

County of El Dorado
Health and Human Services Agency
Adult Protective Services, The Elder and Dependent Adult Abuse
Project & The In-Home Supportive Services Program
3057 Briw Road, Placerville CA 95667
(530) 642 - 4800
www.edcgov.us/humanservices

Adult Protective Services (APS)

The goal of the APS Program is to support the health and safety of the elder and dependent adults we serve, be a resource for families and community supports and provide community education regarding the identification and prevention of adult abuse and neglect.

Adult Protective Services (APS) is a State-mandated program through the California Department of Social Services to help elder (65 years and older) and dependent adults (18 – 64 who are disabled) who are unable to meet their own needs or are victims of abuse, neglect or exploitation. APS serves individuals residing in private homes, apartments, hotels or hospitals. The primary types of abuse and neglect include: physical abuse, sexual abuse or assault, isolation, abandonment, abduction, financial abuse, neglect (including self-neglect).

APS receives calls from people who are requesting help for themselves or for someone else. With the client's consent, an APS Social Worker assesses the situation to work towards a positive resolution. Services provided include: comprehensive assessment, emergency services, time limited case management, linkage to county and community services and resources, advocacy and education.

APS Statistics:

During FY 16/17, APS received over 1200 referrals of elder and dependent adult abuse, neglect and exploitation. Approximately 69% of referrals received are regarding elders and 31% are for dependent adults.

Type of Referral	Approximate % of Referrals FY 16/17
• Physical Abuse, Sexual Abuse or assault	25 %
• Isolation	< 5%
• Abandonment	< 5%
• Abduction	< 5%
• Financial Abuse	25 %
• Neglect (including self-neglect)	35%

Cross reporting APS agencies, law enforcement agencies and the Office of the State Long-Term Care Ombudsman (OSLTCO) have the responsibility to cross-report allegations of abuse to the appropriate law enforcement agencies, public agencies, and licensing entities having jurisdiction over these cases. These agencies include:

- The California Department of Health Services (DHCS), Licensing & Certification, handles cases of alleged abuse by a member of a hospital or health clinic. County APS staff evaluates abuse cases and arranges for services such as advocacy, counseling, money management, out-of-home placement, or conservatorship.
- The Office of the State Long Term Care Ombudsman (OSLTCO), administered by the California Department of Aging (CDA), has jurisdiction for investigating reports of abuse that occur in nursing homes, residential care facilities for the elderly, adult residential facilities, intermediate care facilities, adult day health care facilities, and adult day programs.
- The California Department of State Hospitals has jurisdiction for investigating reports of alleged abuse at California State Mental Hospitals.
- The California Department of Developmental Services (CDDS) has jurisdiction to investigate reports of alleged abuse that occur at State Developmental Centers.

APS Contact Information

- **(530) 642 – 4800 ** 24/7 Countywide Availability**
- **(530) 573 – 3060 ** South Lake Tahoe - Business Hours Only**
- **(530) 622 – 1543 ** APS Fax**

APS Report Forms

<http://www.cdss.ca.gov/cdssweb/entres/forms/English/SOC341.pdf>

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Elder and Dependent Adult Abuse Project (EDAAP)

In September 2016, El Dorado County was awarded a \$400,000 grant under the Federal Victims of Crime Act (VOCA) through the California Office of Emergency Services (Cal OES). The project was designed to enhance collaboration between the County's Adult Protective Services, Senior Legal Services and the District Attorney's office with the following objectives:

- Provide and coordinate direct services for elder and dependent adult victims of crime
- Expand community capacity to serve victims
- Ensure victims have access to the criminal justice system via court navigation and support services
- Bridge the gap between elder justice services providers and victim service providers
- Implement an outreach awareness program for elders and dependent adults, victims of crimes, mandated reporters and the broader community

The project partnered an APS Social Worker with a Victim Witness Program Specialist to facilitate services between the entities. The Victim Witness services include: direct services to crime victims, navigation of the stages of criminal prosecution, ensuring victims understand their rights and the services and supports available to them; crisis counseling, emergency assistance, court support and restitution assistance.

APS/EDAAP/IHSS/MSSP – Fact Sheet 9.25.17 (lkw)

The project also includes coordination of a Multidisciplinary Team to enhance community wide collaboration, education and to evaluate the protective services provided in the County; as well as some funds for emergency services.

EDAAP Statistics

July 1, 2016 - June 31, 2017	1st	2nd	3rd	4th	Total
Individuals served	0	80	165	189	434
New individuals served in this quarter	0	80	78	120	278

We are currently in process of applying for a grant extension for an additional 18 months (July, 2018 – December, 2019) with a grant modification to enhance the services and expand outreach and education.

EDAAP Contact Information

- For outreach or training, contact Laura K. Walny, Social Services Program Manager (530) 642 – 7249 or email laura.walny@edcgov.us.
- For Senior Legal Services, contact (530) 621-6154 or email kristen.armstrong@edcgov.us
- For Victim Witness Services, contact David Groth, Victim Witness Program Specialist, (530) 642- 4896 or email david.groth@edcgov.us

In-Home Supportive Services (IHSS)

An Alternative to Out-Of-Home Care

IHSS is a program that provides services to individuals on a limited income who need assistance to remain living in their own homes and communities. IHSS is an alternative to out of home care, providing domestic and personal care services to eligible IHSS recipients.

IHSS Basic Eligibility

- 65 years old, blind or disabled
- Receive SSI or are low income with low assets
- You are a U.S. citizen or Legal Permanent Resident
- Live in a private residence
- Eligible to receive Medi-Cal

Note: There are specific eligibility requirements when a recipient has a spouse or is a child.

IHSS recipients may receive personal care services such as bathing, grooming, dressing and toileting as well as domestic services such as cleaning, meal preparation, shopping and laundry. Services are authorized based on the individual functional needs and in accordance with program regulations.

The IHSS recipient is the employer of the care provider. IHSS will arrange payment once the

care provider is hired by the recipient. The recipient is responsible for providing supervision and signing the provider's time sheets. Family and friends are encouraged to help in locating a provider. Relatives may be the care provider.

IHSS Statistics

IHSS has a current caseload of 1309 client's including pending cases (83); 587 clients are male and 722 are female.

Client Age Range	# Clients per Range	% of Clients per Range
0 – 17 years	204	15.58 %
18 – 64 years	645	49.27 %
65 +	460	35 %
Total	1309	100 %

IHSS Contact Information

(530) 642 – 4800 ** For referrals and to contact the Social Workers

Social Services Supervisors: Anne Spuur (530) 642 - 7103 or email: anne.spuur @edcgov.us

or Lucy Walters (530) 642 – 4812 or email: lucy.walters@edcgov.us

CDSS Information

<http://www.cdss.ca.gov/inforesources/IHSS>

IHSS Public Authority Contact Information

530) 621—6287 Joseph Malki, Program Coordinator

Fax (530) 663—8489

IHSSPA@edcgov.us Public Authority

Office Hours: Monday—Friday; 8:00 a.m.—5 p.m.