

11CC &Mmen EDC COB <edc.cob@edcgov.us>

COVID Testing at CVS Pharmacy Window

3 messages

Nancy Kay Smithson <nswenson1@me.com> To: edc.cob@edcgov.us

Fri, Jan 8, 2021 at 1:00 PM

Dear EDC BOS .:

This is regarding the CVS pharmacy 3020 Green Valley Rd., Cameron Park, CA. I went to the drive up window to pick up an RX. I waited for the car in front of me for a long time. It never moved. I walked to the window and was told to come inside because they were testing for COVID. This a window where many people go to p/u RX's and have them filled. I always thought these pharmacy windows are for pick up. Anyway, I find it outrageous that they are testing for COVID at any pharmacy window. The staff is not properly dressed for this. Plus, keep in mind that COVID virus could be going in and out that window via the sliding metal box. Secondly, I did go inside the store to p/u my RX. I complained to the manager about their testing at the p/u window. She said she doesn't make the policy, in so many words. Also, I am hearing impaired. When I spoke to the store manager and explained I can't hear through the mask because she sounds muffled and speak louder. She said "I don't have too". IMO, going to any drive up window testing for COVID is a big risk. Also, I was really ticked when the manager refused to speak louder. CVS is putting their employees at risk and the people driving up to that window. This practice needs to be stopped. How about testing in a parking lot tent away from the store? IMO, no pharmacy or any other business should be testing for COVID like this. Outrageous!!!

Nancy Smithson, RN 3681 Mira Loma Dr. Cameron Park, CA 95682 530-676-3382

PS

I have filed a complaint with CVS headquarters and Wellcare Insurance. Also, contacted EDC Health and Human Services via email...

EDC COB <edc.cob@edcgov.us>

Fri. Jan 8, 2021 at 1:18 PM

To: The BOSTWO <bostwo@edcgov.us>, The BOSTHREE <bosthree@edcgov.us>, The BOSFOUR <bostfour@edcgov.us>, Nancy Williams <nancy.williams@edcgov.us>

Fyi

Office of the Clerk of the Board El Dorado County 330 Fair Lane, Placerville, CA 95667 530-621-5390

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EDC COB <edc.cob@edcgov.us>

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Thank you. Appropriate public comment provided for upcoming agenda items will be added to the corresponding file.

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