

#### El Dorado County Juvenile Justice and Delinguency Prevention Commission

June 30, 2019

#### Attention Stakeholders:

Board of State and Community Corrections (BSCC) Honorable Suzanne Kingsbury

Honorable Warren Stracener

El Dorado County Board of Supervisors (BOS) Chief of Probation Brian Richart

### 2019 Juvenile Justice Facility Inspection - Juvenile Treatment Center Deficiency Notice

In accordance with <u>California Welfare and Institutions Code (WIC)</u> Section 225 through 231, each county is to have a Juvenile Justice Commission (JJC) to inquire into the administration of juvenile justice in their counties.

The <u>El Dorado County Juvenile Justice and Delinquency Prevention Commission's</u> (EDC JJDPC) mission is to serve the interests of at-risk youth, encourage and support the planning and evaluation of programs which prevent delinquency, and provide a leadership forum for citizen action.

### <u>Juvenile Justice Facility Inspection - Material Deficiency Notice</u>

A material deficiency is reported in 2019's Juvenile Treatment Facility (JTC) in South Lake Tahoe. The JTC is undergoing significant changes in the coming two to three years. With the May 2019 closure of the Placerville Juvenile Hall, all El Dorado County and out-of-county youth have now been transferred and housed at the JTC.

A major concern at JTC has been the lack of suitable activity areas for both summer and winter months. These concerns have been reported repeatedly in past years and are now unacceptable for current conditions.

- 1) The outside exercise lawn and landscaping is depressing and dirty, with long-dead sod and clods of bare mud and dirt. The space is insufficiently landscaped to accommodate Title 15 large muscle exercise under current conditions.
- 2) The covered recreation space is typically very cold, as <u>SLT JTC Temperatures</u> annually average from 23 to 50 degrees Fahrenheit. Facility construction dates back to original, turn-of-the-century approved design with large gaps between the roofline and top of the enclosure walls. The building is frequently exposed to freezing winds and snow of the High Sierras, accelerated with climate change resulting in snow through July. The space is insufficiently heated to accommodate Title 15 large muscle exercise under many conditions.



El Dorado County Juvenile Justice and Delinguency Prevention Commission

### Requested Mitigation and County Response

The El Dorado County JJDPC requests a formal response from the Department of Probation and the Board of Supervisors **no later than August 31, 2019** with a proposed mitigation plan.

These deficiencies should be addressed immediately to provide a comfortable and safe place for the youth to participate in recreational activities. The Juvenile Justice Commission requests that the covered recreation area is heated and the playing field upgraded to green sod or artificial turf.

### Title 15 CCR § 1371 Programs, Recreation, and Exercise

Legal Authority is Title 15; Crime Prevention and Corrections; Division 1. Board of State and Community Corrections; Chapter 1. Board of State and Community Corrections; Subchapter 5. Minimum Standards for Juvenile Facilities; Article 6. Programs and Activities.

Title 15 CCR § 1371 Programs, Recreation, and Exercise.

- The facility administrator shall develop and implement written policies and procedures for programs, recreation, and exercise for all youth. The intent is to minimize the amount of time youth are in their rooms or their bed area.
- Juvenile facilities shall provide the opportunity for programs, recreation, and exercise a
  minimum of three hours a day during the week and five hours a day each
  Saturday, Sunday or other non-school days, of which one hour shall be an
  outdoor activity, weather permitting.
- A youth's participation in programs, recreation, and exercise may be suspended only
  upon a written finding by the administrator/manager or designee that a youth represents
  a threat to the safety and security of the facility. Such program, recreation, and exercise
  schedule shall be posted in the living units.
- There will be a written annual review of the programs, recreation, and exercise by the
  responsible agency to ensure content offered is current, consistent, and relevant to the
  population.

Attached please find our annual report. We look forward to your response and working together for a prompt solution. Please contact me for further information.

Respectfully,

Tiffany J. Rolston

Chair, El Dorado County Juvenile Justice and Delinquency Prevention (EDC JJDPC)

Email: tiffany.rolston@edcgov.us

PROGRAMS (Continued)					
Counseling and Casework:					
Each DPO is assigned ytouth (number depending on population). Case plans and goals are established in coordination with the Treatment Team.					
Family Reunification Planning:					
The goal is 100% reunification. Youth meet once a week with a licensed counselor (MFT). Over the course of sixteen weeks, the youth and their family will gradually work towards successful reunification. Temporary Release of 4 hours and up to 72 hours are introduced. A Family Reunification Planning Panel treatment team reviews the status of school work, sessions with parents, parents attendance at sessions, to determine TR status.					
Substance Abuse Counseling:					
Tahoe Youth and Family Services, a CBO contracts with the JTC to provide on-going counseling. A MATRIX Model Treatment Team consisting of Program Coordinator, Supervisor, Field Officer, Teacher, AOD Counselor and Clinician work with the youth and their family. Sessions are held in groups or individual depending on needs.					
Victim Awareness Classes:					
Live Violence Free, a CBO provides a twenty week Healthy Relationship program that follows the youth into their transition.					
Gang Awareness Classes:					

### Please respond to the sections that apply to the facility you are inspecting

Facility Name: EDC Juvenile Treatment Center	<b>Inspection Date:</b> 4/2	29/2019
Facility Capacity: 40	Last Inspection: 6/1	1/2018
Address: 1041 Al Tahoe Drive South Lake Tahoe, CA 96150	Telephone Number: FAX Number:	530-373-7980 530-543-6978
Superintendent: Andrew Craven	Staff Interviewed:	Kyle, Kaci, David, Karla, Karen
Type of Facility:   Juvenile Hall  Camp  Co-Ed?		
Presiding Juvenile Court Judge: <u>Honorable Judge Strac</u>	ener	
Commission Chair: Tiffany Rolston		
Telephone No.		Signature
Commission Inspection Team: Tracy Lauth	Larry	Berger

#### **Major Concerns and Recommendations:**

The JTC is undergoing significant changes in the coming twelve months. With the closure of the Placerville Juvenile Hall, all youth will be transferred and housed at the JTC. Staff reassignments, transfers and cuts are creating stress and staff shortages. With increased population, the second POD will soon open and a second classroom will be added. A major concern is the lack of suitable activity areas for both summer and winter months. The outside lacks grass and the inside is very cold. This should be addressed immediately to provide a comfortable and safe place for the youth to participate in recreational activities. It is therefore recommended that the playing field get grass or artifical turf and that the covered recreation area is heated.

AREA REVIEWED: Please Check						
QUALITY OF LIFE	PROGRAMS	PERSONS INTERVIEWED				
<ul> <li>✓ Physical Plant</li> <li>✓ Meals/Nutrition</li> <li>✓ Mental Health</li> <li>✓ Physical/Dental Health</li> <li>✓ Religious Services</li> <li>✓ Volunter Involvement</li> <li>✓ Visiting</li> <li>✓ Volunter Involvement</li> <li>Other</li> </ul>	<ul> <li>✓ Education</li> <li>✓ Vocation/Employability</li> <li>✓ Community Service</li> <li>✓ Victim/Gang Awareness</li> <li>✓ Substance Abuse</li> <li>Other</li> </ul>	✓ Minors Superintendent ✓ Medical/Psyche. Staff ✓ School Staff ✓ Supervisor ✓ Child Supervision Staff (Counselors) ✓ Food Services Staff Other				
	GENERAL INFORMATION					
Has the facility exceeded capacity since	the last inspection?					
No						
Does the facility house minors under Sec	etion 601 of the Welfare & Institutions Code?					
☐ Yes ✓ No If "yes", are 601	's separated from 602's?					
Date of Last Fire Drill: 1/3/2019 SINCE THE LAST INSPECTION INDIC						
Number of Suicides: 0	Number of Attempted Suicides:	1				
Number of Deaths From Other Cau						

### **SLEEPING ROOMS (Cells)**

#### **Comments:**

The facility has two (2) housing units (POD) with a maximum capacity of twenty (20) minors in each POD. With the consolidation of the two facilities, staff is working on a plan to assign minors to each POD. Each unit/block has six (6) single occupancy and seven (7) double occupancy sleeping rooms. All sleeping rooms have one (1) toilet and one (1) wash basin. Probation staff assess each minor to determine whether they are to be housed in a single or double occupancy sleeping room. All rooms meet the standars.

#### LOCAL INSPECTIONS

Fire: No Ves Date: 4/18 and 04/2 (Health & Safety Code Section 13146.1)				
*Medical/Mental Health: No Ves Date: 12/14/2018				
*Environmental Health: No Ves Date: 9/20/2018				
*Nutritional Health: No Ves Date: 5/8/2018 (Health & Safety Code Section 101045)				
Facility Safety and Security: #				
STAFFING Staff To Child Ratio - Awake and Sleeping:				
Both awake and asleep they maintain a 10:1 ratio. The day of the inspection there were four officers, one supervisor and thirteen youth.				
Communication In Language Minor Can Understand?				
English is the primary language. There are eight spanish speaking staff members available for translation. There is also a multi-lingual telephone-based translation service available 24/7.				

### **STAFFING (Continued)**

#### **Diversity of Staff:**

At the time of the inspection: Assistant Superintendant, female caucasian, three Supervisors, all male, two caucasian and one Filipino, Two Seniors, one male, one female, both caucasian, Nine DPO's, six males, two hispanic and one caucasian, three females all caucasian, eight EHDPOfour males, two hispanic, two caucasian and four females, one hispanic and three caucasian, Kitchen Staff included one caucasian supervisor, one part time hispanic female and one part time hispanic male and one EH hispanic male. Mental Health has one female caucasian supervisor and one EH caucasian female. Admin consists of one caucasian female.

Treater has one foliate education supervisor and one 211 education foliate. Tenant consists of one education foliate.
Staff/Minor Interactions:
Staff and youth interact in a relaxed and respectful manner.
Staff Interviews - Comments:
The staff seem dedicated to their jobs and enjoy interacting with the youth. However, the consolidation of the two facilites has cause a great deal of stress. Management has gone above and beyond to address these concerns and remain optomistic of a positive outcome.
CONDITIONS OF GROUNDS
Lawns, Playing Fields, Blacktop, Asphalt, Other:
The playing field needs to be addressed immediately - especially with the consolidation of the two facilities and the increase of youth the lawn is dead, there is mostly dirt/mud. The inside playing court has no heat and is un-usable in cold winter and spring months. It was uncomfortable on the day of the inspection.
EXTERIOR OF BUILDING
General Condition, Paint, Roof, Drains/Gutters, Other:
The exterior of the facility appears to be clean and in good condition.

### INTERIOR OF BUILDING

### Walls, Paint, Floors, Drains, Plumbing Fixtures Working, Air Vents, Windows:

The interior of the facility appears clean and well maintain	ed. The showers in the unit have chipped paint.	There is currently a plan
in place to repaint.		
Are cleaning flyids and chemicals labeled and safely store	19	
Are cleaning fluids and chemicals labeled and safely store	1:	
Yes		
i es		
<b>Weapons Locker Location:</b>		
Weapons Locker Document.		
There are six weapon storage lockers outside the intake are		
There are six weapon storage lockers outside the intake are	и.	
<b>Recreation/Sports Equipment:</b>		
recreation sports Equipment		
Adequate supply in good condition.		
racquate suppry in good containon.		
Are the hallways clear and doors propped open?		
propped open.		
Hallways were clear, doors were secured and security syste	ms were in working order.	
and security system		

## **INTERIOR OF BUILDING (Continued)**

Court Holding Area - (If present) Access to drinking water and toilet?
Sleeping Rooms/Dormitories:
All sleeping rooms have one toilet and one was basin. The rooms were clean and in good condition.
BEDS - Type? 12" off the floor:
Yes
Art, books, personal possessions allowed in sleeping rooms?
Yes. To promote good oral; hygene, the youth are allowed to keep their toothbrushes in their rooms during the day and are encouraged to use them as often as they like.
Graffiti Present?
None present. The staff is doing an excellent job removing graffiti quickly.

INTERIOR OF BUILDING (Continued)
Ample Blankets?
Yes. Two blankets are issued upon arrival and additional available if needed.
Study Area:
Ample study area is provided.
Adequate Lighting:
The lighting is fine. However, some attention should be given to the amount of exposure the youth have to flourescent lighting especially when they are unable to go outside into the natural light due to weather conditions.
Temperature:
The facility is kept at 72 degrees
ORIENTATION OF MINORS

### Are minors oriented to rules and procedures?

Yes.	Yes. Upon arrival they are given both written and verbal orientation. (see attachement)					

## **ORIENTATION OF MINORS (Continued)**

Are rules and grievance procedures posted?
Yes
Are rules and grievance procedures understood by minors?
Yes
Minors Interviewed - Comments:
The inspection team dined with the youth during the inspection. It was a special day as a local non-profit comes in and together with the youth, prepare a hot nutritious lunch. We then all dined together. The youth were relaxed, respectful or authority yet comfortable sharing stories and laughing. The staff must be commended for creating a family atmosphere of warmth and genuine concern for the welfare of the youth.
MEALS/NUTRITION  Kitchen - Clean; Are Knives and Chemicals Locked?
Yes
Have the youths working in the kitchen been trained?
There are none designated at this time. On the day of the inspection the youth were working together with community volunteers. They were observed using gloves and hair nets and following proper kitchen procedures.

## **MEALS/NUTRITION (Continued)**

### Are meals served or cafeteria style?

Meals are served cafeteria style from a cart. On the day of the inspection the food was served family style with everyone seated together at a long table.
Are minors permitted to converse during meals?
Yes, and encouraged.
Are staff present and supervising?
Yes. They interact with the youth during meals.
s a weekly menu prepared? Is it posted?
Yes
Are servings ample, nutritious and appetizing?
Yes. We dined on enchilada caserole, mexican rice, beans, corn, fresh green salad with housemade dressing, and banana cream dessert. It was delicious, ample servings including seconds were provided and everyone left satisfied.

## **MEALS/NUTRITION (Continued)**

Are weaker	youths	protected	from	having	food	taken	from	them?

N	No sharing or trading of food is allowed. We observed good supervision and interaction with all youth equally.
Len	egth of time allowed to eat:
C	Generally thirty minutes is allowed but no one is rushed and everyone has a chance to eat their meal.
Apj	PERSONAL APPEARANCE OF MINORS pearance?
F	Everyone was clean, well-groomed and appropriately dressed.
SH	OWERS - Frequency, Privacy Maintained, Supervised by Staff? Any assault by other youths?
	Youth may shower daily under the supervision of staff. Private stalls are provided for security and safety. There were no reported incidents of assaults while showering.
CO	NDITION OF CLOTHING - Does clothing fit? Clothing appropriate to the weather?
A	At intake everyone is issued two complete sets of clothing including sweatshirt, pants, t-shirt, shorts, undergarments, socks and shoes. A coat is issued when the weather conditions change. After they shower the youth collects their clothes and loops a tether through hem. They receive their own clothing back after washing.

#### **PROGRAMS**

#### **RECREATION - Types and amount each day:**

Per Title 15, structured and unstructered recreation is provided seven days a week. A minimum of three hours Monday - Friday and a minimum of five hours on holidays and weekends. Lake Tahoe is a high-altitude facility getting snow as much as five months out of the year. The fact that the indoor recreation area is unheated and the outside area has no real play field greatly impacts the ability to deliver high-quality exercise. In cold months, the youth are confined to their units due to weather.

EXERCISE - Daily schedule and	d amount of time each day:	

### Access to religious services:

Imams will not attend to incarcerated muslim youth. Our inspection took place during Ramadan. The staff has made accommodations for Ramadan and the required fasting. A chaplain coordinates volunteers from various faths as needed. All youth have access to one-on-one faith based counseling upon request. Chuirch services are held Thursday night for one hour and bible study is held Wednesday noght for one hour. Attendance varies.

#### **Medical/Mental Health Services:**

Treatment is provided on a multi-disciplinary team approach including RN, Psyche, and MFT. Services are provided on-site and well managed. Wellpath and the staff work diligently to provide regular and urgent care as needed to all youth. There is an RN on-site and available six days a week and and communicates regularly with staff, the youth, and family members any concerns or needs. The staff together with Wellpath go above and beyond providing care including but not limited to dental, orthopedic, cardio-vascular, mental health, preventative, educational and follow-up services. The youth clearly respond to this care and feel that the staff is concerned about their well being. In most cases, this is the first and best care that the youth receive inside or outside the facility.

#### **Volunteer Program:**

The JTC enjoys a robust volunteer program including CASA, Juvenile Services Council, AA, Religious services, Speaker Series, Yoga, Boys and Girls Club, pregnancy and parenting classes and alternating eight to twelve week education series including Live Violence Free and nutrition classes.

## PROGRAMS (Continued)

Sexual	Harassment	Classes:

Provided through Healthy Relationships Program by Live Violence Free	
Parenting Classes:	
a defining Classes.	
As needed. There are no pregnant minors at the JTC at this time. If needed, the MATRIX Model is offered on a case-by-case based on the second of the second	asis.
Vocational Classes:	
The facility DPO's work wth eligible youth using curriculum including filling out job applications, participating in mock job interviews, wearing appropriate interview attire, and understanding appropriate work behavior.	
Community Service:	
This program is available for Honor and Job Status and allows outside privilages. At the time of this inspection there were no you approved for community service work outside of the facility	outh
Work Program:	
The facility offers a variey of work programs including food preperation under kitchen staff management, cleaning the facility, a	ind
suupervised work in the facility's laundry room. Volunteers can also work in food distribution thrrough El Dorado County Food Bank.	

PROGRAMS (Continued)				
Other:				
The facility has a female dog named 'Petra which has affectionately been adopted as the house mascot. She has free access to most areas in the facility except during mealtme or when other activities are underway not appropriate for her attendance. The Challange program also allows youth to attend LTCC online or in person when they have completed MATRIX and MRT.				
DISCIPLINE OF MINORS				
Frequency and Type:				
Discipline is handled informally between the DPO and the youth. All diciplinary matters are reviewed by the Supervisor and/or Supertendent. All significant misconduct warranting formal disciplinary measures, as loss of privileges, is documented on a Special Incident Report (SIR). The Superintendent or Assistant Superintendent review all SIR's and what measures were taken by staff to resolve the problem.				
GRIEVANCES  Number and Type:				
TELEPHONE				
Every youth enters the faclity with a "Full Status" classification allowing a mininum of two calls per week. Further access to phone calls is avaiable on a case by case basis. Unlimited confidential phone calls are arranged between youth and attorney regardless of status. All calls are free of charge.				

CORRESPONDENCE
Postage Free:
Unlimited free postage is provided for every youth.
INCOMING/OUTGOING - Is mail read?
All mail is inspected for contraband. Mail is opened in the youth's presence. Any concerns about security or inappropriate content are promptly addressed.
Confidential Correspondence:
Title 15 is followed. Confidential correspondence is opened by the youth in the presence of staff.
VISITING
Adequate space, convenient times or accommodations to parent work schedule, etc. special visits:
JTC has a dedicated visiting center wth abundant space. Visiting is conducted two days a week. Wednesday evenings for 60 minutes and Sunday afternoons for 90 minutes. Special visits may be arranged through a Supervisor. Non-Contact visits may also be arranged as appropriate. The facility is ammenable to making any arrangements necessary to accommodate work, out of town family or extenuating curcumstances which will benfit the youth. Honor Status youth may now have treats brought in as a special visiting privelege
Do staff supervise visits?
Yes. Staff are always present and directly supervise all visits. Control Room staff also montor the visits.

### **VISITING**

Adequate privacy during visits?
Yes. The visiting room is large enough to afford reasonable privacy during visits.
Have all minors had visits? If no, give reasons:
All youth in custody have had a visit. Staff make special arrangements when possible to accommmodate visitors unavailable to visit during regular visiting hours. Out of area youth don't receive as many visitors.
SCHOOL
TEACHERS - Number of full-time; frequency of substitutes:
One full-time teacher. Once the two facilities are combined they will add a teacher.
Number of minors attending school:
There are currently 13 youth in the facility. There is 100% participation
Number of minors in each classroom:
Presently there are 13 youth in one classroom. Each youth is evaluated in order to assess their academic status and needs. Future concerns have been expressed about the changes and adjustments that will have to be made when the Placerville facility closes.

## SCHOOL (Continued)

	ľ	Number	of	minors	on	inde	pendent	study:
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Number of minors on independent study:
Teachers tailor each program to the needs of the student. GED testing is provided
Atmosphere of Classroom:
The minors sit at individual desks. The classroom is carpeted, nicely organized and the environment is quite comfortable.
Adequate Supplies? Books, paper, computers, etc.
The classrom is adequately supplied
Activities and Coursework:
As previously noted, coursework and activities are based on each individual's needs. This provides a school approved, monitored, computer-generated curriculum for each youth's academic level.
Are minors required to do homework?
Only if a youth is close to graduation or completing a course of work that can be completed in the living unit. This is determined by the teacher and the treatment team.

## SCHOOL (Continued)

Number of minors not attending. Reason?
During the time of the inspection school had been completed for the morning and there were no youth present.
Relationship between school and juvenile hall staff:
There is close communication between school and Probation staff. Each morning school and probaton staff meet to update students' behaviorial status.
Describe access to school, recreation, exercise and recreation for minors confined to their rooms:
Facility protocols are in place for education staff to visit the room daily to afford the minor an opportunity to work on their weekly education plan. There were no youth on room confinement during this inspection.
ACCESS TO MEDICAL AND MENTAL HEALTH SERVICES
No significant changes since last report

### **Distribution of Juvenile Justice Commission Inspection Reports**

### **Board of State and Community Corrections Recommendation**

The Board of State and Community Corrections recommends commissions prepare and submit an inspection report for each juvenile hall and camp inspected by the commission. We suggest that copies of inspection reports be distributed to the Chief Probation Officer and other pertinent county agencies as directed by the court.

Please submit your annual report to the court and mail a copy to:

ALLISON GANTER, DEPUTY DIRECTOR
FACILITIES STANDARDS AND OPERATIONS DIVISION
BOARD OF STATE AND COMMUNITY CORRECTIONS
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