Robert & Nili Poynter 455 27th Street San Francisco, CA 94131

November 20, 2015

C.L. Raffety Treasuruer-Tax Collector County of El Dorado 360 Fair Lane Placerville, CA 95667-4197

To Whom It May Concern:

We are writing to you as the owners of the property listed as 2120 Shawnee Street, South Lake Tahoe, CA 96150. In 2010, we purchased this property and remodeled it to make it suitable for rental and personal use. We enlisted the services of Tahoe Keys Resort to list and manage the property exclusively. In third quarter of 2010 we received a form from your office titled the Quarterly Tax Return for Transient Occupancy Tax.

We contacted your office with questions regarding this form and had many questions surrounding it, and were informed that it was our responsibility to file this report and remit the taxes to your office.

We did this for the Quarter ending September 30, 2010 and remitted to your office Check 6450 in the amount of 2019.50 written on our business account Vinyl Interactive. We continued to file these reports quarterly and remit checks to your office.

For the quarterly report for September 2011, we changed checking accounts and began sending checks from the account set up for this property. These check listed the business name 2120 Shawnee, LLC and the business address of 222 Sutter Street, San Francisco, CA 94108.

When we filed the June 2015 Quarterly report, we were informed by Karen McHatton in the County Tax collectors office, that these reports and taxes were also being filed and paid by our Property Management Company, Tahoe Keys Resort. Naturally this came as quite a shock to us. We had no idea Tahoe keys was paying and that we were duplicating and double paying. We are unsure how this was not brought to our attention much C.L. Raffety November 20, 2015 Page 2

sooner since this office has been receiving funds from us directly as well as from Tahoe Keys for the same property/rental ID number.

We are requesting a full refund of all taxes that we have paid that were also paid by Tahoe Keys resort, beginning with our initial filing of the quarterly statement from **September 2010 through March 2015.** Our check for the filing of the quarterly return from Quarter ending June 2015 was returned to us by your office, so there is no need for a refund from that filing.

I appreciate your consideration of this matter. Should you have any further questions, please feel free to contact me.

I look forward to having this matter resolved and thank you in advance for your assistance.

Sincerely,

Robert & Nili Poynter