## Behavioral Health Division Update Behavioral Health Commission January 2020 Data February 26, 2020Meeting

## **ASSISTANT & DEPUTY DIRECTOR UPDATES**

(Katy Eckert & Jamie Samboceti)

- We are looking forward to having a new Mental Health Director in the coming months. Interviews have occurred and the excitement is building!
- We are sad to report Katy Eckert, HHSA Assistant Director will be leaving us very soon. Her last day will be March 3rd. She has been a bright light for our HHSA family, always with a smile and desire for collaboration. We wish her well on her next adventure!!
- It is with excitement that I report a collaboration happening with our health provider in the Jails. We are working on improved information sharing between our departments, both with Specialty Mental Health Services clients entering Jail and referrals for Specialty Mental Health Services coming from the Jail as part of the release planning process. As soon as we have our documents ready and approved, we will begin the process.

### EL DORADO COUNTY BEHAVIORAL HEALTH DIVISION STAFFING

- New Hires:
  - o Devin DeLong, MHW, SLT, Wellness Team
  - o Rachel Montiel, LMFT MH Clinician, Access Team
- Promotions:
  - o None
- Recruitments:
  - Ongoing
    - WS Mental Health Clinicians (Extra Help and Regular)
    - WS MH Workers (Extra Help and Regular)
    - WS MH Aides (Extra Help and Regular)
    - WS Medical Office Assistant (Extra Help)
    - SLT Extra Help Clinicians, Workers and Aides
    - WS Health Education Coordinators SUDS
    - WS Mental Health Clinician SUDS
    - WS Health Program Specialist SUDS
    - WS Psychiatric Technicians
  - o New
    - WS Analyst (Extra Help and Regular)
- Separations:
  - o None
- Position Changes:
  - o None

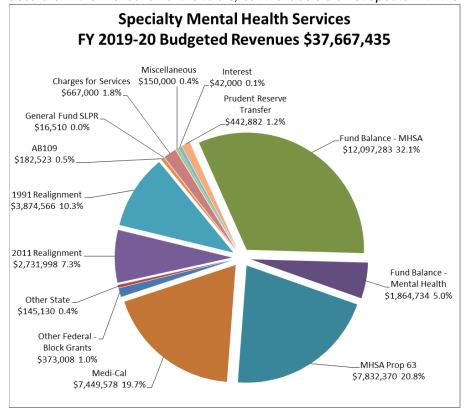
### EL DORADO COUNTY BEHAVIORAL HEALTH FINANCIAL UPDATE

#### **General Information:**

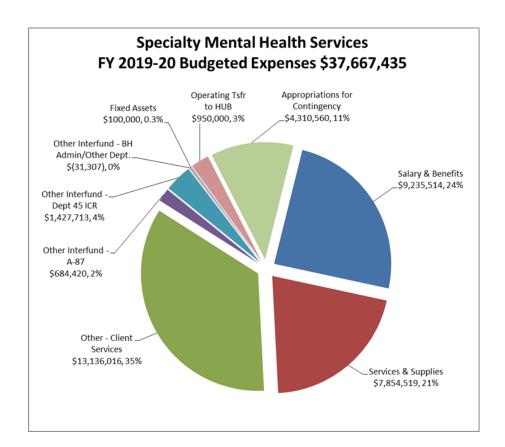
- Most funding coming into Behavioral Health is tied to delivery of services for specified programs.
- Base funding levels for individual counties are now set for 2011 Realignment.
- The County budgets full use of fund balance on the revenue side and an appropriation for contingencies on the expense side to allow flexibility throughout the year.
- When the economy slows down and sales tax receipts drop statewide, we will experience a reduction in 1991 & 2011 Realignment.

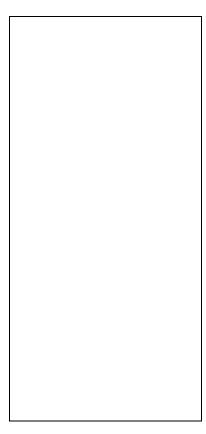
## **Specialty Mental Health Services**

Note: An error was identified in the chart labels in previous reports. The sizes of the "pie" pieces were accurate in their reflection of the totals, but the labels did not update with the FY 19/20 values.



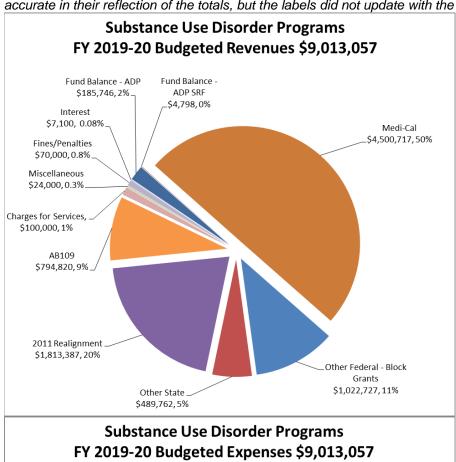
- MHSA Revenues are paid at an estimated rate throughout the year, and a true up occurs in the July/August timeframe. The true up can either greatly increase or decrease revenues received for the year.
- When the economy slows and California millionaires' income levels drop, MHSA revenues will likewise drop.

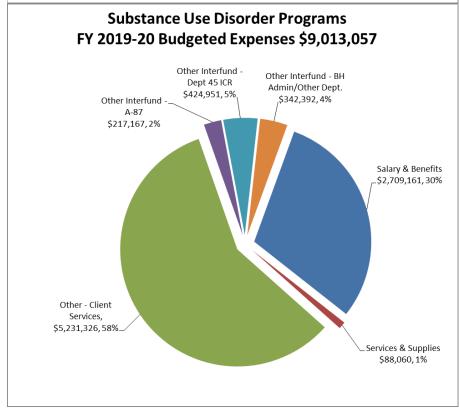




## **Substance Use Disorder Programs**

Note: An error was identified in the chart labels in previous reports. The sizes of the "pie" pieces were accurate in their reflection of the totals, but the labels did not update with the FY 19/20 values.





## **CASELOAD AND NEW SERVICE REQUEST DATA**

## **Unduplicated Caseload as of January 2020**

Children's Outpatient South Lake Tahoe	Clients	
TAY	16	
Clinic*	1	
Contractor: Sierra Child & Family Services (SCF)**	35	
Contractor: Tahoe Youth & Family (TY)**	0	
Contractor: Stanford Youth Solutions (SYS)**	1	
Subtotal Children's	53	

Children's Outpatient West Slope	Clients
TAY	34
Clinic*	3
Contractor: Sierra Child & Family Services (SCF)**	77
n/a	
Contractor: Summitview (SV) **	77
Contractor: New Morning (NM)**	16
Contractor: Stanford Youth Solutions (SYS)**	14
Subtotal Children's	221

Total	
50	
4	
112	
0	
77	
16	
15	
274	

Adult Outpatient South Lake Tahoe	Clients
Clinic	76
ICM/FSP	14
Subtotal Adults	90

Adult Outpatient West Slope	Clients
Clinic	204
ICM/FSP	49
Subtotal Adults	253

	Total
Ī	280
Ī	63
Ī	343

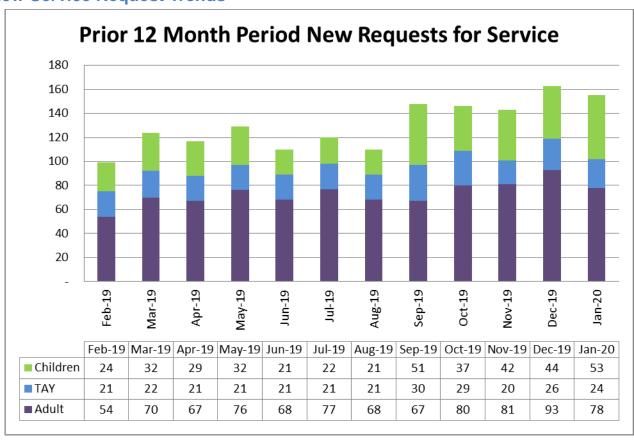
617

Total South Lake Tahoe	143
Total South Lake Tanoe	143

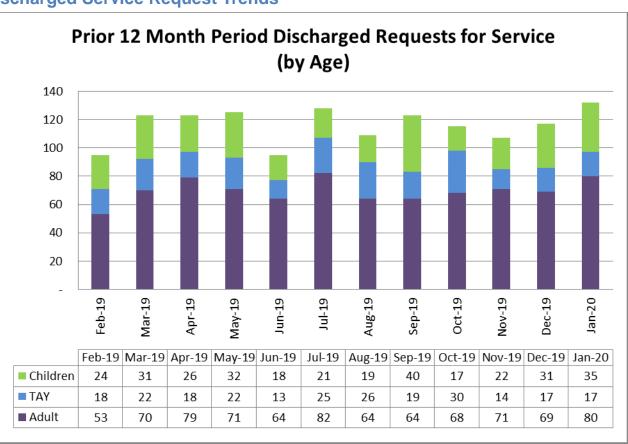
<sup>\*</sup> Children who are seen by the Behavioral Health Division only (no Contracted Providers)

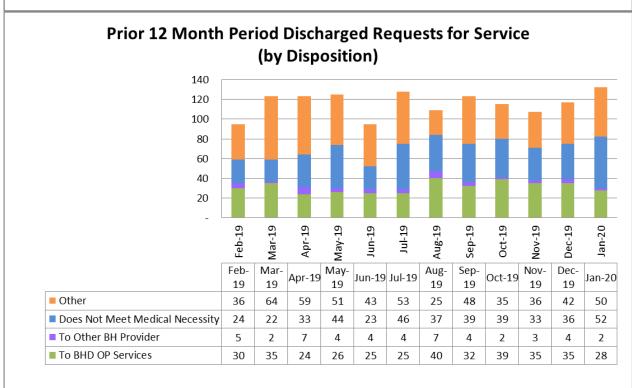
<sup>\*\*</sup> May include children who are seen by the Behavioral Health Division's Psychiatrist

## **New Service Request Trends**

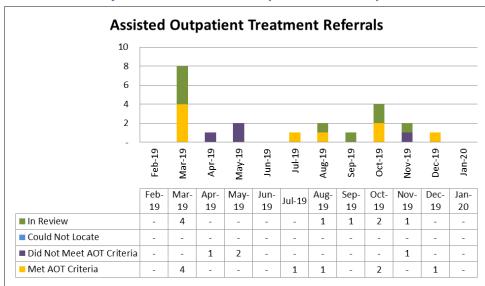


## **Discharged Service Request Trends**





## **Assisted Outpatient Treatment: (Nicole Cable)**



### **Disposition of Referrals:**

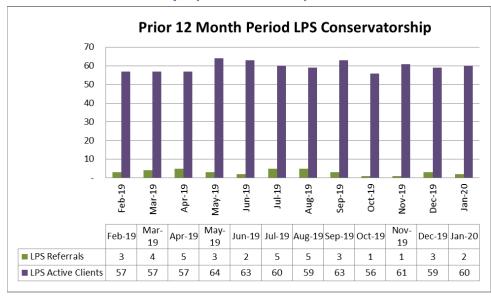
- **0** did not meet program criteria,
- **0** met initial program criteria,
- 2 individuals voluntarily accepted outpatient services,
- **0** individuals to proceed with the AOT process,
- applications in review process

### **Discharged AOT clients:**

- 2 clients discharged:
- 1 to a lower level of service,
- 1 out of services

There are currently **2** AOT clients receiving services voluntarily.

## LPS Conservatorship: (Nicole Cable)



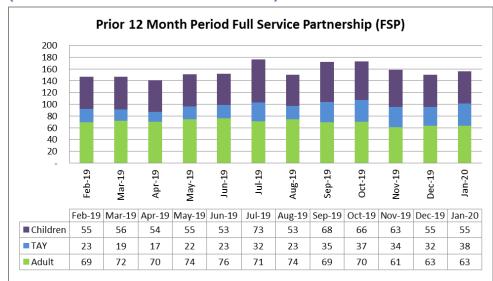
#### LPS Active Clients:

- 60 LPS Conservatorships
- **4** Temporary Conservatorships

### **LPS Terminations:**

- 2 LPS Terminations
- **0** Pending LPS Terminations

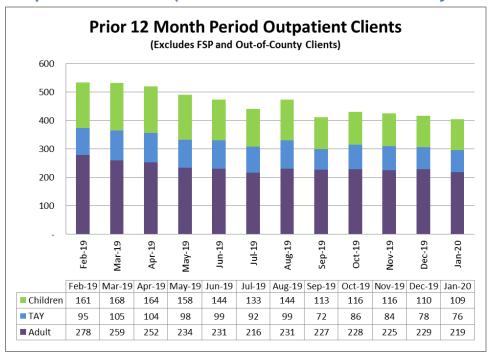
# Full Service Partnership (FSP) and Intensive Case Management (ICM) (Nicole Cable and Sabrina Owen)



# **Intensive Case Management**

- West Slope: Serving 47 clients
- SLT: Serving 14 clients

## **Outpatient Services (excludes FSP and Out-of-County Placements)**



### Discharges:

# 17 Children discharged from all services

5 Tahoe

12 West Slope

# 16 TAY discharged from all services

4 Tahoe

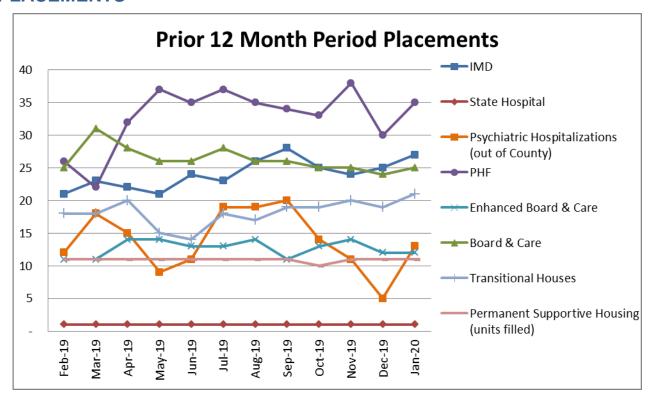
12 West Slope

# 19 Adults discharged from all services

7 Tahoe

12 West Slope

### **PLACEMENTS**



## **Board and Care / IMDs / Secure Placements (Nicole Cable)**

- o 27 IMD beds
- 1 State Hospital
- o 12 Enhanced Board and Care beds
- o 25 Board and Care Sacramento & Galt
- o Total:
  - 61 Out of County Placements
  - 4 In County Placements

### Transitions Treatment Program (Nicole Cable / Sabrina Owen)

- WS: 15 of 19 beds filled:
  - T1 2 openings (new location)
  - T2 0 Female openings,
  - o T3 1 Male openings,
  - o T4 1 openings
- SLT: 2 of 6 beds filled:
  - T1 openings: 3 openings, 1 Reserved bed for returning client, expected in early February, several FSP clients being considered for T-house placement

### **Permanent Supportive Housing (Heather Longo / Sabrina Owen)**

### **West Slope**

Clients receive services from the Wellness and Recovery team or from community based supports

- 5 of 5 units occupied
- Wait List:

1 bedroom: 52 bedroom: 63 bedroom: 1

#### **South Lake Tahoe**

Clients receive ICM team coverage

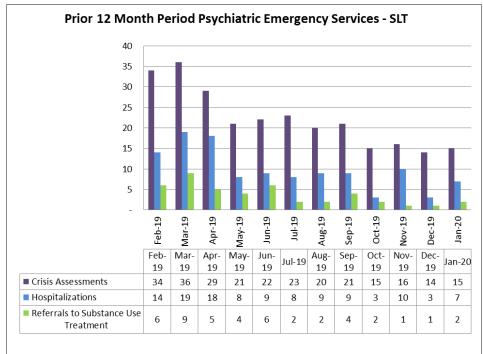
- 6 of 6 units occupied
- Wait List: unknown
  - This development is a floating unit configuration based on household size rather than a specific number of apartments for each number of bedrooms

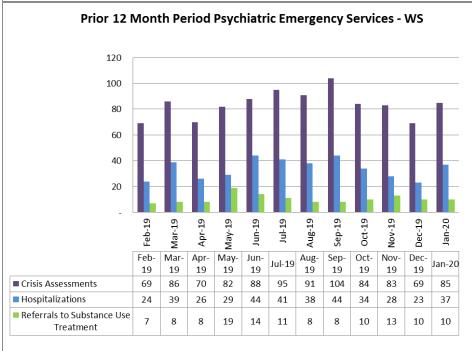
### **Psychiatric Health Facility (Nicole Cable)**

- There were 35 Admissions; 22 Admissions were El Dorado County residents and 13 were Out of County residents.
- There were 17 El Dorado County residents discharged; 8 to Home with Support, 0 to Home without support, 2 MHRC/IMD, 0 Board and Care, 0 to ICM T-House, 5 to Shelter, 0 to Other, and 0 to Emergency Department.
- Upon discharge, **15** El Dorado County residents were insured and **2** El Dorado County residents were pending insurance.
- There were 0 Seclusion Episodes, 2 Physical Restraint Episodes (11 minutes), 2
   Assaults (0 clients), 0 Elopements, 0 Medication Errors (0 medication errors with no patient involvement), Client Surveys 29
- There were **0** denials of El Dorado County referrals: N/A
- Average daily census was 11.52 (range 8-15) with 13.7 average length of stay of days.

### **CRISIS SERVICES**

## Psychiatric Emergency Services (PES) (Sabrina Owen and Angie Larrigan)





# Crisis Assessments for Open Clients:

• SLT: 0

• West Slope: 20

# Hospitalizations of Open Clients

• SLT: 0

• West Slope: 12\_

### **Crisis Intervention Teams (CIT) (Nicole Cable and Sabrina Owen)**

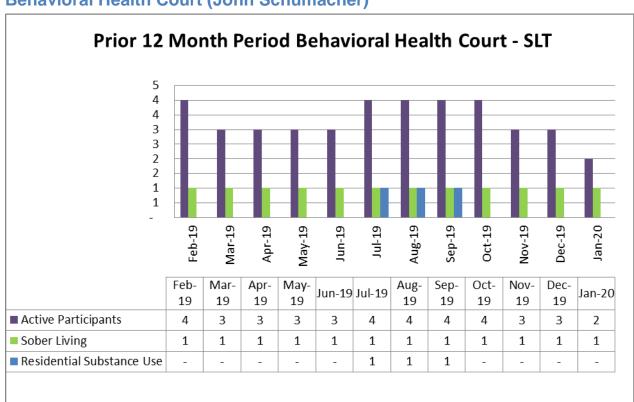
- **SLT:** MDT meeting held in January 2020. Law enforcement shared information on individuals that have been released recently that may need services. STPD was encouraged to participate in the Stepping Up meetings
- **WS:** MDT meeting held in January 2020. Was well attended by HOT Team, PERT Team, Probation, Public Guardian, APS, Behavioral Health, EDSO Jail Officers, and representative from CHC. Continue to enter clients with multiple contacts into the Care Manager system for follow up and tracking purposes.

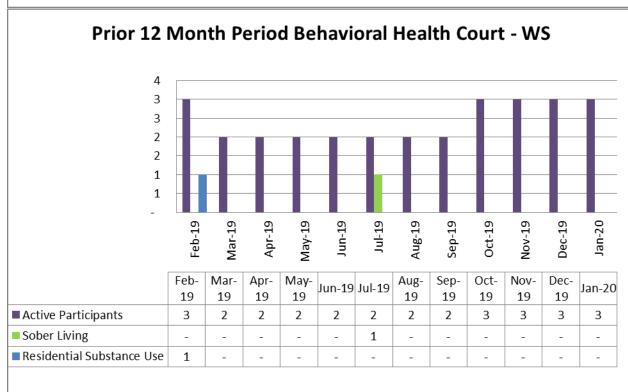
### • PERT:

Contacts for Month				
Safety Plans	26			
PERT Involuntary Holds Written	32			
Law Enforcement Holds Written during PERT Shift	33			
Voluntary Transports to Emergency Department	1			
Law Enforcement Holds Written				
Behavioral Health Outpatient Holds Written	Unk			
Other/Unable to Locate/Inaccurate Report for Service	Unk			
Substance Use Admitted/Confirmed	28			
Adult Protective Services (APS) Referrals	3			
"Fit For" Jail Crisis Risk Assessments Conducted by PERT	0			

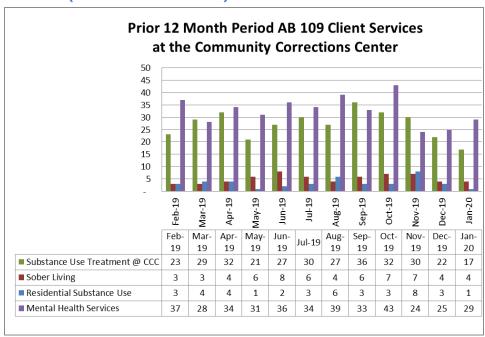
### **JUSTICE SERVICES**

### **Behavioral Health Court (John Schumacher)**



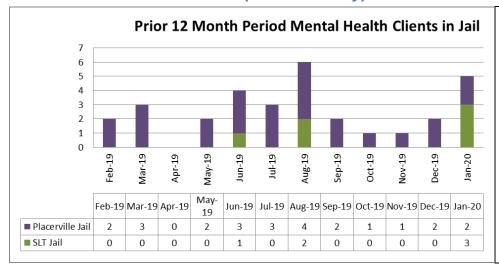


### AB 109 (John Schumacher)



- 9 clients are receiving Substance Use Education services in the South Lake Tahoe jail.
- On hold at this time 0 clients are receiving Substance Use Disorder treatment in Placerville Jail.
- 2 treatment from a contracted community provider in SLT.
- 19 clients are receiving treatment from a contracted community provider in Placerville.

### Mental Health Clients in Jail (Moriah Weldy)



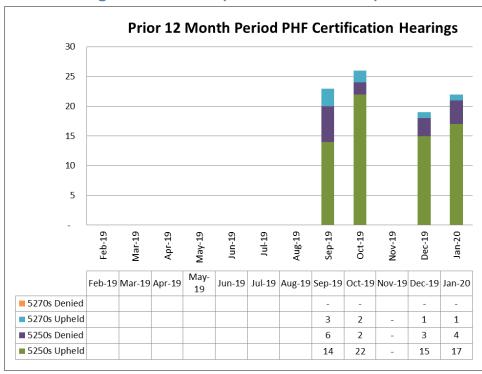
Count of Behavioral Health's existing clients that were receiving Specialty Mental Health Services at the time of their incarceration in the Placerville or SLT Jails only.

## **Restoration of Competency (Nicole Cable)**

- 0 Outpatient ROC referrals
- 0 Jail ROC referral
- 2 client receiving ROC Outpatient services
- 0 client receiving ROC Inpatient services

### **QUALITY ASSURANCE & PATIENT RIGHTS**

### **Patients' Rights Advocate (Christina Hammel)**



Certification hearings are held at the PHF on Mondays and Thursdays (except holidays).

- 24 Certification Notices were served.
  - 0 client discharged prior to the hearing date
  - 2 clients converted to voluntary prior to the hearing
  - 22 hearings were held

## **Quality Improvement / Utilization Review (Angelina Larrigan / Ren Strong)**

- Evidenced-based safety plan is now live in Avatar.
- Documentation training was provided to Mental Health staff and Children's Contract providers in late January and will be provided again in early February.
- External Quality Review Organization (EQRO) will be held in March and the MHP has been compiling the requested documents.

## **Grievances/Appeals/Hearings (Christina Hammel / Ren Strong)**

Month Filed	Month Completed	Туре	Topic	Location	Outcomes (Appeals / Hearings Only)
12/2019		Grievance	Quality of care-Treatment issues or concerns	West Slope	
12/2019		Grievance	Quality of care- accessibility of information in a preferred language Staff behavior concern	PHF	
12/2019		Grievance	Staff behavior concern	PHF	

Month Filed	Month Completed	Туре	Topic	Location	Outcomes (Appeals / Hearings Only)
12/2019		Grievance	Quality of Care- Expressed dissatisfaction	Tahoe	
12/2019		Grievance	Quality of care- Treatment issues or concerns from a division other than Behavioral Health within HHSA Quality of care- Treatment issues or concerns at Behavioral Health	West Slope	
12/2019		Grievance	Staff behavior concern	PHF	
12/2019		Grievance	Quality of care- Treatment issues or concerns	PHF	
11/2019		Grievance	Other	PHF	
12/2019		Grievance	Quality of care- Medication concern	West Slope	
1/2020		Grievance	Quality of Care - Staff Behavior. Staff was rude and asked for confidential information.	Tahoe	
1/2020		Grievance	Quality of Care - Treatment Issues or Concerns. Clinician misheard statement and sent client to Emergency.	West Slope	
1/2020		Grievance	Quality of Care - Staff Behavior. Staff is antagonistic and disrespectful to client.	West Slope	
2/2020		Grievance	Quality of Care - Smoking is too close to the building.	West Slope	
2/2020		Grievance	Other - Patients' Rights. Client's rights were violated and staff treated family poorly.	West Slope	

### PROGRAM ACTIVITY UPDATES

# ALCOHOL AND DRUG SERVICES / SUBSTANCE USE DISORDERS (Salina Drennan)

### Tahoe:

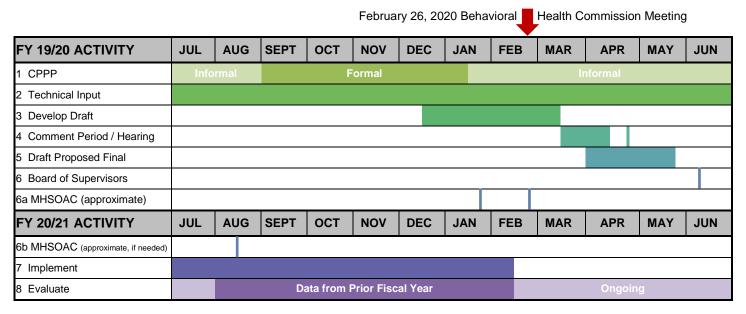
Staff have recently reached out to Barton Community Health Center Medication
Assisted Treatment (MAT) services and El Dorado County Employment Services
to establish a direct referral process for their clients to engage in Substance Use
Disorder Services (SUDS) treatment. Our outreach efforts were so greatly
welcomed and appreciated by both agencies and we look forward to
collaborating and bringing much needed services to our community.

### West Slope:

 Staff have continued to attend training related to our Practice Guidelines and other Drug Medi-Cal Organized Delivery System (DMC-ODS)-related requirements. We are currently developing the provider training schedule for the next 18 months. We are also working on registering our trainer so that Substance Use Disorder Services Continuing Education Units (CEUs) can be provided for training participants.

### MENTAL HEALTH SERVICES ACT (MHSA) (Heather Longo/Tami Smith)

- The MHSA team participated in various conference calls, webinars, and meetings related to items of interest to MHSA.
- The Community Hubs partner agencies attended the January MHSOAC Meeting. Although the Community Hubs Innovation program modification was initially on the consent calendar, the item was removed from the consent calendar and continued to the February 27, 2020 meeting to allow further discussion.
- The formal Community Program Planning Process continued into January, and the next Three-Year Program and Expenditure Plan ("MHSA Plan") is being drafted. The Draft MHSA Plan is on target to be released in mid-March for a 30day public comment period, and the anticipated Public Hearing would be scheduled for April.



# **OUTPATIENT SERVICES**(Sabrina Owen (SLT); Doris Jones and Nicole Cable (WS))

#### **Wellness Center Activities:**

### Tahoe:

 We are happy to have Devin Delong, our new wellness staff, who brings with her new ideas to infuse into our wellness activities. We look forward to adding some new groups, one example is a music group, and updating our wellness brochure. Participants have learned new meals thanks to a revised menu and many report enjoying the opportunity to cook.

### West Slope:

• Wellness Center activities continued in January.

#### **ICM Activities:**

#### Tahoe:

 Clients continue to work with staff to learn to recognize and manage their symptoms, learn DBT skills and improve management of ADL's.

### West Slope:

- Several clients are adjusting to a recent relocation to a new T-House in Placerville from Camino; this new placement provides easier access to town.
- We had a client successfully transition to independent living and they are utilizing the skills learned in the T-House Program to support themselves.
- Clients continue to display their knowledge of symptom management and willingness to learn and participate in the program.

### **Children's Services (Angie Larrigan)**

- Two teenage suicides took place in January within 48 hours. Community
  providers and EDC BH provided support and debriefing to those affected. The
  Student Wellness Centers served as central campus support sites during this
  difficult time. The ripple effect of these tragedies was tremendous and we are
  grateful for the overwhelming support for all community partners.
- Monthly Children's SMHS Contract Provider Meetings continue to take place and are well attended by Sierra Children and Family Services, New Morning Youth and Family Services, Summitview Child and Family Services, and Stanford Youth Solutions staff. The meetings focus on quality assurance, utilization review, resource sharing, and networking.
- Student Wellness Centers are welcomed and well attended at Ponderosa, El Dorado, Oak Ridge and Independence High School. The Student Wellness Centers use Apricot case management software to capture data. In the past 13 weeks (since the beginning of the contract), the Student Wellness Centers have completed 229 formal intakes and have made over 600 contacts. In January alone, the Student Wellness Centers interfaced with several hundred students to provide as-needed grief and loss support shortly after the tragic suicides. The Student Wellness Centers are averaging 3 psychiatric emergencies and 3 suspected child abuse reports each week. A Student Wellness Center will be opened at Union Mine High School in Early February.
- The Children's Placement Committee collaborated and began to familiarize with AB 2083. AB 2083 builds "upon the current Continuum of Care Reform implementation effort by, among other things, developing a coordinated, timely, and trauma-informed system-of-care approach for children and youth in foster care who have experienced severe trauma. The bill [requires] each county to develop and implement a memorandum of understanding, as specified, setting forth the roles and responsibilities of agencies and other entities that serve

children and youth in foster care who have experienced severe trauma."<sup>1</sup> The team will collaborate with all child-serving systems to develop an MOU by June 2020.

TAY DBT/FEP Program (Sabrina Owen and Lesly Van Sloten)
Tahoe

 There are 5 DBT groups at South Tahoe High School (with a waiting list) and one DBT group at Tallac. Students and staff are very appreciative of having these services on campus and report they are very helpful. As we have several new staff members, a FEP training/refresher is in the works. The current FEP caseload is small.

<sup>&</sup>lt;sup>1</sup> https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill\_id=201720180AB2083

## **ADULT OUTPATIENT GROUP SCHEDULES**

## **WS Adult Outpatient Services**

Monday	
BHC/Wellness - Check In Group	10:30 am - 11:30 am
Anger Management	1:15 pm - 2:00 pm (Open to clients)
Ted Talks	1:15 pm - 2:00 pm (Wellness/Peer Led)
Exercise Group	2:00 pm - 3:00 pm (Wellness/Peer Led)
Basic Conversation Skills	2:00 pm - 3:00 pm (Wellness)
Stress Reduction	3:00 pm - 4:00 pm (Open to clients)
Play a Game Group	3:00 pm - 4:00 pm (Wellness)
Life Skills	3:00 pm - 4:00 pm
Tuesday	
Dried Mangoes Rehearsal Music Group	10:00 am - 11:00 am (Wellness)
Ted Talks	1:15 pm - 2:00 pm (Wellness/Peer Led)
Women's Co-Occurring Recovery Group	1:15 pm - 2:45 pm (ADP)
Art Group with Jan from NAMI	1:30 pm - 3:00 pm (Wellness/Peer Led)
Healthy Pleasures	1:30 pm - 2:30 pm (Staff and Peer Led)
Job Connections Group	1:30 pm - 3:30 pm (Wellness)
Smoking Cessation	3:00 pm - 4:00 pm (Wellness)
Wednesday	
DBT Skills Group - Skills Training	10:00 am - 12:00 pm
Transitional Housing Independent Living Skills	12:00 pm - 1:00 pm
Dual Recovery Anonymous - Peer Support Group	1:00 pm - 2:00 pm (Wellness/Peer Led)
Ted Talks	1:15 pm - 2:00 pm (Wellness/Peer Led)
Self-Care/ADLS Group	1:30 pm - 3:30 pm (Wellness)
Soothing Techniques	2:00 pm - 3:00 pm (Wellness)
Anger Management Group	2:00 pm - 3:00 pm
MH Peer Leadership Academy	2:00 pm - 4:00 pm
Thursday	
Seeking Safety Group	10:30 am-12:00 pm
Improv Music Group	10:00 am - 11:00 am (Wellness/Peer Led)
Women's Co-Occurring Recovery Group	1:15 pm - 2:45 pm (Seeking Safety, ADP)
Healthy Pleasures	1:30 pm - 2:30 pm (Wellness)
TAY DAY	2:00 pm - 4:00 pm (Wellness)
Anxiety and Depression Group	2:30 pm - 3:30 pm (Wellness/Peer Led)
Friday	
DBT Group - Skills Training	10:00 am - 12:00 pm (Closed)
Men's Co-Occurring Recovery Group	10:15 am - 11:45 am (ADP)
Ted Talks	1:30 pm - 2:00 pm (Wellness/Peer Led)
DBT Group - Skills Training	1:30 pm - 2:30 pm
Cinema Club	2:00 pm - 4:00 pm (Wellness)
Mindfulness Group (On hold)	2:45 pm - 3:30 pm (Wellness)

# **SLT Adult Outpatient Services**

Monday	
Co-Occurring DBT	11:00 am - 12:00 pm
DBT - Mindfulness (modified)	1:00 pm - 2:30 pm
Women's Group	1:00 pm - 2:30 pm
DBT - Skill Building	1:30 pm - 2:30 pm (Wellness)
TED Talks - Information & Conversation	3:00 pm - 3:30 pm (Wellness)
Current Events Discussion	3:35 pm – 4:00 pm (Wellness)
Tuesday	
DBT - Mindfulness	1:00 pm - 2:30 pm
Health Awareness/Cooking	1:30 pm - 2:30 pm (Wellness)
Peer Leadership	3:00 pm - 3:30 pm (Wellness)
Just One Thing (Mindfulness)	3:35 pm - 4:00 pm (Wellness)
Wednesday	
DBT – Emotional Regulation	10:30 pm - 12:00 pm
DBT – Interpersonal Effectiveness	1:00 pm - 2:30 pm
Recovery Through Art	1:30 pm - 2:30 pm (Wellness)
Refuge Recovery	3:00 pm - 3:30 pm (Wellness)
Healthy Relationship Skills	3:35 pm - 4:00 pm (Wellness)
Thursday	
Co-occurring Women's Group	10:30 am - 12:00 pm (ADP)
DBT - Distress Tolerance	1:00 pm - 2:30 pm
Community Excursions	1:00 pm - 4:00 pm (Wellness)
Movement Mindfulness	1:30 pm - 2:30 pm (Wellness)
Stress Management/Coping Skills	3:00 pm - 3:30 pm (Wellness)
Social Awareness	3:35 pm - 4:00 pm (Wellness)
Friday	
BHC Group	12:30 pm - 1:00 pm
Volunteering	1:00 pm - 4:00pm (Wellness)
Anger Management	1:30 pm - 2:30 pm (Wellness)
Leisure Skills	3:00 pm – 3:30 pm (Wellness)
Paths to Recovery (Book Study)	3:35 pm - 4:00 pm (Wellness)
Men's Wellness	2:30 pm - 4:00 pm
Saturday	
Friends 'n Fitness	11:00 am - 12:30 pm
	•

### **INITIALS & DEFINITIONS**

Initials Definition
AB Assembly Bill

ACEs Adverse Childhood Experiences

ADL Activities of Daily Living
ADP Alcohol and Drug Programs

AMFT Associate Marriage and Family Therapist

AOT Assisted Outpatient Treatment

APCC Associate Professional Clinical Counselor

APS Adult Protective Services
ARF Adult Residential Facility

B&C Board and Care

BHC Behavioral Health Court

BHD Behavioral Health Division (formerly the Mental Health Division)

BOMUSD
Black Oak Mine Unified School District
BSCC
Board of State and Community Corrections
CalMHSA
California Mental Health Services Authority
CalQIC
California Quality Improvement Coordinators
CANS
Child and Adolescent Needs and Strengths

CBHDA County Behavioral Health Directors Association of California

CBO Community Based Organization
CBT Cognitive Behavior Therapy

CCC Community Corrections Center or California Conservation Corps

CCP Community Corrections Partnership

CCR Continuum of Care Reform

CDCR California Department of Corrections and Rehabilitation

CDSS California Department of Social Services

CEU Continuing Education Unit

CFMG California Forensic Medical Group
CFR Code of Federal Regulations
CFT Children and Family Teams

CFTN Capital Facilities and Technology Needs

CHP California Highway Patrol
CIT Crisis Intervention Team

CMS Centers for Medicare & Medicaid Services

CPP Community Planning Process
CPS Child Protection Services
CPT California Psychiatric Transitions

CSS Community Services and Supports

CWS Child Welfare Services
DBT Dialectical Behavior Therapy

DHCS Department of Health Care Services (California)
DMC-ODS Drug Medi-Cal Organized Delivery System

Dx Diagnosis

ED Emergency Department EDC El Dorado County

EDCMH EI Dorado County Mental Health
EDCOE EI Dorado County Office of Education
EDCSO EI Dorado County Sheriff's Office

EDSO El Dorado Sheriff's Office

EDCVC El Dorado Community Vision Coalition

EH Extra Help

EHR Electronic Health Record

EPSDT Early and Periodic Screening, Diagnosis and Treatment

EQRO External Quality Review Organization

ER Emergency Room
FEP First Episode Psychosis
FSP Full Service Partnership
FTE Full-Time Equivalent

FY Fiscal Year

HHSA Health and Human Services Agency

HOT Homeless Outreach Team

Hubs Reference to the Innovation Program "Community-Based Engagement and

Support Services", also called "Community Hubs"

IA Intergovernmental Agreement
ICC Intensive Care Coordination
ICM Intensive Case Management
IHBS Intensive Home-Based Services
IMD Institution for Mental Disease (facility)
ITWS Information Technology Web Services

Katie A. Katie A. vs. Bonta Lawsuit and/or resulting programs/services

LCSW Licensed Clinical Social Worker

LL Laura's Law

LOCUS Level of Care Utilization System

LPCC Licensed Professional Clinical Counselor

LPS Lanterman Petris Short

LT Limited Term

LTCC Lake Tahoe Community College MAR Medication Administration Record

MDT Multi-Disciplinary Team M-F Monday through Friday

MH Mental Health

MHD Mental Health Division

MHRC Mental Health Rehabilitation Center (facility)

MHSA Mental Health Services Act

MHSOAC Mental Health Oversight and Accountability Commission

MHSUDS Mental Health and Substance Use Disorder Services, a division of

the State's Department of Health Care Services (DHCS)

MHW Mental Health Worker

MIOCR Mentally III Offender Crime Reduction

MOA Medical Office Assistant

MOU Memorandum of Understanding MRT Moral Reconation Therapy

NACT Network Adequacy Certification Tool
NM New Morning Youth & Family

NOABD Notice of Adverse Benefit Determination

OAC Mental Health Services Oversight and Accountability Commission, also MHSOAC

OP Outpatient

PA Physician Assistant

PATH Projects for Assistance in Transition from Homelessness

PCP Primary Care Physician PD Police Department

PEI Prevention and Early Intervention
PERT Psychiatric Emergency Response Team

PES Psychiatric Emergency Services

PG Public Guardian

PHF Psychiatric Health Facility

PIP Primary Intervention Program or Program Improvement Plan

POC Plan of Correction

PPD Placerville Police Department PSC-35 Pediatric Symptom Checklist

QA/UR Quality Assurance/Utilization Review

QI Quality Improvement

QI/UR Quality Improvement/Utilization Review

QIC Quality Improvement Committee

RIF Reduction in Force
RFI Request for Information
RFP Request for Proposal
RFQ Request for Qualifications

ROI Authorization for Release of Information

ROC Restoration of Competence

RV Remi Vista

SAMHSA Substance Abuse and Mental Health Services Administration

SB Senate Bill

SCF Sierra Child & Family SLT South Lake Tahoe

SLTPD South Lake Tahoe Police Department

SO Sheriff's Office

STHS South Tahoe High School

STRTP Short-Term Residential Therapeutic Program

SUD Substance Use Disorders
SV Summitview Child & Family
SYS Stanford Youth Solutions
T-House Transitional Housing
TAY Transitional Age Youth
TBD To Be Determined

TCH Tahoe Coalition for the Homeless

TFC Therapeutic Foster Care

TYFS Tahoe Youth and Family Services

Tx Treatment

TY Tahoe Youth and Family Services

UR Utilization Review

VA United States Department of Veterans Affairs

WET Workforce Education and Training

WIA Workforce Investment Act

WOIA Workforce Innovations and Opportunities Act

WS West Slope