

## **Application Cover Sheet**

## **RFA PROCESS**

## **VICTIM/WITNESS ASSISTANCE PROGRAM**

Submitted by:

## **COUNTY OF EL DORADO**

El Dorado County District Attorney Victim Witness Program 515 Main Street Placerville, CA 95667

(530) 642-4760

(Cal OES Use Only)

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12. TO							\$0	\$0
This Grant A	elect						\$0	\$0
	OTALS	\$88,934	\$83,859	\$172,793	\$0	\$0	\$0	12G. Total Project Cost: \$172,793
y/County Fina at all funds rec cepts this Gra vs, audit requi ocation of fun	nancial Officer, ( eceived pursuar rant Award and a uirements, feder inds may be con	City Manager, C to this agreer agrees to admir al program gui tingent on the	county Administration in the spen of the spen of the spen of the grant property in the spen of the spe	ator, Governing Boot exclusively on the roject in accordant OES policy and prostate Budget.	oard Chair, or oth ne purposes spec nce with the Gran rogram guidance.	er Approving Body ified in the Grant A t Award as well as The Grant Recipie imployer ID Nun	y. The Grant Re ward. The Gran all applicable st ent further agree	ecipient certifies nt Recipient ate and federal
lame: Ve	/em R. Pierso	n		7	Title: District	Attorney		
elephone:		621-6472	FAX:	(530) 621-1280 (area code)	Email:	vern.pierson@	edcgov.us	
ayment Ma	ailing Address	: 515 Main 9	Styreptet /		City: Placervil	le	Zip+4:	95667-5509
Signature:			1,11			06/17/2014		
				FOR Cal OES USE				
I hereby certif	tify upori my ow	n personal know	wledge that budg	eted funds are ava	ailable for the peri	iod and purposes o	f this expenditu	re stated above.
Cal OES Fisca				Date	Cal OES D	irector (or designee	)	Date

## PROJECT CONTACT INFORMATION

Recipient	00	unty of El Dorado			G	Frant Number	VW14330090
		e, title, address, telephone num Idress, a street address is als					tacts named below. NOTE: If you e visit purposes.
1. The Pro	ojec	Director for the project:					
Na	me:	Vern R. Pierson		_	Title:	District Attorr	ney
		(530)621-6472 515 Main St. Placerville			-1280	Email Address:	vern.pierson@edcgov.us
2. The Fir	nanc	ial Officer for the project:					
Na	me:	Steve Miller			Title:	Financial Off	icer
		(530)621-5536 360 Fair Lane, Placery				Email Address:	steve.miller@edcgov.us
3. The pe	rson	having Routine Programn	natic re	esponsibil	ity for t	he project:	
Na	me:	Susan Meyer			Title:	Program Cod	ordinator
		(530) 642-4766 515 Main St. Placerville			-2602	Email Address:	sue.meyer@edcgov.us
	·	having Routine Fiscal Res			the pro	ject:	
		Steve Miller				Financial Off	icer
		(530)621-5536 360 Fair Lane, Placerv				Email Address:	steve.miller@edcgov.us
5. The <b>Ex</b>	ecut	ive Director of a nonprofit of ent of schools) of the impler	organiz	ation or th		ef Executive Of	fficer (i.e., chief of police,
Na	me:	Vern R. Pierson			Title:	District Attorr	ney
		(530)621-6472 515 Main St. Placerville			-1280	Email Address:	vern.pierson@edcgov.us
6. The <u>Off</u>	ficia		ing Bo	ard to ent			rd Agreement for the city/county Face Sheet:
Na	me:	Vern R. Pierson			Title:	District Attorr	ney
		(530) 621-6472 515 Main St. Placerville			-1280	Email Address:	vern.pierson@edcgov.us
7. The <u>ch</u>	air o	f the <u>Governing Body</u> of th	e recip	ient:			
Na	me:	Norma Santiago			Title:	Chair	
		(530)621-6577 330 Fair Lane, Placerv		**		Email Address:	norma.santiago@edcgov.us

## SIGNATURE AUTHORIZATION

	C	Grant Award #:	VW14330090
Grant Recipient:	COUNTY OF EL DORAI	DO	
Implementing Agency:	EL DORADO COUNTY	DISTRICT ATTOR	RNEY'S OFFICE
*The <b>Proj</b> e	ect Director and Finan	icial Officer are I	REQUIRED to sign this form.
*Project Director: VERN R.	PIERSON	*Finar	ncial Officer: STEVE MILLER
Signature:	M	Signat	iture: 5t Mill
Date: <u>6/30</u>	<u>//4</u>	Date:	6-19-14
The following persons are a	authorized to sign for th		ollowing persons are authorized to sign for the
Signature WILLIAM CLARK	uncla		E WANGAN
Name		Name	<b>;</b>
Signature		Signat	iture
JAMES CLINCHARD			
Name		Name	
Signature		Signat	iture
Name		Name	<del>)</del>
Signature		Signat	iture
Name		Name	)
Signature		Signat	nture
Name		Name	>

## CERTIFICATION OF ASSURANCE OF COMPLIANCE Victims of Crime Act (VOCA) Fund

I, Vern R. Pierson			hereby certify that						
(official authorized to	sign grant av	vard; same person as Section 14 on Grant Award Face S	Sheet)						
RECIPIENT: Co	ounty of El	Dorado							
IMPLEMENTING AC	GENCY:	District Attorney's Office							
PROJECT TITLE:	El Dora	do County Victim Witness Program							
		Grant Recipient Handbook and adhering to aleral) as directed by Cal OES including, but not							
I. Federal Grant	Funds								
pursuant to Of	MB Circular	00,000 or more in federal grant funds annually A-133 and are allowed to utilize federal grant of the Recipient Handbook for more detail.							
The a	bove name	ed recipient receives \$500,000 or more in fede	ral grant funds annually.						
The a	The above named recipient does not receive \$500,000 or more in federal grant funds a								
II. Equal Employ	Equal Employment Opportunity – (Recipient Handbook Section 2151)								
discrimination ancestry, disat characteristics pregnancy disa	or harassmoility (menta ), marital st ability leave and federa	e State of California to promote equal employment in employment because of race, religious al and physical) including HIV and AIDS, medicatus, sex, sexual orientation, denial of family re, or age (over 40). Cal OES-funded projects I requirements regarding equal employmential rights.	creed, color, national origin, cal condition (cancer and genetic medical care leave, denial of certify that they will comply						
Please provide	the followi	ng information:							
Equal Empl	oyment Op	portunity Officer: Pamela Knorr							
Title:	Director o	f Human Resources							
Address:	330 Fair L	ane, Placerville CA 95667							
Phone:	(530) 621	-5565							
Email:	Pamela.K	norr@edcgov.us							

## III. Drug-Free Workplace Act of 1990 – (Recipient Handbook, Section 2152)

The State of California requires that every person or organization awarded a grant or contract shall certify it will provide a drug-free workplace.

## IV. California Environmental Quality Act (CEQA) - (Recipient Handbook, Section 2153)

The California Environmental Quality Act (CEQA) (*Public Resources Code, Section 21000 et seq.*) requires all Cal OES funded projects to certify compliance with CEQA. Projects receiving funding must coordinate with their city or county planning agency to ensure that the project is compliance with CEQA requirements.

## V. Lobbying – (Recipient Handbook Section 2154)

Cal OES grant funds, grant property, or grant funded positions shall not be used for any lobbying activities, including, but not limited to, being paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the making of any federal grant, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any federal grant or cooperative agreement.

## VI. Debarment and Suspension – (Recipient Handbook Section 2155)

(This applies to federally funded grants only.)

Cal OES-funded projects must certify that it and its principals are not presently debarred, suspended, proposed for debarment, declared ineligible, sentenced to a denial of federal benefits by a state or federal court, or voluntarily excluded from covered transactions by any federal department of agency.

## VII. Proof of Authority from City Council/Governing Board

The above-named organization (applicant) accepts responsibility for and will comply with the requirement to obtain written authorization from the city council/governing board in support of this program. The applicant agrees to provide all matching funds required for said project (including any amendment thereof) under the Program and the funding terms and conditions of Cal OES, and that any cash match will be appropriated as required. It is agreed that any liability arising out of the performance of this Grant Award Agreement, including civil court actions for damages, shall be the responsibility of the grant recipient and the authorizing agency. The State of California and Cal OES disclaim responsibility of any such liability. Furthermore, it is also agreed that grant funds received from Cal OES shall not be used to supplant expenditures controlled by the city council/governing board.

The applicant is required to obtain written authorization from the city council/governing board that the official executing this agreement is, in fact, authorized to do so. The applicant is also required to maintain said written authorization on file and readily available upon demand.

## VIII. Special Condition for Grant Awards with Victims of Crime Act (VOCA) Fund

 The grant recipient agrees to administer the grant in accordance with the VOCA, the VOCA Program Guidelines, and the Office of Justice Programs Financial Guide. All appropriate documentation must be maintained on file by the project and available for Cal OES or public scrutiny upon request. Failure to comply with these requirements may result in suspension of payments under the grant or termination of the grant or both and the Recipient may be ineligible for award of any future grants if the Cal OES determines that any of the following has occurred: (1) the Recipient has made false certification, or (2) violates the certification by failing to carry out the requirements as noted above.

CERTIFICATION									
I, the official named below, am the same individual authorized to sign the Grant Award Agreement [Section 14 on Grant Award Face Sheet], and hereby swear that I am duly authorized legally to bind the contractor or grant recipient to the above described certification. I am fully aware that this certification, executed on the date and in the county below, is made under penalty of perjury under the laws of the State of California.									
Authorized Official's Signature:  Authorized Official's Typed Name:  Vern R. Pierson									
Authorized Official's Title: District Attorney									
Date Executed: 6/30/14									
r ederal Employer ID #.									
Current Central Contractor Registration Expiration Date: 6/30/2015									
Executed in the City/County of: El Dorado									
AUTHORIZED BY: (not applicable to State agencies)  City Financial Officer County Financial Officer City Manager County Manager Governing Board Chair									
Signature:									
Typed Name: Norma Santiago									
Title: Governing Board Chair									

COUNTY OF EL DORADO Grant Number: VW14330090

## **Project Narrative**

#### **Problem Statement:**

The El Dorado County Victim Witness Program has been in operation since 1980. The program started with two half time positions. After 33 years the program has a staff size of 2.25 (FTE) grant funded positions, including the coordinator position. The District Attorney's budget is picking up part of the salary of our second advocate, giving our program a total of two advocates. The salary and benefit increases are outpacing the funding increases. This has resulted in a reduction of staff hours, including the loss of the sole advocate position in the South Lake Tahoe Office. Although the advocates and coordinator are proficient at maximizing and prioritizing the services to crime victims, the demand for services has increased, without the benefit of increased staff size. Additionally, the demand for advocate time in court has significantly increased due to an upswing in the number of trials each year. Trials can take an advocate out of the office for several days or weeks, which reduces the amount of advocate time to provide outreach to new victims'.

The California Department of Finance estimates that as of 2013, El Dorado County's population was at 181,711. Of the 181,711 people living in this county, 149,828 people reside in the rural areas of the county. The two primary cities in El Dorado County, is Placerville and South Lake Tahoe. The Victim Witness Program is tasked with providing services to the entire county with only 2 full time advocates and one coordinator. The coordinator also carries a full case load, in addition to overseeing the program responsibilities. Over the years, referrals to the program have significantly increased making it difficult for staff to handle the influx of victims needing assistance. Priority is given to violent offenses, with property crimes handled on a referral basis. Restitution

assistance is in high demand, and can be very time consuming. The grant mandates the service, but limits our involvement. These limits can often create issues with the victims, the court, the District Attorney's Office, and Probation. Diplomacy and compromise have become necessary in handling some of the issues with restitution. Additionally, Victim Witness staff, including the coordinator, split their time between the Placerville office and the South Lake Tahoe office two days a week as there are no funds available to support a position in the Tahoe office. In addition to the above issues, AB109 has increased demands on staff to provide information and updates to victims that would normally be directed to the California Department of Corrections.

Volunteers, although required, have been almost impossible to recruit and retain. In most cases, applicants want to intern for a semester. Given the background check, and the required training, there is usually very little time left in a semester for actual volunteer hours. Additionally, as staff time is already stretched to capacity, the additional time for training and supervision is difficult to provide. Volunteers continue to be an issue with this program.

#### Plan and Implementation:

The El Dorado County Victim Witness Program has two locations. The primary office is located at 532 Main Street, Placerville 95667. The phone number is (530) 642-4760. The Lake Tahoe Office is located at 1360 Johnson Blvd. Suite 105, South Lake Tahoe 96150. The phone number is (530) 573-3100. Due to the mountain driving, inclement weather, and the distance between the two cities, all government services have an office in both locations to better serve the public. The Program Coordinator and contact person for the program is Susan Meyer. The confidential phone number is (530) 416-

Grant Number: VW14330090

1233. During the 2014/2015 FY, the program grant will fund one (.80 FTE) Coordinator, and two (2 FTE) Program Specialists, with the general fund absorbing the cost of operating expenses.

The Victim Witness Program is located in the District Attorney's Office, which utilizes a paperless system called PCCS. All criminal cases and documents, including law enforcement reports are within this system. This system provides live updates while the Deputy District Attorneys are in court. This has allowed staff to inform victims of their case status in a timely manner, and increases the communication between the victim, advocate, and the prosecutor. Additionally, the District Attorney's Office utilizes the Damion computer program. The Victim Witness Program has a module within Damion and PCCS which allows staff to record and track their own cases, monitor criminal cases, and document contacts and services. The Damion program also allows the coordinator to retrieve data for statistical reporting. Advocates are available to the Deputy District Attorneys for in-house training, interviews, and court assistance. There are currently three Deputy District Attorneys assigned to domestic violence cases, and sexual assault cases. All other crimes are spread out among the other nineteen prosecutors in the two offices.

The coordinator and all of the advocates have received the required certifications from the California Victim Services Training Institute. Additionally, staff is encouraged to seek local training opportunities that will enhance the services provided by our office. This includes the use of Webinar, which is typically provided at no cost.

Although the Victim Witness Program is short staffed, every effort is made to ensure that no victim will be turned away. Program staff has the ability to use the District Attorney's

computer program to print out all incoming law enforcement reports. This allows staff to expedite contacts and provide outreach to victims. Staff is currently handling violent offenses first, and property crimes secondary, as time allows. However, if a property crime victim contacts our office, services are provided immediately. Upon receipt of a referral, the advocate will contact the victim via phone or in person, and offer services. The services offered would include all of the mandatory services, and optional services, as determined necessary for the well-being of the victim. Referrals from the Deputy District Attorneys for court support are given priority as an immediate need to the victim. The District Attorney's support staff sends out a restitution claim form and a Marsy's notification brochure to all victims where there is a criminal filing. This allows all victims to be notified of their rights and provides the victims with the Victim Witness Program's phone number and address as a resource.

In addition to the Victim Witness Grant, the program has a Joint Powers Agreement with the California Victim Compensation Program. Advocates will assist victims in completing the Victim Compensation Claim. However, eligibility questions and claim status questions are referred to the Claim Specialist.

Referrals are made from other agencies, such as; Law Enforcement, Probation, Child Protective Services, Adult Protective Services, DV/Sexual Assault Centers, Courts, and Hospitals. An outside agency referral is handled the same as an in-house referral. The advocate will review the report, evaluate the victim's needs, and make contact with the victim. If a referral is not related to the type of services that Victim Witness provides, the advocate will follow-up with the agency or caller to provide a referral to the appropriate agency. Referrals will be made to the Live Violence Free in Tahoe, and The Center for Violence Free Relationships (The Center) in Placerville for assistance with DV

Grant Number: VW14330090

restraining orders, shelter, or other issues that a domestic violence or sexual assault victim may require. The Victim Witness Program has an ongoing operational agreement with the two centers to coordinate services to victims of domestic violence, and sexual assault victims, including children of sexual and/or physical abuse

The Victim Witness Program will conduct field visits as required by the victim. A vehicle is always available for the advocate's use. The program has a TTY phone system set up in each of the offices for individuals who are hearing impaired, and a list of local sign interpreters is maintained in the office. Staff must rely on volunteers and other agencies for translation services for non-English speaking clients, with the exception of Spanish speaking, as two of our advocates are bi-lingual, English/Spanish. The special needs of a victim are typically evaluated prior to the initial contact. If a law enforcement report indicates the victim is disabled, non-English speaking, hearing impaired, or elderly, staff will take appropriate measures to ensure that there is no interruption of services, or communication issues with the victim. A wheelchair is provided to clients who have difficulty walking to Court, and interviews. In most cases, if it is determined that a victim has a special need; staff will conduct a field visit, rather than asking the victim to travel to the office. The Victim Witness Office in Placerville and South Lake Tahoe meet the ADA access requirements. As previously noted, every effort is made to ensure that the victim with special needs receives the same quality of service as all victims.

Brochures, business cards, and posters are provided to local agencies, local hospitals, and law enforcement. Presentations and training is provided to various agencies, public and private. Law enforcement is asked to carry the Victim Witness brochures in their patrol cars, and provide the brochures to victims of crime at the time of the report. The

program has a Spanish version of the Victim Witness brochure available for Hispanic clients.

A three year Operational Agreement is in place for the grant years of 2013 through 2016. The agreement details the expectations of each agency, including training needs, networking, and regular meetings. Both, The Center for Violence Free Relationships and Live Violence Free provide services to domestic violence victims, and sexual assault victims. Services are provided to both adults and children. The advocates provide training to the Women's Center staff and their volunteers.

A current organizational chart and a listing of the multiple field offices are included in the grant appendix.

The program will continue to recruit volunteers. As previously stated in the problem statement, there have been some issues with the recruitment and retention of volunteers in our program. The average background check takes about a month to process, and includes a fairly extensive and invasive questionnaire, which tends to discourage many applicants. Secondly, there is no funding available to send volunteers to the (40) hour entry-level training. This limits the exposure of the volunteers to certain types of victims, and certain types of services. Currently in-house training is provided to volunteers by the coordinator, and experienced advocates. Supervision and volunteer job assignment is the responsibility of the coordinator. Volunteers will be used to provide out-reach services to new victims, restitution assistance, and other services as training and supervision allows. In an effort to increase the recruitment of volunteers, the District Attorney's Office and the Victim Witness Program will be working with California State

Applicant: COUNTY OF EL DORADO Grant Number: VW14330090

University Sacramento, and Folsom Community College to recruit interns All volunteers maintain a time sheet for documentation purposes.

## **BUDGET CATEGORY AND LINE ITEM DETAIL**

Grant Recipient: El Dorado County						Grant Numi	per: VW14330090			
A. Personal Services – Sala	ries/Empl	oyee Be	nefi	ts			VWA0 2014	VOCA 2014	VOCA 2014 MATCH	COST
Salaries (Including Tahoe differed deferred comp)	ential, bi-li	ngual, sta	andb	y, lor	ngevi	ity and				
Program Coordinator										
a. Salary	\$	4,610	X	12	x	.80		\$44,256		\$44,256
Benefits										
b. Retirement / PERS	\$	952	X	12	х	.80		\$9,139		\$9,139
c. Health Insurance	\$	892	X	12	×	.80		\$8,563		\$8,563
d. Disability	\$	12	X	12	X	.80		\$115		\$115
Program Specialist - Advocat	<u>e</u>									
a. Salary	\$	3,566	X	12	x	0.45	\$10,250	21,786		\$32,036
Benefits										
b. Retirement / PERS	\$	738	X	12	X	0.45				\$0
c. Health Insurance	\$	1,610	X			0.45				\$0
d. Medicare	\$	52	X		X	0.45				\$0
e. Disability	\$	9	X	12	X	0.45				\$0
Program Specialist - Advocat	<u>e</u>									
a. Salary	\$	4,001	x	12	x	1.00	\$27,047		\$20,965	\$48,012
Benefits										
b. Retirement / PERS	\$	828	x	12	Y	1.00	\$9,936			\$9,936
c. Health Insurance	\$	1,610	X	12		1.00	\$19,320			\$19,320
d. Medicare	\$	58	X	12		1.00	\$696			\$696
e. Disability	\$	10	X	12		1.00	\$120			\$120
Personal Section Totals							\$67,369	\$83,859	\$20,965	\$172,19
PERSONAL SECTION TOTAL										\$172,19

## **BUDGET CATEGORY AND LINE ITEM DETAIL**

rant Recipient: El Dorado County	Grant Numb	er: VW1433	0090		
B. Operating Expenses	VWA0 2014	VOCA 2014	VOCA 2014 MATCH	COST	
ransporation & Travel - Training					
Coordinator Airfare / Transportation \$250 Hotel 2 days @ \$125 = \$250 Meals 2.5 days @ \$40 = \$100	\$250 \$250 \$100			\$25 \$25 \$10	
PERATING SECTION TOTAL	\$600	\$0	\$0	\$6	

## **BUDGET CATEGORY AND LINE ITEM DETAIL**

Grant Num	ber: VW1433	0090	
VWA0 2014	VOCA 2014	VOCA 2014 MATCH	COST
		- 1	
0.2	90	90	
40	40	Ψ0	
			\$0
\$67,969	\$83,859	\$20,965	
	VWA0 2014	VWA0 VOCA 2014	2014 VOCA 2014 MATCH

## **Budget Narrative**

The 2014/2015 budget includes salaries and benefits for the coordinator and two full time advocates. The budgeted salary & benefit cost for one of the advocates was reduced by approximately \$39,036 to meet the appropriated funding level. The total budget for salaries and benefits is \$172,193. Budgeted operating costs include \$600 for travel and transportation, and there are no equipment purchases budgeted this year.

The coordinator is budgeted at (.80 FTE) from the Victim Witness Grant. The remaining time is paid by the Victim Compensation Program (.20 FTE). The coordinator's time is spent providing direct services to victims, preparing reports, grants, supervising staff, and attending required meetings. The coordinator's time is spent between the Placerville and South Lake Tahoe offices.

All qualifications set forth both by the County's employment standards for this job, and certification from the California Victim Services Training institute have been met. There are two advocates assigned to the Victim Witness Grant responsibilities. Both advocates reside in the Placerville office and commute back and forth between the Placerville and South Lake Tahoe offices. Both advocates spend their time providing direct services to victims of all types of crime. All qualifications for employment and the required training/certification have been met by the advocates.

Job descriptions are included in this grant application, and certificates available upon request. All split positions maintain detailed time sheets.

Applicant:	El Dorado County	Grant Number:	VW14330090

Operating costs covered by the grant are limited to transportation and travel costs for training. Any operating costs including, but not limited to, security system, utilities, telephone and memberships will be absorbed by the county general fund.

There are no subcontracts or unusual expenses, and no mid-year salary range

## 2014/2015 VICTIM WITNESS GRANT APPLICATION APPENDIX

**Project Summary** 

**Operational Agreement Summary Form** 

**Organizational Chart** 

**Other Funding Sources** 

**Prior, Current, and Proposed Cal OES Funding** 

**Project Service Area** 

**Multiple Field Offices** 

**County Job Description for Coordinator and Advocates** 

## FORMS THAT ARE NOT APPLICABLE TO OUR PROGRAM AND NOT INCLUDED

**Noncompetitive Bid Request Checklist** 

**Out of State Travel Request** 

**Emergency Fund Procedures** 

**Computer and Automated Systems Purchase Justification** 

P	ROJEC	TSUMM	ARY								
1.	1. GRANT AWARD NO. VW14330090							3. GRANT PERIOD			
2. PROJECT TITLE			El Dorado Cou	Dorado County Victim Witness Program				to	to 06/30/2015		
4.	Address:  County of El Dorado  330 Fair Lane		ado	Phone:	(530)621	-5390	5. GRANT (this is the the Gra	same	OUNT amount as 12G of ard Face Sheet)		
			Fax #:	(530) 621-1280		\$ 172,793.					
	City:	Placerville		Zip:	95667						
6.	IMPLEME	NTING AGE	NCY								
	Name:	El Dorado Coun	ty District Attorn	еу	Phone:	(530)621-647	<sup>2</sup> Fax #	(53	30) 621-1280		
	Address:	515 Main Street	t		City:	Placerville	Zip:	95	667		

## 7. PROGRAM DESCRIPTION

The US Census Bureau estimates the population of El Dorado County at 181,711. Approximately 75% of the population lives in the rural areas of the County. The two primary cities are Placerville and South Lake Tahoe. South Lake Tahoe has a population of approximately 22,000 people. As a popular tourist destination South Lake Tahoe's population increases substantially during the winter and summer seasons. Due to the distance between the two incorporated cities, all government agencies are duplicated. The Victim Witness Program is located at 532 Main St. Placerville, CA 95667, and 1360 Johnson Blvd. Suite 105, South Lake Tahoe, CA 96150. The Victim Witness Grant covers one (.80 FTE) coordinator and two full time advocates.

#### 8. PROBLEM STATEMENT

As the cost of running the program increases, and staff size is reduced, providing comprehensive services to all victims is becoming problematic. We are having to prioritize outreach services to victims of violent crimes, and property victims are secondary. While we handle all referred victims immediately, including property crime victims, there are several victims who go without contact from our program. We have tried to correct this problem with support staff sending out a Marsy's brochure with our contact information. However, if we have a bad address, or the victim does not read the brochure, they may never know about their case, restitution, and the services available through Victim Witness. We are trying to utilize volunteers as mandated, but it is difficult to recruit and maintain volunteers long term.

#### 9. OBJECTIVES

The grant objective for the Victim Witness Program is 1200 new victims and 25 witnesses. As of 2014/2015, we are now allowed to count our continuing services, this figure will be undetermined at this time. Typically, our continuing services average around 7,000 to 10,000 services, per year.

Volunteers will be recruited and provide out reach services and handle incoming calls. Due to workspace issues and availability of computers, we can only accommodate one volunteer at a time.

## 10. ACTIVITIES

Each day staff receive an in-custody arraignment list. Once filed, the advocate will contact the victims with the filing information, court dates, and program information. For out of custody cases, once filed, the support staff send out a notification letter, restitution claim form, and a Marsy's brochure. They are told to contact our program if they have any questions, or want to be updated on their case. When time allows, or if a volunteer is on staff, outreach services for victims who have not called the office will receive a follow up phone call. Referrals are handled immediately. Victim cases are opened in Damion and PCCS. Notes are kept, as well as service codes for statistical purposes.

Presentations are provided as time allows, and/or if requested by other agencies or public entities.

## 11. EVALUATION (if applicable)

The coordinator is responsible for the day to day operation of the program, including preparing the grant, statistical data collection, progress reports, supervision of staff and ensuring grant compliance. CalOES performs site visits to verify that the program is in compliance with all grant requirements, including financial. The coordinator reports the District Attorney.

#### 12. NUMBER OF CLIENTS

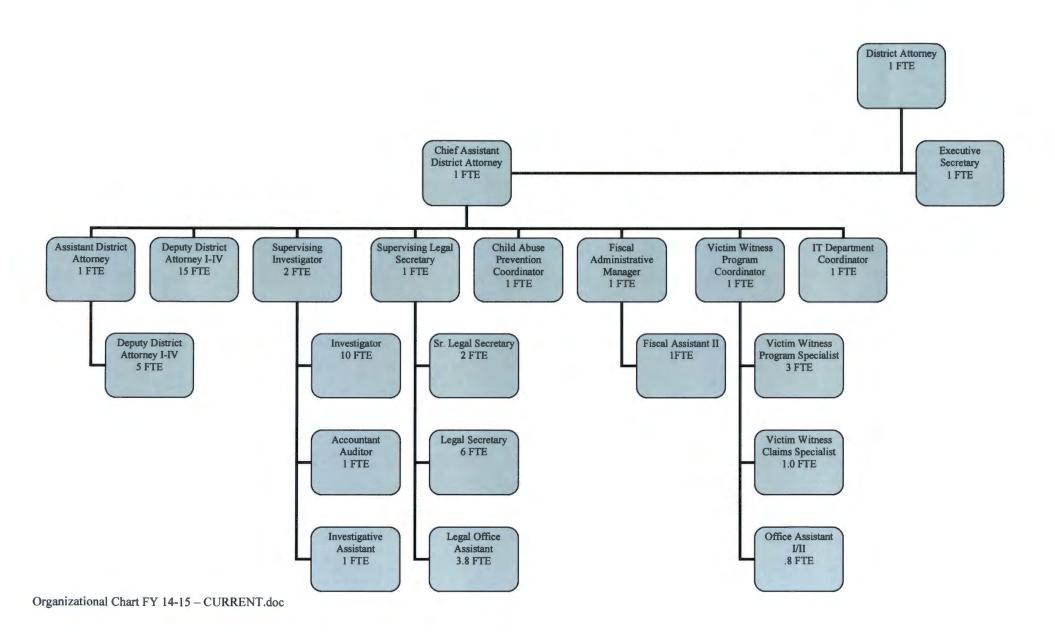
(if applicable) 1200 New Victims 25 Witnesses.

## 13. PROJECT BUDGET

(these are the same amounts as on Budget Pages)	Personal Services	Operating Expenses	Equipment	TOTAL
	\$172,193	\$600		\$172,793
				\$0
				\$0
1				\$0
Ī				\$0
				\$0
Totals:	\$172,193	\$600	\$0	\$172,793

# **Operational Agreements (OA) Summary Form**

	List of Agencies/Organizations/Individuals	Date OA Signe (xx/xx/xxxx)	From:		of OA To:
_					
1.	El Dorado County District Attorney	06/21/2013	07/01/2013	to	06/30/2016
2.	El Dorado County Sheriff	06/24/2013	07/01/2013	to	06/30/2016
3.	Placerville Police Department	06/24/2013	07/01/2013	to	06/30/2016
4.	South Lake Tahoe Police Department	06/20/2013	07/01/2013	to	06/30/2016
5.	Center for Violence Free Relationships - Placerville	06/24/2013	07/01/2013	to	06/30/2016
6.	Live Violence Free - South Lake Tahoe	06/20/2013	07/01/2013	to	06/30/2016
7.				to	
8.				to	
9.				to	
10.				to	
11.				to	
12				to	
13.				to	
14.				to	
15.				to	
16.				to	
17.				to	
18.				to	
19.				to	
20.				to	



## OTHER FUNDING SOURCES

Complete this form to report the total funds available to support the activities related to accomplishing the goals and objectives of the Grant Award Agreement. In the "Grant Funds" column, report the Cal OES funds requested by category. In the "Other Funds" column, report all other funds available to support the project by category and then calculate the totals by category in the "Program Total" column. Total each column to arrive at the total program funds available.

OTHER FUNDING SOURCES		(Enter numbers without \$ or decimal points.)	
BUDGET CATEGORY	GRANT FUNDS (Use only the grant funds identified in the preceding budget pages.)	OTHER FUNDS	PROGRAM TOTAL
Personal Services	172,193	39,636	\$211,829
Operating Expenses	600		\$600
Equipment	0		\$0
TOTAL	\$172,793	\$39,636	\$212,429

This form does not become part of the grant award.

Example				
FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	PERCENTAGE PAID BY Cal OES
2005-06	DC05160010	\$50,000	Project Director	25%
2005-06	CE05089504	\$67,000	Project Director	25%
2005-06	MS05040550	\$68,000	Project Director	50%

FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	% OF Cal OES
2013-14	VW13320090	\$165,172	Advocate	100%
			Coordinator	80%
			Advocate	100%
2014-15	VW14330090	\$172,793	Advocate	45%
			Coordinator	80%
			Advocate	100%
	<u> </u>			

Example				
FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	PERCENTAGE PAID BY Cal OES
2005-06	DC05160010	\$50,000	Project Director	25%
2005-06	CE05089504	\$67,000	Project Director	25%
2005-06	MS05040550	\$68,000	Project Director	50%

FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	% OF Cal OES
2011-12	VW11300090	\$175,865	Advocate, SLT	100%
			Coordinator	80%
			Advocate, PVL	100%
2012-13	VW12310090	\$165,172	Advocate, PVL	97%
			Coordinator	80%
			Advocate, PVL	100%
2012-13	VB08060090	\$37,710	Deputy District Attorney	25%
			Investigator	22%

Example				
FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	PERCENTAGE PAID BY Cal OES
2005-06	DC05160010	\$50,000	Project Director	25%
2005-06	CE05089504	\$67,000	Project Director	25%
2005-06	MS05040550	\$68,000	Project Director	50%

FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	% OF Cal OES
2009-10	VOCA Stimulus	\$18,159	Advocate, PVL	18%
2009-10	VAWA Stimulus	\$12,231	Extra Help Advocate, P\	75%
2010-11	VW10290090	\$175,865	Advocate, SLT	60%
			Coordinator	95%
			Advocate, PVL	100%
2010-11	VB08060090	\$39,746	Deputy District Attorney	20%
2010-11	Vertical Prosecution Blo	\$127,473	Deputy District Attorney	50%
			Investigator	50%

Example				
FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	PERCENTAGE PAID BY Cal OES
2005-06	DC05160010	\$50,000	Project Director	25%
2005-06	CE05089504	\$67,000	Project Director	25%
2005-06	MS05040550	\$68,000	Project Director	50%

FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	% OF Cal OES
2009-10	VW09280090	\$175,865	Advocate, SLT	60%
			Coordinator	95%
			Advocate, PVL	80%
2009-10	EA09120090	\$90,000	Advocate, SLT	40%
			Coordinator	1%
			Advocate, PVL	80%
			Advocate, PVL	20%
2009-10	VB08060090	\$127,473	Deputy District Attorney	35%
			Investigator	50%

Example				
FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	PERCENTAGE PAID BY Cal OES
2005-06	DC05160010	\$50,000	Project Director	25%
2005-06	CE05089504	\$67,000	Project Director	25%
2005-06	MS05040550	\$68,000	Project Director	50%

FISCAL YEAR	GRANT NUMBER	GRANT AMOUNT	PERSONNEL BY TITLE	% OF Cal OES
2008-09	VW08270090	\$159,613	Advocate, SLT	60%
			Coordinator	95%
			Advocate, PVL	80%
2008-09	VB08060090	\$107,037	Deputy District Attorney	25%
			Investigator	57%
2008-09	EA08110090	\$76,500	Advocate, SLT	40%
			Coordinator	1%
			Advocate, PVL	48%
			Advocate, PVL	20%

## **PROJECT SERVICE AREA INFORMATION**

1.	<u>COUNTY OR COUNTIES SERVED</u> : Enter the name(s) of the county or counties served by the project. Put an asterisk where the project's principal office is located.
	* COUNTY OF EL DORADO
2.	<u>U.S. CONGRESSIONAL DISTRICT(S)</u> : Enter the number(s) of the U.S. Congressional District(s) which the project serves. Put an asterisk for the district where the project's principal office is located.
	* 4TH CONGRESSIONAL DISTRICT
3.	STATE ASSEMBLY DISTRICT(S): Enter the number(s) of the State Assembly District(s) which the project serves. Put an asterisk for the district where the project's principal office is located.
	* 5TH ASSEMBLY DISTRICT
	<ol> <li>STATE SENATE DISTRICT(S): Enter the number(s) of the State Senate District(s) that the project serves. Put an asterisk for the district where the project's principal office is located.</li> </ol>
	* 1ST STATE SENATE DISTRICT
	5. POPULATION OF SERVICE AREA: Enter the total population of the area served by the project.
	* 181,737 - PER US CENSUS BUREAU

# CALIFORNIA OFFICE OF EMERGENCY SERVICE VICTIM WITNESS PROGRAM

### MULTIPLE FIELD OFFICES

## Office Locations:

532 Main Street
Placerville, CA 95667
(530) 642-4760
Supervisor: Susan Meyer
sue.meyer@edcgov.us

Confidential After Hours Emergency Number: (530) 416-1233

### Branch Office:

1360 Johnson Blvd. Suite #105 South Lake Tahoe, CA 96150 (530) 573-3100 Supervisor: Susan Meyer sue.meyer@edcgov.us

Confidential After Hours Emergency Number: (530) 416-1233

#### Positions:

(1 FTE) Coordinator (Over site for Placerville and LakeTahoe)
Three (1.0 FTE) Victim Witness Advocates VW & DA Funded (Placerville and Tahoe)
One (1.0 FTE) Claim Specialists (Placerville)
One (.8 FTE) Office Assistant (Claims Unit) (Placerville)

Advocates rotate every year, going to Tahoe two times a week



# VICTIM/WITNESS PROGRAM COORDINATOR

Class Code: 5912

THE COUNTY OF EL DORADO Established Date: Jun 1, 1990 Revision Date: Apr 1, 2012 Bargaining Unit: Local 1 Supervisory

#### **SALARY RANGE**

\$18.88 - \$22.94 Hourly \$3,272.53 - \$3,976.27 Monthly \$39,270.40 - \$47,715.20 Annually

## <u>DEFINITION & DISTINGUISHING CHARACTERISTICS:</u> DEFINITION

Under direction, plans, organizes and supervises the Victim/Witness program; develops program guidelines to ensure compliance with legislative requirements and County policies.

#### **DISTINGUISHING CHARACTERISTICS**

This is a full supervisory level class in the Victim/Witness program services. The incumbent supervises programs designed to reduce trauma and assist participants in coping with the impact of being a victim of or a witness to a crime and also facilitates their appearance in court to provide testimony. The work also involves handling the more difficult cases.

## **EXAMPLES OF DUTIES (ILLUSTRATIVE ONLY):**

Plans, schedules, assign and direct the work of Victim/Witness Program Specialists and office support staff; provides technical assistance to staff.

Participates in the hiring of assigned staff, recommending selection for management approval.

Develops and implements Victim/Witness education and information programs; trains staff in program and County policies and procedures; schedules work and approves leaves.

Evaluates employee performance, counsel's employees and effectively recommends initial disciplinary action and other personnel decisions.

Reviews and evaluates legislation, codes and administrative regulations, and develops program features and procedures to ensure program effectiveness and compliance with requirements.

Develops and implements procedures and standards for Victim/Witness case handling and management.

Works with a variety of other organizations and individuals to arrange and coordinate services, promote the program and solicit support; serves as a member of various councils and teams.

Maintains records and prepares a variety of periodic and special reports, in statistical or numerical form, regarding victim/witness program activities and operations.

Prepares and monitors the annual program budget; prepares grant applications and maintains and provides required documentation for grant funded projects.

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Confers with managers and staff in the District Attorney's and a variety of other departments to coordinate work and resolve issues related to the victim/witness program.

Conducts intake evaluations of program participants; performs the work of Victim/Witness Program Specialists, and/or Victim/Witness Claims Specialists, including handling the more difficult situations.

Attendance and punctuality that is observant of scheduled hours on a regular basis.

Performs other duties as assigned.

# EDUCATION & EXPERIENCE REQUIREMENTS (TYPING "SEE RESUME" IN APPLICATION WILL NOT BE ACCEPTED):

Where college degrees and/or college course credits are required, degrees and college units must be obtained from an accredited college or university. Courses from non-accredited institutions will not be evaluated for this requirement.

Equivalent to possession of an Associate of Arts degree with major coursework in psychology, sociology or a closely related field, **AND** two years of experience in crisis intervention or related paraprofessional counseling.

NOTE: The above qualifications are typically accepted way of obtaining the required knowledge and skills.

#### **OTHER REQUIREMENTS:**

Must possess a valid driver's license. Must be willing to work off-hours and be subject to call-back in emergency situations.

#### KNOWLEDGE:

Supervisory principles and practices, including work planning, scheduling, review and evaluation and employee training.

Principles and techniques of crisis intervention and trauma reduction.

Basic psychology and sociology as related to victims of crimes and their needs.

Functions, processes and terminology of the criminal justice system.

Applicable laws, codes, regulations and policies.

Basic business data processing principles.

#### **SKILLS:**

Planning, assigning, supervising, reviewing and evaluating the work of others.

Training staff in work procedures.

Evaluating and developing procedures, standards and methods for the Victim/Witness program based on legislative requirements.

Performing crisis intervention, trauma reduction and follow-up counseling assistance.

Exercising independent judgment within established policy guidelines.

Establishing and maintaining effective working relationships with those contacted in the course of the work.



# VICTIM/WITNESS PROGRAM SPECIALIST

Class Code: 5911

THE COUNTY OF EL DORADO Established Date: Jun 1, 1990 Revision Date: Apr 1, 2012 Bargaining Unit: Local 1 General

#### **SALARY RANGE**

\$16.04 - \$19.49 Hourly \$2,780.27 - \$3,378.27 Monthly \$33,363.20 - \$40,539.20 Annually

# <u>DEFINITION & DISTINGUISHING CHARACTERISTICS:</u> DEFINITION

Under general supervision, provides assistance to and coordinates support for victims and witnesses of crimes; coordinates and facilitates victims and witness appearances in court; may provide direction and review for assigned support staff.

#### DISTINGUISHING CHARACTERISTICS

This class provides a variety of client supportive services in the Victim/Witness Program. Incumbents are involved in crisis intervention, counseling, and referral of clients to appropriate agencies for continuing support. This class is distinguished from Victim/Witness Program Coordinator in that the latter is a supervisory class with overall responsibility for the Victim/Witness Program in a specified geographic area. It is further distinguished from Victim/Witness Claims Specialist in that the responsibilities of the latter encompass only claims processing, without direct client contact.

## **EXAMPLES OF DUTIES (ILLUSTRATIVE ONLY):**

Provides crisis intervention to victims and witnesses of crimes to assist in reducing trauma, and facilitate adjustment; provides Para-professional counseling on a short term and follow-up basis, in the field or program office.

Assists victims and witnesses in various processes of the criminal justice system such as support at crime scenes, ensuing property return and arranging interviews with sheriff and attorney staff.

Provides referrals to various support organizations and assists victims and witnesses in obtaining counseling, medical and dental care, protective services, psychiatric services, child care, food, shelter, clothing and related services.

Explains court procedures and terms, notifies victims and witnesses of court appointments, arranges transportation and follows up to ensure victims and witnesses appear.

Assists victim in obtaining compensation and restitution by assessing eligibility, assisting in completing claim forms and intervening for the victim with creditors and claim authorities.

Notifies family members of deaths and works with members of the victim's primary support group to assist them in dealing with various aspects of the victim's experiences.

Prepares correspondence, assessment reports, impact statements, case records, program information and related reports; maintains records and documentation of victim/witness cases.

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Provides information to the public and makes educational presentations regarding the program and its service.

Oversees the work of and provides training for program volunteers; may provide direction and review for assigned office support staff.

Assists law enforcement staff at crime scenes as requested.

Performs various office support and clerical duties such as receiving and screening telephone calls, typing, processing forms and maintaining appropriate files.

Attendance and punctuality that is observant of scheduled hours on a regular basis.

Performs other duties as assigned.

## EDUCATION & EXPERIENCE REQUIREMENTS (TYPING "SEE RESUME" IN APPLICATION WILL NOT BE ACCEPTED):

Where college degrees and/or college course credits are required, degrees and college units must be obtained from an accredited college or university. Courses from non-accredited institutions will not be evaluated for this requirement.

Equivalent to possession of an Associate of Arts degree with major coursework work in psychology, sociology or a closely related field **AND** one year of experience in crisis intervention or related paraprofessional counseling. Additional experience in crisis intervention or related paraprofessional counseling may be substituted for the education on a year for year basis.

NOTE: The above qualifications are typically accepted way of obtaining the required knowledge and skills.

### **OTHER REQUIREMENTS:**

Must possess a valid driver's license. Must be willing to work off-hours and be subject to call-back in emergency situations.

#### KNOWLEDGE:

Principles and techniques of trauma reduction and crisis intervention.

Basic psychology and sociology as related to victims of crimes and their needs.

Functions, processes and terminology of the criminal justice system.

Office practices and procedures, including filing and the operation of office equipment.

Basic business data processing principles.

Correct English usage.

#### SKILLS:

Providing crisis intervention, trauma reduction and follow-up counseling assistance.

Assisting effectively with emotionally distraught, traumatized and/or disorderly individuals from various socioeconomic groups.

Interpreting, explaining and applying codes and administrative regulations pertaining to victim/witness and victims rights programs.

Preparing effective written reports, correspondence and other written materials.

Maintaining accurate records and files.

Using sound independent judgment within established policy and procedural guidelines.

Establishing and maintaining effective working relationships with those contacted in the course of the work.