Mental Health Division Update Mental Health Commission July 27, 2016 Meeting

Assistant Director Update (Patricia Charles-Heathers)

- During the month of June I facilitated 2 16 hour Pro-ACT Trainings: June 1 and June 2 with Placerville staff from Animal Services, Eligibility and the Public Guardian's Office and in South Lake Tahoe on June 29 and June 30 with Mental Health and Public Health staff.
- Represented El Dorado Mental Health at CalMHSA and CBHDA Meetings on June 9, 2016 and continued to stay informed on CCR through bi-weekly conference calls.
- Focused on the new Medical Transition House that will be added to the Intensive Case Management team.

Outpatient Services

(Dee-Anna Bradley, Jamie Samboceti and Sabrina Owen)

Wellness Center - June Activities:

Tahoe:

 Summer BBQ with West Slope Guests - we enjoyed a windy day at El Dorado Beach with a kick off summer BBQ.

West Slope:

- On June 21st our Wellness Center held an outdoor BBQ to host the California Association of Mental Health Peer Run Organizations (CAMHPRO) 2nd day of Peer to Peer Strategy Planning; working on setting goals and advocacy priorities. SLT peers and staff came down and joined in the festivities and planning.
- On June 26th we held our first stage play, "CaliHoma," at the Lions Hall in Diamond Springs. The play was written and directed by Emma Curtiss, ASW, Mental Health Clinician. Cast and crew included current ADP and ICM clients, a community client, and West Slope staff. Our very own client band, "The Dried Mangoes" directed by Paul Ostic, performed before the play. SLT staff brought clients to WS to enjoy the production along with our WS team and clients. Overall, the production/performance was a huge success!

ICM - June Activities:

Tahoe:

 Clients are taking advantage of opportunities to enjoy social and recreational activities in the warm weather by attending free community concerts, having BBQ's and taking hikes.

West Slope:

- ICM held it's 2nd Luau at the Larsen Transitional House. The ICM clients played a friendly Staff vs Client volleyball game, which the client's won! There was a water balloon toss, horseshoes and badminton.
- Scott Fisher and Kevin Corley took another group fishing in June to Union Valley Lake. The Wellness Center and ICM clients attended.

Caseloads: As of June 2016

Location	Children's Outpatient	Adult Outpatient	Children's Contractors	Total
South Lake Tahoe	1 TAY	72 = Clinic 24 = ICM/FSP = 96	5 = TY; 48 = SCF = 53	150
West Slope	28 TAY	371 = Clinic 42 = ICM/FSP = 413	8 = RV; 51 = SV; 87 = SCF;45 = NM = 191	632
Total	29 TAY	509	244	782

Children Services Contractors are: New Morning Youth & Family Services (NM), Remi Vista (RV), Sierra Child and Family Services (SCF), Stanford Youth Solutions (SYS), Summitview Child and Family Services (SV) and Tahoe Youth and Family Services (TY).

Childrens Services (Jamie Samboceti)

- In June, there were **58** new requests for services: **18** met criteria for Specialty Mental Health Services (**2** Tahoe / **16** West Slope).
- In June, there were **27** children discharged from services (**6** Tahoe / **21** West Slope / **0** Out of County).

TAY DBT/FEP Program (Sabrina Owen and Lesly Van Sloten) Tahoe

 Anastasia continues to provide services to participants of the DBT program by engaging in summer social and recreational activities as well as individual and family counselling services

Placerville

Kris is becoming familiar with the new and very detailed FEP-NAVIGATE,
 Coordinated Speciality Care Model, while continuing to engage existing DBT clients from Independence High School over the summer break.

 Charter Community High School in Placerville was identified as the second High School on the West Slope where the DBT program will be implemented in the Fall.

Continuum of Care:

LPS Conservatorship

- 57 LPS Conservatorships
- 0 Temporary Conservatorships
- 0 LPS Termination

Intensive Case Management (ICM):

- Serving 33 clients on the West Slope
- Serving 22 clients in SLT

Placement:

- Transitional Houses/Apartment
 - o 21 total beds (WS): 5 openings 2 female, 3 male
 - 12 total beds (SLT): T1 3 openings (1 male, 2 ?), T2 (MIOCR) full with 2 beds holding pending completion of inpatient drug tx
- Trailside Terrace
 - o 5 of 5 units occupied
 - o ICM team coverage
- The Aspens at South Lake
 - o 6 of 6 units occupied
 - o ICM team coverage

Residents pay their share of rent if they receive an income, or a minimal monthly amount until that time. Minimum or no rent payments during the first year were built into the budgeted operating costs of the development since the target population is homeless or soon to be homeless individuals/families.

Board and Care/IMDs/Secure Placements:

- 25 IMD beds Crestwood/Canyon Manor/California Psychiatric Transitions (CPT)
- 2 State Hospital
- 7 Enhanced Board and Care beds including Willow Glen & Silver Ridge
- 26 Board and Care Sacramento & Galt (including Grace Home)
- Total:
 - 54 Out of County Placements
 - 6 In County Placements (Silver Ridge)

Staffing:

- New Hires:
 - o Kimberly Barnes, Mental Health Clinician SLT
 - o Amanda DiBiasie, Mental Health Clinician WS
- Promotions:
 - None

Recruitments:

- All new positions for FY16/17 have gone through the requisition signing process.
- Working on recruitment process to replace a UR clinician, Glen Bushers.
- Working in recruitment process to replace Psych Tech, Devin Stone.

Resignations:

- Devin Stone, Psychiatric Technician with ICM
- Glen Bushers, Mental Health Clinician with UR

Position Changes:

 Dee-Anna Bradley from Manager of Mental Health Programs to Mental Health Program Coordinator; effective July 8, 2016

WS Adult Outpatient Services

Current Group Schedule:

Monday

- BHC/Wellness Check In Group: 10:30 am 11:30 am
- Anger Management Group: 1:00 pm 2:00 pm
- Current Events Group: 1:15 pm 2:00 pm (Wellness)
- Physical Activity Group: 2:00 pm 3:00 pm (Wellness)
- Communication Skills: 3:00 pm 4:00 pm (Wellness)

Tuesday

- DBT Group Skill Building: 10:00 am 12:00 pm
- Current Events Group: 1:15 pm 2:00 pm (Wellness)
- Women's Co-Occurring Recovery Group: 1:15 pm 2:45 pm (ADP)
- Art Group with Jan from NAMI: 1:30 pm 3:00 pm (Wellness)
- Healthy Pleasures: 1:30 pm 2:30 pm (Wellness)
- Job Connections Group: 1:30 pm 3:30 pm (Wellness)
- Smoking Cessation: 3:00 pm 4:00 pm (Wellness)

Wednesday

- DBT Skills Group Skills Training: 10:00 am 12:00 pm
- SAMHSA Medication Education: 11:00 am 12:00 pm (On Hold)
- Transitional Housing Independent Living Skills: 12:00 pm 1:00 pm
- Dual Recovery Anonymous Peer Support Group: 1:00 pm 2:00 pm (Wellness)
- Current Events Group: 1:15 pm 2:00 pm (Wellness)
- Self-Care/ADLS Group: 1:30 pm 3:30 pm (Wellness)
- Therapeutic Music Group Keyboard: 1:45 pm 3:15 pm (Wellness)
- Anger Management Group: 2:00 pm 3:00 pm
- Exercise Group: 3:00 pm 3:45 pm (Wellness)

Thursday

- Current Events Group: 1:15 pm 2:00 pm (Wellness)
- Women's Co-Occurring Recovery Group: 1:15 pm 2:45 pm (ADP)
- Healthy Pleasures: 1:30 pm 2:30 pm (Wellness)

- Get Fresh Nutrition Classes with EDC PH, 1:30 pm 2:30 pm (Wellness)
- Nutrition/Meal Planning group: (In the T-houses on a rotating schedule)
- Life Skills Group: 3:00 pm 4:00 pm (Wellness)
- Peer Support Training: 3:00 pm 4:00 pm (Wellness)
- Gardening Group 2x/Month: 3:00 pm 4:00pm (Wellness)

Friday

- DBT Group Skills Training: 10:00 am 12:00 pm
- Men's Co-Occurring Recovery Group: 10:00 am -12:00 pm (ADP)
- Current Events Group: 1:15 pm 2:00 pm (Wellness)
- Ted Talks and Cinema Club: 1:30 pm 3:30 pm (Wellness)
- DBT Group Skills Training: 1:30 pm 2:30 pm
- Mindfulness Group: 2:45 pm 3:30 pm (Wellness)
- MH Peer Leadership Academy: 3:00 pm 4:00 pm (Wellness)

SLT Adult Outpatient Services

Current Group Schedule:

Monday

- Seeking Safety (Co-Occurring): 10:30 am 12:00 pm (ADP)
- BHC Group: 1:00 pm 1:30 pm
- Women's Wellness: Time to be determined
- DBT Skill Building 1:30 pm 2:30 pm (Wellness)
- TED Talks Information & Conversation 3:00 pm 4:00 pm (Wellness)

Tuesday

- DBT Interpersonal Effectiveness: 1:00 pm 2:30 pm
- Anger Management: 1:30 pm 2:30 pm (Wellness)
- Recovery through Art: 2:30 pm 3:30 pm (Wellness)
- Just One Thing (Mindfulness): 3:30 pm 4:00 pm (Wellness)

Wednesday

- DBT Coping with Depression & Anxiety: 1:00 pm 2:30 pm
- Refuge Recovery (Co-Occurring) 1:30 pm 2:30 pm (Wellness)
- Health Awareness: 1:30 pm 2:00 pm (Wellness)
- Healthy Cooking: 2:00 pm 3:00 pm (Wellness)
- Living Skills: 3:00 pm 4:00 pm (Wellness)

Thursday

- DBT- Stress management 1:30 pm 3:00 pm
- Community Outings/ Volunteering: 1:00 pm 4:00 pm (Wellness)
- TED Talks Information & Conversation 1:30 pm 2:00 pm (Wellness)
- Coping Skills 2:00pm-2:30pm (Wellness)
- Social & Recreation Activities 2:30 pm 4:00 pm (Wellness)

Friday

- Living in Balance (Co-Occurring): 10:30 am 12:00 pm (ADP)
- Recovery Through Art: 1:30 pm 2:30 pm (Wellness)
- Volunteering 1:30-3:30 (Wellness)
- Paths to Recovery (Book Study): 1:30 pm 2:30 pm (Wellness)
- Social & Recreation Activities 2:30 pm 4:00 pm (Wellness)
- Men's Wellness: 2:00 pm 3:30 pm

Saturday

• Friends 'n Fitness: 11:15 am - 12:30 pm

Psychiatric Emergency Services (PES) (Jamie Samboceti and Sabrina Owen)

- PES continues to be busy on both slopes. We continue to not be available for midnight to 8 am shifts face to face, with the exception of seeing children under 18 who are medically cleared in the ED.
- SLT in the month of June: **35** crisis assessments, **15** hospitalizations (**3** open clients), **8** referred to Substance Abuse Treatment; **14%** (**5**) crisis assessments were open clients.
- WS in the month of June: 90 crisis assessments, 39 hospitalizations (10 open clients), 17 referred to Substance Abuse Treatment; 16.7% (15) crisis assessments were open clients.

Crisis Intervention Teams (CIT) (Jamie Samboceti and Sabrina Owen)

- SLT The MDT meeting was abbreviated this month as many of the participating agencies were unable to attend - SLT Police, Probation and the Sheriff's CIT. It is hoped that attendance issues can be resolved in the coming months to ensure better collaboration and communication.
- WS The meeting this month was attended by Licensed Clinician Angie Larrigan for Mental Health. She will remain backup for CIT. The team feels it is successful in collaborating, sharing information as appropriate, partnering to see clients in the field and communicating under urgent circumstances.

Psychiatric Health Facility (Patricia Charles-Heathers)

- There were 46 Admissions in June, 2016; 22 Admissions were El Dorado County residents and 24 were Out of County residents.
- There were **16** El Dorado County residents discharged in June, 2016; **13** to Home with Support, **1** to Shelter, **1** to Other and **1** to ER.
- Upon discharge, **14** El Dorado County residents were insured and **2** El Dorado County residents was pending insurance.
- During the month of June, there were **1** Seclusion Episodes, **0** Physical Restraint Episodes, **1** Assault, **0** Elopement and **0** Medication Errors.
- Only 1 denial for El Dorado County referrals vs 5 from previous month.
- Average daily census up to **8.8** vs **7.03** from the previous month.

Beginning in July 2016, we will provide a report on the Informal Grievances/Complaints that the PHF receives and addresses. We are pleased with the work being done at the PHF to reduce the wait time from packages sent to a response and admission.

Mental Health Services Act (MHSA) (Laura K. Walny)

- FY16/17 MHSA Innovation Plan is scheduled for presentation to the Mental Health Services Oversight and Accountability Commission (MHSOAC) on August 25, 2016.
- Suicide Prevention Week is September 5 11th with a targeted focus on older adults. The Statewide Prevention and Early Intervention investment administered by CalMHSA under the umbrella Each Mind Matters (EMM) and

suicideispreventable.org has distributed a Suicide Prevention Toolkit for 2016. We will be utilizing the toolkit as we partner with NAMI, HHSA's Older Adult and Public Health Programs to develop a public awareness campaign for Suicide Prevention Week, as well as build on additional awareness activities throughout the year for West Slope and South Lake Tahoe. Please see the following sites for additional information: http://www.eachmindmatters.org/; http://www.suicideispreventable.org/.

- As a result of the California Board of Behavioral Sciences 2015 regulatory changes, the Board will no longer be accepting applications for new Continuing Education (CE) Providers. CE Providers with Board-issued valid provider numbers, such as County Mental Health, may continue to offer continuing education courses until their licenses expire. Mental Health's license is valid until April, 2017. In order to continue offering continuing education qualified training to staff, MH will need to apply to and be approved by each individual Board recognized approval agency (i.e. National Association of Social Workers, National Board for Certified Counselors, American Psychological Association, California Association of Marriage and Family Therapists, etc.) MHSA staff are presently researching the requirements and applications processes and costs for each Board so we may continue to offer continuing education qualified training for staff.
- The WET Needs Assessment is in draft form and currently under review with anticipated rollout by calendar year end.
- MHSA staff are preparing the Community Program Planning Process (CPPP) for the Three-Year Program and Expenditure Plan for the Fall, 2016. As we know, obtaining representative feedback can sometimes be a challenge so we invite the Mental Health Commission to share their ideas with regards to the process. We will be updating last year's survey based on feedback previously received and will be reaching out to our community partners as we plan and begin scheduling different stakeholders meetings.
- MHSA Workforce, Education and Training (WET) Coordinator Report (Tami Smith)

FY 15/16 TRAINING					
Date	Category	Training Topic	# Attended	Hours	
7/10/15	Clinical Training	Substance Use Disorders 101	40	1.5	
7/30/15	Clinical Training	Trauma-Informed Care Training	30	1.5	
8/7/15	Clinical Training	Addiction - A Brain Disease	12	1.5	

9/9/15	Cultural Competency	VA Services	23	2
9/18/15	Clinical Training	Pharmacology of Addiction	18	1.5
10/1/15	Clinical Training	Ethics & Confidentiality, Part I	17	1.5
10/14/15	Clinical Training	Major Depression, Assessment & Management	34	1.5
11/18/15	Clinical Training	Insomnia & Sleep Related Disorders: Assessment & Treatment	17	2
11/23/15	Clinical, Safety & Prevention Training	Pro-Act Training	10	16
12/2/15	Cultural Competency	LGBTQ	41	2
11/20, 30 & 12/4/15	Clinical Training	DBT Training	13	18
12/4/15	Clinical Training	Co-Occurring Disorders	13	1.5
12/10/15	Relias E- Learning	Food Safety	1	2.25
12/28/15	Relias E- Learning	Industry Foodborne Illness Investigation Training & Recall Response	1	6
12/29/15	Relias E- Learning	Industry Foodborne Illness Investigation Training & Recall Response	1	6
12/29/15	Relias E- Learning	Food Safety	2	2.25
12/30/15	UR/QI	Annual Meds Users Training	6	0.5
12/30/15	Relias E-	Food Safety	1	2.25

	Learning			
1/13/16	Clinical Training	All Staff & Clinical Documentation	52	2
1/14/16	Relias E- Learning	Industry Foodborne Illness Investigation Training & Recall Response	1	6
1/22/16	Clinical Training	Motivational Interviewing, Part I	29	1.5
2/19/16	Clinical Training	Motivational Interviewing, Part II	24	1.5
2/23/16	Clinical Training	DSM-5/MI Skills Training	25	1.5
3/10/16	Relias E- Learning	Cultural Diversity	11	1.25
3/10/16	Clinical Training	Clinical Challenges in Pharmacology: Side effects, Adherence & Informed Consent	29	1
3/11/16	Clinical Training	Ethics & Confidentiality Issues, Part II	16	1.5
3/22- 23/16	Clinical Training	Skill Building - ASAM Criteria	33	15
3/24/16	Clinical Training	Change Agent - ASAM Criteria	9	7.5
4/14/16	Cultural Competency	Senior Peer Counseling	49	1
4/15/16	Clinical Training	Cognitive Behavioral Therapy	26	1.5
5/10- 11/16	Clinical, Safety & Prevention Training	Pro-Act Training	6	7
5/13/16	Clinical Training	Treatment for Individuals with Special Needs	16	1.5

5/31/16	Cultural Competency	Webinar - The Role of Spirituality and Faith Communities in Recovery	74	1
6/1/16	Clinical, Safety & Prevention Training	Pro-Act Training	16	7
6/9/16	Cultural Competency	Peer to Peer Training, Consumer/Family Perspective	39	1
6/10/16	Clinical Training	Ethics & Confidentiality Issues, Part III	17	1.5
6/26/16	Clinical Training	Countertransference & Transference	12	1.5

Behavioral Health Court (Shirley White)

- Placerville Behavioral Health Court is currently serving 8 clients. The team celebrated a successful graduation on July 11, 2016. The graduate completed the program in 18 months and read a very moving essay to the court and other BHC members thanking the team for all of their support and help. Next court date will be on August 1, 2016 beginning at 2:30 pm at the Main Street courthouse with the Honorable Judge Kenneth Melikian presiding.
- South Lake Tahoe Behavioral Health Court is currently serving 9 clients. One client is receiving residential Substance Use Disorder treatment at Progress House and two are residing in the BHC Transitional House. Referrals are steadily increasing in South Lake Tahoe; 4 new referrals came in over the last 30 days. Next court date will be on August 18, 2016 beginning at 1:30 with the Honorable Steven Bailey presiding.

AB 109 (Shirley White)

- There are 32 AB109 clients being served at the Community Corrections Center;
 14 AB109 clients are being served in the Placerville jail and 8 are being served in the South Lake Tahoe jail. There are 17 clients receiving Mental Health Services at the Community Corrections Center through our outstationed Mental Health Clinician; 5 clients are currently receiving Residential Substance Use Disorder treatment and 6 are in Sober Living.
- Both AB 109 collaborative teams continue to meet weekly to provide Intensive Case Management and problem solving for the clients in the program. West Slope Community Corrections Center AB 109 team was seeing a high rate of relapse among clients in the past month so the team called an emergency meeting with all partners to create a plan of action for each client who had

relapsed and work even more closely with the treatment providers to make quicker interventions. This meeting was productive in generating some new procedures that will hopefully prevent client relapses in the future. South Lake Tahoe team is reporting that 2 long term clients have turned the corner and are making great strides in their program. One client is back in school and the other has found employment. Both clients are staying clean and sober.

Mental Health Clients in Jail

- There were a total of **3** active Mental Health clients in jail during the month of June. (Count of clients that were open to Mental Health services at the time of their incarceration in the Placerville or SLT Jails only.)
- WS = 2; SLT = 1

Patients' Rights Advocate (Doris Jones)

- Mental Health Division Informal Verbal Grievances are processed and resolved through the collaborative efforts of El Dorado County Mental Health staff, Telecare staff, and involved individuals on an ongoing, as needed basis.
 Assistance and advocacy provided to file written grievances for clients as needed.
- Advocacy, training, support services, referrals and resources provided to Clients, their families and supportive individuals and partnering/involved agency staff.
- Client representation provided at Telecare El Dorado County Psychiatric Health Facility Certification Review Hearings.
- Client representation provided at Telecare EDC PHF Treatment Team Meetings and, when requested, at Telecare EDC PHF Discharge Planning Meetings.

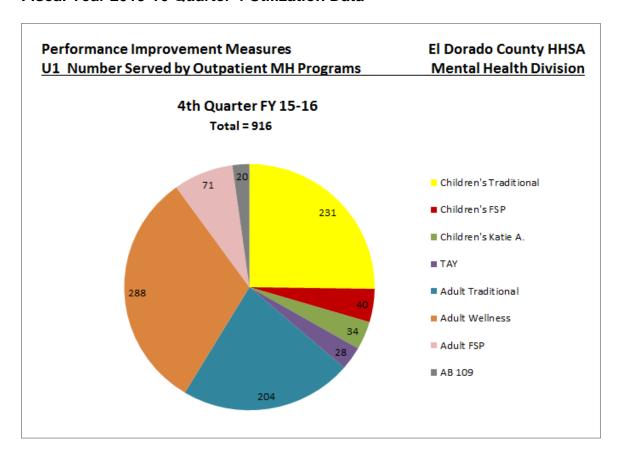
Quality Improvement/Utilization Review (Ren Scammon)

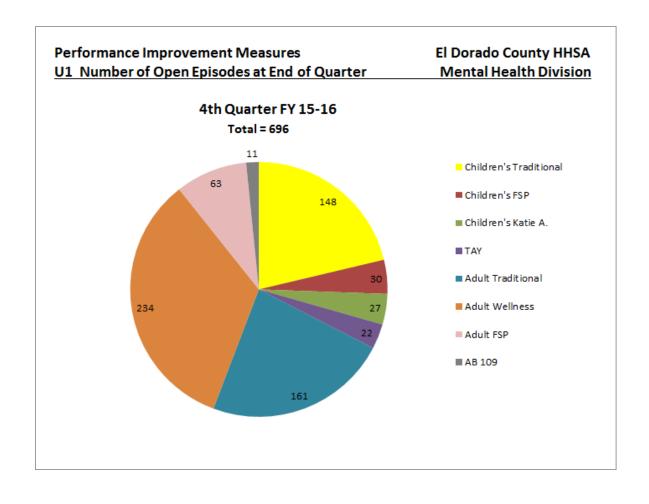
• Please see "Fiscal Year 2015-16 Quarter 4 Utilization Data" below.

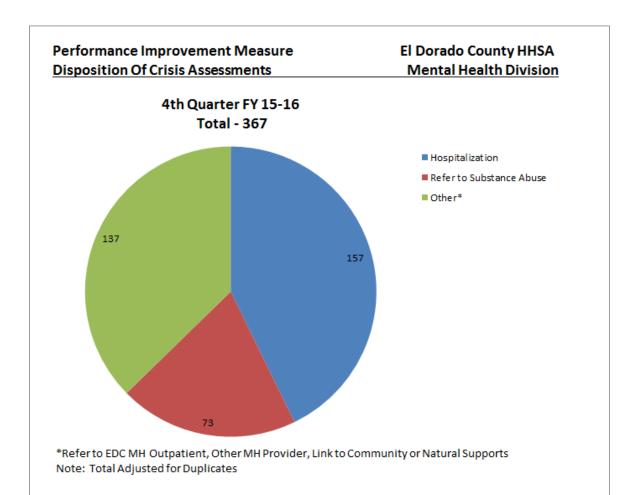
Grievances/Appeals/Hearings (Ren Scammon)

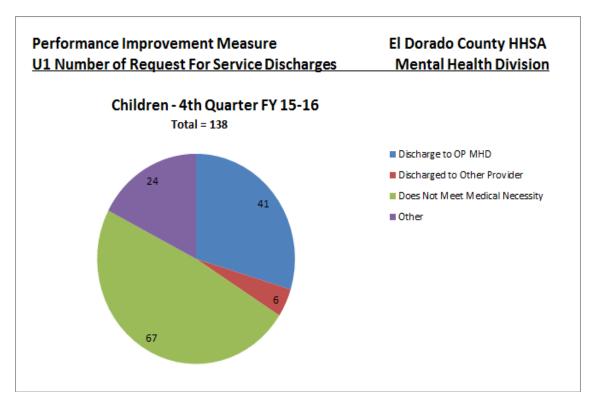
Chevances/Appeals/Hearings (Neir Ocarillion)					
Month Filed	Month Completed	Туре	Topic	Location	Outcomes (Appeals / Hearings Only)
1-2016	7-2016	Hearing	Denied Services	WS Children	Appeal Denied
4-2016		Hearing	Step Down in Services	WS Adult	Awaiting Hearing Decision
6-2016	6-2016	Appeal	Denied Services	SLT Adult	Original Decision Upheld
6-2016		Appeal	Documentation	PHF	Investigation in Process
6-2016		Grievance	Client Actions	WS Adult	
6-2016	6-2016	Grievance	Client Actions	SLT Adult	

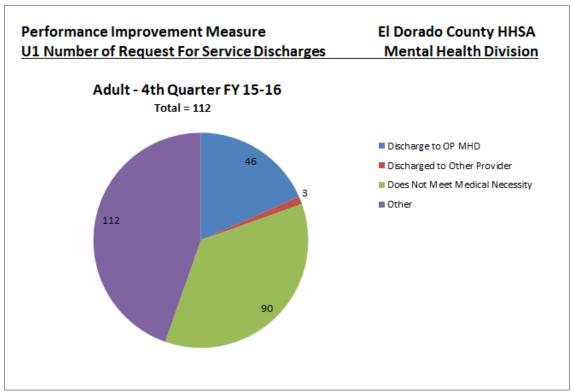
Fiscal Year 2015-16 Quarter 4 Utilization Data











Request for Service Legend:

- Discharge to Outpatient MHD: Discharged to Mental Health program or ADP.
- Discharge to Other Provider: Discharge to Managed Care Provider or Private Insurance.
- Does Not Meet Medical Necessity: Discharged to Primary Care or referred to community based services.

• Other: ADP contract terminated, incarcerated, moved out of county, canceled, client could not be contacted, discharged to crisis, discharged to PHF, no show

Initials

AB Assembly Bill

ADL Activities of Daily Living

ADP Alcohol and Drug Programs

AOT Assisted Outpatient Treatment

APS Adult Protective Services

ARF Adult Residential Facility

B&C Board and Care

BHC Behavioral Health Court

BOMUSD Black Oak Mine Unified School District

CalMHSA California Mental Health Services Authority

CBHDA California Behavioral Health Directors Association

CBO Community Based Organization

CBT Cognitive Behavior Therapy

CCC Community Corrections Center

CCP Community Corrections Partnership

CCR Continuum of Care Reform

CFMGCalifornia Forensic Medical Group

CFTN Capital Facilities and Technology Needs

CIT Crisis Intervention Team

CMS Centers for Medicare & Medicaid Services

CPP Community Planning Process

CPS Child Protection Services

CPT California Psychiatric Transitions

CSS Community Services and Supports

DBT Dialectical Behavior Therapy

DHCS Department of Health Care Services (California)

Dx Diagnosis

ED Emergency Department

EDC El Dorado County

EDCMH EI Dorado County Mental Health EDCSO EI Dorado County Sheriff's Office

EDSO El Dorado Sheriff's Office

EDCVC El Dorado Community Vision Coalition

EH Extra Help

EPSDT Early and Periodic Screening, Diagnosis and Treatment

EQROExternal Quality Review Organization

ER Emergency Room

FSP Full Service Partnership

FY Fiscal Year

HHSA Health and Human Services Agency

ICM Intensive Case Management

IMD Institution for Mental Disease (facility)

ITWS Information Technology Web Services

Katie A. Katie A. vs. Bonta Lawsuit and/or resulting programs/services

LL Laura's Law

LOCUS Level of Care Utilization System

LPS Lanterman Petris Short

LT Limited Term

MDT Multi Disciplinary Team

MH Mental Health

MHD Mental Health Division M-F Monday through Friday

MHOAC Mental Health Oversight and Accountability Commission

MHRCMental Health Rehabilitation Center (facility)

MHSA Mental Health Services Act

MHW Mental Health Worker

MIOCR Mentally III Offender Crime Reduction

MOA Medical Office Assistant

NM New Morning Youth & Family

OP Outpatient

PA Physician Assistant

PATH Projects for Assistance in Transition from Homelessness

PCP Primary Care Physician

PEI Prevention and Early Intervention

PES Psychiatric Emergency Services

PG Public Guardian

PHF Psychiatric Health Facility

PIP Primary Intervention Program or Program Improvement Plan

QI Quality Improvement

QI/UR Quality Improvement/Utilization Review

QIC Quality Improvement Committee

RFI Request for Information

RFP Request For Proposal

ROC Restoration of Competence

RV Remi Vista

SAMHSA Substance Abuse and Mental Health Services Administration

SB Senate Bill

SCF Sierra Child & Family

SLT South Lake Tahoe

SO Sheriff's Office

SV Summitview Child & Family

SYS Stanford Youth Solutions

T-House Transitional Housing

TAY Transitional Age Youth

TBD To Be Determined

TYFS Tahoe Youth and Family Services

Tx Treatment

TY Tahoe Youth & Family

UR Utilization Review

WET Workforce Education and Training

WIA Workforce Investment Act

WOIA Workforce Innovations and Opportunities Act
WS West Slope