## **Community Hubs** What's next?

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## What are Community Hubs?



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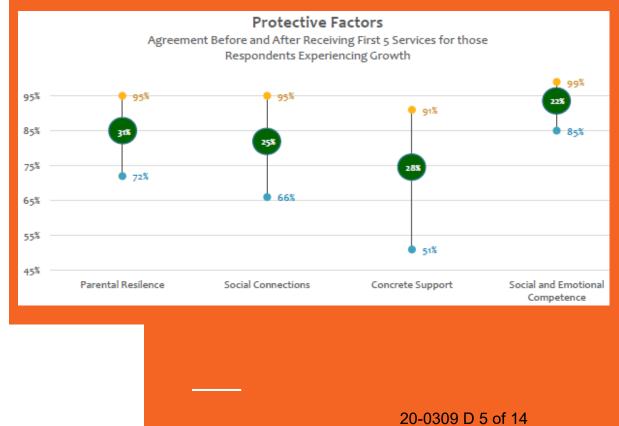
# How have Hubs impacted communities?



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## Increase Resiliency

The primary objective of the project is to increase family resiliency.



#### Increase Access

The primary strategy is to increase access services for families.

#### Fiscal Year 2018-2019:

- 6,445 Individuals provided First 5 Funded Services
- 2,506 Home Visits or other Significant Contacts made with PHNs or CHAs
  - 480 Dental Referrals
  - 181 Primary Care Provider Referrals
  - 283 Insurance Referrals
  - 122 Mental Health Service Referrals
  - 36 Developmental Service Referrals
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### Engagement Strategies

The approach is to engage families in their communities, develop relationships, and connect with supports and services.

- Early Literacy Story Times
- Developmental Play Groups
- Evening and Weekend Events
- Drop-In and Call in Support
- Social Media
- Developmental Screening
- Play Groups in Parks, Trailer Parks, Apartment Complexes, schools
- Parenting Series
- Bilingual Programming

# What have we learned from Hubs?



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#### Model

The Hub Model increases access to services and promotes resiliency.

- Team approach allows for greater reach.
- Community centered increases access.
- Relationships based encourages families to reach out before crisis.
- Critical roles include service navigation and case management.

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#### Location

Locations are necessary in providing services and must be paired with intentional outreach.

- Hubs are a community based approach, not a location.
- Library location works as long as the library is open.
- Having an office and consultation room at each library is optimal.
- Each Hub must have a unique outreach plan to reach promise neighborhoods or communities.

### **Partnerships**

Once the county system is stabilized, Hubs could benefit from an intentional partner network.

- Adopt Hub Strategies across strategic plans.
- Consider opportunities to streamline services, identify new partners and reach vulnerable populations such as Seniors, Adult and Veterans.
- Create community advisories and plans to better target local needs.

## **Sustainability**

The long term goal for Community Hubs is to revision existing programs to improve service delivery.

- Identify champions beyond the 0-5 community.
- Reimagine existing county services in the context of the Hubs.
- Look for opportunities build upon the Hub model when seeking efficiencies.

Hubs will need to expand its vision, data collection and evaluation to ensure that the full scope of its impact is understood.



#### Thank You

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