

**Behavioral Health Division Update
Mental Health Commission
June 28, 2017 Meeting**

ASSISTANT & DEPUTY DIRECTOR UPDATES

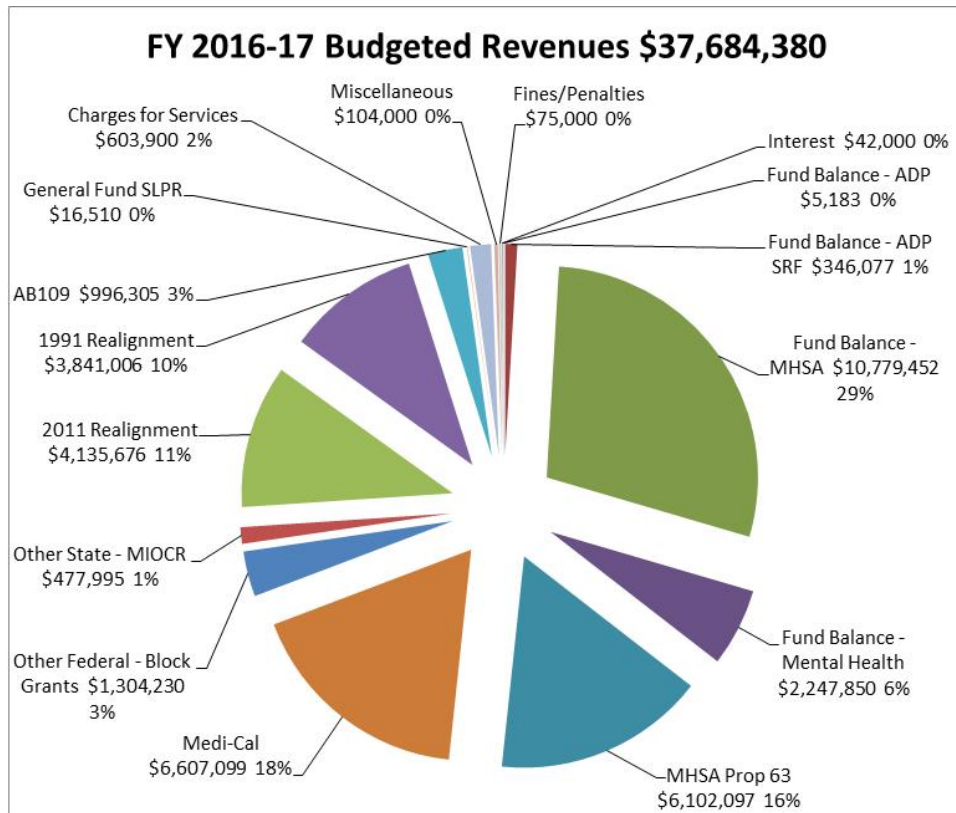
(Katy Eckert & Jamie Samboceti)

- HHSA received approval from the BOS to move forward on submitting a DMC-ODS (Drug Medi-Cal Organized Delivery System) Waiver Plan to the State. This will allow Behavioral Health to identify the potential current and future resources for community based Alcohol and Drug Service gaps and determine if a plan is feasible in our County. We are meeting weekly to keep the process moving forward due to the submission date of September 1. Our first provider stakeholder meeting is scheduled for July 7th from 1pm-5pm at the Health and Human Services Agency's Placerville (Briw Road) and South Lake Tahoe (Behavioral Health Building) video-conferencing rooms.

EL DORADO COUNTY BEHAVIORAL HEALTH DIVISION STAFFING:

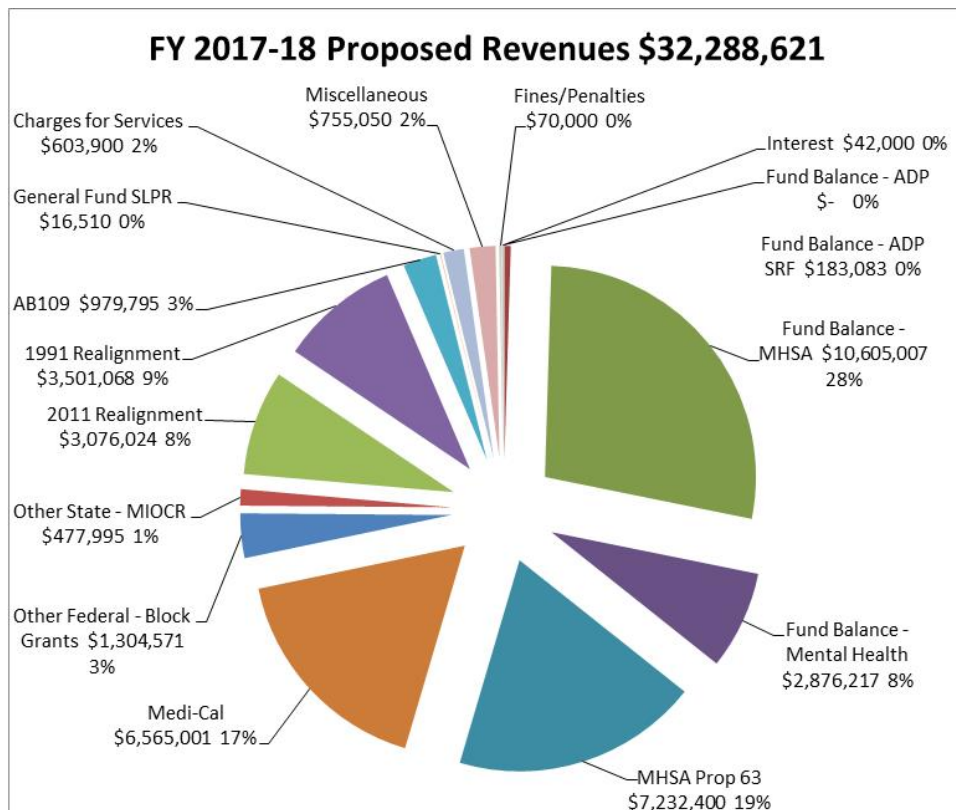
- **New Hires:**
 - Kate Hilbert, MFTI, Mental Health Clinician, Access Team and Psychiatric Emergency Services WS (1.0 FTE)
 - Eric Pressler, PCC, Mental Health Clinician, Access Team and Psychiatric Emergency Services WS (Extra Help)
- **Promotions:** None
- **Recruitments:**
 - Sr. Department Analyst (1.0 FTE), MHSA Project Team WS
 - Mental Health Clinician (1.0 FTE) for Outpatient Clinic Team SLT
 - Mental Health Clinician (1.0 FTE) for Outpatient Clinic Team WS
 - Mental Health Clinician (2.0 FTE) for Community Based Services WS
 - Mental Health Clinician (1.0 FTE) for Access Team WS
 - Mental Health Aides (Extra Help) SLT
- **Resignations:**
 - Dave Zander, Mental Health Clinician SLT retires in June
 - Lorena Elliott, Mental Health Clinician WS
- **Position Changes:** None

EL DORADO COUNTY BEHAVIORAL HEALTH FINANCIAL UPDATE:



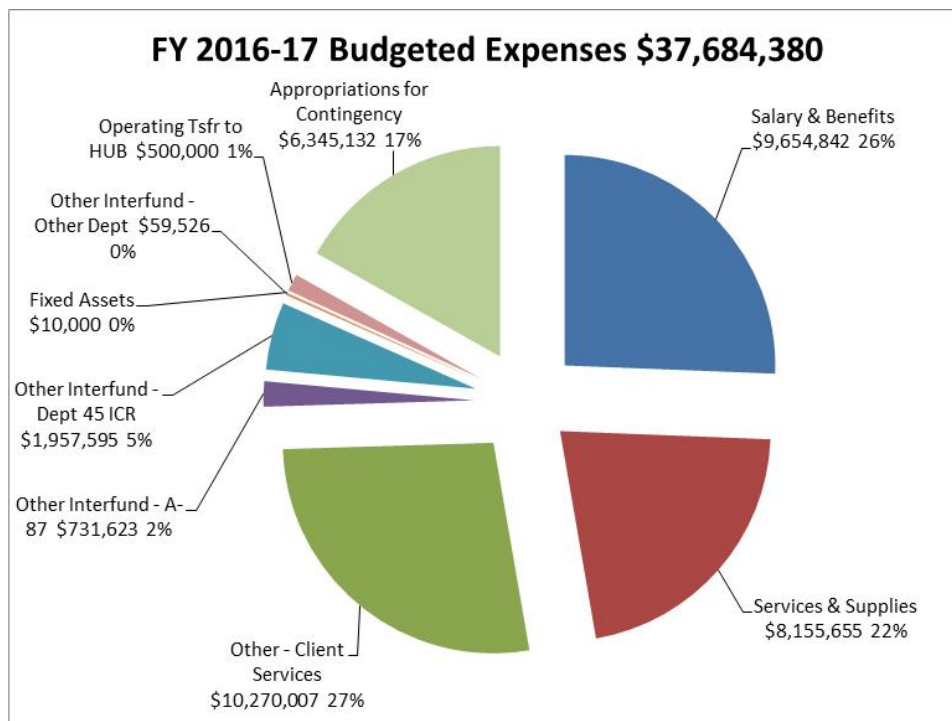
Highlights:

- Most funding coming into Behavioral Health is tied to delivery of services for specified programs.
- Base funding levels for individual counties are now set for 2011 Realignment.
- The county budgets full use of fund balance on the revenue side and an appropriation for contingencies on the expense side to allow flexibility throughout the year.
- MHSa Revenues are paid at an estimated rate all year long, a true up occurs in the July/August timeframe. The true up can either greatly increase or decrease revenues received for the year.



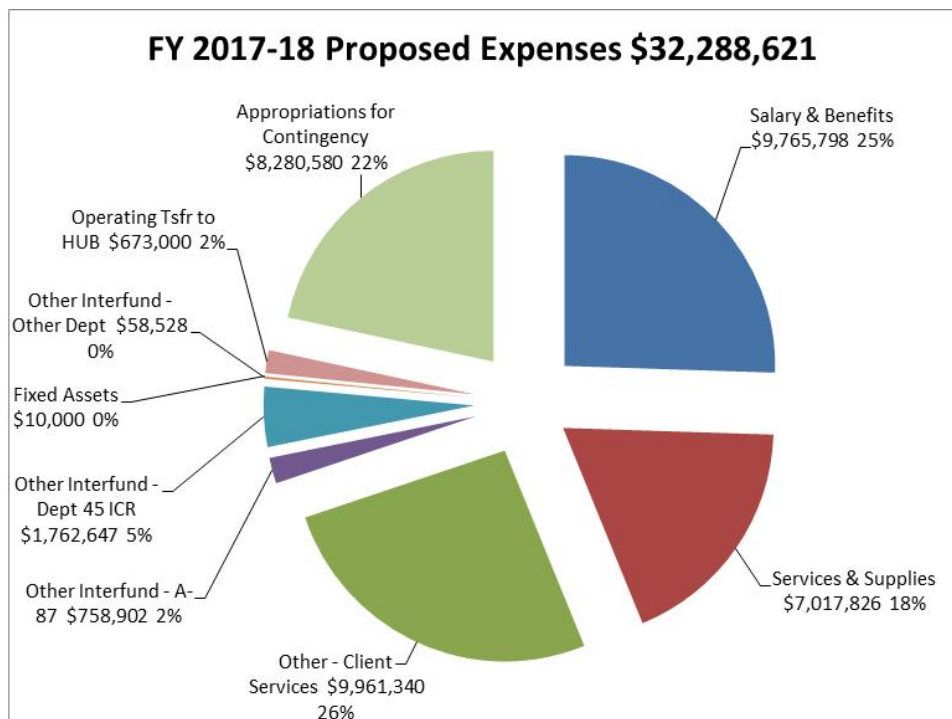
Areas of Concern:

- When the economy slows down and sales tax receipts drop statewide, we will experience a reduction in 1991 & 2011 Realignment.
- When the economy slows and California millionaire's income levels drop, MHSa revenues will likewise drop.



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- MHSA Revenues are paid at an estimated rate all year long, a true up occurs in the July/August timeframe. The true up can either greatly increase or decrease revenues received for the year.



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CASELOAD AND NEW SERVICE REQUEST DATA

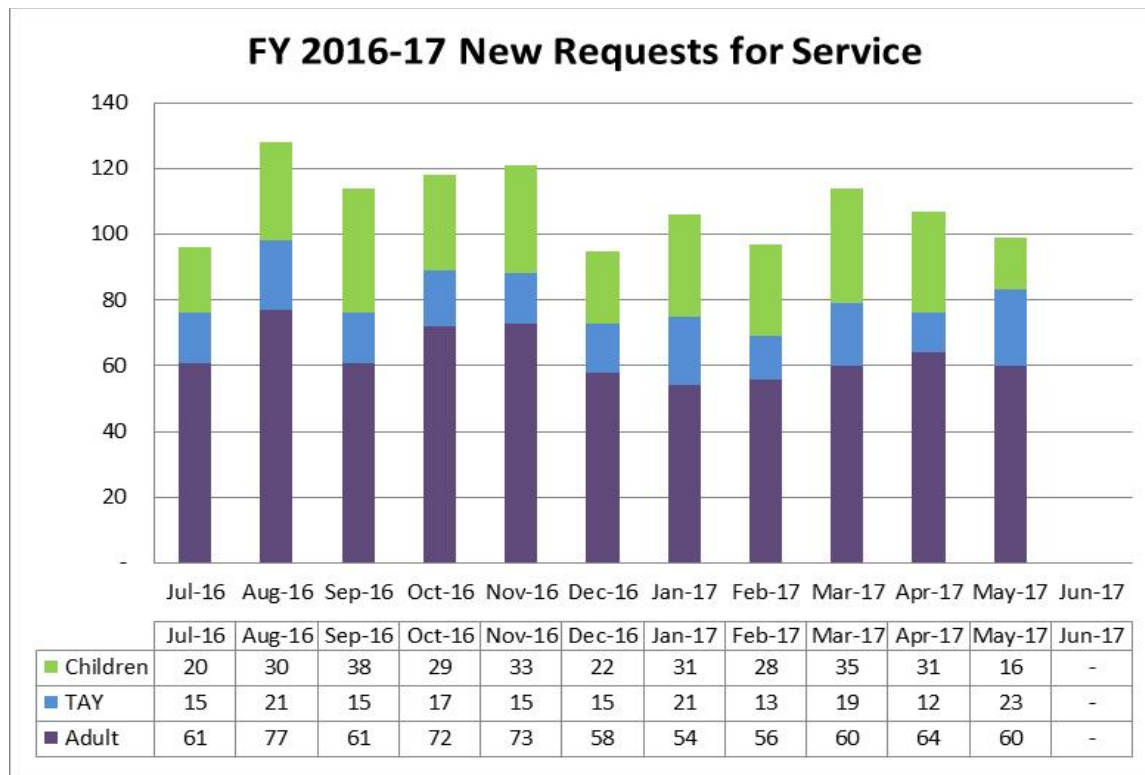
Unduplicated Caseload as of May 2017

Children's Outpatient South Lake Tahoe	Clients	Children's Outpatient West Slope	Clients	Total
TAY	5	TAY	24	29
Clinic	2	Clinic	30	32
Contractor: Sierra Child & Family Services (SCF)	45	Contractor: Sierra Child & Family Services (SCF)	79	124
Contractor: Tahoe Youth & Family (TY)	3	n/a	--	3
		Contractor: Summitview (SV)	69	69
		Contractor: New Morning (NM)	24	24
		Contractor: Stanford Youth Solutions (SYS)	2	2
Subtotal Children's	55	Subtotal Children's	228	283

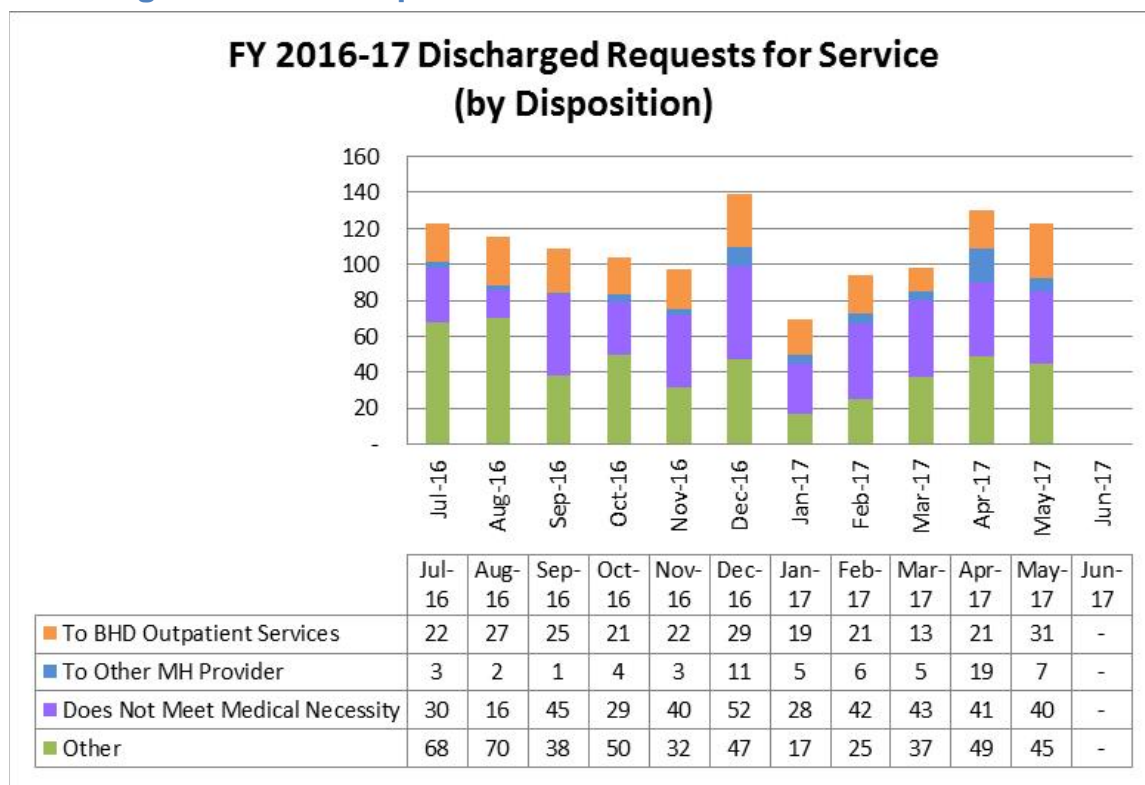
Adult Outpatient South Lake Tahoe	Clients	Adult Outpatient West Slope	Clients	Total
Clinic	47	Clinic	257	304
ICM/FSP	18	ICM/FSP	43	61
Subtotal Adults	65	Subtotal Adults	300	365

Total South Lake Tahoe	120	Total West Slope	528	648
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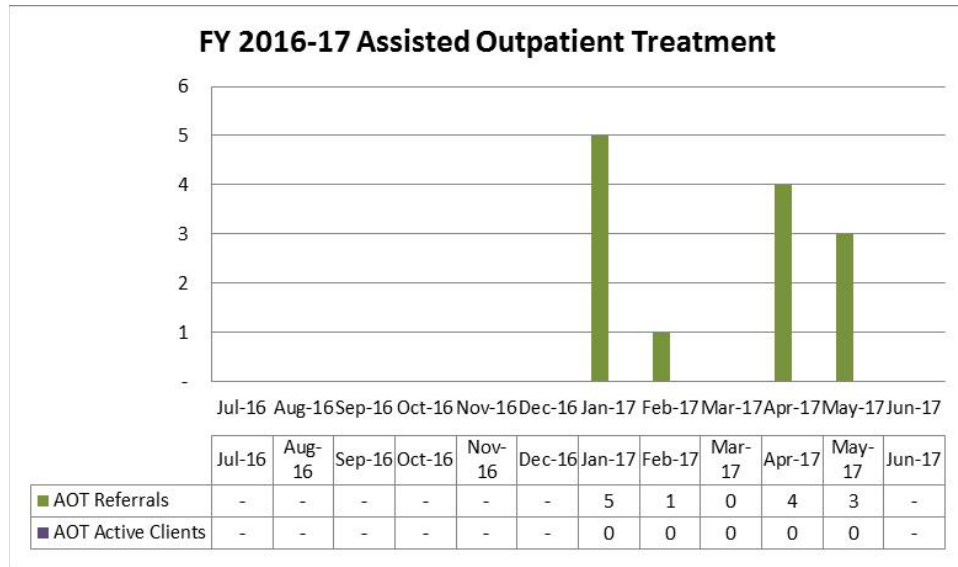
New Service Request Trends



Discharged Service Request Trends



Assisted Outpatient Treatment: (Rhapsody Flores)



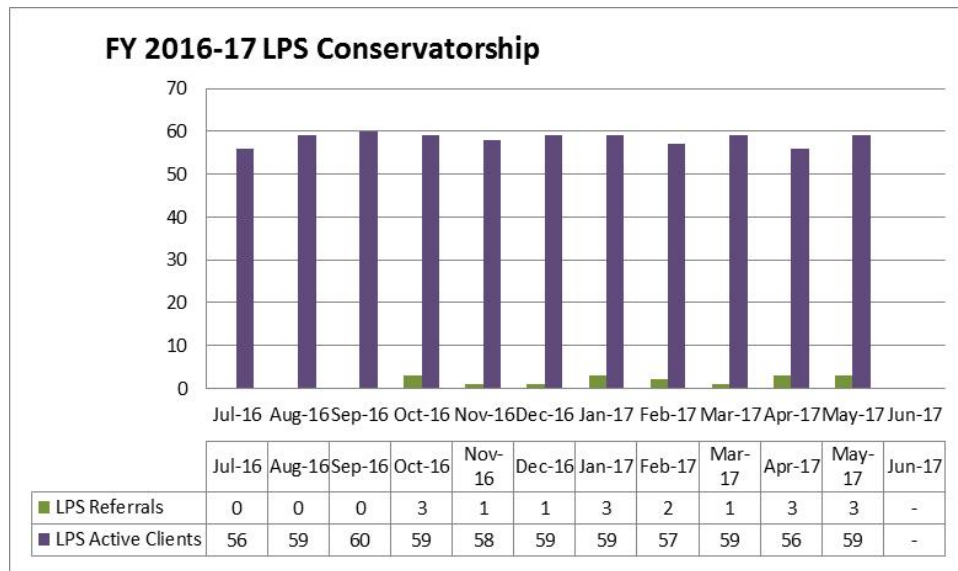
Disposition of Referrals:

0 did not meet program criteria,
 3 met initial program criteria,
 2 individuals voluntarily accepted outpatient services,
 0 individuals to proceed with the AOT process,
 0 applications in review process

Discharged AOT clients:

0 clients discharged:
 0 to a lower level of service,
 0 out of services

LPS Conservatorship: (Rhapsody Flores)



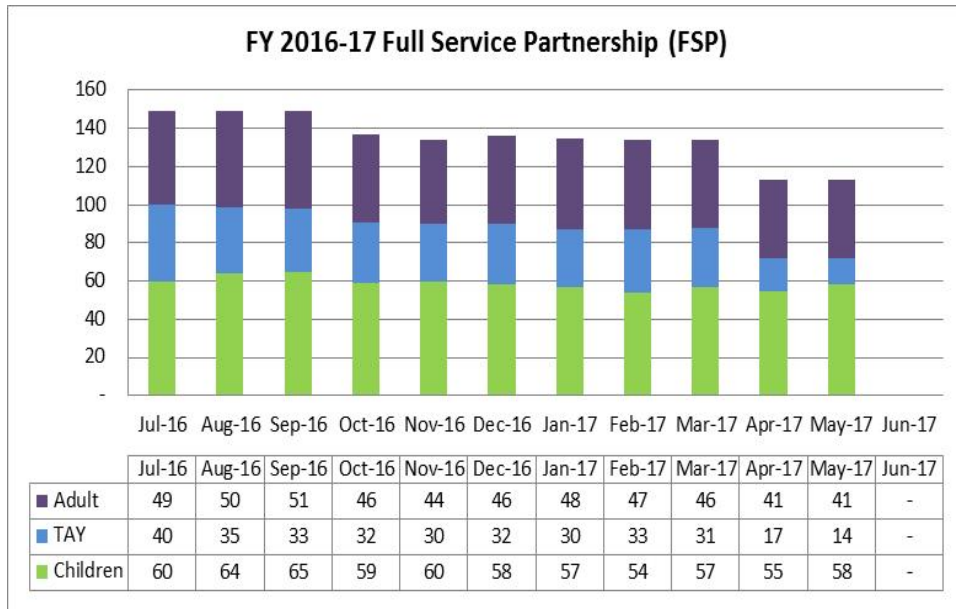
LSP Active Clients:

55 LPS Conservatorships
 4 Temporary Conservatorships

LPS Terminations:

2 Pending LPS Terminations

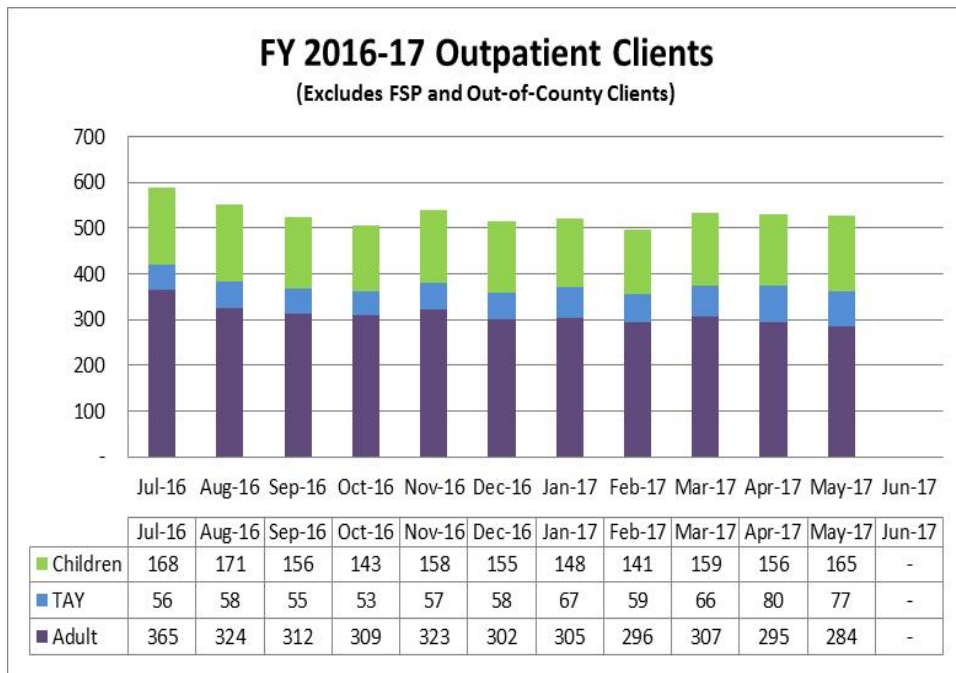
Full Service Partnership (FSP) and Intensive Case Management (ICM) (Rhapsody Flores and Karen Naegeli)



Intensive Case Management

- West Slope: Serving 40 clients
- SLT: Serving 18 clients

Outpatient Services (excludes FSP and Out-of-County Placements)



May discharges:

13 Children discharged from all services

- 1 Tahoe
- 11 West Slope
- 1 Out of County

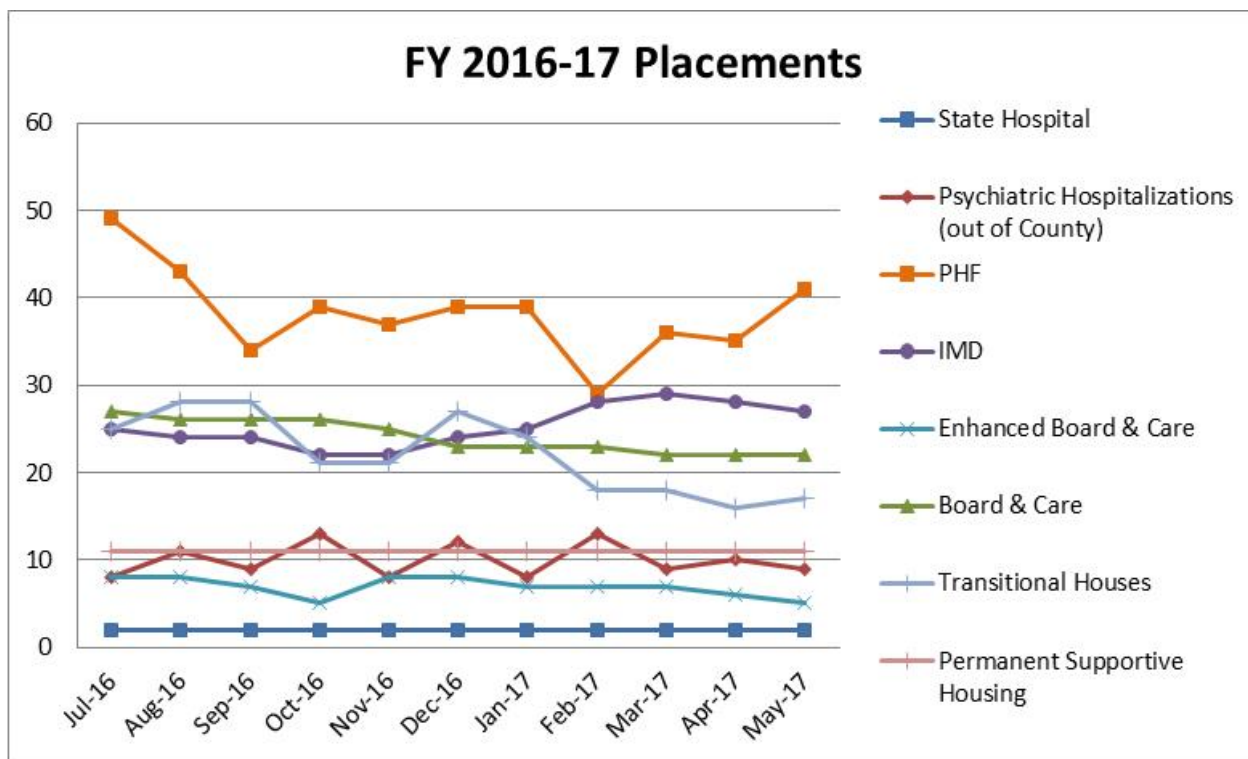
8 TAY discharged from all services

- 4 Tahoe
- 4 West Slope
- 0 Out of County

18 Adults discharged from all services

- 7 Tahoe
- 10 West Slope
- 1 Out of County

PLACEMENTS



Board and Care / IMDs / Secure Placements (Rhapsody Flores)

- **27** IMD beds - Crestwood/Canyon Manor/California Psychiatric Transitions (CPT)
- **2** State Hospital
- **5** Enhanced Board and Care beds including Willow Glen & Silver Ridge
- **22** Board and Care - Sacramento & Galt (including Grace Home)
- **Total:**
 - **52** Out of County Placements
 - **4** In County Placements (Silver Ridge)

Transitions Treatment Program / MIOCR (Rhapsody Flores / Sabrina Owen)

- **WS: 11** of **15** beds filled
- **SLT: 7** beds filled :
 - T1 **2** openings,
 - T2 (MIOCR) **3** opening

Permanent Supportive Housing (Ren Scammon / Sabrina Owen)

Trailside Terrace

Clients receive services from the Wellness and Recovery team or from community based supports

- **5 of 5** units occupied
- Wait List:
 - 1 bedroom: 12
 - 2 bedroom: 5
 - 3 bedroom: 1

The Aspens at South Lake

Clients receive ICM team coverage

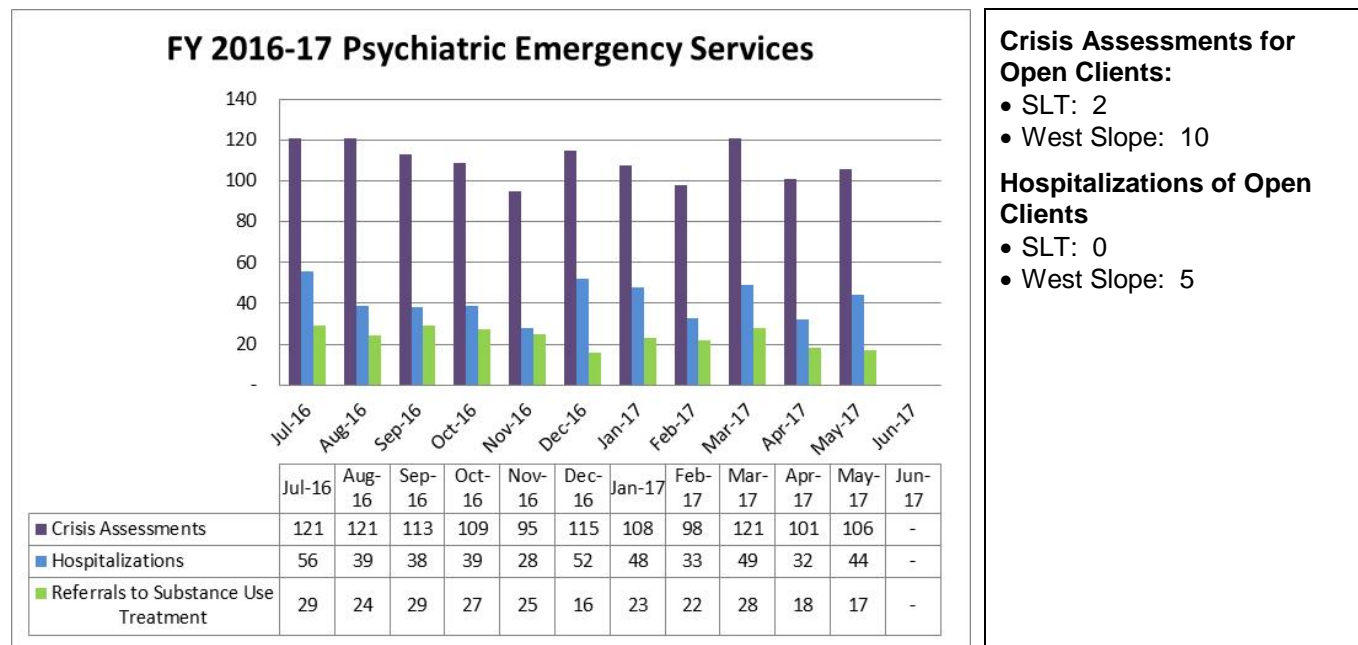
- **6 of 6** units occupied
- Wait List: 2
 - The Aspens is a floating unit configuration based on household size rather than a specific number of apartments for each number of bedrooms

Psychiatric Health Facility (Jamie Samboceti)

- There were **41** Admissions in May, 2017; **20** Admissions were El Dorado County residents and **21** were Out of County residents.
- There were **18** El Dorado County residents discharged in May, 2017; **14** to Home with Support, **2** to Home without support, -- MHRC, **2** Board and Care, -- to ICM T-House, -- Shelter, and -- to Other.
- Upon discharge, **16** El Dorado County residents were insured and **2** El Dorado County residents were pending insurance.
- During the month of May, there were **0** Seclusion Episodes, **0** Physical Restraint Episodes (0 minute), **0** Assaults (**0** clients), **0** Elopement, **3** Medication Errors (**3** medication errors with no patient involvement), Client Surveys **19**
- There were **4** denials of El Dorado County referrals: **1 had Medicare days available, 1 had Drug induced Psychosis, 1 had Dementia, 1 Private Insurance**
- Average daily census was **9.35**, with **6** average length of stay of days.

CRISIS SERVICES

Psychiatric Emergency Services (PES) (Sabrina Owen and Angie Larrigan)

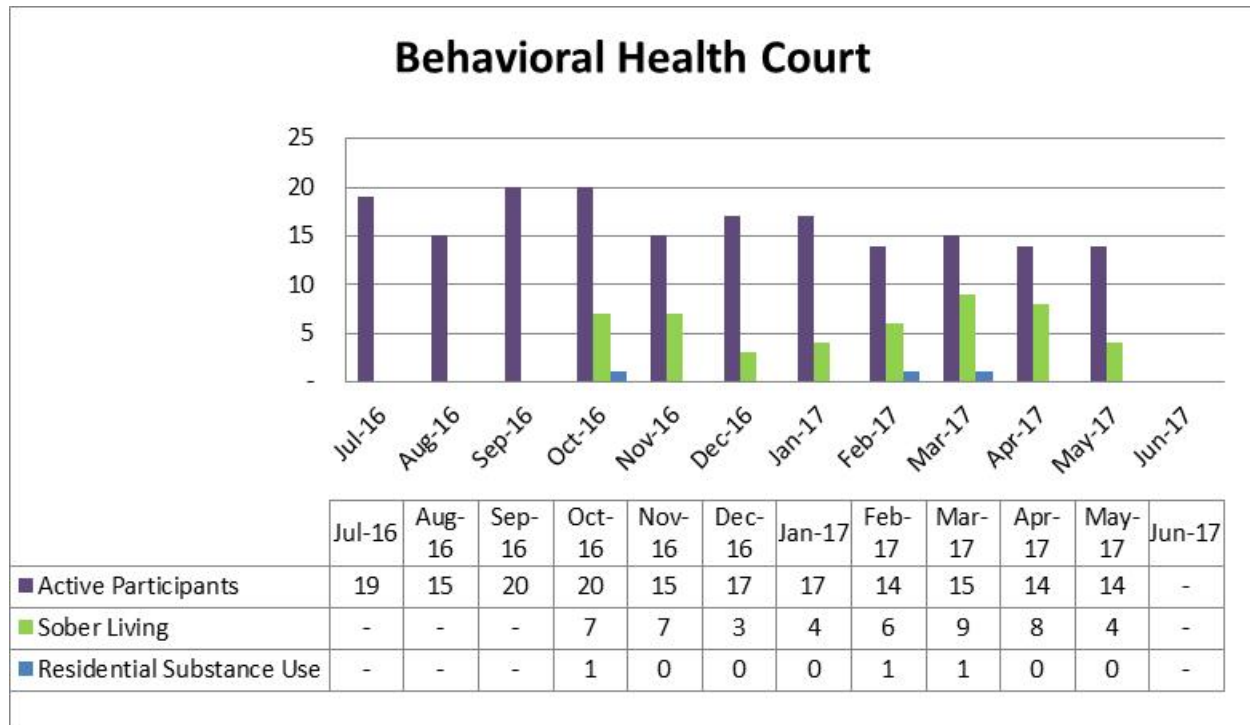


Crisis Intervention Teams (CIT) (Angie Larrigan and Sabrina Owen)

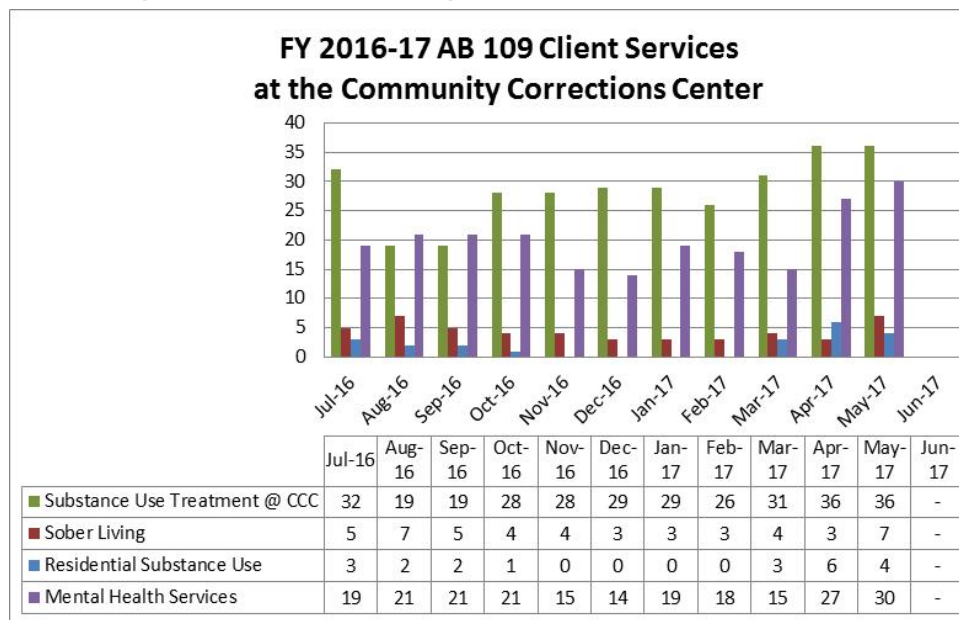
- **SLT:** Efforts to increase CIT training for ALL law enforcement continues. In June, CHP will host a 20 hour CIT class open to all law enforcement. SLTPD is also exploring more comprehensive CIT trainings and has a grant to train more officers. A member of the Sheriff's new Homeless Outreach Team (HOT) was present to discuss what interventions their team plans to implement to assist homeless individuals.
- **WS:** EDC Sheriff's Department continue to serve as a collaborative support in our community. Sgt. Morton welcomes feedback and implements suggestions from PES in efforts to support appropriate crisis interventions. Placerville PD is eager to obtain further training from EDC PES.

JUSTICE SERVICES

Behavioral Health Court (John Schumacher)

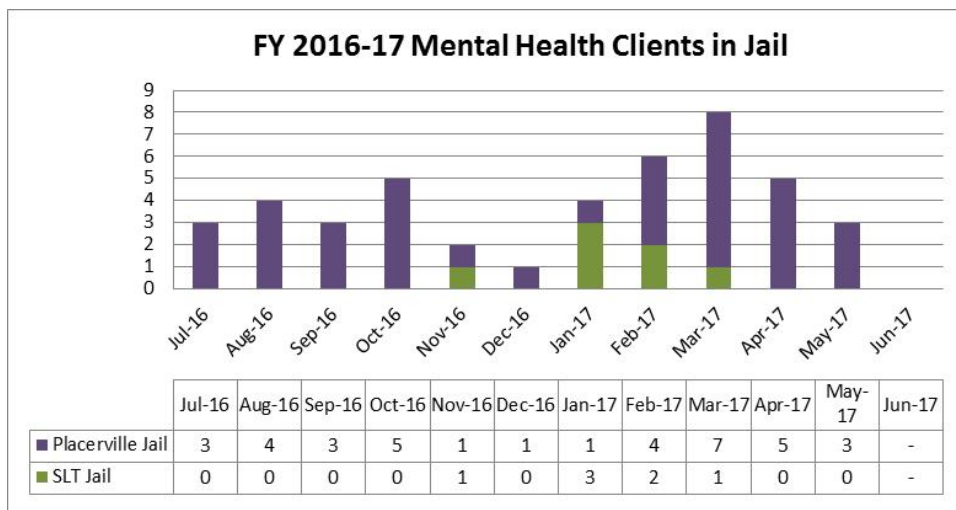


AB 109 (John Schumacher)



- 0 clients are receiving Substance Use Education services in the South Lake Tahoe Jail. *Moral Reconation Therapy/SUD treatment on hold and will resume within 30 days. The new Health Program Specialist recently completed training for MRT and is preparing to start services.*
- 17 clients are receiving Substance Use Disorder treatment in Placerville Jail.
- 2 client is receiving treatment from a contracted community provider in SLT
- 4 clients are receiving treatment from a contracted community provider in Placerville

Mental Health Clients in Jail (Jamie Samboceti)



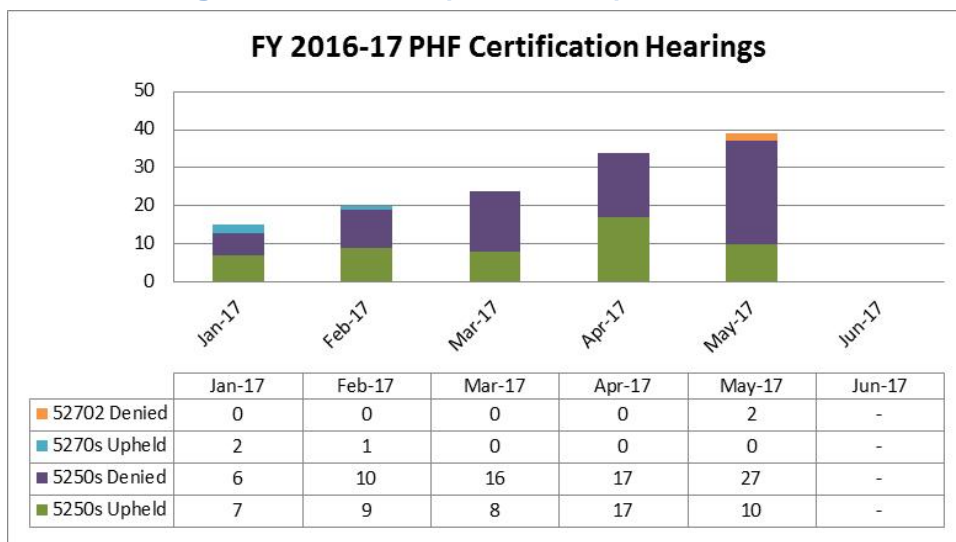
Count of clients that were open to Mental Health services at the time of their incarceration in the Placerville or SLT Jails only.

Restoration of Competency (Rhapsody Flores)

- 0 Outpatient ROC referrals; 0 Jail ROC referral
- 1 client receiving ROC Outpatient services

QUALITY ASSURANCE & PATIENT RIGHTS

Patients' Rights Advocate (Dani Mills)



Certification hearings are held at the PHF on Mondays and Thursdays.

Quality Improvement/Utilization Review (Ren Scammon)

- On May 31, 2017, the BHD received the final report from the External Quality Review performed by Behavioral Health Concepts, Inc. on March 21, 2017. There were no surprises in this report. The full report is attached to this monthly update. Recommendations from Behavioral health Concepts, Inc. are:

- It is imperative that the BHD to take actions to stabilize staffing levels and reduce vacancies through examining and mitigating factors contributing to separations.
- Update the Cultural Competence Plan with a special focus on outreach and engagement to the Latino community and building on the MHSA programs to create clinics with a high degree of cultural competence.
- Advance the current Concept Only PIPs to Active PIPs so that the next review has two Active PIPs in process.
- Develop peer leadership to expand hours of the Wellness Center with peer stipends or salaries depending on scope of responsibilities.
- The State has not yet issued its final standards for implementing the “Mega Regs” related to Medi-Cal Managed Care. However, the QI team continues to review its data sources to determine the source of the data and identifying potential changes to Avatar that may be needed.

Grievances/Appeals/Hearings (Ren Scammon)

Month Filed	Month Completed	Type	Topic	Location	Outcomes (Appeals / Hearings Only)
6-2016	04-2017 (received by BHD 06-13-17)	Hearing	Access: Denied Services (individual did not meet medical necessity at time of assessment)	SLT Adult	The County's denial of the application for Specialty Mental Health Services was sustained.
11-2016	05-2017	Grievance	Other: Peer Behaviors at Wellness Center	WS Adult	Extended duration due to continual work directly with the client.
04-2017		Grievance	Quality of Care: Staff Behavior Concern	WS Adult	--
06-2017		Hearing	Access: Services closed and client referred back to Primary Care Provider	WS Adult	Hearing date in June.
06-2017		Grievance	Quality of Care: Staff Behavior Concern	PHF	--

PERFORMANCE IMPROVEMENT METRICS (reported quarterly)

Next Report Period: Quarter 4 (April through June 2017)

Reporting Month: July 2017

PROGRAM ACTIVITY UPDATES

MENTAL HEALTH SERVICES ACT (MHSA) (Ren Scammon/Tami Smith)

- The MHSA FY 17-18 Three-Year Plan is scheduled for the Board of Supervisors on June 20, 2017 at 11:00 a.m. or as soon thereafter as the matter may be heard.
- Many good comments were received during the Public Comment period, and the MHSA Project Team is reviewing those further to determine how implement the ideas presented into the MHSA planning process, outcome measures and program implementation.

OUTPATIENT SERVICES

(Sabrina Owen and Karen Naegeli (SLT); Parivash Mottaghian, Lesly Van Sloten and Rhapsody Flores (WS))

Wellness Center May Activities:

Tahoe:

- In recognition of Mental Health Awareness Month we had several activities to celebrate heightened awareness and stigma reduction. Our wellness party was themed to reinforce good mental health with foods that support brain health and activities to support good mental health- games (trivia & word search) to stimulate thinking, jokes (some good & some not so) to elicit laughter and movement activities (gentle, mindful stretching and a challenging fast action game of simon (keith) says . Wellness also traveled to Sacramento twice! On May 6 they participated in the NAMI walk and on May 24 in Mental Health activities on the state capitol.

West Slope:

- WS Wellness Center had several activities this month in recognition of Mental Health Awareness month.
- To prepare for the month's festivities, on April 28th, Lesly Van Sloten, Program Coordinator II and Jan Melnicoe, President of NAMI decorated two display cabinets at the BOS entry with Mental Health Awareness and Each Mind Matters signs, brochures, and various informational products.
- May 4th was "May the Forth Be With You" costume party (dress up like your favorite Star Wars character) complete with a Peer written and Peer facilitated Star Wars trivia game. Also on this day, each Client signed a green ribbon for the Mental Health Awareness Bulletin board committing to work toward reducing stigma and increasing awareness.
- May 6th was the NAMI 5k walk in Sacramento where many EDC Staff (some with their pets) and Clients walked together in solidarity to reduce stigma.
- May 16th was our "Sock Hop", complete with 50s music, root beer floats and some good ol' fashioned dancing (mostly the twist).
- May 23rd, Jan Melnicoe returned to the Wellness Center to speak to our Clients and their supports about the benefits of joining NAMI as a community resource.

Jan spoke to the group and then facilitated a really fun trivia game with the group.

- We added a Peer Leader to co-facilitate our Living Skills Group with Melissa Prophet until he feels comfortable taking the group over completely.
- We added a Peer Leader to teach computer literacy to WC guests during WC open hours.

ICM - May Activities:

Tahoe:

- All the individuals in both t-houses in SLT have been making good progress in their own recovery and in offering support for others.

West Slope:

- The Pedometer Competition between TTP residents and staff ended on May 1st. Residents participated in the competition to get ready for the NAMI Walk on May 6th.
- Nearly 20 clients from West Slope and SLT ICM, Wellness Center, and TTP attended the NAMI Walk
- May 27th was First of the Summer Fishing trips. An ICM client caught a 16 inch Trout at Union Valley Reservoir.

Children's Services (Angie Larrigan)

- AB 403 CCR provides the statutory and policy framework to ensure services and supports provided to the child or youth and his or her family are tailored toward the ultimate goal of maintaining a stable permanent family. AB 403 CCR emphasizes that reliance on congregate care should be limited to short-term, therapeutic interventions that are just one part of a continuum of care available for children, youth, and young adults.
- El Dorado County has implemented the treatment option identified in AB403 known as Children and Family Teams (CFT's). The California Department of Social Services (CDSS) and the Department of Health Care Services (DHCS) recognize the unique needs of children and youth in the child welfare and probation systems as well as children and youth receiving Specialty Mental Health Services (SMHS). CFT's are designed to enhance the opportunity for success in obtaining and maintaining stability in a youth's life through coordinated care and case planning.
- Per DHCS, a child or youth is required to have a CFT within the first sixty (60) days of entering into the child welfare or probation foster care placement. As defined in Welfare and Institutions Code, Section 16501, a CFT is also required for those children and youth residing in a group home or Short Term Residential Therapeutic Program (STRTP) placement with an existing case plan. Best practice dictates that meetings should occur as soon as possible for, but not limited to, case planning purposes, placement determination, emancipation planning and/or safety planning. The CFTs should also be in place for children and youth receiving certain Specialty Mental Health Services (i.e. Intensive Care Coordination and Intensive Home Based Services).

TAY DBT/FEP Program (Sabrina Owen and Lesly Van Sloten)

Tahoe

- The two DBT groups currently offered on both STHS and Tallac campus will be concluding at the end of the school year (June). Social and recreational activities will be scheduled for summer break to allow for continued support and skill use in a community setting. Active recruitment of new DBT participants & skill coaches will begin when school resumes in the fall. Participants of the DBT groups are eligible for individual and family counselling and Anastasia is currently working with 2 participants and their families. Currently we have 3 FEP clients, substance use and treatment engagement continue to be challenging.

Placerville

- Kris continues to provide 5 DBT Groups at Independence High School and 2 DBT Groups at Charter Community School along with providing individual therapy and family therapy. Teachers and staff members continue to compliment the success of these groups and Kris' presence on both campuses. Both School Principals approached Kris to thank her for providing DBT on their campuses and to make sure she would be returning next year. Attendance in all groups began to dwindle due to summer approaching and various outings/field trips scheduled by the schools. Last day of school was May 26th.
- Kris currently has 2 FEP Clients who she provides extensive treatment for in the NAVIGATE Model and there is 1 current opening.

ADULT OUTPATIENT GROUP SCHEDULES

WS Adult Outpatient Services

Monday	
BHC/Wellness - Check In Group	10:30 am - 11:30 am
Manage your Emotions Group	1:00 pm - 2:00 pm
Current Events Group	1:15 pm - 2:00 pm (Wellness/Peer Led)
Exercise Group	2:00 pm - 3:00 pm (Wellness/Peer Led)
Stress Reduction	3:00 pm - 4:00 pm
Communication Skills	3:00 pm - 4:00 pm (Wellness)
Play a Game Group	3:00 pm - 4:00 pm (Wellness)
Music Group	3:00 pm - 4:00 pm (Staff and Peer Led)
Tuesday	
DBT Group - Skill Building	10:00 am - 12:00 pm
Current Events Group	1:15 pm - 2:00 pm (Wellness/Peer Led)
Women's Co-Occurring Recovery Group	1:15 pm - 2:45 pm (ADP)
Art Group with Jan from NAMI	1:30 pm - 3:00 pm (Wellness)
Healthy Pleasures	1:30 pm - 2:30 pm (Wellness)
Job Connections Group	1:30 pm - 3:30 pm (Wellness)
Smoking Cessation	3:00 pm - 4:00 pm (Wellness)
Wednesday	
DBT Skills Group - Skills Training	10:00 am - 12:00 pm
SAMHSA - Medication Education	11:00 am - 12:00 pm (On Hold)
Transitional Housing Independent Living Skills	12:00 pm - 1:00 pm
Dual Recovery Anonymous - Peer Support Group	1:00 pm - 2:00 pm (Wellness)
Current Events Group	1:15 pm - 2:00 pm (Wellness/Peer Led)
Self-Care/ADLS Group	1:30 pm - 3:30 pm (Wellness)
Therapeutic Music Group	2:00 pm - 3:00 pm (Wellness)
Anger Management Group	2:00 pm - 3:00 pm
Physical Activity (1 mile walk)	3:00 pm - 3:45 pm (Wellness)
MH Peer Leadership Academy	3:00 pm - 4:00 pm, monthly, (Wellness)
Thursday	
Current Events Group	1:15 pm - 2:00 pm (Wellness/Peer Led)
Women's Co-Occurring Recovery Group	1:15 pm - 2:45 pm (Seeking Safety, ADP)
Healthy Pleasures	1:30 pm - 2:30 pm (Wellness)
Get Fresh Nutrition Classes - EDC PH	1:30 pm - 2:30 pm (Wellness)
Nutrition/Meal Planning group	In the T-houses on a rotating schedule
Crafts with the Textile Division	2:00 - 4:00 pm (Peer Led)
Life Skills Group	3:00 pm - 4:00 pm (Wellness/Peer Led)
Gardening Group 2x/Month	3:00 pm - 4:00pm (Will Resume in June)
Friday	
DBT Group - Skills Training	10:00 am - 12:00 pm
Men's Co-Occurring Recovery Group	10:00 am - 12:00 pm (ADP)

Current Events Group	1:15 pm - 2:00 pm (Wellness/Peer Led)
Ted Talks and Cinema Club	1:30 pm - 3:30 pm (Wellness)
DBT Group - Skills Training	1:30 pm - 2:30 pm
Music Appreciation Group	2:00 pm - 3:00 pm (Wellness)
Mindfulness Group	2:45 pm - 3:30 pm (Wellness)

SLT Adult Outpatient Services

Monday	
Seeking Safety (Co-Occurring)	11:00 am - 12:00 pm (ADP)
Peer Leadership	1:15 pm - 2:15 pm
DBT - Skill Building	1:30 pm - 2:30 pm (Wellness)
TED Talks - Information & Conversation	3:00 pm - 4:00 pm (Wellness)
Tuesday	
DBT - Distress Tolerance	1:00 pm - 2:30 pm
Anger Management	1:30 pm - 2:30 pm (Wellness)
Recovery through Art & Music	2:30 pm - 3:30 pm (Wellness)
Just One Thing (Mindfulness)	3:30 pm - 4:00 pm (Wellness)
Wednesday	
Women's Wellness	10:30 am- 11:30 am
Refuge Recovery (Co-Occurring)	1:30 pm - 2:00 pm (Wellness)
Health Awareness/Cooking	2:00 pm - 3:00 pm (Wellness)
Drama Therapy/Current Affairs	3:00 pm - 4:00 pm (Wellness)
Thursday	
Co-occurring Women's group	10:30 am-12pm
DBT- Interpersonal Effectiveness	1:30 pm - 3:00 pm
Community Outings	1:00 pm - 4:00 pm (Wellness)
Movement Mindfulness	1:30 pm - 2:00 pm (Wellness)
Coping Skills	2:30 pm - 3:00 pm (Wellness)
Social Awareness	3:00 pm - 4:00 pm (Wellness)
Friday	
Living in Balance (Co-Occurring)	10:30 am - 12:00 pm (ADP)
BHC Group	12:30 pm - 1:00 pm
Volunteering	1:00 pm - 4:00pm (Wellness)
Recovery Through Art	1:30 pm - 2:30 pm (Wellness)
Paths to Recovery (Book Study)	2:30 pm - 3:30 pm (Wellness)
Leisure Skills	3:00 pm - 4:00 pm (Wellness)
Men's Wellness	2:00 pm - 4:00 pm (on hold pending hiring of new staff)
Smoking Cessation	3:00 pm - 4:00 pm
Saturday	
Friends 'n Fitness	11:15 am - 12:30 pm

INITIALS & DEFINITIONS

Initials	Definition
AB	Assembly Bill
ACEs	Adverse Childhood Experiences
ADL	Activities of Daily Living
ADP	Alcohol and Drug Programs
AOT	Assisted Outpatient Treatment
APS	Adult Protective Services
ARF	Adult Residential Facility
B&C	Board and Care
BHC	Behavioral Health Court
BHD	Behavioral Health Division (formerly the Mental Health Division)
BOMUSD	Black Oak Mine Unified School District
BSCC	Board of State and Community Corrections
CalMHSA	California Mental Health Services Authority
CBHDA	California Behavioral Health Directors Association
CBO	Community Based Organization
CBT	Cognitive Behavior Therapy
CCC	Community Corrections Center
CCP	Community Corrections Partnership
CCR	Continuum of Care Reform
CFMG	California Forensic Medical Group
CFT	Children and Family Teams
CFTN	Capital Facilities and Technology Needs
CHP	California Highway Patrol
CIT	Crisis Intervention Team
CMS	Centers for Medicare & Medicaid Services
CPP	Community Planning Process
CPS	Child Protection Services
CPT	California Psychiatric Transitions
CSS	Community Services and Supports
DBT	Dialectical Behavior Therapy
DHCS	Department of Health Care Services (California)
DMC-ODS	Drug Medi-Cal Organized Delivery System
Dx	Diagnosis
ED	Emergency Department
EDC	El Dorado County
EDCMH	El Dorado County Mental Health
EDCSO	El Dorado County Sheriff's Office
EDSO	El Dorado Sheriff's Office
EDCVC	El Dorado Community Vision Coalition
EH	Extra Help
EPSDT	Early and Periodic Screening, Diagnosis and Treatment
EQRO	External Quality Review Organization
ER	Emergency Room
FEP	First Episode Psychosis
FSP	Full Service Partnership
FTE	Full-Time Equivalent
FY	Fiscal Year
HHSA	Health and Human Services Agency
HOT	Homeless Outreach Team

ICC	Intensive Care Coordination
ICM	Intensive Case Management
IHBS	Intensive Home-Based Services
IMD	Institution for Mental Disease (facility)
ITWS	Information Technology Web Services
Katie A.	<i>Katie A. vs. Bonta</i> Lawsuit and/or resulting programs/services
LL	Laura's Law
LOCUS	Level of Care Utilization System
LPS	Lanterman Petris Short
LT	Limited Term
LTCC	Lake Tahoe Community College
MDT	Multi-Disciplinary Team
MH	Mental Health
MHD	Mental Health Division
M-F	Monday through Friday
MHOAC	Mental Health Oversight and Accountability Commission
MHRC	Mental Health Rehabilitation Center (facility)
MHSA	Mental Health Services Act
MHW	Mental Health Worker
MIOCR	Mentally Ill Offender Crime Reduction
MOA	Medical Office Assistant
NM	New Morning Youth & Family
OP	Outpatient
PA	Physician Assistant
PATH	Projects for Assistance in Transition from Homelessness
PCP	Primary Care Physician
PD	Police Department
PEI	Prevention and Early Intervention
PES	Psychiatric Emergency Services
PG	Public Guardian
PHF	Psychiatric Health Facility
PIP	Primary Intervention Program or Program Improvement Plan
POC	Plan of Correction
QI	Quality Improvement
QI/UR	Quality Improvement/Utilization Review
QIC	Quality Improvement Committee
RIF	Reduction in Force
RFI	Request for Information
RFP	Request for Proposal
ROC	Restoration of Competence
RV	Remi Vista
SAMHSA	Substance Abuse and Mental Health Services Administration
SB	Senate Bill
SCF	Sierra Child & Family
SLT	South Lake Tahoe
SLTPD	South Lake Tahoe Police Department
SO	Sheriff's Office
STHS	South Tahoe High School
STRTP	Short-Term Residential Therapeutic Program
SV	Summitview Child & Family
SYS	Stanford Youth Solutions
T-House	Transitional Housing
TAY	Transitional Age Youth

TBD	To Be Determined
TFC	Therapeutic Foster Care
TYFS	Tahoe Youth and Family Services
Tx	Treatment
TY	Tahoe Youth & Family
UR	Utilization Review
WET	Workforce Education and Training
WIA	Workforce Investment Act
WOIA	Workforce Innovations and Opportunities Act
WS	West Slope