

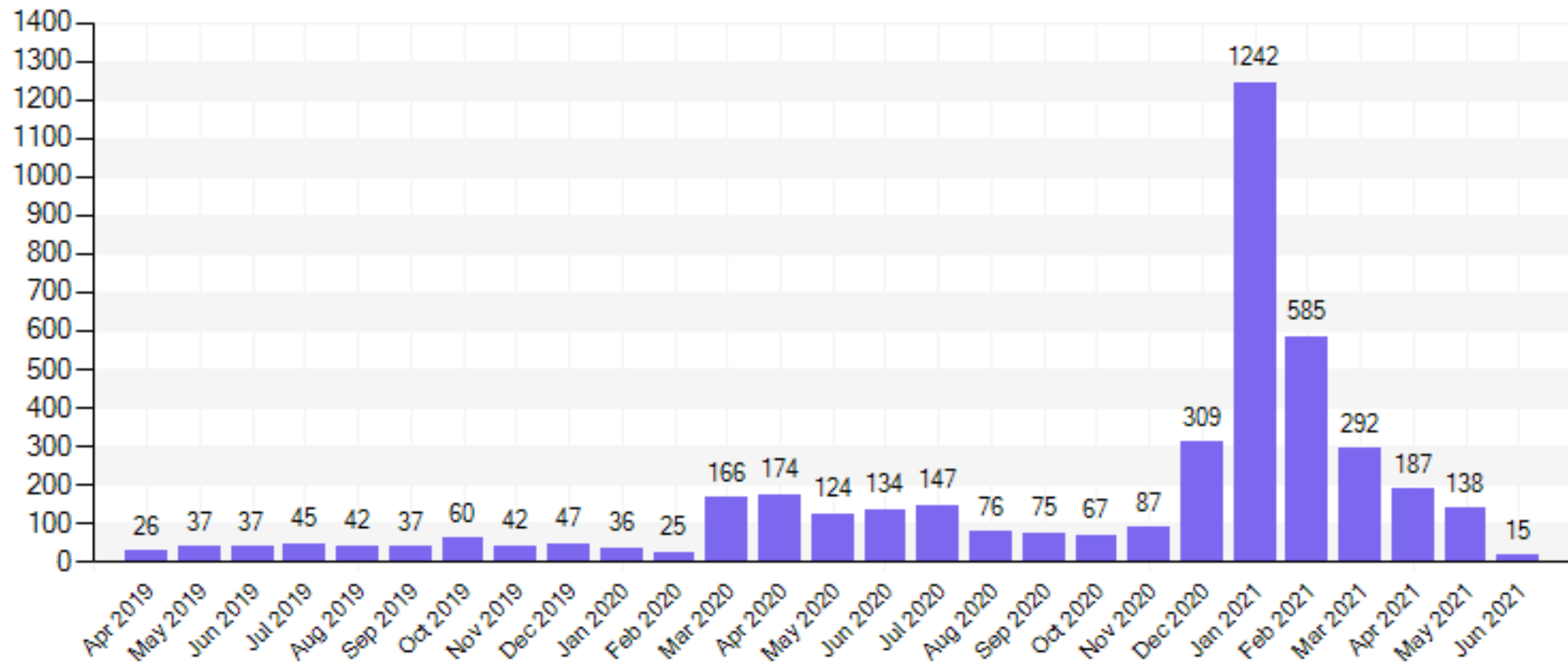
# 211 El Dorado County Data

Data from  
2019- May 31, 2021

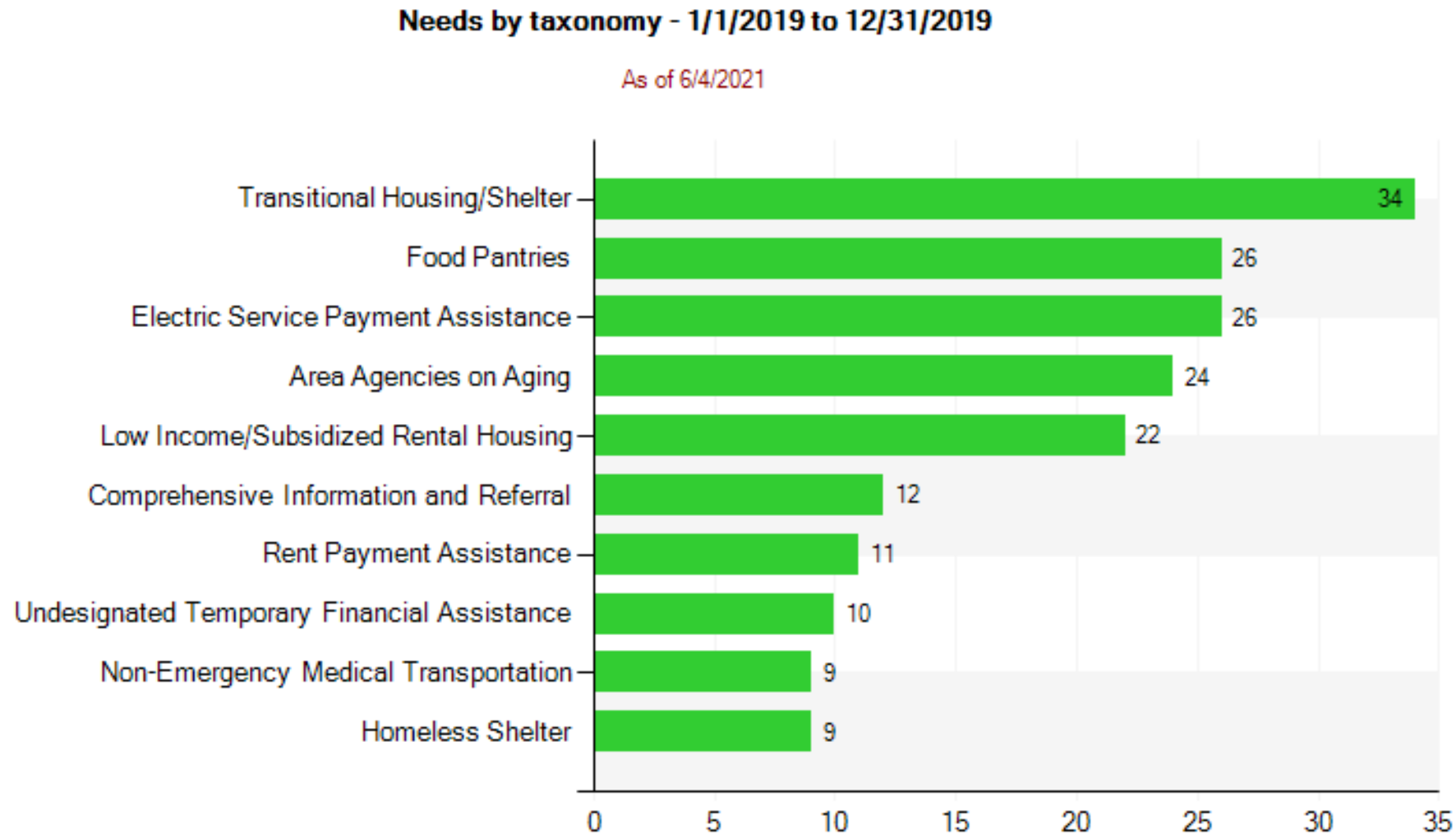
# Count of Calls for El Dorado County

Count of contacts - 1/1/2018 to 12/31/2021

As of 6/3/2021



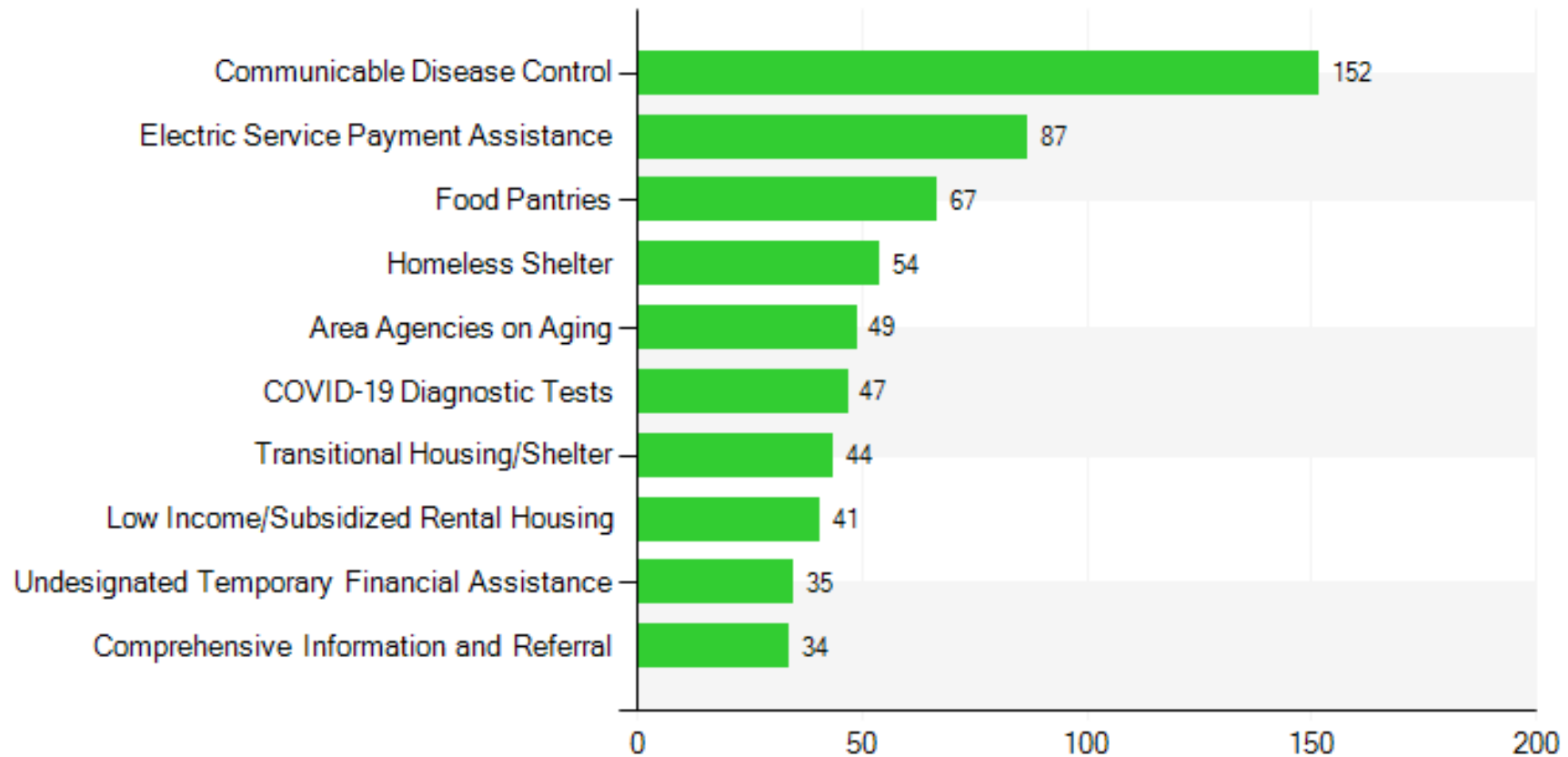
# Top Needs in El Dorado County 2019



# Top Needs in El Dorado County 2020

Needs by taxonomy - 1/1/2020 to 12/31/2020

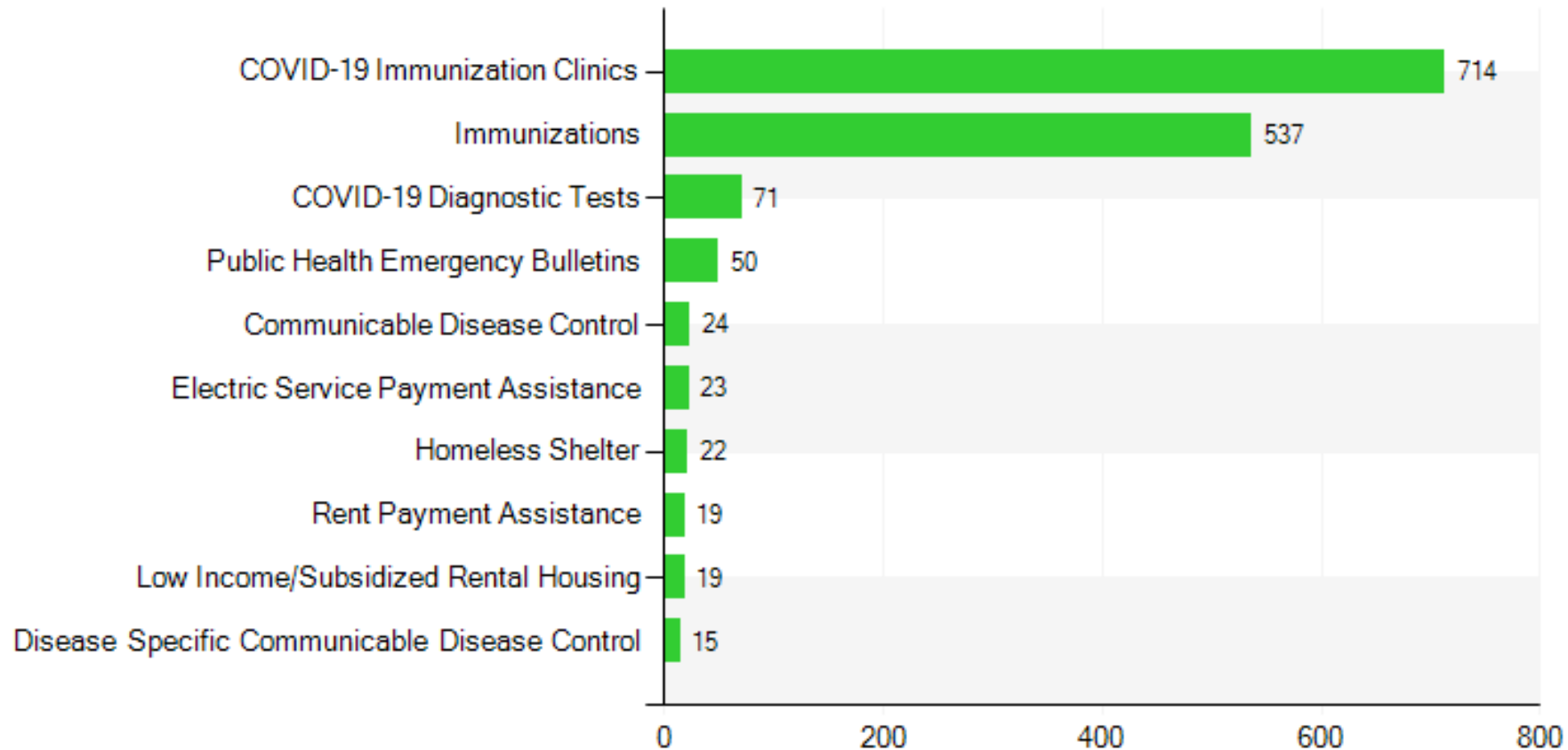
As of 6/4/2021



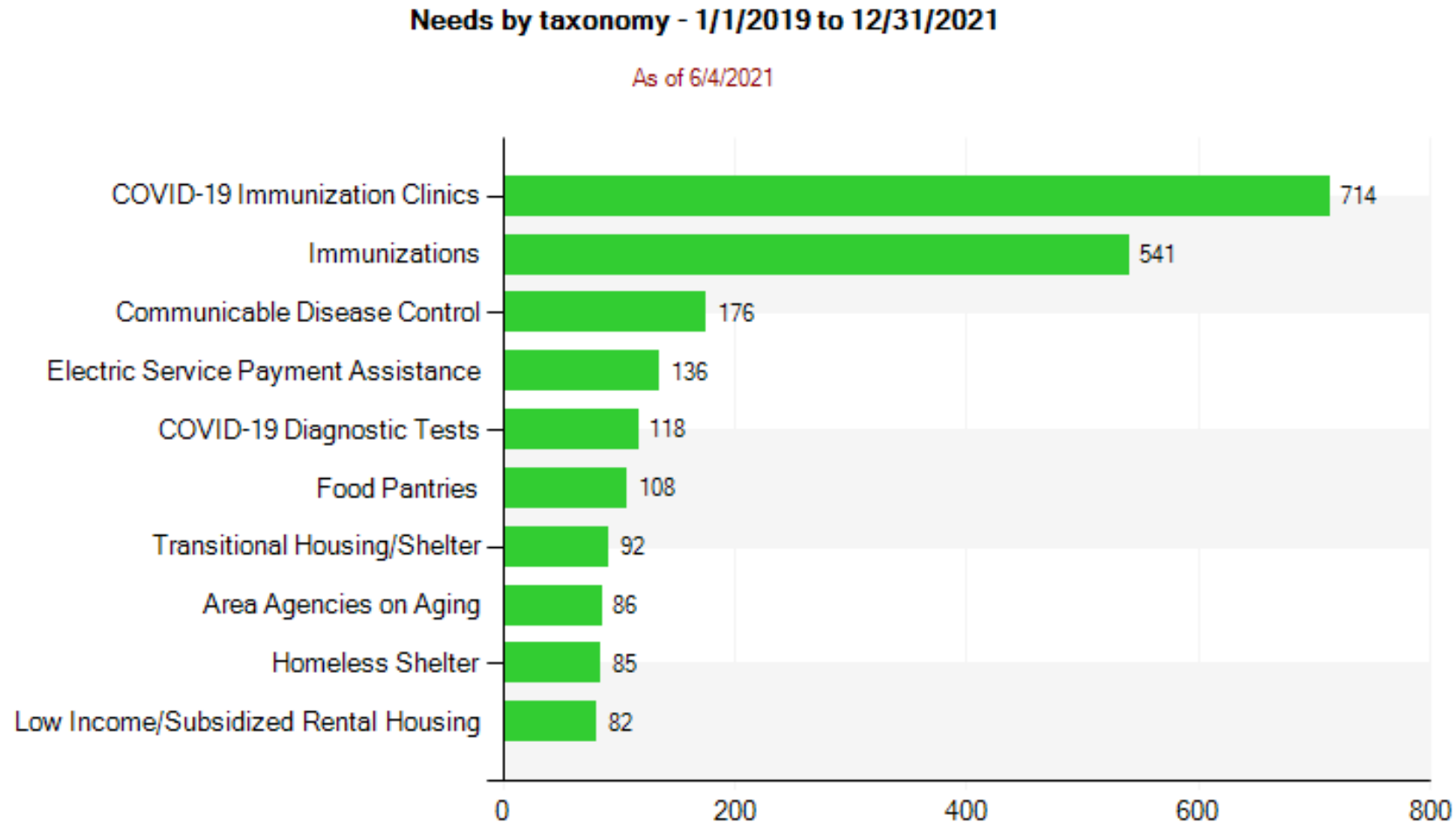
# Top Needs in El Dorado County 2021

**Needs by taxonomy - 1/1/2021 to 12/31/2021**

*As of 6/4/2021*



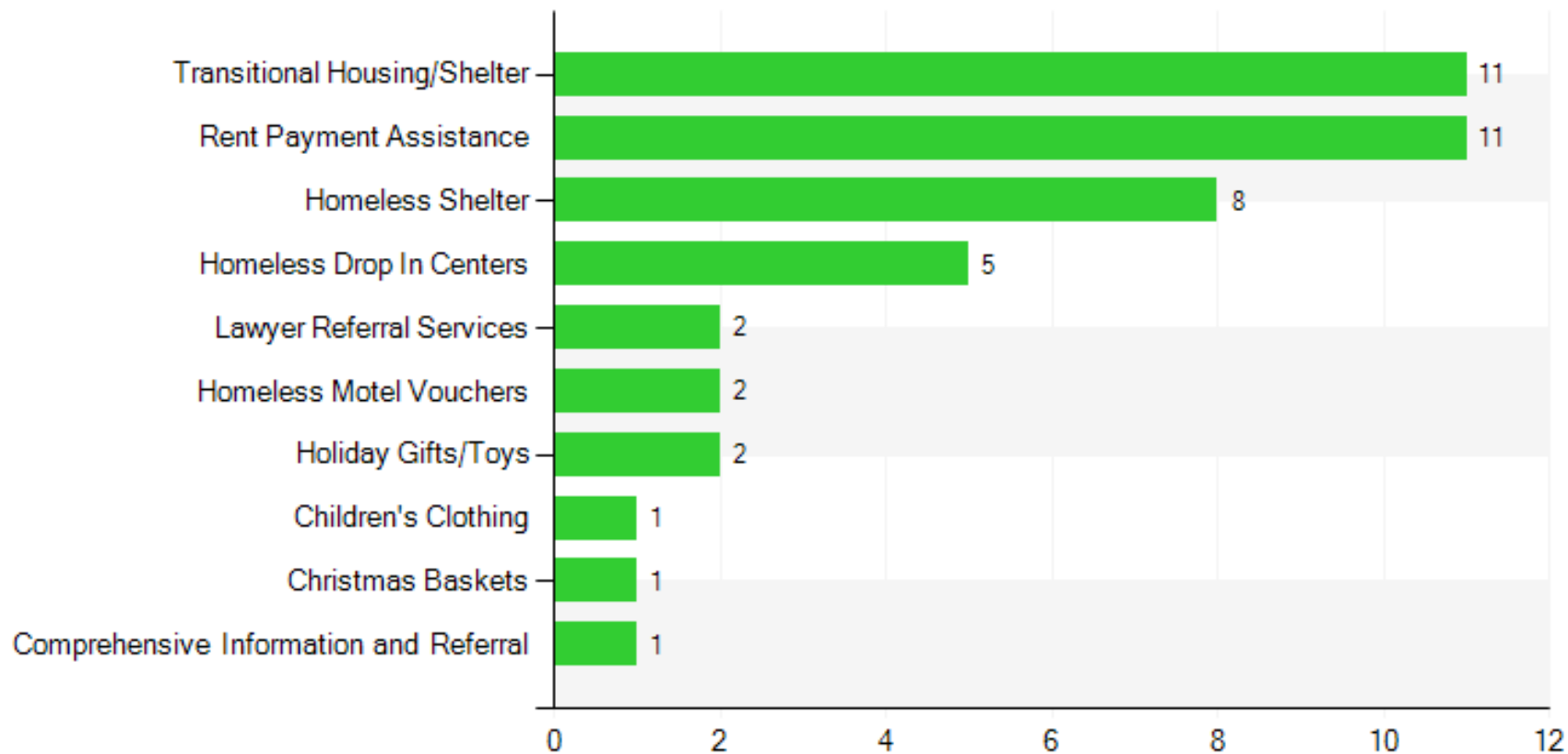
# Top Needs in El Dorado County 2019-2021



# Unmet Needs by Taxonomy 2019

**Unmet needs by taxonomy with reasons - 1/1/2019 to 12/31/2019**

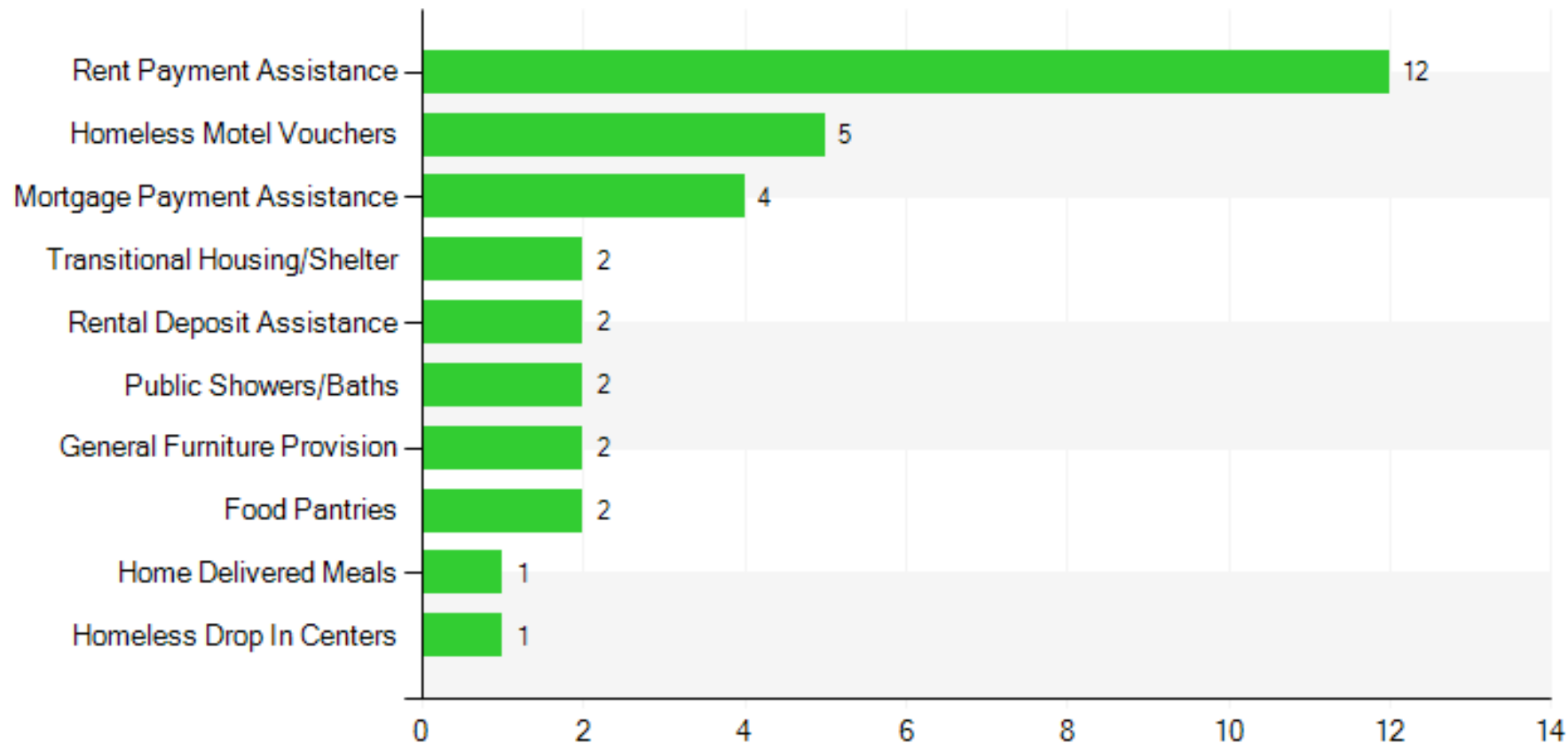
*As of 6/4/2021*



# Unmet Needs by Taxonomy 2020

Unmet needs by taxonomy with reasons - 1/1/2020 to 12/31/2020

As of 6/4/2021

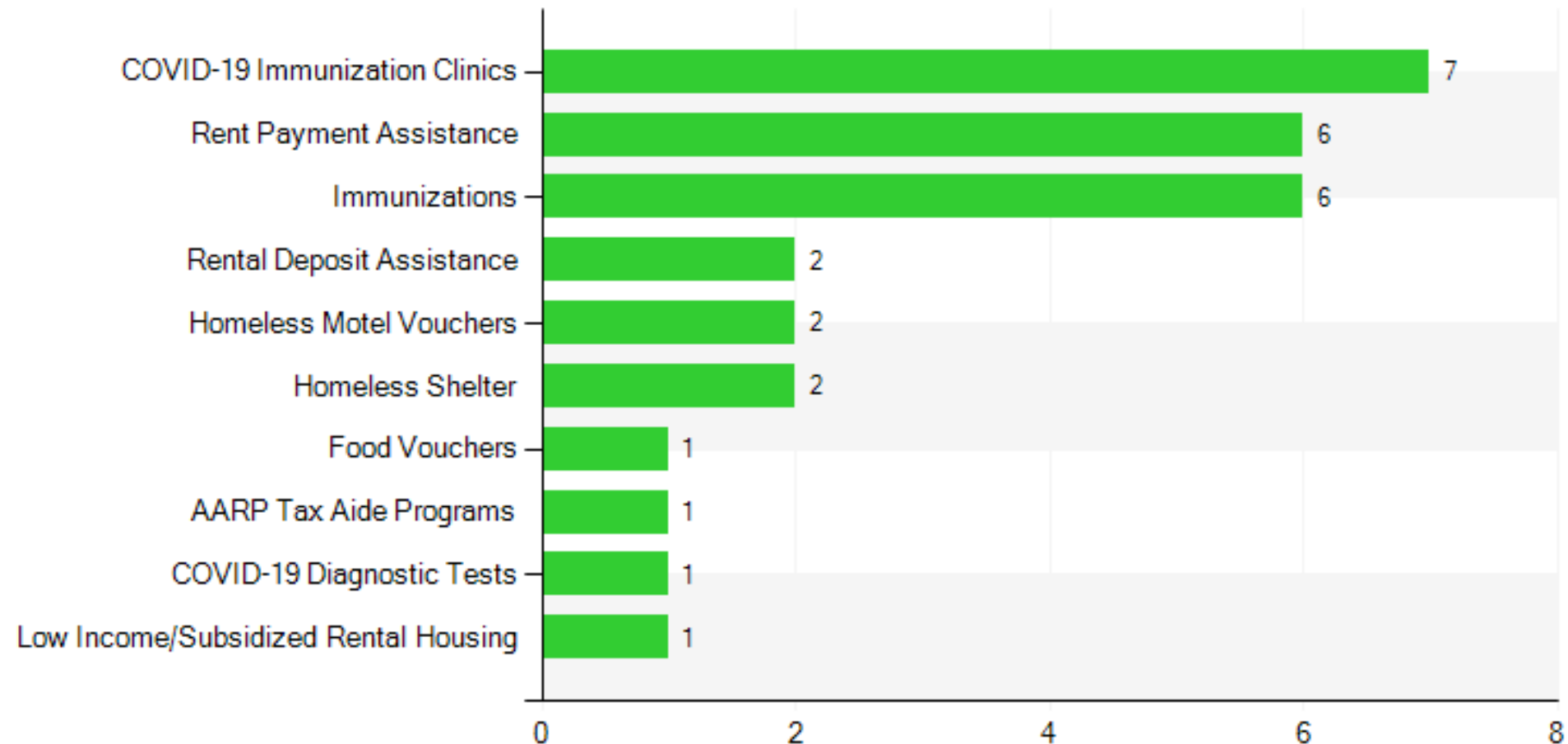




# Unmet Needs by Taxonomy 2021

Unmet needs by taxonomy with reasons - 1/1/2021 to 12/31/2021

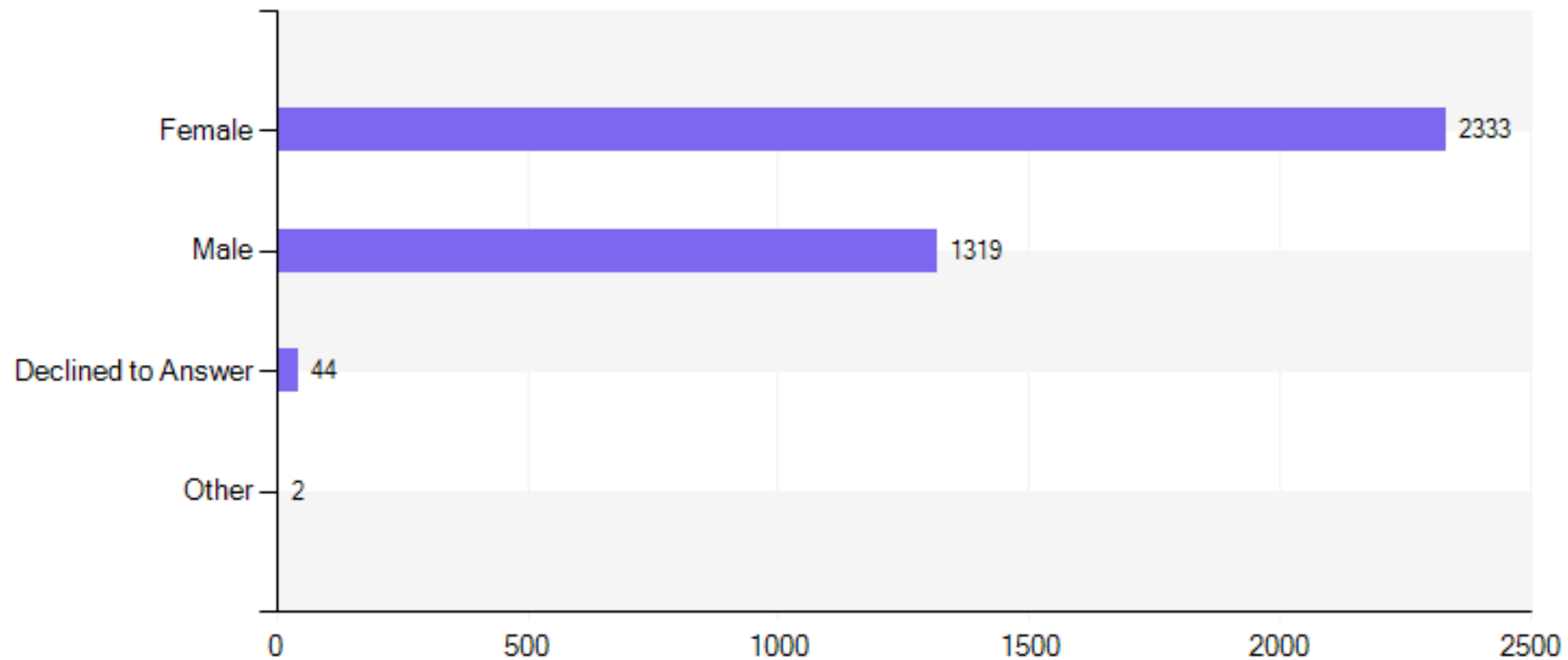
As of 6/4/2021



# Callers Gender 2019-2021

Caller Gender - 1/1/2019 to 12/31/2021

As of 6/4/2021

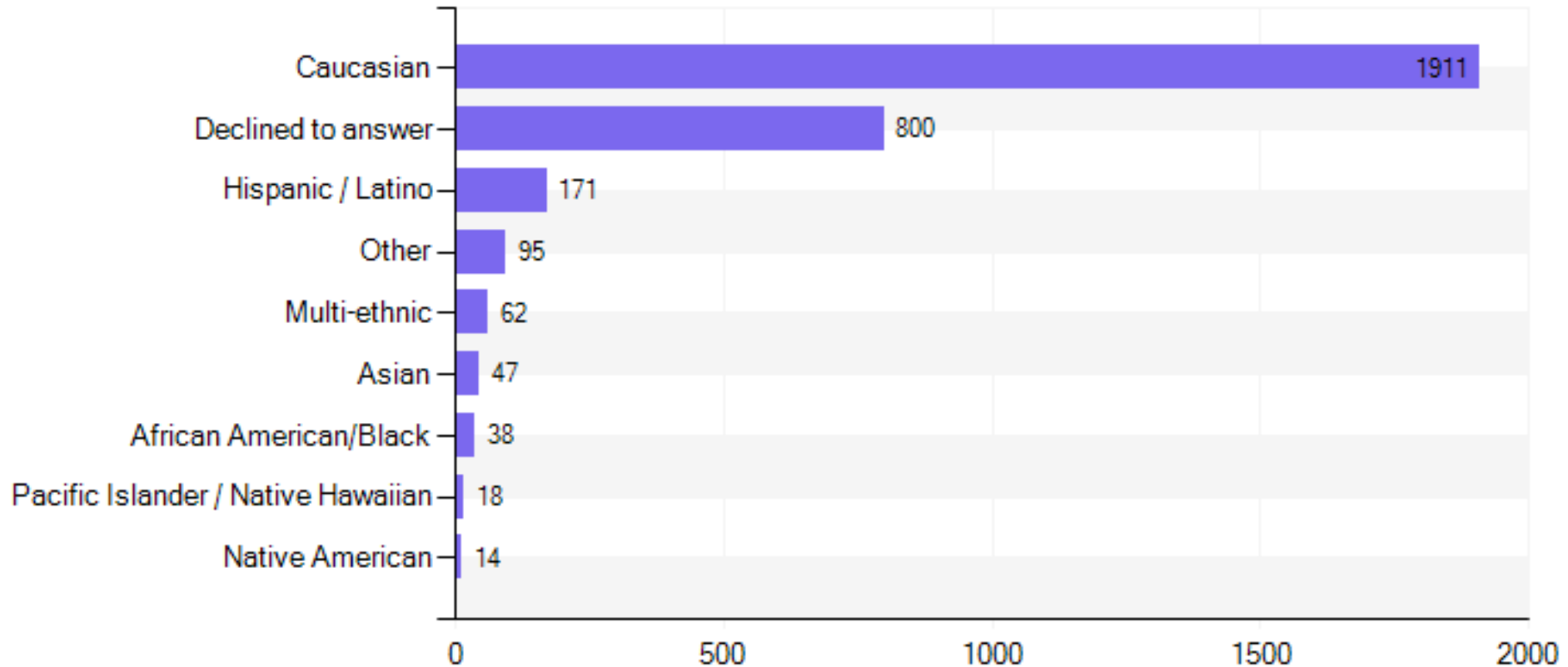


# Caller's Race/Ethnicity

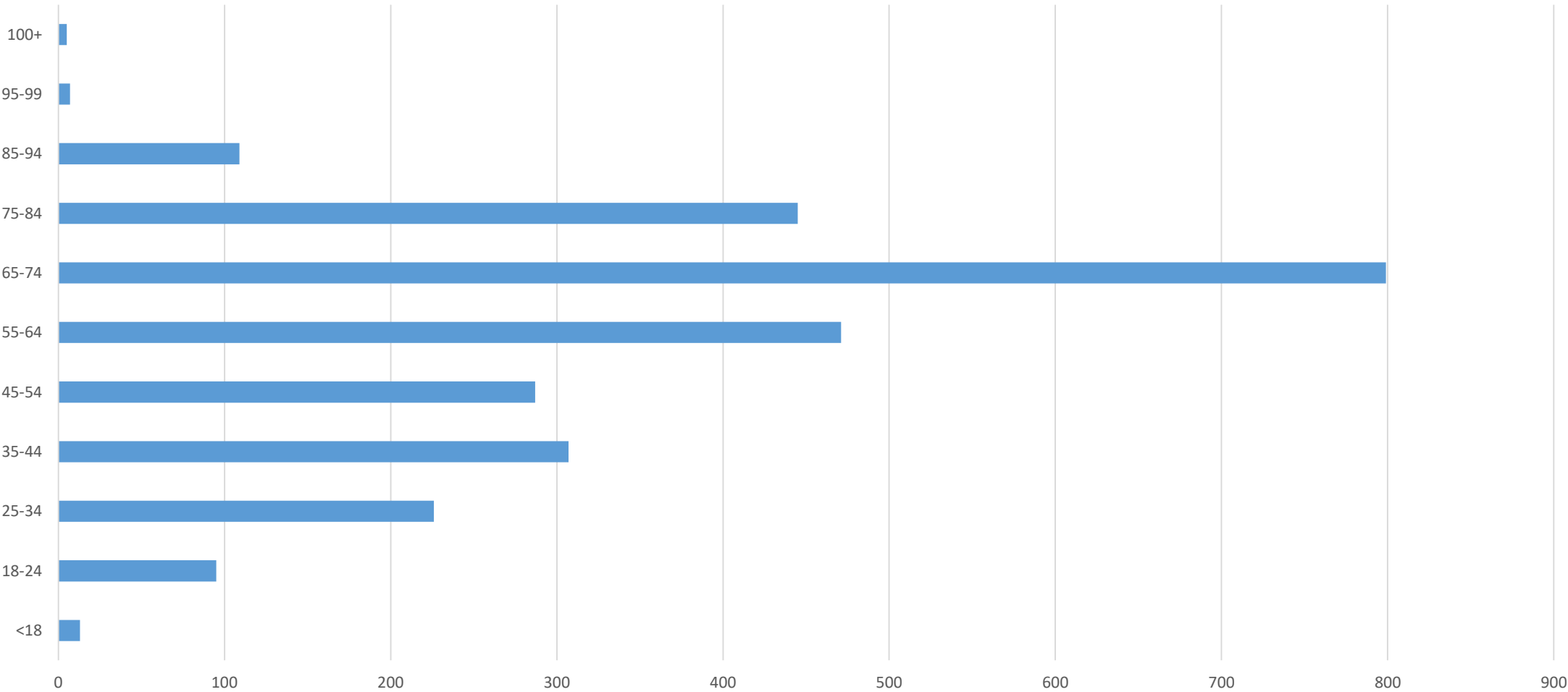
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**Caller Ethnicity - 1/1/2019 to 12/31/2021**

*As of 6/4/2021*



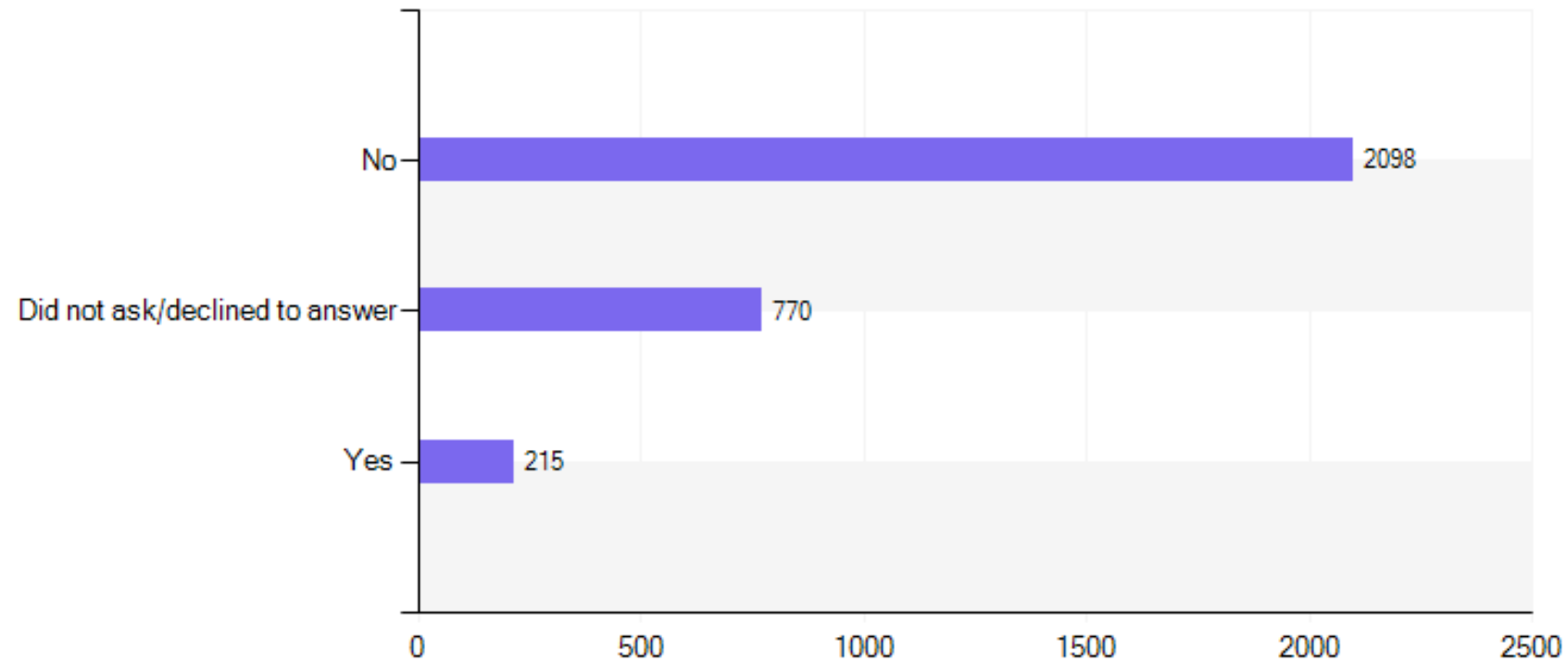
# Age of Callers



# Veteran Status 2019-2021

**Is the person in need a veteran - 1/1/2019 to 5/31/2021**

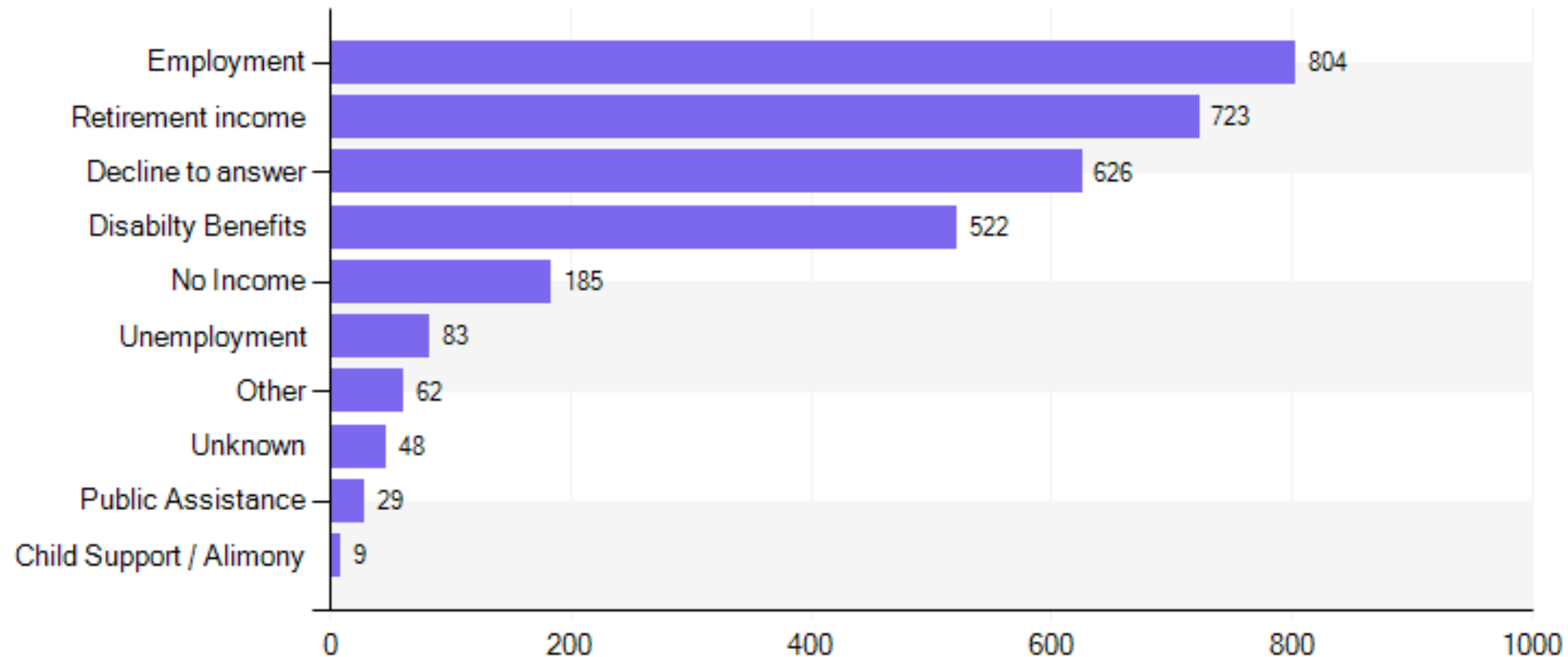
*As of 6/4/2021*



# Primary Source of Income

**Primary source of income of person in need - 1/1/2019 to 5/31/2021**

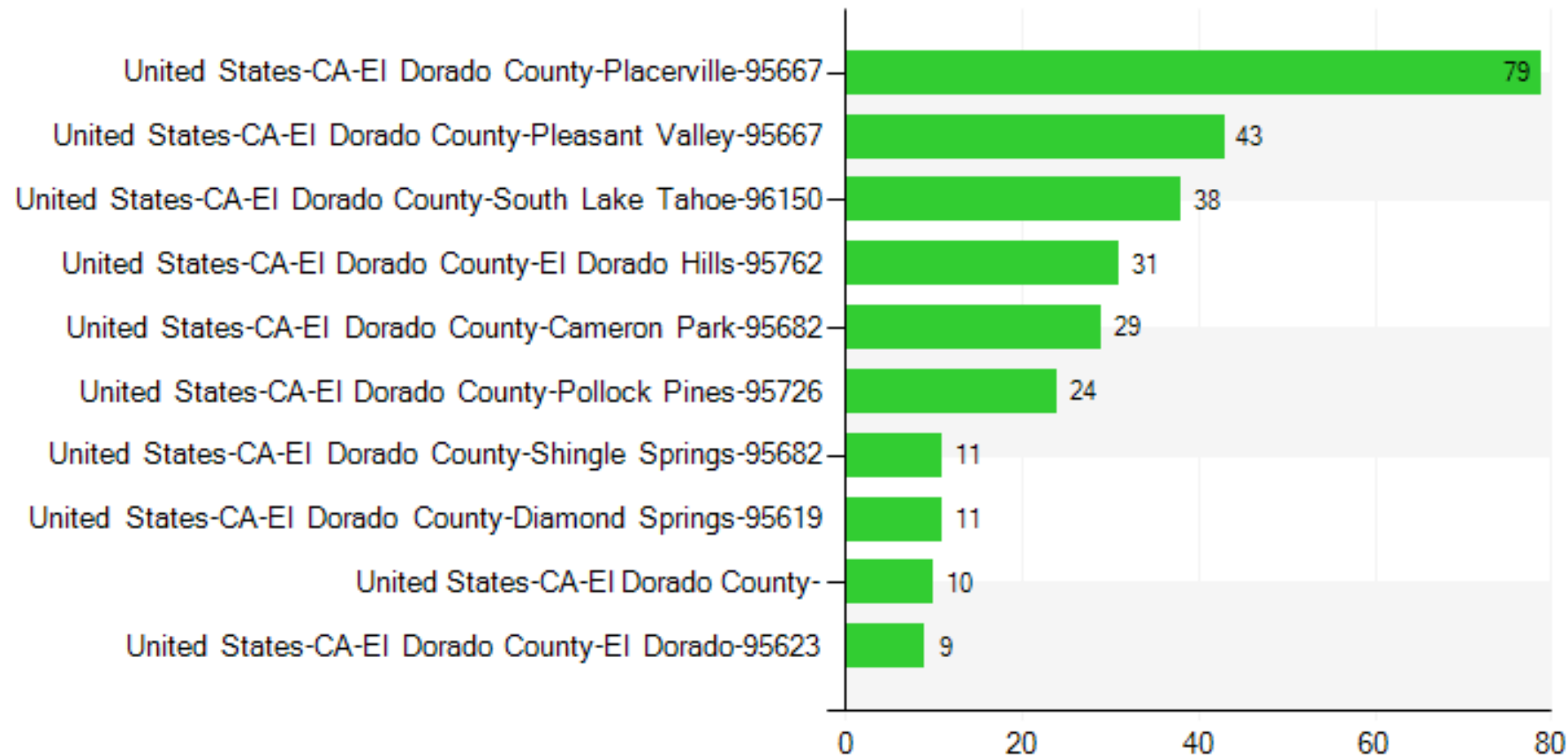
*As of 6/4/2021*



# Calls by Location 2019

**List of locations - 1/1/2019 to 12/31/2019**

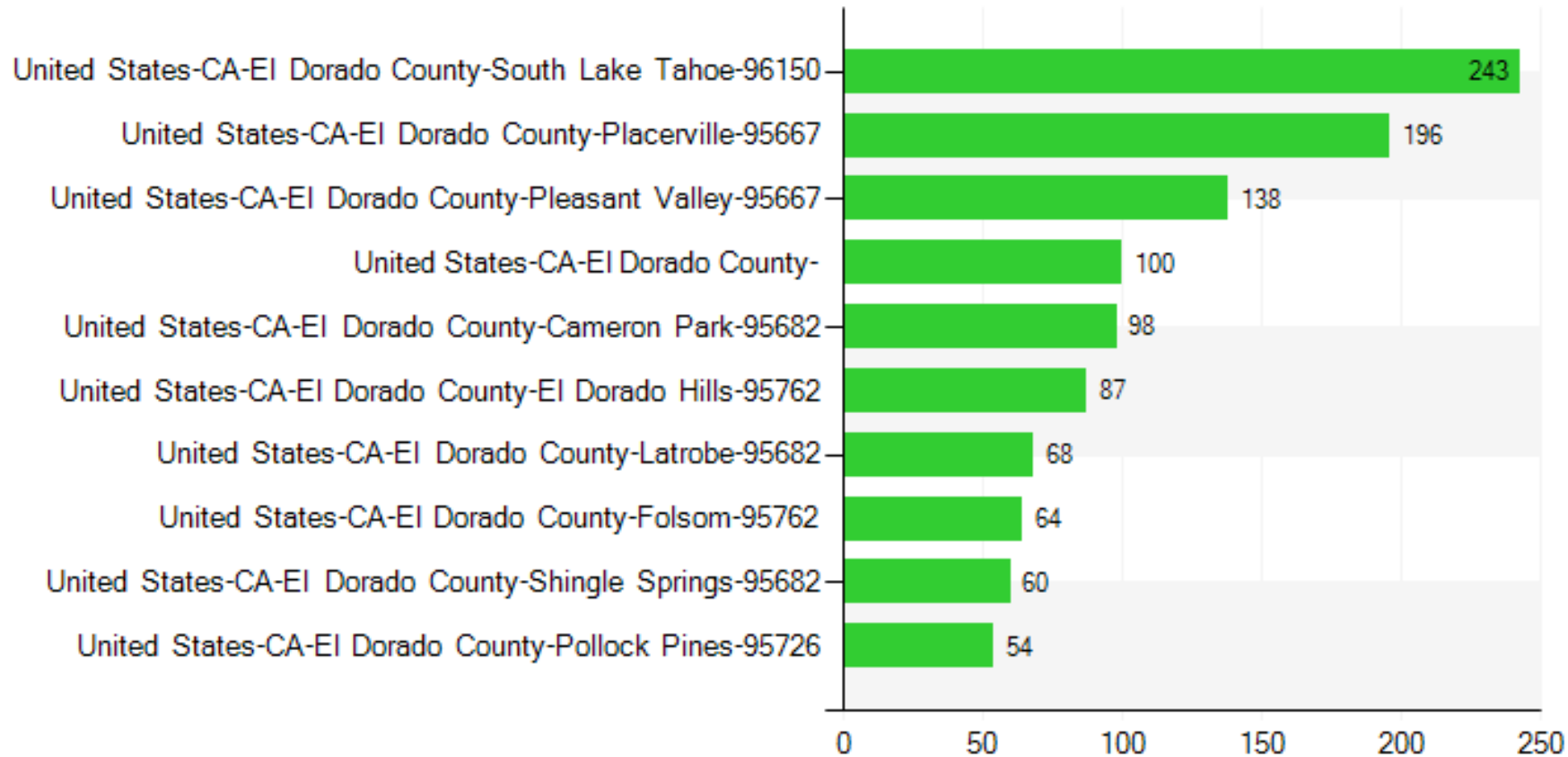
*As of 6/4/2021*



# Caller Locations 2020

List of locations - 1/1/2020 to 12/31/2020

As of 6/4/2021

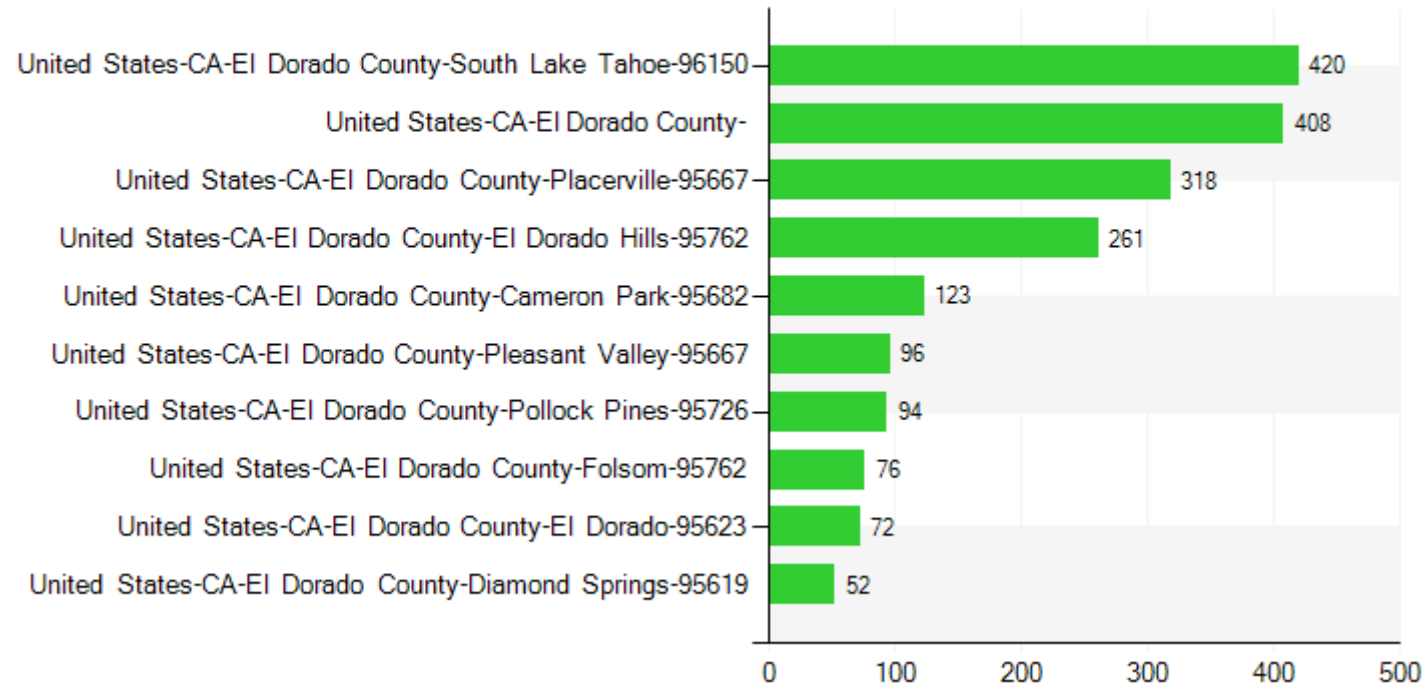




# Caller Locations 2021

List of locations - 1/1/2021 to 12/31/2021

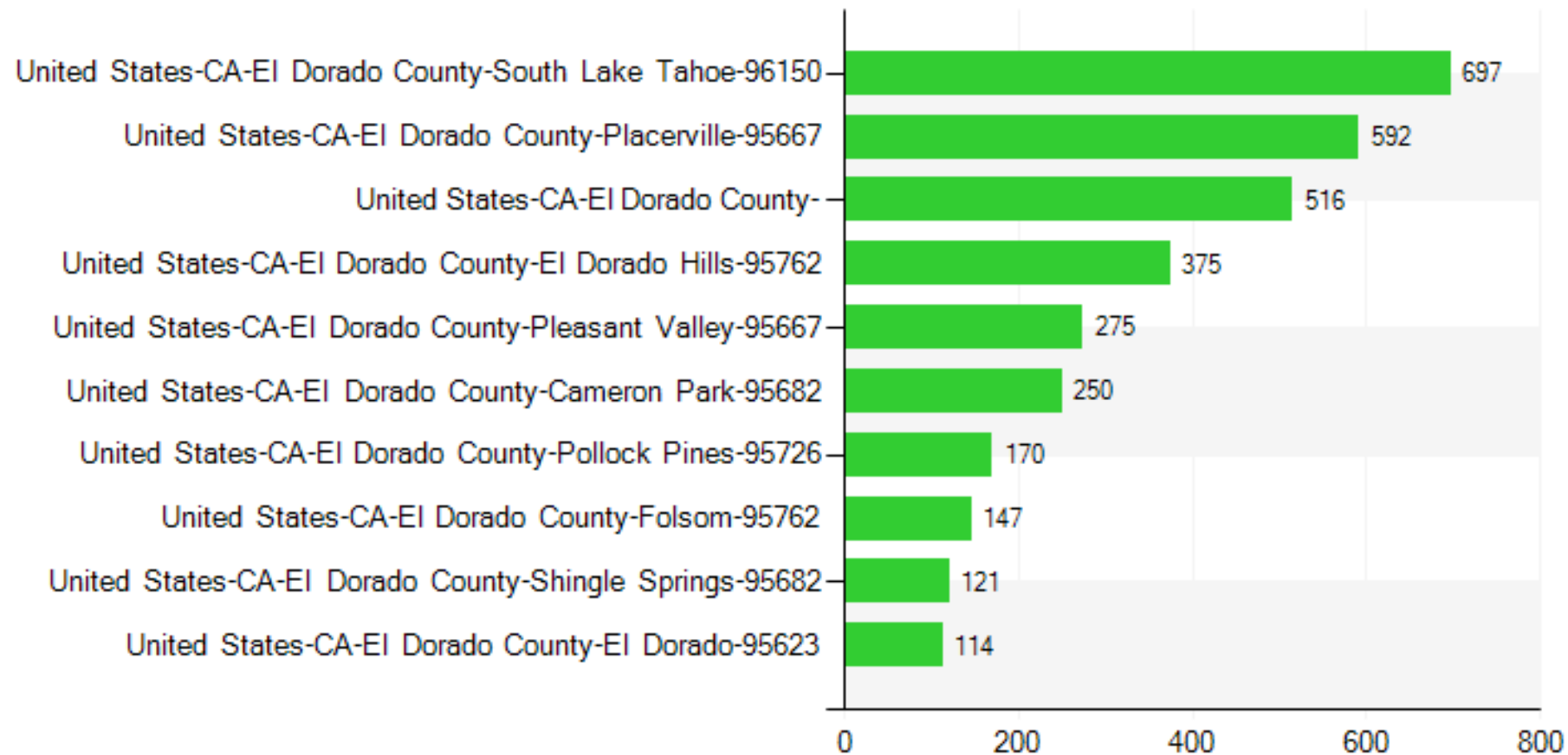
As of 6/4/2021



# Calls by Location- Cumulative

List of locations - 1/1/2019 to 5/31/2021

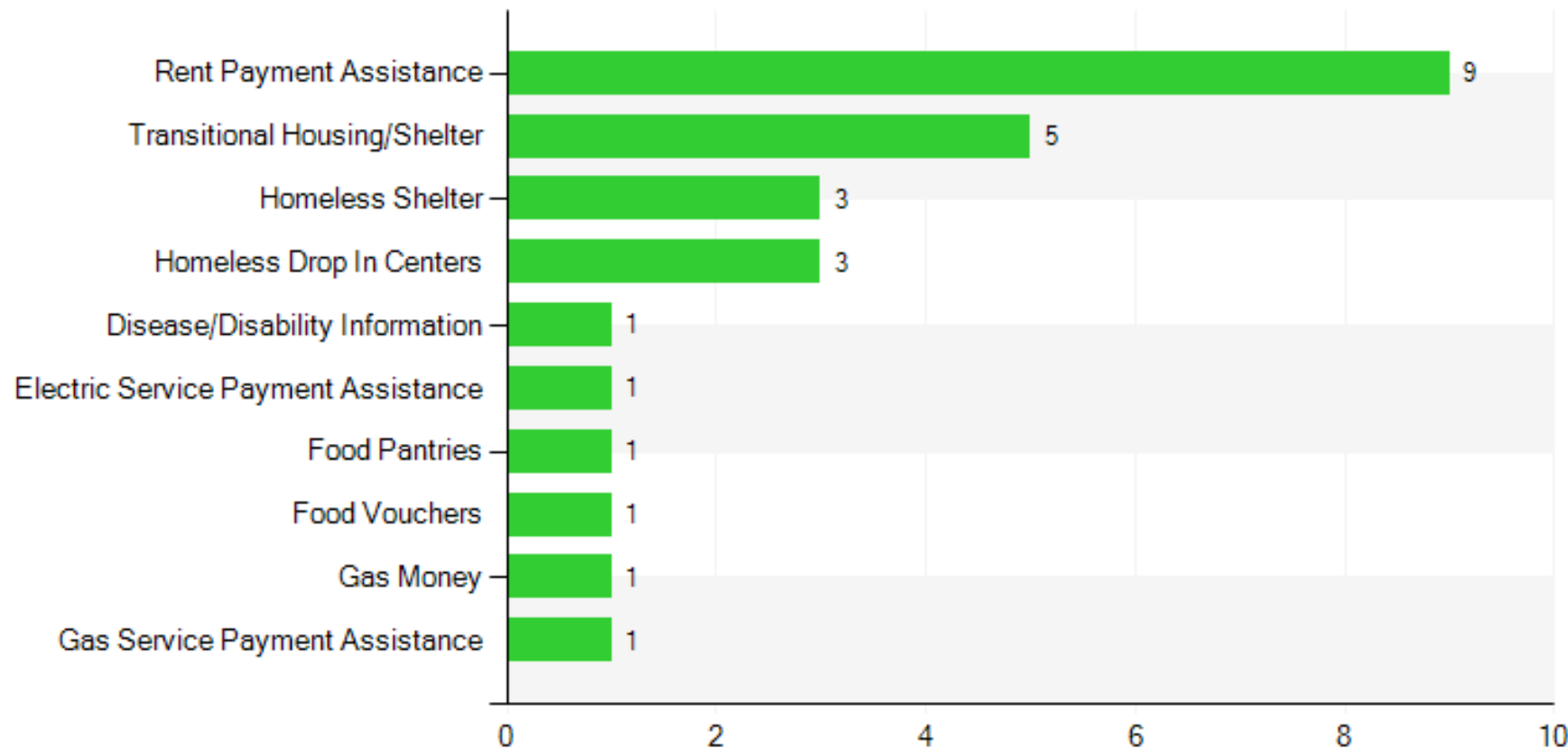
As of 6/4/2021



# Unmet Needs by Taxonomy- City of Placerville

Unmet needs by taxonomy with reasons - 1/1/2019 to 5/31/2021

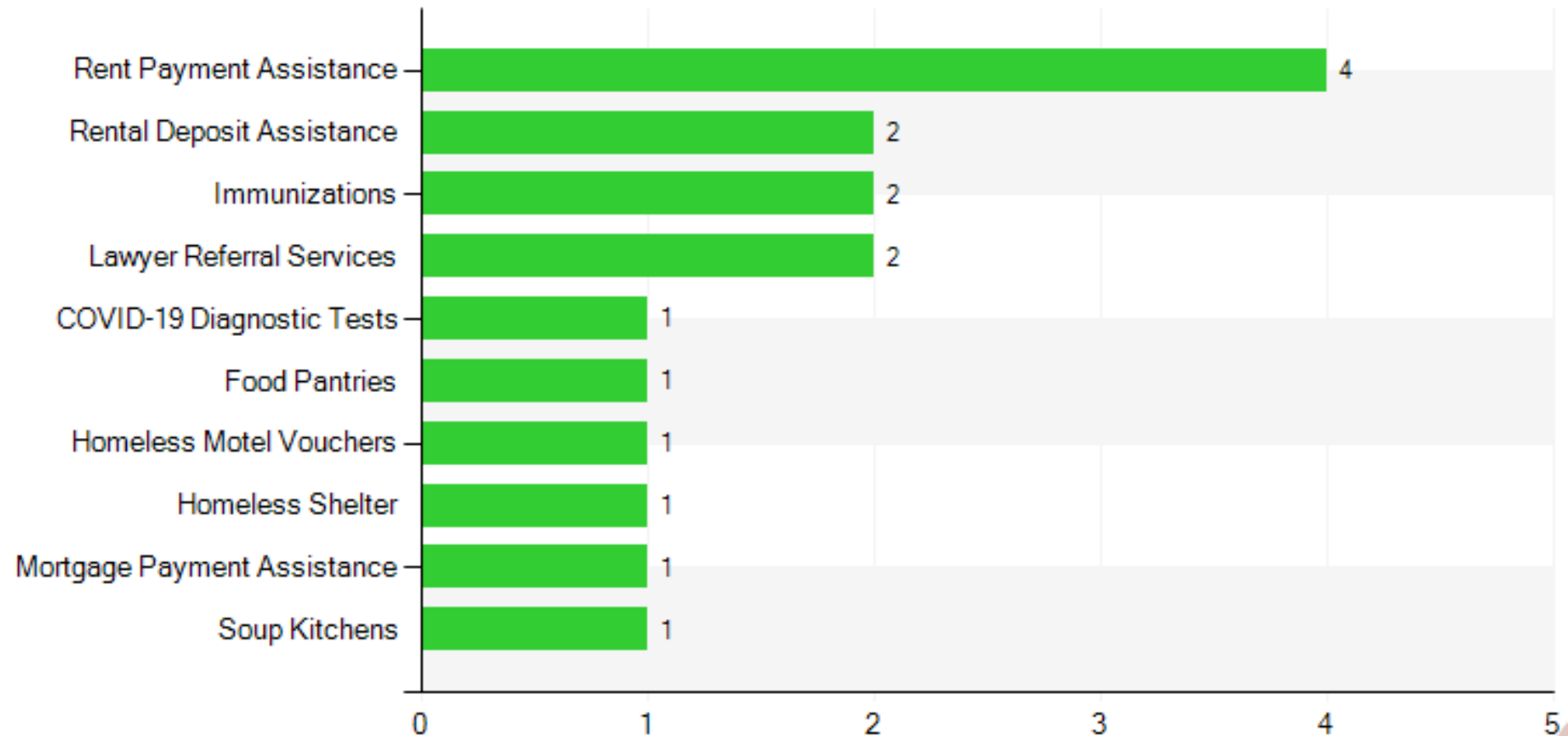
As of 6/4/2021



# Unmet Needs South Lake Tahoe

**Unmet needs by taxonomy with reasons - 1/1/2019 to 5/31/2021**

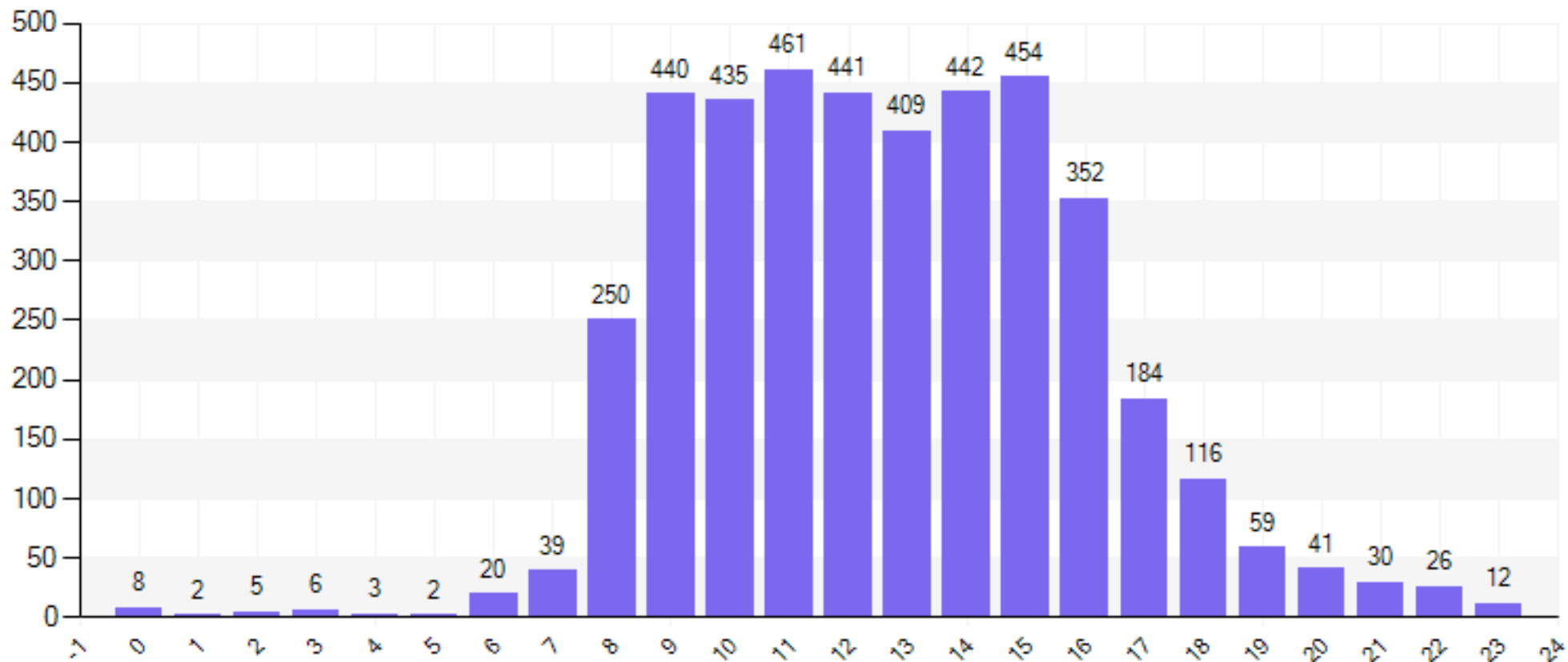
*As of 6/4/2021*



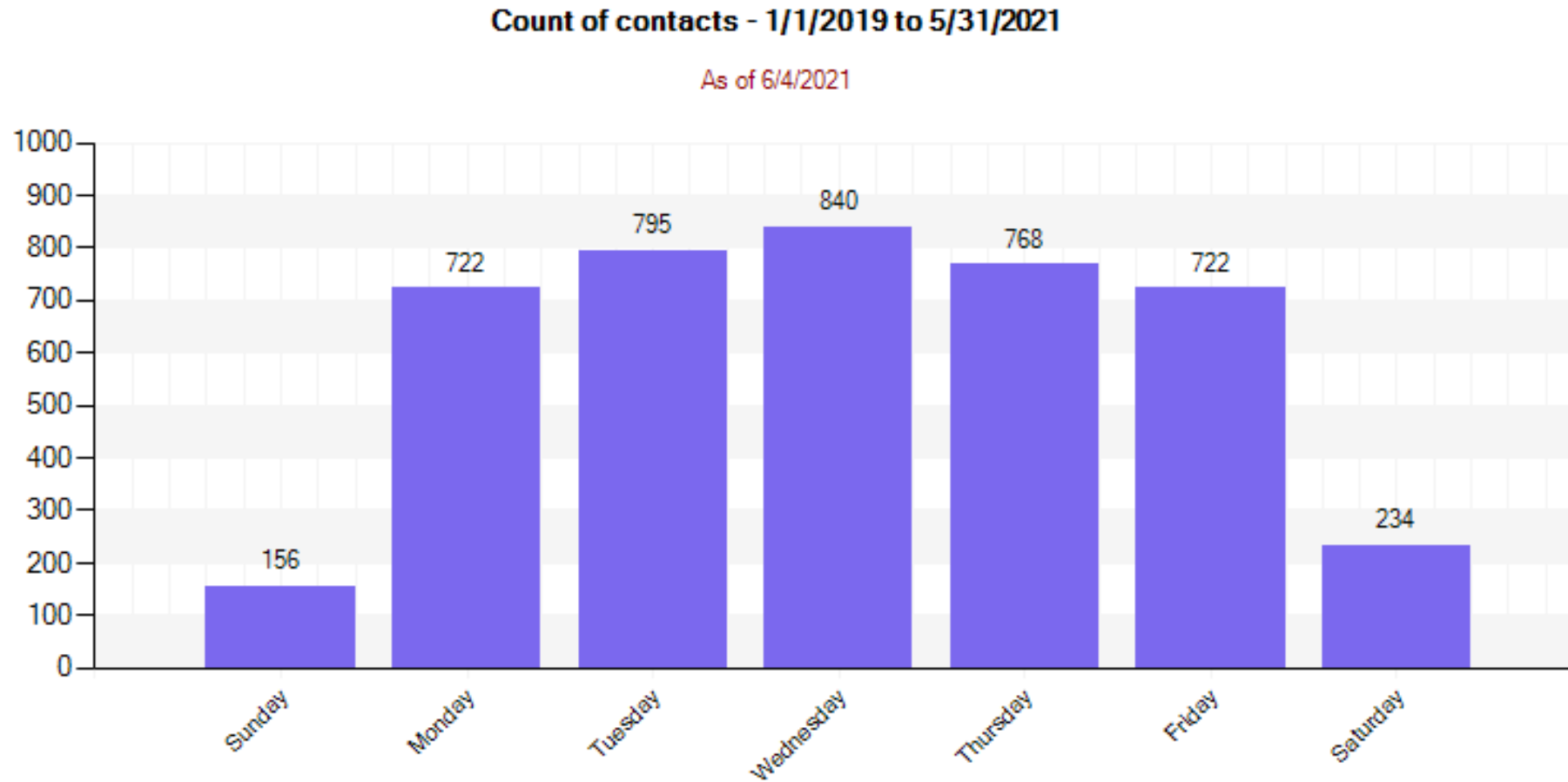
# What time are people calling EDC 211?

Count of contacts - 1/1/2019 to 5/31/2021

As of 6/4/2021



# What Days are People Calling EDC 211?



# How do people find out about 211?

