> **Goal 3: Infrastructure: Provide, operate and maintain infrastructure, public facilities, and associated services that protect our community, environment and economic well-being.**

Objective 3.1:   Shape a built environment that allows communities to support quality of life and economic vitality for current and future generations.

- Task 3.1.1: Update Zoning code, related standards and ordinances (Zoning-complete, Related standards and ordinances December 2019)
- Task 3.1.2: Create oversupply of vacant land for housing, commercial and employment uses
- Task 3.1.3: Update Biological Resources Policies (June 2017)
- Task 3.1.4: General Plan Implementation
  - ➢ 3.1.4.1 - Develop Infill Ordinance (June 2018)
  - ➢ 3.1.4.2 - Scenic Corridor Ordinance (March 2018)
  - ➢ 3.1.4.3 – Cultural Resources Ordinance (March 2018)
  - ➢ 3.1.4.4 – Community-Based Planning
  - ➢ 3.1.4.5 – Parks Ordinances / Policies / Resolutions (June 2018)
- Task 3.1.5: Update River Management Plan (June 2017)

Objective 3.2:   Ensure safe and healthy communities through regulatory and policy compliance.

- Task 3.2.1: Improve program information for the public, including simple process documentation, fees, etc. (September 2017)
- Task 3.2.2: Improve website look and feel for ease of use (September 2017)
- Task 3.2.3: Improve customer service
  - ➢ 3.2.3.1 - Create one-stop shop permit center (complete)
  - ➢ 3.2.3.2 – Create ombudsman position (complete)
  - ➢ 3.2.3.3 – Provide customer service training to all staff (ongoing)
- Task 3.2.4: Streamline County permitting process
  - ➢ 3.2.4.1 – Implement P3 (June 2018)
  - ➢ 3.2.4.2 – Implement credit card payment processing ability (June 2018)

Objective 3.3:   Provide a safe, well-planned and maintained transportation network for citizens and visitors, including roads, airports, bike paths, and sidewalks.

- Task 3.3.1: Update Capital Improvement Program and Traffic Impact Mitigation Fee Program – (June 2017)
- Task 3.3.2: Complete Missouri Flat Area Master Circulation and Financing Plan Phase II (October 2018)
- Task 3.3.3: Complete transportation project tasks as outlined in FY 2015-16 Business Plan (July 2017)
- Task 3.3.4: Research, define and plan parallel road capacity to Highway 50 (December 2019)
- Task 3.3.5: Validate Travel Demand Model (complete)
- Task 3.3.6: Develop Complete Streets guidelines (December 2021)

Objective 3.4: Manage, track, preserve and budget County Infrastructure to ensure the provision of uninterrupted and efficient services. Assets include facilities, cemeteries, roadways, bridges, drainage, signs, parks, trails, fleet and information technology (June 2018)

- Task 3.4.1: Identify/develop an asset management system for County infrastructure assets
- Task 3.4.2: Determine current condition of County Infrastructure assets
- Task 3.4.3: Assess the amount of deferred maintenance for each Infrastructure asset and the related fiscal impact
- Task 3.4.4: Explore funding and financing solutions for Infrastructure needs
- Task 3.4.5: Develop and Implement a County-wide Capital Improvement Plan

Objective 3.5: Provide, maintain and manage parks, trails, and natural resources that promote recreation, health and community vitality. (December 2017)

- Task 3.5.1: Update website and marketing for park facilities
- Task 3.5.2: Explore funding and financing solutions for park funding
- Task 3.5.3: Evaluate existing park properties for development or liquidation
- Task 3.5.4: Evaluate all County owned properties for potential park uses

Objective 3.6: Provide reliable, sustainable, modern, flexible and effective information technology infrastructure to support the business objectives of County departments. (June 2017)

- Task 3.6.1: Implement virtual desktop
- Task 3.6.2: Development of the County SharePoint environment internal and external
- Task 3.6.3: Implementation of updated end point protection
- Task 3.6.4: Development of IT service catalog