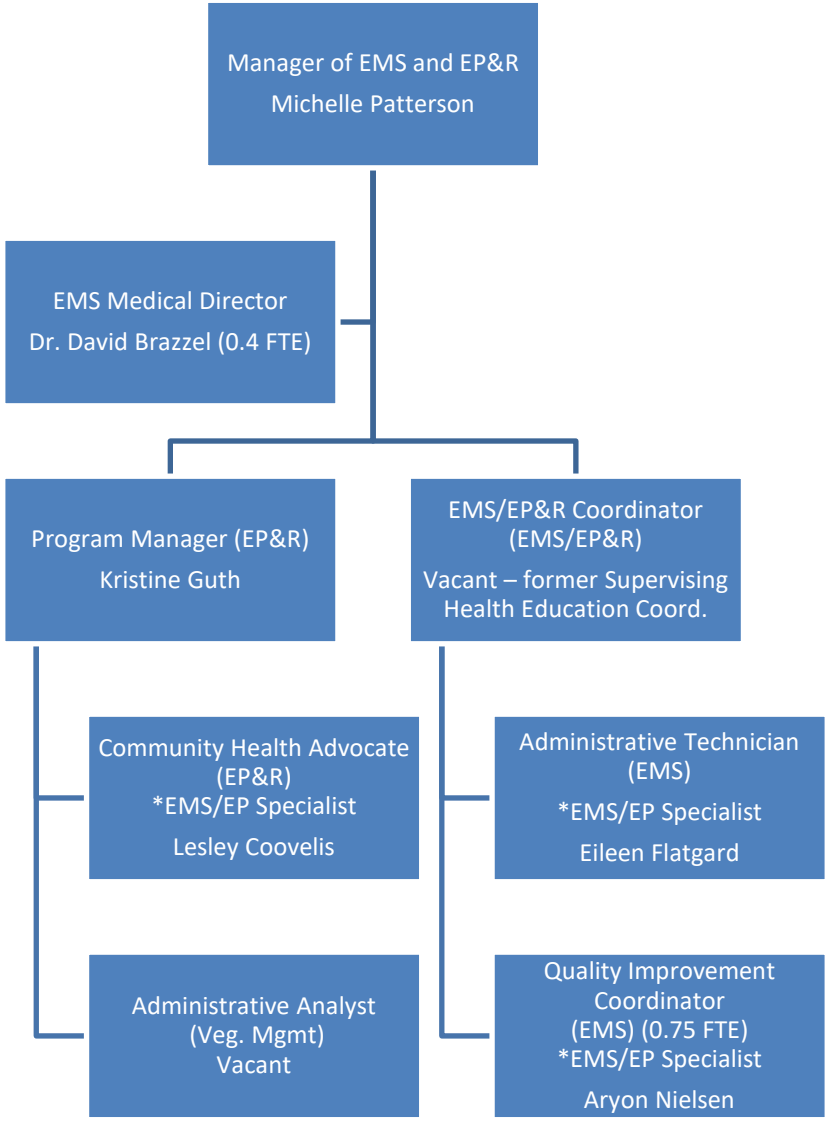CAO – Emergency Medical Services and Emergency Preparedness & Response