

AGREEMENT FOR SERVICES #347-S0811

THIS AGREEMENT made and entered by and between the County of El Dorado, a political subdivision of the State of California (hereinafter referred to as "County") and Identix, Inc., a Delaware Corporation, duly qualified to conduct business in the State of California, whose principal place of business is 5705 W. Old Shakopee Road, Suite 100, Bloomington, MN 55437; whose Agent for Service of Process is CSC-Lawyers Incorporating Service, P.O. Box 526036, Sacramento, CA 95852-6036; (hereinafter referred to as "Contractor");

WITNESSETH

WHEREAS, County has determined that it is necessary to obtain a Contractor to provide equipment maintenance on LIVESCAN fingerprinting equipment located in various offices for the El Dorado County Sheriff's Office; and

WHEREAS, Contractor has represented to County that it is specially trained, experienced, expert and competent to perform the special services required hereunder and County has determined to rely upon such representations; and

WHEREAS, it is the intent of the parties hereto that such services be in conformity with all applicable federal, state and local laws; and

WHEREAS, County has determined that the provision of these services provided by Contractor is in the public's best interest, and that these services are more economically and feasibly performed by outside independent Contractors as well as authorized by El Dorado County Charter, Section 210 (b) (6) and/or Government Code 31000;

NOW, THEREFORE, County and Contractor mutually agree as follows:

ARTICLE I

Scope of Services: Contractor agrees to provide maintenance on fingerprinting equipment located in various offices for the El Dorado County Sheriff's Office. Services shall include, but not be limited to those described in Exhibit "A", marked "Identix Incorporated System Maintenance Terms and Conditions", incorporated herein and made by reference a part hereof.

ARTICLE II

Term: This Agreement shall become effective when fully executed by both parties hereto and shall cover the period of March 22, 2007 through June 30, 2008. The maintenance start date shall vary by system in accordance with Exhibit "A".

ARTICLE III

Compensation for Services: For services provided herein, County agrees to pay Contractor one lump sum annually in advance. Payment shall be made within thirty (30) days following the full execution of this Agreement. For the purposes hereof, the billing rates shall be in accordance with Exhibit "B", marked "Maintenance Summary", incorporated herein and made by reference a part hereof. The total amount of this Agreement shall not exceed \$77,983.00.

ARTICLE IV

Changes to Agreement: This Agreement may be amended by mutual consent of the parties hereto. Said amendments shall become effective only when in writing and fully executed by duly authorized officers of the parties hereto.

ARTICLE V

Contractor to County: It is understood that the services provided under this Agreement shall be prepared in and with cooperation from County and its staff. It is further agreed that in all matters pertaining to this Agreement, Contractor shall act as Contractor only to County and shall not act as Contractor to any other individual or entity affected by this Agreement nor provide information in any manner to any party outside of this Agreement that would conflict with Contractor's responsibilities to County during term hereof.

ARTICLE VI

Assignment and Delegation: Contractor is engaged by County for its unique qualifications and skills as well as those of its personnel. Contractor shall not subcontract, delegate or assign services to be provided, in whole or in part, to any other person or entity without prior written consent of County.

ARTICLE VII

Independent Contractor/Liability: Contractor is, and shall be at all times, deemed independent and shall be wholly responsible for the manner in which it performs services required by terms of this Agreement. Contractor exclusively assumes responsibility for acts of its employees, associates, and subcontractors, if any are authorized herein, as they relate to services to be provided under this Agreement during the course and scope of their employment.

Contractor shall be responsible for performing the work under this Agreement in a safe, professional, skillful and workmanlike manner and shall be liable for its own negligence and negligent acts of its employees. County shall have no right of control over the manner in which work is to be done and shall, therefore, not be charged with responsibility of preventing risk to Contractor or its employees.

ARTICLE VIII

Fiscal Considerations: The parties to this Agreement recognize and acknowledge that County is a political subdivision of the State of California. As such, El Dorado County is subject to the provisions of Article XVI, Section 18 of the California Constitution and other similar liscal and procurement laws and regulations and may not expend funds for products, equipment or services not budgeted in a given fiscal year. It is further understood that in the normal course of County business, County will adopt a proposed budget prior to a given fiscal year, but that the final adoption of a budget does not occur until after the beginning of the fiscal year.

Notwithstanding any other provision of this Agreement to the contrary, County shall give notice of cancellation of this Agreement in the event of adoption of a proposed budget that does not provide for funds for the services, products or equipment subject herein. Such notice shall become effective upon the adoption of a final budget which does not provide funding for this Agreement. Upon the effective date of such notice, this Agreement shall be automatically terminated and County released from any further liability hereunder.

In addition to the above, should the Board of Supervisors during the course of a given year for financial reasons reduce, or order a reduction, in the budget for any County department for which services were contracted to be performed, pursuant to this paragraph in the sole discretion of the County, this Agreement may be deemed to be canceled in its entirety subject to payment for services performed prior to cancellation.

ARTICLE IX

Default, Termination, and Cancellation:

A. Default: Upon the occurrence of any default of the provisions of this Agreement, a party shall give written notice of said default to the party in default (notice). If the party in default does not cure the default within ten (30) days of the date of notice (time to cure), then such party shall be in default. The time to cure may be extended at the discretion of the party giving notice. Any extension of time to cure must be in writing, prepared by the party in default for signature by the party giving notice and must specify the reason(s) for the extension and the date on which the extension of time to cure expires.

Notice given under this section shall specify the alleged default and the applicable Agreement provision and shall demand that the party in default perform the provisions of this Agreement within the applicable period of time. No such notice shall be deemed a termination of this Agreement unless the party giving notice so elects in this notice, or the party giving notice so elects in a subsequent written notice after the time to cure has expired. In the event of termination for default, County reserves the right to take over and complete the work by contract or by any other means.

B. Bankruptcy: This Agreement, at the option of the County, shall be terminable in the case of bankruptcy, voluntary or involuntary, or insolvency of Contractor.

- C. Ceasing Performance: County may terminate this Agreement in the event Contractor ceases to operate as a business, or otherwise becomes unable to substantially perform any term or condition of this Agreement.
- D. Termination or Cancellation without Cause: County may terminate this Agreement in whole or in part upon thirty (30) calendar days written notice by County without cause. If such prior termination is effected, County will pay for satisfactory services rendered prior to the effective dates as set forth in the Notice of Termination provided to Contractor, and for such other services, which County may agree to in writing as necessary for contract resolution. In no event, however, shall County be obligated to pay more than the total amount of the contract. Upon receipt of a Notice of Termination, Contractor shall promptly discontinue all services affected, as of the effective date of termination set forth in such Notice of Termination, unless the notice directs otherwise.

ARTICLE X

Notice to Parties: All notices to be given by the parties hereto shall be in writing and served by depositing same in the United States Post Office, postage prepaid and return receipt requested.

Notices to County shall be addressed as follows:

COUNTY OF EL DORADO SHERIFF'S OFFICE 300 FAIR LANE PLACERVILLE, CA 95667 ATTN: MARY PIERCE, FISCAL ADMINISTRATIVE MANAGER

or to such other location as the County directs.

Notices to Contractor shall be addressed as follows:

IDENTIX, INC. 5705 W. OLD SHAKOPEE ROAD, SUITE 100 BLOOMINGTON, MN 55437

or to such other location as the Contractor directs.

ARTICLE XI

Indemnity: County shall be responsible for damages caused by the negligent acts or omissions of its officers, employees and agents occurring in the performance of this Agreement. Contractor shall be responsible for damages caused by the negligent acts or omissions of its officers, employees and agents occurring in the performance of this Agreement. It is the intention of Contractor and County that the provision of this paragraph be interpreted to impose on each party, responsibility for the negligent acts of their respective officers, employees and agents. It is also the intention of Contractor and County that, where comparative negligence is determined to have been contributory, principals of comparative negligence will be followed and each party will bear the proportionate cost of any damages attributable to the negligence of that party, its officers, employees and agents up to the maximum extent of Contractor's insurance policy.

Notwithstanding anything to the contrary in this agreement, the parties hereby exclude all warranties, express or implied by law, representation or course of dealing, with respect to the products and services that may be provided under this Agreement, and expressly exclude all warranties of merchantability, fitness for a particular purpose and non-infringement. Contractor shall not be responsible for any indirect, special, punitive, incidental, consequential or costs of cover damages, including but not limited to damages arising out of this Agreement. Contractor's total aggregate liability shall in any case not exceed the total payments actually paid by the County under this Agreement.

Both parties agree to provide written notification within thirty (30) days of receipt of any claim or lawsuit arising from this Agreement.

ARTICLE XII

Insurance: Contractor shall provide proof of a policy of insurance satisfactory to the El Dorado County Risk Manager and documentation evidencing that Contractor maintains insurance that meets the following requirements:

- A. Full Workers' Compensation and Employers' Liability Insurance covering all employees of Contractor as required by law in the State of California.
- B. Commercial General Liability Insurance of not less than \$1,000,000.00 combined single limit per occurrence for bodily injury and property damage.
- C. Automobile Liability Insurance of not less than \$1,000,000.00 is required in the event motor vehicles are used by the Contractor in the performance of the Agreement.
- D. In the event Contractor is a licensed professional, and is performing professional services under this Agreement, professional liability (for example, malpractice insurance) is required with a limit of liability of not less than \$1,000,000,000 per occurrence. For the purposes of this Agreement, professional liability is not required.
- E. Contractor shall furnish a certificate of insurance satisfactory to the El Dorado County Risk Manager as evidence that the insurance required above is being maintained.

- F. The insurance will be issued by an insurance company acceptable to the Risk Management Division, or be provided through partial or total self-insurance likewise acceptable to the Risk Management Division.
- G. Contractor agrees that the insurance required above shall be in effect at all times during the term of this Agreement. In the event said insurance coverage expires at any time or times during the term of this Agreement, Contractor agrees to provide at least thirty (30) days prior to said expiration date, a new certificate of insurance evidencing insurance coverage as provided for herein for not less than the remainder of the term of the Agreement, or for a period of not less than one (1) year. New certificates of insurance are subject to the approval of the Risk Management Division and Contractor agrees that no work or services shall be performed prior to the giving of such approval. In the event the Contractor fails to keep in effect at all times insurance coverage as herein provided, County may, in addition to any other remedies it may have, terminate this Agreement upon the occurrence of such event.
- H. The certificate of insurance must include the following provisions stating that:
 - The insurer will not cancel the insured's coverage without thirty (30) days prior written notice to County, and;
 - The County of El Dorado, its officers, officials, employees, and volunteers are included as additional insured, but only insofar as the operations under this Agreement are concerned. This provision shall apply to the general liability policy.
- Any failure to comply with the reporting provisions of the policies shall not affect coverage provided to the County, its officers, officials, employees or volunteers.
- J. The insurance companies shall have no recourse against the County of El Dorado, its officers and employees or any of them for payment of any premiums or assessments under any policy issued by any insurance company.
- K. Contractor's obligations shall not be limited by the foregoing insurance requirements and shall survive expiration of this Agreement.
- L. In the event Contractor cannot provide an occurrence policy, Contractor shall provide insurance covering claims made as a result of performance of this Agreement for not less than three (3) years following completion of performance of this Agreement.

ARTICLE XIII

Interest of Public Official: No official or employee of County who exercises any functions or responsibilities in review or approval of services to be provided by Contractor under this Agreement shall participate in or attempt to influence any decision relating to this Agreement which affects personal interest or interest of any corporation, partnership, or association in which he/she is directly or indirectly interested; nor shall any such official or employee of County have any interest, direct or indirect, in this Agreement or the proceeds thereof.

ARTICLE XIV

Interest of Contractor: Contractor covenants that Contractor presently has no personal interest or financial interest, and shall not acquire same in any manner or degree in either: 1) any other contract connected with or directly affected by the services to be performed by this Agreement; or, 2) any other entities connected with or directly affected by the services to be performed by this Agreement. Contractor further covenants that in the performance of this Agreement no person having any such interest shall be employed by Contractor.

ARTICLE XV

California Residency (Form 590): All independent Contractors providing services to the County must file a State of California Form 590, certifying their California residency or, in the case of a corporation, certifying that they have a permanent place of business in California. The Contractor will be required to submit a Form 590 prior to execution of an Agreement or County shall withhold seven (7) percent of each payment made to the Contractor during term of the Agreement. This requirement applies to any agreement/contract exceeding \$1,500.00.

ARTICLE XVI

Taxpayer Identification Number (Form W-9): All independent Contractors or corporations providing services to the County must file a Department of the Treasury Internal Revenue Service Form W-9, certifying their Taxpayer Identification Number.

ARTICLE XVII

County Business License: It is unlawful for any person to furnish supplies or services, or transact any kind of business in the unincorporated territory of El Dorado County without possessing a County business license unless exempt under County Code Section 5.08.070.

ARTICLE XVIII

Administrator: The County Officer or employee with responsibility for administering this Agreement is Mary Pierce, Fiscal Administration Manager, Sheriff's Office, or successor.

ARTICLE XIX

Authorized Signatures: The parties to this Agreement represent that the undersigned individuals executing this Agreement on their respective behalf are fully authorized to do so by law or other appropriate instrument and to bind upon said parties to the obligations set forth herein.

ARTICLE XX

Partial Invalidity: If any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void or unenforceable, the remaining provisions will continue in full force and effect without being impaired or invalidated in any way.

ARTICLE XXI

Venue: Any dispute resolution action arising out of this Agreement, including, but not limited to, litigation, mediation, or arbitration, shall be brought in El Dorado County, California, and shall be resolved in accordance with the laws of the State of California. Contractor waives any removal rights it might have under code of Civil Procedure Section 394.

ARTICLE XXII

Entire Agreement: This document and the documents referred to herein or exhibits hereto are the entire Agreement between the parties and they incorporate or supersede all prior written or oral Agreements or understandings.

REQUESTING CONTRACT ADMINISTRATOR CONCURRENCE:

By: Much Pucce Dated: 13/13/07

Mary Pierce
Fiscal Administration Manager

REQUESTING DEPARTMENT HEAD CONCURRENCE:

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the dates indicated below, the latest of which shall be deemed to be the effective date of this Agreement.

-- COUNTY OF EL DORADO --

	Dated:
	Ву:
	Chairman Board of Supervisors "County"
ATTEST: Cindy Keck, Clerk of the Board of Supervisors	
Ву:	Date:
By: Deputy Clerk	
	CONTRACTOR
	Dated:
	IDENTIX INCORPORATED A DELAWARE CORPORATION
	By: Joseph Atick, President and Chief Executive Officer "Contractor"
	By: Almus Aller Corporate Secretary
	Dated: 3/5/08

IDENTIX INCORPORTED

SYSTEM MAINTENANCE TERMS AND CONDITIONS

for use with

U.S. End User Customers

covering

Identix® Live Scan Product Line

I. GENERAL SCOPE OF COVERAGE

Subject to payment in full of the applicable maintenance fees for the system ("System") described in Identix Incorporated's ("Identix") current Maintenance Agreement Addendum ("Addendum") with customer ("Customer"), Identix, or its authorized agents or subcontractors, shall provide the System maintenance services ("Services") set forth and in accordance with the terms herein (this "Agreement") and the Addendum. The terms of the Addendum are hereby incorporated into this Agreement by this reference.

II. MAINTENANCE SERVICES

The Services provided by Identix are those services selected by Customer from one or more of the following maintenance services programs:

A. Included With All Remedial Maintenance Services. Included With All Remedial Maintenance Services are as follows:

- Unlimited 24/7 telephone technical support for System hardware and software from the Identix TouchCare Support Center via Identix toll free telephone number.
- TouchCare Support Center managed problem escalation, as required, to Identix' technical support staff to resolve unique problems.
- Identix shall furnish all parts and components necessary for the service and maintenance of the System. Replacement parts shall be sent to the Customer. All replaced defective parts shall become Identix' property. Identix shall determine if a replacement part is necessary. Replacement parts and components may be new or refurbished. Unless otherwise agreed by Identix, replacement parts and components needed at international destinations shall be shipped by Identix to the Customer-specified United States destination, and the Customer shall arrange for shipment of the parts and components to the final international destination. In the event Identix ships replacement parts and components to an international destination, the Customer shall be responsible for all shipping expenses, duties,

- tariffs, taxes, and all other delivery related charges.
- Identix shall make available to Customer one copy (in electronic or other standard form) of each Update (defined herein) for those System components that are developed by Identix and for which Identix, in its sole discretion, elects to develop and generally make available to customers whose Systems are under warranty or under a current Identix Maintenance Agreement Addendum. Customer shall provide Identix with continuous network or dial-up access to the System (whether stand alone or connected to a central site), and Identix shall deliver the Update via this remote means of delivery. In the event continuous network or dial-up access is not available for Services 24/7 Maintenance Maintenance Services Customers, then Identix Update during shall install the subsequently scheduled on-site visit by Identix for service of the System. An "Update" means a new release of such System software components that are developed by Identix which contain (i) bug fixes, corrections, or a work-around of previously identified errors such software, Or (ii) enhancements, improvements, or revisions with substantially similar (but not new) functionality to the original licensed System software.

B. <u>24/7 Maintenance Services</u>. Identix' 24/7 Maintenance Services are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time the Customer places a service call with Identix' Help Desk.
- Identix' Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching an Identix field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided 24/7, including holidays. Identix shall use its best efforts to have an Identix' field service engineer at the Customer's facility within four (4) hours from the time the engineer is dispatched by Identix'

- Help Desk for customers located within a 100 mile radius of an authorized Identix' service location and within 24 hours for customers located outside such 100 mile radius.
- At no additional charge, Identix will provide Customer with up to four (4) Customerrequested type of transaction changes to existing type of transaction applications; provided, however, that any such type of transaction change does not, in the sole Identix' Development opinion of Management Team, require a significant development effort. In such event, Identix will provide Customer with a quote for developing and providing Customer with any such applications and changes. Table updates are treated as Updates and will be made available to Customer in accordance with Section II.A. of this Agreement.

C. 9/5 Maintenance Services. Identix' 9/5 Maintenance Services are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time Customer places a service call with Identix' Help Desk.
- Identix' Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching an Identix field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided nine (9) business hours (that is, 8:00 a.m. to 5:00 p.m.) per day, five business days per week. Identix shall use its best efforts to have an Identix' field service engineer at Customer's facility within eight (8) working hours from the time the engineer is dispatched by Identix' Help Desk if Customer's facility is located within a 100 mile radius of an authorized Identix' service location and within 24 hours if Customer's facility is located outside such 100 mile radius.
- Upon Identix' acceptance of Customer's request for after hours service, Customer shall pay for such after hours service on a time and materials basis at Identix' then current rates.
- At no additional charge, Identix will provide Customer with up to four (4) Customerrequested type of transaction changes to existing type of transaction applications; provided, however, that any such type of transaction change does not, in the sole opinion of Identix' Development Management Team, require a significant

development effort. In such event, Identix will provide Customer with a quote for developing and providing Customer with any such applications and changes. Table updates are treated as Updates and will be made available to Customer in accordance with Section II.A. of this Agreement.

D. Help Desk Maintenance Services. Identix' Help Desk Maintenance Services are as follows:

- The Services do not include any Identix on-site maintenance services. The Customer agrees to provide the on-site personnel to assist the Identix Help Desk with troubleshooting, module replacement, and installation of Updates, as required.
- Customer shall maintain at least one (1)
 Identix trained System manager on the
 Customer's System support staff during the
 term of such Services period contained in the
 applicable Addendum, and such Customer
 System manager shall be responsible for
 periodically backing-up System software in
 accordance with Identix' periodic
 requirements. Unless otherwise agreed in
 writing by Identix, the Customer shall be
 responsible for the installation of each Update.
- Customer will receive a telephone response to service calls within one (1) hour from the time the Customer places a service call with Identix' Help Desk.
- Identix shall furnish all parts and components necessary for the maintenance of the System. Identix' shipment of a replacement part to Customer will be initiated promptly after the Identix' Help Desk determines the need for such item. Replacement part orders initiated prior to 3:00 p.m. Central shall be shipped the same business day, where orders initiated after 3:00 p.m. Central shall be shipped the next business day. All shipments are made via next day priority air.
- If a defective part is required by Identix to be returned to Identix, the packaging material used in shipment of the replacement part must be reused to return the defective part. [Note: defective parts are not repaired and returned to Customer. Customer will be invoiced for any defective parts that are not returned to Identix within two (2) weeks after receipt of the replacement part. Identix is not responsible for any markings (i.e., asset tags) that Customer may place on System components. It is Customer's responsibility to remove such markings.]

Upon Customer's request for Identix on-site service, Identix shall use its best efforts to have an Identix field service engineer at the Customer's facility within 48 hours from the time the engineer is dispatched by Identix' Help Dosk. Customer shall pay for such on-site service on a time and travel basis at Identix' then current rates and travel policies, respectively. Prior to dispatch of an Identix engineer, Customer shall either provide Identix with a purchase order ("P.O."), complete Identix' P.O. Waiver form, or provide Identix with a valid credit card number.

E. <u>Preventive Maintenance Services</u>, Identix' Preventive Maintenance Services are as follows:

- Preventive maintenance service calls consist of System cleaning, verification of calibration, and verification of proper System configuration and operation in accordance with Identix' specifications for such System. Identix and Customer will seek to agree upon the scheduling of the preventive maintenance service call promptly after commencement of the term of this Agreement and the commencement of any renewal term.
- Preventive maintenance service calls are only available in connection with Identix' 24/7 Maintenance Services and Identix' 9/5 Maintenance Services offerings. Preventive maintenance service calls are priced on a per call basis in accordance with Identix' then current published prices for such Services. Preventive Maintenance Services may not be available for certain System components.

III. EXCLUSIONS FROM SERVICES

- A. <u>Exclusions</u>. The Services do not include any of the following:
- System relocation.
- Additional training beyond that amount or level of training originally ordered by Customer.
- Maintenance support or troubleshooting for Customer provided communication networks.
- Maintenance required to the System or its parts arising out of misuse, abuse, negligence, attachment of unauthorized components (including software), or accessories or parts, use of substandard supplies, or other causes beyond Identix' control.
- Maintenance required due to the System being modified, damaged, altered, moved or serviced by personnel other than Identix' authorized service representatives, or if parts, accessories, or

- components not authorized by Identix are fitted to the System.
- Maintenance required due to failures caused by Customer or Customer's software or other software, hardware or products not licensed by Identix to Customer.
- Providing or installing updates or upgrades to any third party (i.e., Microsoft, Oracle, etc.) software.
- Providing consumable parts and components (i.e., platens, toner cartridges, etc.); such items are replaced at the Customer's expense.
- Maintenance required due to failures resulting from software viruses, worms, Trojans, and any other forms of destructive or interruptive means introduced into the System.
- Maintenance required due to failures caused by Customer facility issues such as inadequate power sources and protection or use of the System in environmental conditions outside of those conditions specified in Identix' System documentation.
- B. Availability of Additional Services. At Customer's request, Identix may agree to perform the excluded services described immediately above in accordance with Identix' then current rates. Other excluded services that may be agreed to be performed by Identix shall require Identix' receipt of a Customer P.O., Customer's completion of Identix' P.O. Waiver form, or Customer providing Identix with a valid credit card number before work by Identix is commenced.
- C. Non-Registered System Components. Any System components not registered in the Addendum for which Services are requested by Customer may be required to have a pre-maintenance inspection by Identix before being added to the Addendum and this Agreement. This inspection will also be required if this Agreement has expired by more than thirty (30) days. Identix' inspection will be billed at Identix' current inspection rate plus travel expenses and parts (if any required).
- D. Third Party Hardware and Software. Customer shall be solely responsible for obtaining from Identix or an Identix authorized or identified vendor, at Customer's sole expense: (i) all Identix and third party software that may be required for use in connection with any Updates, major enhancements or new versions; and (ii) all hardware that may be required for the use of any Updates, major enhancements or new versions. Identix will specify the hardware and third party software requirements for any Updates.

IV. SERVICE CALLS

Customer may contact Identix' TouchCare Support Center by calling 1-888-HELP-IDX (888-435-7439). Service calls under this Agreement will be made at the installation address identified in the Addendum or as otherwise agreed to in writing.

V. TERM AND TERMINATION

This term of this Agreement shall commence upon Identix' receipt of the annual maintenance fee reflected in the Addendum and shall continue for a period of one (1) year. This Agreement may be renewed for additional one (1) year terms upon the parties' mutual agreement and Customer's execution of an updated Addendum and Identix' receipt of the applicable annual maintenance fee reflected in the updated Addendum. Either party may terminate this Agreement in the event of a material breach by the other party that remains uncured for a period of thirty (30) days from the date the non-breaching party provided the other with written notice of such breach.

VI. FEES FOR SERVICES

A. Fees. The initial fee for Services under this Agreement shall be the amount set forth in the Addendum. The annual maintenance fee during any renewal term will be Identix' current rates in effect at the time of renewal. Customer agrees to pay the total of all charges for Services annually in advance within thirty (30) days of the date of Identix' invoice for such charges. Customer understands that alterations, attachments, specification changes, or use of substandard supplies that cause excessive service calls, may require an increase in Service fees during the term of this Agreement at the election of Identix, and Customer agrees to promptly pay such charges when due.

B. Failure to Pay Fees. If Customer does not pay Identix' fees for Services or parts as provided hereunder when due: (i) Identix may suspend performance of its obligation to provide Services until the account is brought current; and (ii) Identix may, at its discretion, provide the Services at current "non contract/per call" rates on a COD basis. Customer agrees to pay Identix' costs and expenses of collection including the maximum attorneys' fee permitted by law (said fee not to exceed 25% of the amount due hereunder).

VII. LIMITED WARRANTY / DISCLAIMER / LIMITATION OF LIABILITY

Identix shall provide the Services hereunder in a professional and workmanlike manner by duly qualified personnel. EXCEPT FOR THIS LIMITED WARRANTY, IDENTIX HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IN REGARD TO THE SERVICES, SOFTWARE, AND ANY OTHER GOODS PROVIDED HEREUNDER. IN NO EVENT SHALL IDENTIX' AGGREGATE LIABILITY TO CUSTOMER ARISING OUT OF, OR RELATED TO, THIS AGREEMENT, UNDER ANY CAUSE OF ACTION OR THEORY OF RECOVERY, EXCEED THE NET FEES FOR IDENTIX' SERVICES ACTUALLY PAID BY CUSTOMER TO IDENTIX UNDER THE APPLICABLE ADDENDUM TO THIS AGREEMENT DURING THE TWELVE (12) MONTHS PRIOR TO THE DATE THE CUSTOMER'S CAUSE OF ACTION IN NO EVENT SHALL IDENTIX BE AROSE. LIABLE TO CUSTOMER FOR ANY INDIRECT, SPECIAL, INCIDENTIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR REVENUE; LOSS, INACCURACY, OR CORRUPTION OF DATA OR LOSS OR INTERRUPTION OF USE; OR FOR ANY MATTER BEYOND IDENTIX' REASONABLY CONTROL, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ACTION, REGARDLESS OF FORM, MAY BE BROUGHT BY CUSTOMER MORE THAN TWO (2) YEARS AFTER THE DATE THE CAUSE OF ACTION AROSE.

VIII. LIMITED LICENSE TO UPDATES

Identix may deliver Identix-developed Updates to Customer. The terms of Identix' end user license for the Identix' software delivered as part of the System shall govern Customer's use of the Updates.

IX. MISCELLANEOUS

This Agreement shall be governed by and construed according to the laws of the State of Minnesota, excluding its conflict of laws provisions. This Agreement constitutes the entire agreement between the parties regarding the subject matter described herein and may not be modified except in writing signed by duly authorized representatives of Identix and the Customer. This Agreement may not be assigned by Customer without the prior express written consent of Identix.

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Identix, incorporated 5500 Rowland Road Minnetonka, MN 55343 Tel; (952) 932-0888 TIN #: 94-2842496

Billing Address

El Dorado County Probation 1041 Al Tahoe Boulevard South Lake Tahoc South Lake Tahoe, CA 96150 USA David Russell 530-621-5967 530-621-2430

MAINTENANCE AGREEMENT ADDENDUM

Mount		Quotation I	(formation	
Number	Date	Valid Until		
PV-18142	02-14-2007	08-13-2007	Contract(if applicable)	Syste
		00-13-2007	None	1206-0

Equipment Location

El Dorado County Probation 1041 Al Tahoe Boulevard South Lake Tahoe South Lake Tahoc, CA 96150 USA David Russell 530-621-5967 530-621-2430

Please refer to System ID number when placing a service call.

Your System ID# is:

Model	Description		14240			
TP-3800XCH-ED TP-3800XCH-PM	TouchPrintTM 3800 enhanced definition Live	Qty.	HelpDesk Cost*	9/5 Cost**	24/7 Cost***	Preventiv
TP-PRT-DUP TP-PRINTER-PM TP-PRI-MEM TP-PRI-TRAY TP-SWOX-DIEXAD P-HWOX-ADLNIC2 P-CSTX-CAHI TP-CSTX-CAOOI TP-COMX-NFSCLNT TP-COMX-NECFTP	TouchPrintTM Duplex Fingerprint Card Printer Preventive Maintenance for Printers. Available TouchPrintTM Printer Memory Upgrade - adds TouchPrintTM Additional Tray 500 Sheet Additional Linears Fee; for an external TouchPrintTM Ethernet PCI Based 10/100 Lan California Live Scan/SNF/Card Scan	1 1 1 1 1 1 1 1	0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	6,940.00 0.00 416.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	8,280.00 0.00 556.00 0.00 0.00 0.00 0.00 0.0	0.06 262,00 0.00 110,00 0.00 0.00 0.00 0.00 0.00
	Except for Preventive)	1	0.00	0.00 1.396.00	0.00 1,396.00	0.00 0.00 0.00

NOTE: TP-NOREMOTE:	
to perform Remote Discount is a Service Charge to offer addition	
means, please check that the analysis of System are not additional Maintenance Expense income	Dread J.
NOTE: TP-NOREMOTE is a Service Charge to offset additional Maintenance Expense incuments, please check this box, provide requested information below and delete TP NORTH. Died in the content of the con	at re due to inability of Identix Heln Deet
to perform Remote Diagnostic Troubleshooting of System. If Remote Access is available via Dia means, please check this box, provide requested information below and delete TP-NOREMOTE. Maintenance Agreement Renewal is contingent upon verification of Remote Access functionality. Dial-In Modem: Access Telephone Number Secure ID, VPN, Other: Contact Name	from Modem, Secure ID, VPN, or other
Secure ID, VPN, Other: Contact Name	Irom Addendum.
Ti, Other: Contact Name	

Secure ID, VPN, Other: Contact Name_

Telephone Number_

To-

PERIOD OF COVERAGE:

Parts plus unlimited telephone support access 24 hours per day, 7 days per week.

*Paris plus on site support 9 hours a day, 5 days a week, except nationally observed holidays. **Parts plus on site support 24 hours a day, 7 days a week.

***Preventative maintenance is a scheduled periodic visit between 9:00 u.m. and 5:00 p.m. Monday - Friday. Preventative aintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

Page 1 of 2

identi: empowering lde wheaten

MAINTENANCE AGREEMENT ADDENDUM

identix, Incorporate 5600 Rowland Road	d
Minnetonka, MN 85343	
Tel: (952) 932-0888	
TIN #: 94-2842486	

		Quotation II	formation	
Number	Date	Valid Until	The second secon	
PV-18142	02-14-2007		Contract(if applicable)	System
	44-14-2007	08-13-2007	None	1206-08

Billing Address	
El Dorado County Probation	
1041 Al Tahoe Boulevard	
South Lake Tahoe	
South Lake Tahoe, CA 96150	
USA	
David Russell	
530-621-5967	
530-621-2430	

Equipment Location El Dorado County Probation 1041 Al Tahoe Boulevard South Lake Tahoe South Lake Tahoe, CA 96150 USA David Russell 530-621-5967 530-621-2430

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 03/29/2007 END DATE: 06/30/2008

TOTA	9/5 price = \$8,752.00 per term of 24/7 price = \$10,232.00 per term	of contract - prepayment, n of contract - prepayment, at \$372.00 per time x times per term of contract = \$ nance plus Preventative price (if any).	
	Sear on the season of the seas	Annual Invoice or Quarterly Invoice	e or Monthly Invoice
BY:	- Renny Van	P.O. #:	
NAME:	Penny Van Lith	BY:	
TITLE:	Contracts Administrator	NAME:	
DATE:	August 29, 2007	TITLE:	
The terms an	d conditions of Identis's	rent Maintenance Agreement Terms and Condition	•
ncorporated	into this Addendum by this	rent Maintenance Agreement Terms and Condition	

The terms and conditions of Identix's current Maintenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

Additional Comments: REVISED (8-29-07) Ending on 6-30-08 per Dustin

Page 2 of 2

identi. тыролегде делексине

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporated 5600 Rowland Road Minnetonka, MN 55343 Tef: (952) 932-0888 TIN #: 94-2842498

Number		Quotation is	formation	
7	Date	Valid Until		1
PV-18143	02-14-2007	08-13-2007	Contract(If applicable)	System
		10.2007	None	1006-00

Billing Address

El Dorado County Probation 299 Fairlanc Road Placerville Placerville, CA 95667 USA David Russell 530-621-5967 530-621-2430

Equipment Location El Dorado County Probation 299 Fairlane Road Placerville Placerville, CA 95667 USA David Russell 530-621-5967 530-621-2430

Please refer to System ID number when placing a service call.

Your System ID# is:

Model	Description					
TP-3800XCH-ED TP-3800XCH-PM	TouchPrintTM 3800 subspeed definition Live	Qty.	HelpDesk Cost*	9/5 Cost**	24/7 Cost***	Preventiv
TP-PRT-DUP TP-PRINTER-PM TP-PRT-MEM TP-PRT-TRAY P-SWOX-DIEXAD P-HWOX-ADLNIC2 P-CSTX-CAHI P-CSTX-CAO01 -COMX-NFSCLNT -COMX-NECFTP NOREMOTE	TouchPrintTM Duplex Fingerprint Card Printer Preventive Maintenance for Printers. Available TouchPrintTM Printer Memory Upgrade - adds TouchPrintTM Additional Tray 500 Short		0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	6,986.00 0.00 419.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	8,334.00 0.00 559.00 0.00 0.00 0.00 0.00 0.00	0.00 262.00 0.00 110.00 0.00 0.00 0.00 0.00 0.0
Total (Except for Preventive)	1	0.00	0.00 1,405.00	1,405.00	0.00

NOTE: TP-NOREMOTE	
NOTE: TP-NOREMOTE is a Service Charge to offset additional Maintenance Expense incurred due to inability of means, please check this box, provide requested information below and delete TP-NORD or Dial-Up Modern, Secure 1	
means, please there this t	
Maintenance Arrangement one one, provide requested information to	Identix Help Desk
Ditti-In Modern Ann m. World upon verification of TVOREMOTE from 4.13 .	D, VPN, or other
Secure ID, VPN, Other: Contact Name	THE PERSON NAMED OF THE PARTY O
Other: Contact Name	

Secure ID, VPN, Other: Contact Name

Telephone Number

PERIOD OF COVERAGE:

Page I of 2

Parts plus unlimited telephone support access 24 hours per day, 7 days per week.

^{*}Parts plus on site support 9 hours a day, 5 days a week, except nationally observed holidays.

This puts on suc support or nours a gay, range a week.

***Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday - Friday. Preventative aintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

scienta<u>"</u> Emponency desinction

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorpora	inn
Soon Kowland Road	
Minnetonka, MN 55343	
Tel: (852) 932-0888	
TIN #: 94-2842496	

Number	T	Quotation to	nformation	
number	Date	Valid Until		
PV-18143	02-14-2007		Contract(if applicable)	System
	1,12007	08-13-2007	None	1006-00

Billing Address	
El Dorado County Probation 299 Fairlane Road Placerville	
Placerville, CA 95667 USA	
David Russell 530-621-5967	
530-621-2430	

Equipment Location

El Dorado County Probation
299 Fairlane Road
Piacerville
Placerville, CA 95667
USA
David Russell
530-621-5967
530-621-2430

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 03/26/2007 END DATE: 06/30/2008

PRICE:	"Please chame		
_	Sales Tax add	Sound to	
	"Please choose coverage": (Sales Tax add Helpdesk price = \$0.00 per term of contra 9/5 price = \$8.810.00 = 10.00	cional if applicable to your state)	
	ove .	T - prepayment	
	of content		
\bowtie	9/5 price = \$8,810.00 per term of contract 24/7 price = \$10,298.00 per term of contract Preventative Mainten	prepayment.	
	720,296.UU ner temm		
	Preventative Maintenance Visite	t - prepayment. per time x times per term of contract = \$	
0.2300	VISITS BI \$372.00	per time x	
TOTA	AL Cost \$ 10, 298 60	- mices per term of contract = g	
	AL Cost \$ 10, 298 of Maintenance plus	reventative prior de	
		price (if any),	
Please ch	eck type of preferred hilling:		
	or or preserved billing:	noual Invoice or O	
		Quarterly Invoice	5466 PERCON
		- V MATORE	Monthly Invoice
BY:	Renny Vanual	P.O. #:	
NAME:	- Vanual		
ANTINE:	Penny Van Lith	BY:	
TITLE:		NAME;	
	Contracts Administrator	AMME:	
DATE:	August 29, 2007	TITLE:	
The town	2 23, 2007		
The County Si	nd conditions of Identivia and	DATE	
incorporated	into this Addendamin	DATE ienance Agreement Terms and Conditions of the second	
include the P	O.#. If noteh by this reference.	If your ages and Conditions	iro hereiou
			Moone
Additional Con	The next is an in-	none the signed addendum. THIS IS NOW	pleast attach or
	MINIS: REVISED (8-29-07) Ending on 6 and	If your agency requires a Purchase Order, from the signed addendum. THIS IS NOT	AN INVOICE.
	iments: REVISED (8-29-07) Ending on 6-30	08 per Dustin	22-292140

Page 2 of 2

identix Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporated
5600 Rowland Road
Minnetonka, MN 55343
Tel: (952) 932-0888
TIN #: 94-2842496

	Quotation Ir	nformation	
Date	Valid Until	Contract(if applicable)	SystemID
07-02-2007	12-29-2007	Wy	IDX-105775
		Date Valid Until	Contract(if applicable)

Billing Address

El Dorado County Sheriff 300 Fair Lane Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Equipment Location

El Dorado County Sheriff 300 Forni Road Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Please refer to System ID number when placing a service call.

Your System 1D# is:

IDX-105775

Mødel	Description	Qty.	HelpDesk Cost*	9/5 Cost**	24/7 Cost***	Preventive
TP-2600	TouchPrint ^{rue} 600 Applicant Fingerprinting		2,504.00	2,625,525	-	Cost****
TP-XXXX-PM	Preventive Maintenance, Price per visit.	1	- 81	2,905.00	4,356.00	0.00
ΓP-1667N	NATMS AFIS Protocol Support	- 1	0.00	0.00	0.00	126.00
P-628N	TouchPrint Version 5 Network Pile System (NFS)	1	98.00	163.00	245.00	0.00
P-RSMM	RSM Pro Manager	1	58.00	95.00	142.00	0.00
P-UPS		1	43.00	71.00	107.00	
P-NOREMOTE	Power Supply	1	32.00	65.00	131.00	0.00
- HORAMOTE	Charge for No Remote access.	1	0.00	1,108:00		0.00
То	tal (Except for Preventive)		0.01	1,100.602	1,108.00	0.00
	(manager for Preventive)		\$2,735.00	(\$4,407.00)	\$6,089,00	\$126.00

NOTE: TP-NOREMOTE is a Service Charges to off an advis	
NOTE: TP-NOREMOTE is a Service Charge to offset additional Maintenance Ex- to perform Remote Diagnostic Troubleshooting of System. If Remote Access is availa- means, please check this box, provide requested information below and delete TP-NO	ole via Diai-Op Modem, Secure ID, VPN or other
means, please check this box, provide requested information below and delete TP-NO Maintenance Agreement Renewal is contingent upon verification of Remote Access fur Dial-In Modem: Access Telephone Number	PREMOTE from Addendum. nctionality.
Secure ID, VPN, Other: Contact Name	elephone Number
PERIOD OF COVERAGE:	The state of the s
*Parts plus unlimited telephone support commen 34 l	

- *Parts plus unlimited telephone support access 24 hours per day, 7 days per week
- **Parts plus on site support 9 hours a day, 5 days a week, except nationally observed holidays.
- ***Parts plus on site support 24 hours a day, 7 days a week.
- ****Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday Friday. Preventative maintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

identix Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

		Quotation Ir	nformation	
Number	Date	Valid Until	Contract(if applicable)	Systemic
PV-20950	07-02-2007	12-29-2007	None	SystemID IDX-105775

El Dorado County Sheriff	
300 Fair Lane	
Placerville, CA 95667	
USA	
Mary Pierce	
530-621-6674	
530-626-8091	

Equipment Location

El Dorado County Sheriff
300 Forni Road
Placerville, CA 95667
USA
Mary Picree
530-621-6674
530-626-8091

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 07/01/2007 END DATE: 06/30/2008

PRICE:	"Please choose coverage": (Sales Tax additional i Helpdesk price = \$2,735.00 per term of contract - 9/5 price = \$4,407.00 per term of contract - prepay	prepayment.	
	24/7 price = \$6,089.00 per term of contract - prepa Preventative Maintenance Visits at \$126.00 per tim	ne xtimes per term of contract = \$	
	AL Cost \$ 4,40700 Maintenance plus Prevent	Invoice or Quarterly Invoice or	Monthly Invoice
BY:	Denny Vancit	P.O.#; BY:	
NAME:	Penny Van Lith	N=507	
TITLE:	Contracts Administrator	NAME:	
DATE:	August 29, 2007	TITLB:	
		DATE	

The terms and conditions of Identix's current Maintenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

Additional Comments: PLEASE NOTE: As of June 30, 2008 Identix will no longer provide a maintenance agreement for the TP-2600 or parts are available. Please contact Gordon Enos at 206-283-3009 for information on the new TP-3000 livescan series Identix has to offer.

identik Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporated 5600 Rowland Road

Minnetonka, MN 55343 Tel: (952) 932-0888 TIN#: 94-2842496

		Quotation Ir	formation	
Number	Date	Valld Until	Contract(if applicable)	SystemID
PV-20951	07-02-2007	12-29-2007	None	3704-00139

Billing Address

El Dorado Connty Shcriff 300 Fair Lane Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Equipment Location

El Dorado County Sheriff 300 Forni Road Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Please refer to System ID number when placing a service call.

Your System ID# is:

3704-00139

Model	Description	Qty.	HelpDesk Cost*	9/5 Cost**	24/7 Cost***	Preventive
TP-3800XC	TouchPrintTM Upgradeable Live Sean Booking	1	0.00	3,494.00	85,600,850,000	-
TP-3XXX-PM	Preventive Maintenance for TP-3XXX systems,	9		100000000000000000000000000000000000000	4,067.00	0.00
TP-COMX-NECNFS	NATMS AFIS Protocol Support w/ NFS:	5040	0.00	0.00	0.00	131.00
P-COMX-SMTPE	Electronic Fingerprint Records Transmission vin	1	0.00	0.00	0.00	0.00
TP-CSTX-CA001		1	0.00	0.00	0.00	0.00
P-PRT-SW	California Live Scan Enterprise Customization,	1	0.00	0.00	0.00	0.00
TP-SWOX-RMSIF	TouchPrint Appendix F Cert Printer Software-	1	0.00	0.00	0.00	
	Records Management System Interface;	1	0.00	0.00		0.00
P-NOREMOTE	Charge for No Remote access.	1	0.00		0.00	0.00
Total	(Everytti B		0.00	1,108,00	1,108.00	0.00
Total	(Except for Preventive)			\$4,602.00	\$5,175.00	\$131.00

NOTE: TP-NOREMOTE is a Service Charge to offset additional Maintenance Expense incut to perform Remote Diagnostic Troubleshooting of System. If Remote Access is available via Diameans, please check this box, provide requested information below and delete TP-NOREMOTE, Maintenance Agreement Renewal is contingent upon verification of Remote Access functionality. Dial-In Modem: Access Telephone Number Secure ID, VPN, Other: Contact Name	il-Up Modem, Secure ID, VPN, or other
Secure 1D, VFN, Other: Contact Name Telephone N	'umber
PERIOD OF COVERAGE:	
*Parts plus unlimited telephone surmost comme 24 l	

- *Parts plus unlimited telephone support access 24 hours per day, 7 days per week.
- **Parts plus on site support 9 hours a day. 5 days a week, except nationally observed holidays.
- ***Parts plus on site support 24 hours a day, 7 days a week.
- ****Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday Friday. Preventative maintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

acientrix Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporated 5600 Rowland Road Minnetonka, MN 55343 Tel: (952) 932-0888 TIN #: 94-2842496

Quotation Information				
Number	Date	Valid Until	Contract(if applicable)	SystemID
V-20951	07-02-2007	12-29-2007	Setsy/ nr	3704-00139
V-20951	07-02-2007	12-29-2007	None	

El Dorado County Sheriff	
300 Fair Lane	
Placerville, CA 95667	
USA	
Mary Pierce	
530-621-6674	
530-626-8091	

El Dorado County Sheriff	
300 Forni Road	
Placerville, CA 95667	
USA	
Mary Picrce	
530-621-6674	
530-626-8091	

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 07/01/2007 END DATE: 06/30/2008

PRICE:	"Please choose coverage": (Sales Tax addition	al if applicable to your state)	
	Helpdesk price - \$0.00 per term of contract - p	repayment.	
Ø	9/5 price = \$4,602.00 per term of contract - pro	Dayment	ĕ
	24/7 price = \$5,175,00 per term of contract - pr	Chayment	
	Preventative Maintenance Visits at \$131.00 per	time x times per term of contract = \$	
TOT	AL Cost S 4, 60209 Maintenance plus Pre	ventative price (if any).	
	hool to the control of the control o	ual Invoice or Quarterly Invoice or Monthly i	Invoice
BY:	<i>A.</i>	P.O. #:	33
0.000707	- Runny Van LE	BY:	
NAME:	Penny Van Lith	NAME:	
TITLE:	Contracts Administrator	TITLE:	-
DATE:	August 29, 2007		_
The town	5 9 1	DATE	

The terms and conditions of Identix's current Maintenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

identik Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Court III
SystemID

Identix, Incorporated

5600 Rowland Road Minnetonka, MN 55343 Tel: (952) 932-0888 TIN #: 94-2842496

Billing Address

El Dorado County Sheriff 300 Fair Lane Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Equipment Location

El Dorado County Sheriff 1051 Al Tahoe Road South Lake Tahoe, CA 96150 USA Mary Pierce 530-621-6674 530-626-8091

Please refer to System ID number when placing a service call.

Your System ID# is:

3804-00141

Model	Description	Qty.	HelpDesk Cost*	9/5 Cost**	24/7	Preventive
TP-3800XC	TouchPrintTM Lipgradeable Live Scan Booking	1	- Constant	E-20140E	Cost***	Cost****
FP-3XXX-PM	Preventive Maintenance for TP-3XXX systems.		0.00	3,494.00	4,067.00	0.00
P-COMX-NECNFS	NATMS AFIS Protocol Support by NFS:	1	0.00	0.00	0.00	131.00
P-CSTX-CA001	California Live Sona Enterprise Customization.	1	0.00	0.00	0.00	0.00
P-PRT-SW	TouchPrint Appendix F Cert Printer Software-	1	0.00	0.00	0.00	
P-SWOX-DIEXAD	Additional Lieuwer Page 1	1	0.00	0.00	0.00	0.00
P-NOREMOTE	Additional License Fee; for an external	1	0.00	0.00	2000	0.00
	Charge for No Remote access.	1	0.00	1,108.00	0.00	0.00
Total	(Except for Preventive)		37011	1,100.00	1,108.00	0.00
	(in the state of			\$4,602.00	(\$5,175.00	\$131.00

NOTE: TP-NOREMOTE is a Some or	
NOTE: TP-NOREMOTE is a Service Charge to offset additional A to perform Remote Diagnostic Troubleshooting of System. If Remote A means, please charles the box was a first process.	daintenance Expense incurred day to be at the
means, please check this I	Access is available via Print Fig. 14. 1
Terremant Renewal is combined to	mote Access Court of the Irom Addendum.
Dial-In Modem: Access Telephone Number	note Access Junctionality,
Secure ID, VPN, Other: Contact Name	12 - 12 5 5 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	Telephone Number
PERIOD OF COVERAGE:	E) WWW.
*Parts plus unlimited telephone suppose	

- *Parts plus unlimited telephone support access 24 hours per day, 7 days per week.
- **Parts plus on site support 9 hours a day, 5 days a week, except nationally observed holidays. ***Parts plus on site support 24 hours a day, 7 days a week.
- ****Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday Friday. Preventative maintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

iclentix Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Identix,	Incorporated
5600 Row	land Road
	B, MN 55343
Tel: (952)	
TIN #: 94-2	

Yes 18		Quotation Ir	nformation	
Number	Date	Valld Until	Contract(if applicable)	SystemID
PV-20952	07-02-2007	12-29-2007	None	3804-00141

Billing Address	
El Dorado County Sheriff	= 100
300 Fair Lane	
Placerville, CA 95667	
USA	
Mary Pierce	
530-621-6674	
530-626-8091	
3765	

Equipment Location	
El Dorado County Sheriff	_
1051 Al Tahoe Road	
South Lake Tahoe, CA 96150	1
USA	10
Mary Pierce	- 4
530-621-6674	1
530-626-8091	
-92 -529 CO 553 CO 55	

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 07/01/2007 END DATE: 06/30/2008

PRICE:	"Please choose coverage": (Sales Tax additional if applic	LER MONTAGE TRACE - TO LINE THAT	
- [Helpdesk price = \$0.00 per term of contract - prepayment	able to your state)	
	9/5 price = \$4,602.00 per term of contract - prepayment.		10
	24/7 price = \$5,175.00 per term of contract - prepayment.		
	Preventative Maintenance Visits at \$131.00 per time x	times per term of contract = \$	
тот	AL Cost \$ 5,175% Maintenance plus Preventative pr	ice (if any).	
Please c	heck type of preferred billing: Annual Invoice	or Quarterly Invoice or	Monthly Invoice
BY:	Renny Vanlith	P.O. #:	
NAME:	Penny Van Lith	BY:	N-2-2-2
TITLE:	Contracts Administrator	NAME:	
DATE:	August 29, 2007	TITLE:	
TL		DATE	

The terms and conditions of Identix's current Maintenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

identik Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Quotation Information

Valid Until

12-29-2007

Identix, Incorporated 5600 Rowland Road Minnetonka, MN 55343 Tel: (952) 932-0888

Number	Date
PV-20953	07-02-2007

Contract(if applicable) SystemID | 3804-00140

Billing Address

TIN #: 94-2842496

El Dorado County Sheriff 300 Pair Lane Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Equipment Location

El Dorado County Sheriff 1360 Johnson Boulevard South Lake Tahoe, CA 96150 USA Mary Picrce 530-621-6674 530-626-8091

Please refer to System ID number when placing a service call.

None

Your System ID# is:

3804-00140

Model TP-3800XC	Description	Qty.	HelpDesk Cost*	9/5 Cost**	24/7 Cost***	Preventive Cost****
TP-3XXX-PM	TouchPrintTM Upgradeable Live Scan Booking	1	0.00	3,494.00	4,067.00	24X-22 111/0
TP-COMX-NECNFS	Preventive Maintenance for TP-3XXX systems. NATMS AFIS Product 1.0	1	0.00	0.00	0.00	0.00
TP-CSTX-CA001	NATMS AFIS Protocol Support w/ NFS:	1	0.00	0.00	0.00	131.00
TP-PRT-DUP	California Live Scan Enterprise Customization. TouchPrintTot. Durabase Tiles	1	0.00	0.00	0.00	0.00
TP-PRINTER-PM	TouchPrintTM Duplex Fingerprint Card Printer Preventive Maintenance for Printers. Available	1	0.00	342.00	458.00	0.00
FP-PRT-SW	TouchPrint Appendix F Cert Printer Software-	1	0.00	0.00	0.00	0.00 110.00
TP-NOREMOTE	Charge for No Remote access.	1	0.00	0.00	0.00	0.00
Total	I (Except for Preventive)	1	0.00	1,108.00	1,108.00	0.00

mounts, predate check this box, provide vocaments diff.	nal Maintenance Expense incurred due to inability of Identix Help Desk Ote Access is available via Dial-Up Modem, Secure ID, VPN, or other
is continued a greenent Kenewal is continued to	and delete TP-NOREMOTE from Addendum,
Dial-In Modem: Access Telephone Number	remote Access Junctionality.
Secure ID, VPN, Other: Contact Name	100 Strong Aug 30
	Telephone Number
PERIOD OF COVERAGE:	

- *Parts plus unlimited telephone support access 24 hours per day, 7 days per week.
- **Parts plus on site support 9 hours a day, 5 days a week, except nationally observed holidays.
- ***Parts plus on site support 24 hours a day, 7 days a week,
- ****Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday Friday. Preventative maintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

rcientrix Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporat	8
5600 Rowland Road	
Minnetonka, MN 55343	
Tel: (952) 932-0888	
TIN #: 94-2842496	

		Quotation Ir	nformation	
Number	Date	Valid Until	Contract(if applicable)	SystemID
PV-20953	07-02-2007	12-29-2007	None	3804-00140

Billing Address	
El Dorado County Sheriff	
300 Fair Lane	
Placerville, CA 95667	
USA	
Mary Pierce	153
530-621-6674	1
530-626-8091	
A BUT IN THE SECOND OF THE THE	

Equipment Location

El Dorado County Sheriff
1360 Johnson Boulevard
South Lake Tahoe, CA 96150
USA

Mary Pierce
530-621-6674
530-626-8091

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 07/01/2007 END DATE: 06/30/2008

PRICE:	"Please choose coverage".	
	"Please choose coverage": (Sales Tax additional	if applicable to your state)
	Helpdesk price = \$0.00 per term of contract - pre	payment.
X	9/5 price = \$4,944.00 per term of contract - prep.	ryment.
Ш	24/7 price = \$5,633.00 per term of contract - prej	Nument
	Preventative Maintenance Visits at \$241.00 per to	me x times per term of contract = \$
TOT	AL Cost S 4, 94400 Maintenance plus Preve	
Please ci	heck type of preferred billing: Annua	al Invoice or Quarterly Invoice or Monthly Invoice
BY:	Renny Vancit	P.O. #:
NAME:	Penny Van Lith	BY:
TITLE:	Contracts Administrator	NAME:
DATE:	Control of the Contro	TITLE:
True de	August 29, 2007	DATE

The terms and conditions of Identix's current Mainfenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

identi: с промовар Месанканал

MAINTENANCE AGREEMENT ADDENDUM

identix, incorporated 5600 Rowland Road Minnetonka, MN 55343 Tel: (952) 932-0888 TIN #: 94-2842498

Manuel	7	Quotation I	formation	
Number	Date	Valid Until	Contract(if applicable)	
PV-18144 02	02-14-2007	00 47 000	addt(ii applicable)	Syste
	1	7 08-13-2007	None	1006-00

Billing Address

El Dorado County Sheriffs Department 300 Pair Lane . Fair Lane Placerville, CA 95667 USA Lori Lucius 530-621-6045 530-626-9472

Equipment Location El Dorado County Sheriffs Department 300 Fair Lane Fair Lanc Placerville, CA 95667 USA Lori Lucius 530-621-6045 530-626-9472

Please refer to System ID number when placing a service

P.07

Your System ID# is:

TP-3800XCH-RD	Model	Description	1.400	Folia Projection	5549		
TP-PRT-DUP	TP-3800XCH-ED TP-3800XCH-PM	TouchPriorTM 3800 anhanced definition Live	Qty.			55777070	Preventive
16tal (Except for Preventive) 0.00 1,418.00 1 418.00	TP-PRT-DUP TP-PRINTER-PM TP-PRT-MEM TP-PRT-TRAY TP-SWOX-DIEXAD TP-HWOX-ADLNIC2 P-CSTX-CAHI P-CSTX-CA001 P-COMX-NECETP C-COMX-NESCLNT NOREMOTE	TouchPrintTM Duplex Fingerprint Card Printer Proventive Maintenance for Printers. Available TouchPrintTM Printer Memory Upgrade - adds TouchPrintTM Additional Tray 500 Sheet Additional License Fee: for an external TouchPrintTM Ethernet PCI Based 10/100 Lan Culifornia Live Scan/SNF/Card Scan Culifornia Live Scan Emorprise Customization. NATMS AFIS Protocol Support w/ 1/TP: MS Windows XP NFS Client. Touch Print version Charge for No Remote secess.		0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.0	0.00 422,00 0.00 0.00 0.00 0.00 0.00 0.00	8,406.00 0.00 564.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00	0.06 262.00 0.00 110.00 0.00 0.00 0.00 0.00 0.0
	Total (Except for Preventive)			0.00	1,418.00		0.00

NOTE: TP-NOREMOTE is a Facility	
to perform Remote Diagnastic Towns of the Ch	orge to offset additional Maintenance Expense incurred due to Inability of Identix Help Desk led information below and delete TP-NOREMOTE from Addendum
means, please check this beautiful troubleshoot	ng of System. If Remote A
Maintenance Agreement D. provide reques	ed information bulent decess is available via Dial-Un Modern Second Help Dask
Dial-In Madow	ng of System. If Remote Access is available via Dial-Up Modem, Secure ID, VPN, or other it upon verification of Remote Access is available via Dial-Up Modem, Secure ID, VPN, or other it upon verification of Remote Access functionality.
Secure ID Vent Co.	r Greation of Remote Access functionality
- Contact Name	No.
PERIOD OF COVERAGE:	Telephone Number
*Parte plue!:	

Page I of Z

To-

^{*}Parts plus unlimited telephone support access 24 hours per day, 7 days per week,

^{**}Parts plus on sile support 9 hours a day, 5 days a week, except nationally observed holidays. ***Parts plus an site support 24 hours a day, 7 days a week.

^{****}Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday - Friday, Preventative naintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

identi: Empower of Idea dication

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporated 5600 Rowland Road	
Minnetonka, MN 55343 Tel: (952) 932-0868	Number
TIN #: 94-2842498	PV-18144

***************************************		Quotation fr	formation	
Number	Date	Valid Until	Contract(if applicable)	
PV-18144 02-14-2007 08-1		08-13-2007		Syster
		00-13-2007	None	1006-0

El Dorado Cou 300 Fair Lane	nty Sheriffs Department
Fair Lane	
Plucerville, CA USA	95667
Lori Lucius	
530-621-6045	
530-626-9472	

Equipment Location El Dorado County Sheriffs Department 300 Fair Lane Pair Lone Placerville, CA 95667 USA Lori Lucius 530-621-6045 530-626-9472

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 03/22/2007 END DATE: 06/30/2008

PRICE:	"Plyace chance		
	"Please choose coverage": (Sales Tax additional Helpdesk price = \$0.00 per each	onal if applicable to your state)	
	and per term of contract	The second of th	
\bowtie	9/5 price = \$8,886.00 per term of contract - p.	r-payment,	
	24/7 price = \$10.388.00 ====	repayment.	
П	24/7 price = \$10,388.00 per term of contract -	prepayment.	
	resolutive Maintenance Visits at \$372.00 pe	prepayment. or time x times per term of contract = \$	
TOTA	L Cost \$ 8, 88600 Mainten		 :
	L Cost \$ 8,886° Maintenance plus Pro	eventative price (if any).	
			53
	ck type of preferred billing: Am	nual Invoice or Quaytonic I.	
		Quarterly Invoice or	Monthly Invoice
			ALL CONTROL OF CASE OF SAME SAME SAME SAME SAME SAME SAME SAME
BY:	Penny 11	P.O. #:	
NAME:	Denny Van Lich	BY:	
TITLE:	rainty Van Lith	NAME:	
	Contracts Administrator	ACTION TO THE PROPERTY OF THE	
DATE;	August 29, 2007	TITLE:	
The terms an	d conditions on	DATE mance Agreement Terms and Conditions are f your agency requires a Purchase Condi	
incorporated	into this Addendards current Mainte	mance Agreement Torms and C	
include the P.	O.#. If neither is -	f your agency requires a Punch and Conditions are	hereby
	is given, we will invoice i	rom the stoned add-	ase attack or
Additional Com	ments: REVISED (8-29-07) Ending on 6 20 of	AMO IS NOT AN	INVOICE,

Additional Comments: REVISED (8-29-07) Ending on 6-30-08 per Dustin

To-

(dentiempaniong identification.

MAINTENANCE AGREEMENT ADDENDUM

identix, Incorporated 6800 Rowland Road Minnetonka, MN 56343 Tel: (952) 932-0888 TIN #: 94-2842496

		Quotation in	oformation	
Number	Date	Valid Until	Contract(if applicable)	0
PV-18592	03-07-2007	DD 00 0000	-(i. approable)	System
	00.01.2007	09-03-2007	None	2406-004

Dilling Address

El Dorado County Sheriff 300 Fair Lanc Placerville, CA 95667 USA Lori Lucius 530-621-6045

Equipment Location El Dorado County Sheriff Department 300 Forni Road Placerville, CA 95667 USA Lori Lucius

530-621-6045

Please refer to System ID number when placing a service call.

Your System ID# is:

2406-00451

Model TP-3800XCH-ED	Description	Qty,	HalpDesk Cost*	9/5 Cost**	24/7	Preventive
TP-3800XCH-PM	TouchPrintTM 3800 cohanced definition Live		0,00		Cost***	Cost****
TP-PRT-DUP	Preventive Maintenance for TP-3800XCH	1	0.00	5,598.00	6,678.00	0.00
TP-PRINTER-PM	TouchPrintTM Duplex Fingerprint Card Printer	Ĭ.		0.00	0.00	262.00
TP-PRT-MEM	Proventive Maintenance for Printers. Available	9110	0.00	335.00	448.00	. 0.00
	TouchPrintTM Printer Memory Upgrade - adda	1	0.00	0.00	0.00	110.00
TP-PRT-TRAY	TouchPrintTM Additional Tray 500 Sheet	4	0.00	0.00	0.00	0.00
TP-SWOX-DIEXAD	Additional License Base Co.	1	0.00	0.00	0.00	0.00
TP-HWOX-ADLNIC2	TouchPrint Bthornet PCI Based 16/100 Lon	1	0.00	0.00	0.00	0.00
TP-CSTX-CAH1	California Live Scan/SNF/Card Scan	1	0.00	0.00	0.00	0.00
TP-CSTX-CA001	Collifornia Live Scan Potermine Co.	1	0.00	0.00	0.00	
P-COMX-NFSCLNT	MS Windows XP NFS Client. Touch Print version	1	0.00	0.00	0.00	0.00
TP-COMX-NECFTP	NATMS AFIS Protocol Support w/ FTP:	1	0.00	0.00	0.00	0.00
CD NICHT TO THE	Chargo for No Remain access.	1	0.00	0.00	0.00	0.00
]	0.00	1,126.00	1,126.00	0.00
lotal	(Except for Proventive)					0.00
		Section 1	/	\$7,059.00	\$8,252.00	\$372.00

NOTE: TP-NOREMOTE is a Service Charge to offset additional Maintenance Expense incurred due to inability of Identix Homeans, please check this how provide up to System. If Remote Access is available via Dial Un Modern B.	
to perform Remote Diagnostic Troubleshooting of System. If Remote Access is available via Dial-Up Modem, Secure ID, VPN, o Maintenance Agreement Renewal is a continuous and delete TP-NOREMOTE from tiddent.	1
means, please check this hay provide an arrange of System. If Remote Access is available via Dial United Access in available via Dial Unit	lp Desk
means, please check this box, provide requested information below and delete TP-NOREMOTE from Addendum. Maintenance Agreement Renewal is contingent upon verification of Remote Access functionality.	r other
- In Maddem: Access Talant 17	
Secure ID, VPN, Other: Contact Name	
T 1	

_ Telephone Number

PERIOD OF COVERAGE:

- *Parts plus unlimited telephone support access 24 hours per day, 7 days per week.
- **Parts plus on site support 9 hours a day, 5 days a week, except nationally observed holidays.
- ***Parts plus on site support 24 hours a day. 7 days a week.
- ****Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday Priday. Preventative maintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

Page 1 of 2

selents. Emportering identification

MAINTENANCE AGREEMENT ADDENDUM

lde	ntix, Incorporated				The state of the s	DUIVI
560(0 Rowland Road Selonka, MN 65343			Quotation Ir	formation	
Tel:	(952) 932-0888	Number	Date	Valid Until	Contract(if applicable)	System
IIN	#: 94-2842496	PV-18592	03-07-2007	09-03-2007	None	2406-00
Bil	ling Address	(40) At				-100 00
EI 1	Dorado County Sheriff	Equipment Lo	cation		Part Court Court Court	
Plac	Fair Lene perville, CA 95667 A	300 Forni Road Placerville, CA	nty Sheriff Depar 95667	lment		
Lori	Lucius	USA	87874	1	Please refer to System ID	
530-	-621-6045	Lori Lucius 530-621-6045		number when placing a servi		
EFFE	CTIVE START DATE: 06/26			\		
TOTA	"Please choose coverage": (Sales Helpdesk price = \$0.00 per term of 9/5 price = \$7,059.00 per term of 24/7 price - \$8,252.00 per term of Preventative Maintenance Visits at AL Cost \$ 6,2520 Maintenance Visits etck type of preferred billing:	of contract - prepayment, contract - prepayment, f contract - prepayment,	nes per tenn of c	ontract = S erly Iuvoice or	Monthly Invoice	
BY:	Penny Van	1.UK	O. #:			
NAME:	Penny Van Lith		AV			
TITLE:	Contracts Administrator		IME:		Mea	
DATE:	August 29, 2007		TLE:			
The t		DA DA	J.E		72-72	

The terms and conditions of Identix's current Maintenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

(Additional Comments: REVISED (8-29-07) Ending on 6-30-08, per Dustin

identix Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporated
5600 Rowland Road
Minnetonka, MN 55343
Tel: (952) 932-0888
TIN #: 94-2842496

Quotation Information					
Number	Date	Valid Until	Contract(if applicable)	SystemID	
PV-20949	07-02-2007			IDX-100965	

Billing Address

El Dorado County Sheriff 300 Fair Lane Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Equipment Location

Placerville Police Department 730 Main Street Placerville, CA 95667 USA Mary Pierce 530-621-6674 530-626-8091

Please refer to System ID number when placing a service call.

Your System ID# is:

IDX-100965

Model	Description	Qty.	HelpDesk Cost*	9/5 Cost**	24/7 Cost***	Preventive Cost****
TP-2000WEC	ToughPrint TM 600 Live-Span System with	1	2,708.00	4,513.00	6,770.00	
TP-XXXX-PM	Preventive Maintenance. Price per visit.	1	0.00	0.00	0.00	0.00
TP-2614LT/610	FBI Accredited TouckPrint 600 Duplex	1	1,179.00	1,619,00	2,169.00	126.00
TP-617P0	TCPIP Interconnect Kit	1	36.00	60.00	90.00	0.00
TP-628N	TouchPrint Version 5 Network File System (NFS)	1	58.00	95.00	142,00	0.00
IP-666N	NATMS APIS Protocol Support Plus WSQ	1	253.00	422.00	632.00	0.00
IP-NOREMOTE	Charge for No Remote secess.	1	0.00	1,108.00	1,108.00	0.00
То	tal (Except for Preventive)		\$4,234.00	\$7,817.00	\$10,911.00	\$126,00

NOTE: TP-NOREMOTE is a Service Charge to offset additional Maintene to perform Remote Diagnostic Troubleshooting of System. If Remote Access is means, please check this box, provide requested information below and delen	ance Expense incurred due to inability of Identix Help Desk
means, please check this box, provide requested information between the	s available via Lital-Op Modem, Secure ID, VPN, or other
means, please check this box, provide requested information below and delete Maintenance Agreement Renewal is continuous.	TP-NOREMOTE from Addendum.
Maintenance Agreement Renewal is contingent upon verification of Remote Ac Dial-In Modem: Access Telephone Number	ccess functionality.
Secure ID, VPN, Other: Contact Name	Telephone Number
PERIOD OF COVERAGE:	
*Parts plus unlimited telephone support access 24 hours per day, 7 days per we	eek.

^{**}Parts plus on site support 9 hours a day, 5 days a week, except nationally observed holidays.

^{***}Parts plus on site support 24 hours a day, 7 days a week

^{****}Preventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday - Friday. Preventative maintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

dentix Empowering Identification

MAINTENANCE AGREEMENT ADDENDUM

Identix, Incorporated
5600 Rowland Road
Minnetonka, MN 55343
Tel: (952) 932-0888
TIN #: 94-2842496

530-626-8091

		Quotation Ir	nformation	
Number	Date	Valid Until	Contract(if applicable)	
PV-20949	07-02-2007	12-29-2007	AMAZANIAN TO THE TOTAL TO	SystemID
		12.23-2007	None	IDX-10096

Billing Address	
El Dorado County Sheriff	
300 Fair Lane	
Placerville, CA 95667	
USA	
Mary Pierce	
530-621-6674	

Equipment Location
Placerville Police Department
730 Main Street
Placerville, CA 95667
USA
Mary Pierce
530-621-6674
530-626-8091

Please refer to System ID number when placing a service call.

EFFECTIVE START DATE: 07/01/2007 1	END DATE: 06/30/2008
	2. 00/20/2000

		DDATE: 06/30/2008	*
	"Please choose coverage": (Sales Tax addition Helpdesk price = \$4,234.00 per term of contra 9/5 price = \$7,817.00 per term of contract - pre 24/7 price = \$10,911.00 per term of contract - preventative Maintenance Visits at \$126.00 per AL Cost \$ 10,911.00 Maintenance plus Preventative Preventative Maintenance plus Preventative Maintenance P	nal if applicable to your state) ct - prepayment. cpayment. orepayment.	題
	neck type of professor and		Invoice or Monthly Invoice
BY:	Renny Vanlit	P.O. #:	
NAME:	Penny Van Lith	BY:	
TITI,E;	Contracts Administrator	NAME:	
DATE:	August 29, 2007	TITLE:	
The terms :	and conditions of Identity	DATE	

The terms and conditions of Identix's current Maintenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

Additional Comments: PLEASE NOTE: As of June 30, 2008 Identix will no longer provide a maintenance agreement for the TP-2600 or TP-2000 Livescan Fingerprinting systems. However, Identix will continue to support these systems on a Time and Material basis as long as parts are available. Please contact Gordon Enos at 206-283-3009 for information on the new TP-3000 livescan series Identix has to offer.

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MAINTENANCE AGREEMENT ADDENDUM

identix, inc	Orporafed
5500 Rowland	Road
Minnetonke, M.	N 55343
Tel; (952) 932-0	BSBC
TIN #: 94-2842	196

Maria	T	Quotation (nformation	
Number	Date	Valid Until	Contract(if applicable)	
DB-18257	02-20-2007	70 40 000m	andu applicable)	Syster
	1	08-19-2007	None	1206-00

Billing Address

South Lake Tahoe Police Department 1352 Johnson Boulevard South Lake Tahoo, CA 96150 USA Pam Sullivan 530-542-6131 530-542-6146

Equipment Location South Lake Tahoe Police Department 1352 Johnson Boulevard South Lake Tahoe, CA 96150 USA Pam Sullivan

530-542-6131

530-542-6146

Please refer to System ID number when placing a service call,

Your System ID# is:

1206-00397

Model	Description	Qty.	HelpDesk	9/5	970931	
TP-3800XCH-ED TP-3800XCH-PM	TouchPrintTM 3800 enhanced definition Live	20.	Cost*	Cost**	24/7 Cost***	Preventiv Cost****
TP-PRT-DUP	Preventive Maintenance for TP-1800XCV		0.00	6,971.00	8,316.00	0.00
P-PRINTER-PM	TouchPrint Ins Duples Fingerprint Card Printer	1	0.00	0.00	0.00	, 0.00 262.00
P-PRT-MEM	Proventive Maintenance for Printers, Available	7	0.00	418.00	558.00	
T-PRT-TRAY	Louis Printer Monury Ungrade - add-	1	0.00	0.00	0.00	0.00
P-SWOX-DIEXAD	ToucarmorIM Additional Tray 500 95-ed		0.00	0.00	0.00	110.00
P-COMX-NFSCLNT	Additional License Pco: for an external		0.00	0.00	0.00	0.00
P-HWOX-MODEM	MS Windows XP NFS Client Touch Print touch	•	0.00	0.00	0.00	0.00
P-COMX-NECFTP	2000 a Print TM Dedicated Dial-Up Modern and	1	0.00	0.00	0.00	0.00
-CSTX-CA001	PAS APIS Protectl Support w/ PTD.	.i	0.00	0.00	0.00	0.00
-CSTX-CAH1	Carlliornia Live Scan Enterprine Customicarios	- A	0.00	0.00	0.00	0.00
LITTION	California Live Scan/SNF/Card Scan	1	0.00	0.00	0.00	0.00
MODEL COM	TouchPring Bthornet PCI Based 10/100 r and	ı	0.00	0.00	0.00	0.00
110/CEMO1R	Charge for No Remote access,	1	0.00	0.00	0.00	0.00
Total (Except for Preventive)	4	0.00	1,402.00	1,402:00	0.00
				\$8,791.00		0.00
			- A	90,791.00	\$10,276.00	\$372.00

to perform Remote St.	offset additional Maintenance Expense incurred due to inability of Identix Help Desk
means, please check this has	stem. If Remote Access is an Alberta incurred due to inability of Identix Hely Deal
Maintenance Agreement Renewal is contingent upon Dial-In Modem: Access Telephone Number Secure ID, VPN Orland	offset additional Maintenance Expense incurred due to inability of Identix Help Desk rmation below and delete TP-NOREMOTE from Addendum. Verification of Remote Access functionally and Addendum.
" AND AND APPEAR TOTAL	verification of Remote Access functionality.
Secure ID, VPN, Other: Contact Name	
PERIOD OF COVERAGE.	Telephone Number

PERIOD OF COVERAGE:

- *Parts plus unlimited telephone support access 24 hours per day, 7 days per week.
- **Parts plus on site support 9 hours a day, 5 days a week, except nationally observed holidays. ***Paris plus on site support 24 hours a day, 7 days a week.
- ****Proventative maintenance is a scheduled periodic visit between 9:00 a.m. and 5:00 p.m. Monday Friday. Preventative maintenance is quoted on a per time basis, and can be performed 1, 2, 3, 4, 6, or 12 times per year.

Page 1 of 2

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MAINTENANCE AGREEMENT ADDENDUM

ELECTION OF	小木木,有在水水等的的 是那样。	2782	TITALIGIAM	NCE AGR	EEMENT ADDEN	THE TRA
iden	tix, incomposited			Carrier Francisco	THE PERSON NAMED IN COLUMN	DUM
5800	Rowland Road			Quotation Ir	Mormation	
Tel: (8	elonka, MN 55348 952) 932-0888	Number	Date	Valld Until	Contract(if applicable)	T .
TIN A	84-2642496	DB-18257	02-20-2007	08-19-2007	None	Syste
Billi	ing Address				Notio	1206-0
Sout	th Lake Tahoe Police Department	Equipment Lo	cation			
1 2332	Johnson Boulevard	South Lake Ta	hoe Police Depart	ment		
USA	h Lake Tahoe, CA 96150	1352 Johnson I South Lake Tal	Boulevard	1	1	
	Sullivan	USA	100, CA 96150	672	Please refer to Syst	em TD
530-5	542-6131	Pam Sullivan		1	number when placing	a comin
530-5	42-6146	530-542-6131		1	call.	W GCE AICH
		530-542-6146		1		
TOTA	"Please choose coverage": (Sales Tax of Helpdesk price = \$0.00 per term of control of price = \$8,791.00 per term of control of price = \$10,276.00 per term of control of Preventative Maintenance Visits at \$377. L Cost \$ 10,2760 Maintenance prick type of preferred billing:	stract - prepayment. sct - prepayment. stract - prepayment. 2.00 per time xtime. lus Preventative price (i		ontract = \$	_ ≈	
	The or preferred billing:	Annual Invoice or	Quarte	erly Invoice or	Monthly Invoice	
BY:	Penny Vanlith or	. h. h. s c	O. #:			
NAME:	Debbie Blanchard	Debbie 0	Y:			
TITLE:	Contracts Administrator	Blanchart	AME:			
DATE:	August 29, 2007	Tr	TLE:			
The terms and		DA	TE			

The terms and conditions of Identix's current Maintenance Agreement Terms and Conditions are hereby incorporated into this Addendum by this reference. If your agency requires a Purchase Order, please attach or include the P.O.#. If neither is given, we will invoice from the signed addendum. THIS IS NOT AN INVOICE.

Additional Comments: REVISED - 8-29-07 - Per Dustin end on 6-30-08

Page 2 of 2

TOTAL P.12

Maintenance Summary Exhibit "B"

> El Dorado County Sheriff, CA Maintenance - Summary 2007-2008

Account	Address	System Part #	Serial #	Maint. Start	Maint. End	ot.#	9/5 Cost	24/7 Cost	PM Cost (per visit)	Coverage	Total S
El Dorado County Probation	1041 Al Tahoe Blvd., South Lake Tahoe	TP-3800XCH-ED 1205-00387	1206-00387	3/29/07	8/30/08	PV-18142	2 3	10,232.00	00.00	24/7	
El Dorado County Probation	259 Fairlane Road, Placerville	TP-3800XCH-ED 1006-00384	1006-00384	3/26/07	6/30/08	PV-18143	227	10,298.00	00.00	24/7	
El Dorado County Sheriff	303 Forni Roed, Placerville	TP-2600	TP-2600 IDX-105775	70/11/7	8/30/08	PV-20950	4,407.00		00.00	9/6	
El Dorado County Sheriff	300 Forni Road, Placerville	TP-3800XC	TP-3800XC 3704-00139	71/1/07	8/30/08	PV-20951	4,602.00		00:00	9/2	
El Dorado County Sheriff	1051 Al Tahoe Rd, South Lake Tahoe	TP-3800XC	TP-3800XC 3804-00141	711/07	80/06/9	PV-20952		5,175.00	0.00	24/7	
El Dorado County Sheriff	1360 Johnson Blvd., South Lake Tahoe	TP-3800XC	TP-3800XC 3804-00140	7/11/07	80/06/9	6/30/08 PV-20953	4,944,00		0.00	9/2	
El Dorado County Sheriff	300 Fair Lane, Placerville,	TP-3800XCH-ED 1006-00377	1006-00377	3/22/07	8/30/08	PV-18144	8,886.00		0.00	9/2	
El Dorado County Sheriff	300 Forni Road, Placerville	TP-3800XCH-ED 2406-00451	2406-00451	6/26/07	80,000,08	6/30/08 PV-18592		8,252.00	00.00	24.77	
Placerville Police Department	730 Main Straet, Piscerville	TP-2000WEC IDX-100965	IDX-100965	70/1/7	6/30/08	PV-20949		10,911.00	0000	24.77	
South Lake Tahoe Police Dept.	1352 Johnson Blvd, South Lake Tahoe	TP-3800XCH-ED 1206-00397	1206-00397	3/27/07	6/30/08	6/30/08 DB-18257		10,276.00	00.0	2477	
TOTAL:					2		522 839 00	522 839 00 \$55 144 00	\$0.00		\$77,983.00

**Please note: TP-2000's and TP-2600's are End of Life on 5-30-08

BILL TO: El Dorado County Sheriff

300 Fair Lane Placerville, CA 95667