



# DEBIT/ATM COUNTER PAYMENT SOLUTION Addendum to Current Services

# **Debit/ATM Counter Payment Solution**

#### Overview

In today's fast-paced society, many walk-in customers utilize a debit/ATM card instead of making payments with cash or checks. As an addendum to our current services, VitalChek is able to provide your customers with debit/ATM payment options for all (certified copies of) recordings, property records and other transactions, which occur in your office.

Your customers will no longer have to leave the line and find an ATM machine to obtain cash to pay for your services. Customers wishing to utilize this service will pay a reasonable convenience fee. Additionally, there is no charge to your office and payment is guaranteed.

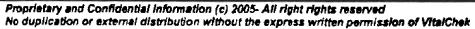
#### Hardware

VitalChek will install and maintain all hardware associated with this service, at no cost to your agency. The hardware will be capable of processing debit/ATM card payments via all major debit networks.

Below is the Hypercom T7 Plus<sup>™</sup> Terminal and S9 PlN Pad<sup>™</sup> that will be provided. The Hypercom T7 Plus<sup>™</sup> is a compact countertop terminal that delivers fast online transaction authorizations. The S9 PlN Pad<sup>™</sup> ensures security by letting customers always keep their debit cards. Cardholders simply pick up the ergonomic hand-over unit and swipe their card to begin the transaction process. Then, the agency clerk enters the agency fee and the optional reference number in the terminal. The S9 PlN Pad<sup>™</sup> then displays the total amount due, including the VitalChek fee, which allows the customer to view and approve the total charge prior to entering PlN number. All S9 PlN Pads<sup>™</sup> are encrypted by manufacturer with the latest security standards.









### **Provider Support**

As in the current relationship, VitalChek will continue to provide your agency with a dedicated toll-free telephone number for 24/7 live technical support. VitalChek's Provider Support personnel are specially trained in all aspects of our operating systems, programs, processes and the specifics of each agency we represent. They have many years of front-line and field level training and can resolve virtually any issue that arises. In addition, we have a diversified staff of programmers, developers, analysts, web specialists, telecommunications, and e-commerce experts on staff in our Information Technology Department.

VitalChek's staff will train your personnel in the use and operation of the hardware associated with the service.

VitalChek will respond to all telephone, equipment, hardware, software, and system failure calls within 4 hours following notification. If for some reason the equipment cannot be repaired within 24 hours, VitalChek will supply your agency with comparable equipment while repairs to the original equipment are being made. In addition, we will also provide on-site support when necessary.

## Financial Responsibility

Once VitalChek has authorized a transaction, payment is guaranteed to your agency. VitalChek will assess no fees, charges, or penalties to your agency in the performance of this service.

# Pricing

Pricing is subject to change in future years based on transaction volumes, data costs and other market factors. Consumers will pay the following fees per order:

Service	Consumer Fee
In-Person Debit/ATM	\$2,50 flat fee per transaction (no limit)



If you are in agreement with this addendum, please sign below:

VitalChe	ek Network, Inc.	Agency:	
Ву:		By:	_
Name:	Jeff Piefke	Name:	_
Title: _	General Manager	Title:	_
Date: _			

12/12/05: Addendum relative to Indemnity

County shall not be liable for, and VitalChek shall defend and indemnify County and the employees and agents of County (collectively "County Parties"), against any and all claims, demands, liability, judgments, awards, fines, mechanics' liens or other liens, labor disputes, losses, damages, expenses, charges or costs of any kind or character, including attorneys' fees and court costs (hereinafter collectively referred to as "Claims"), related to this Agreement and arising either directly or indirectly from any act, error, omission or negligence of VitalChek or its Contractors, licensees, agents, servants or employees, including, without limitation, Claims caused by the concurrent negligent act, error or omission, whether active or passive, of County Parties. VitalChek shall have no obligation, however, to defend or indemnify County Parties from a Claim if it is determined by a court of competent jurisdiction that such Claim was caused by the sole negligence or willful misconduct of County Parties.