are other documents that need to be kept in a safe place at home:

- Lab results Treatment information
- Health insurance information Medical bills
- Copy of birth certificate Medical alert ID

Remember, you have a right to see your child's medical records. You can ask for copies at any time. Keep a copy in case you change doctors or health insurance.

## Is your child Ready?



## 5 ways to maximize your child's learning

- √ Take your child to all wellchild visits and see a dentist by your child's first birthday.
- √ Schedule a home visit for your newborn.
- √ Make sure your child is developing on track.
- Read with your child each day.
- √ Choose quality child care programs.



Healthy

Caring

Growing

Learning

Growing Children, One by One ...

Connected

www.first5eldorado.com

(530) 622-5787

## First 5 El Dorado can help

How do I find a doctor, dentist or get health insurance? Contact the Children's Health Initiative to start your child's path to a healthy life.

Children's Health Initiative (800) 388-8690

S Lake Tahoe (530) 573-3155

Children's Dental Van/Tooth Travelers (530) 626-8626

#### Who can I talk to about caring for my newborn?

Marshall Medical and Barton Hospital nurses visit families with newborn children by appointment.

Best Beginnings

(530) 626-2770 x2315

S Lake Tahoe (530) 543-5547

#### Is my child developing like other children their age?

Call for a development questionnaire and personalized support for every day parenting.

Together We Grow

(530) 295-2403

#### Where do I go for books and fun literacy activities?

Visit your local library for books, story times, and make and take activities.

#### Ready to Read @ Your Library

Placerville	(530) 621-5540
S Lake Tahoe	(530) 573-3185
Cameron Park	(530) 621-5500
El Dorado Hills	(916) 358-3500
Pollock Pines	(530) 644-2498
Georgetown	(530) 333-4724

#### What is a quality child care program?

What to look for when choosing quality child care.

High 5 For Quality (530) 295-2403

## Get connected

## What is First 5 El Dorado Children and Families Commission?

First 5 El Dorado is funded by tobacco tax revenues (Prop 10). The Commission is committed to developing a comprehensive early childhood system to promote nurturing, stable and loving family environments so that all children enter school physically and emotionally healthy, ready to learn.

#### What is Ready?

According to the research, an early childhood system provides access to health insurance and medical homes, family support services, developmental screenings, parent education, family literacy, and expanding access to high quality early care and education programs.

#### Is my community Ready?

First 5 El Dorado funds five research based, early childhood services in each community: Children's Health Initiative, Best Beginnings, Together We Grow, Ready to Read @ Your Library and High 5 for Quality.

#### How can I help my community get Ready?

Contact the Commission to help children in your community get Ready: Divide Ready by 5, Georgetown Divide; Lake Tahoe Collaborative, South Lake Tahoe; Western Slope Ready by 5, Western Slope

## **Contact the Commission**

2776 Ray Lawyer Drive, Placerville, CA 95667 Phone: (530) 622-5787 Fax: (530) 622-6761

www.first5eldorado.com





## ¿Está preparado su niño?



5 maneras de apoyar el desarrollo sano de su niño

- √ Lleve a su niño a todos sus chequeos médicos y al dentista antes de cumplir 1 año.
- √ Reciba una visita en casa de las enfermeras de Mejores Comienzos para su recién nacido.
- √ Asegúrese de que su niño está desarrollándose como debería.
- Lee con su niño cada día.
- Elija guarderías y programas pre-escolares de alta calidad.



Sanos

Cariñosos

Creciendo

Aprendiend

Criando a los Niños, Uno por Uno...

Conectados

www.first5eldorado.com

(530) 622-5787

## Primeros 5 El Dorado Ofrece Ayuda

¿Cómo puedo encontrar un médico, dentista o conseguir seguro médico para mi niño? Contacte La Iniciativa de La Salud Infantil para empezar el camino hacia una vida sana para su niño.

La Iniciativa de La Salud Infantil

(800) 388-8690 Children's Dental Van S Lake Tahoe (530) 573-3155

(530) 626-8626

¿Con quién puedo hablar sobre cómo cuidar a mi recién nacido? Las enfermeras de los hospitales de Marshall y Barton hacen visitas a las casas de familias con recién nacidos.

Mejores Comienzos

(530) 626-2770 x2315

S Lake Tahoe (530) 543-5547

#### ¿Está desarrollándose mi niño como debería?

Llame para pedir un cuestionario de desarrollo de "Edades y Etapas" y para recibir apoyo personalizado.

Juntos Crecemos

(530) 295-2403

## ¿Adonde puedo ir para libros y actividades divertidas que apoyan la lectura en familia?

Visite la biblioteca en su comunidad para libros, horas de cuentos, y actividades divertidas para los niños y sus padres.

#### Listos para Leer @ Su Biblioteca

Placerville (530) 621-5540
S Lake Tahoe (530) 573-3185
Cameron Park (530) 621-5500
El Dorado Hills (916) 358-3500
Pollock Pines (530) 644-2498
Georgetown (530) 333-4724

¿Cómo puedo encontrar un programa pre-escolar de alta calidad? Aprenda sobre las características de un programa pre-escolar de alta calidad.

"High 5" por La Calidad

(530) 295-2403

### Conéctense

#### ¿ Oué es la Comisión?

Primeros 5 El Dorado recibe fondos por medio de los impuestos estatales en el tabaco (Proposición 10). La Comisión se enfoca en establecer un sistema de servicios para niños menores de 6 años que apoya a familias para que sean estables y cariñosas, y para que todos los niños entren a la escuela físicamente y emocionalmente sanos, y preparados para aprender.

¿Qué servicios preparan a los niños para aprender?

La investigación científica indica que un sistema de servicios para niños debería proveer: acceso a seguros y servicios médicos, servicios de apoyo para familias, chequeos de desarrollo e información sobre cómo apoyar el desarrollo sano en los niños, actividades que apoyan la lectura en familia, y acceso a guarderías y programas pre-escolares de alta calidad.

#### ¿Está preparada mi comunidad?

Primeros 5 El Dorado patrocina cinco servicios que preparan a los niños y apoyan a sus familias en cada comunidad del condado: La Iniciativa de La Salud Infantil, Mejores Comienzos, Juntos Crecemos, Listos para Leer @ Su Biblioteca y "High 5" por La Calidad.

#### ¿Cómo puedo ayudar a mi comunidad?

Contacte la Comisión para ayudar a los niños en su comunidad a estar preparados. Hay un grupo en cada región del condado: Divide Ready by 5: Georgetown Divide; Lake Tahoe Collaborative: South Lake Tahoe; Western Slope Ready by 5: Western Slope

### Contacte la Comisión

2776 Ray Lawyer Drive, Placerville, CA 95667 Phone: (530) 622-5787 Fax: (530) 622-6761 www.first5eldorado.com



