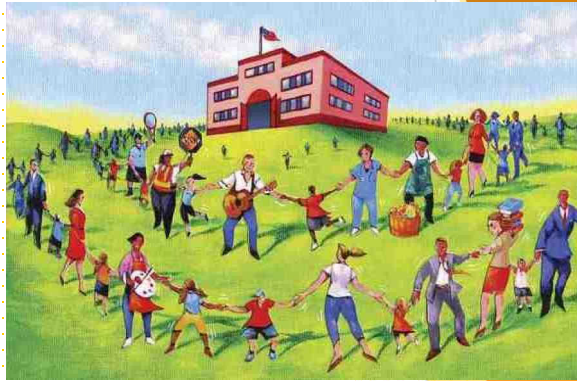


El Dorado County Behavioral Health



Response to 2021 Caldor Fire EDC Community Needs
A Presentation to the Behavioral Health Commission

Presenter:

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Presentation created by: Ayla Miller, Administrative Secretary

Caldor Fire

Date Started: 08/14/21 6:54 PM



3 Counties
El Dorado,
Alpine and
Amador



782
Structures
Destroyed,
1,353
Threatened



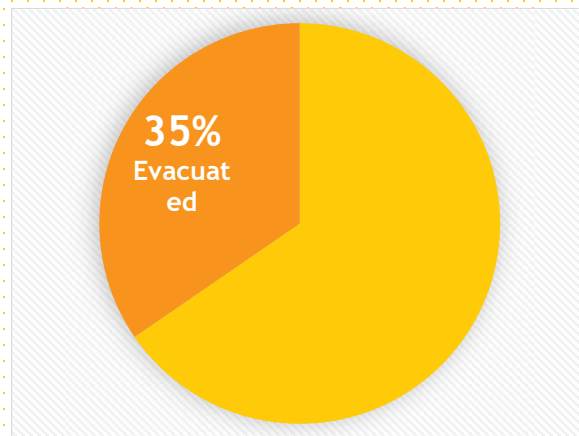
81 Structures
Damaged
Residential,
Commercial and
Other

- **August 17:**
Evacuations
ordered for
Grizzly Flats,
Somerset, Sly
Park Reservoir
and Pollock
Pines.
- **August 30:**
Evacuations
ordered for
South Lake
Tahoe

Behavioral Health Division:

- ▶ Psychiatry/Medication Services
- ▶ Outpatient Services for WS/SLT
- ▶ MHSA Coordination/QA/UR/QI
- ▶ Patients Rights
- ▶ Medical Records
- ▶ Access/QA/UR/QI
- ▶ Crisis/PES/PERT
- ▶ Community Based Services
- ▶ Traditional/In-House Services & Wellness Centers
- ▶ Substance Use Disorder Services/Treatment/Prevention
- ▶ Diversion/CCC/AB109/LPS
- ▶ FSP
- ▶ Public Guardian

Total BH/PG Staff: 106
Staff Evacuated: 37



Staff who were evacuated and continued to work in-office or remotely:

- ▶ Behavioral Health Director
- ▶ Medical Director
- ▶ Psychiatric Technician
- ▶ Clinical Nurse
- ▶ Program Manager
- ▶ (2) Program Coordinators
- ▶ (3) Medical Office Assistants
- ▶ (7) Mental Health Clinicians
- ▶ (10) Mental Health Workers
- ▶ (2) Mental Health Aides
- ▶ Patients Rights Advocate
- ▶ (3) Public Guardian Deputies
- ▶ (2) Health Educators
- ▶ (2) Administrative Staff

EDC BH Adult Services During Caldor Fire

- ▶ Staff continued working with their clients to make sure they were safe.
- ▶ Staff who were evacuated forwarded desk phones to their cellphones and were able to tend to voicemails.
- ▶ WS Wellness Center continued to hand out bagged lunches as well as cook lunches for T-House clients five days per week.
- ▶ SLT SUDS building closed; services were covered by WS staff.
- ▶ Provided Resources:
 - Tablets, pamphlets and brochures were delivered to: Walmart, D'Agostini, Green Valley, Bayside, and Diamond Springs Fire Safety Council, among others.
 - Shared link to County Website and worked with HR for media posts.
- ▶ Staff remained on standby to respond to any shelter needs.
- ▶ Evacuated Clients:
 - WS created evacuation plans for T-Houses.
 - SLT staff did a great job evacuating T-House clients.
 - Moved client from Green Valley evacuation site to room-and-board in Sacramento.
 - Staff were in contact with all clients at evacuation sites, checking in on them and making sure they had everything they needed.
 - Ensured clients received medications.

Public Guardian Highlights

- Garth Goudelock drove from Diamond Springs to SLT and back to evacuate three clients.
- Yolanda McGillivray and Heidi Opland provided support to Animal Services.

"Being that I too was evacuated, volunteering at the Shelter meant something different for me. It was my way of giving back and helped me keep my sanity. I got to see first hand our community come together. I met the most kind hearted people who worked long days and nights to make sure our babies both at the shelter and at their homes were rescued, fed and loved.

In the call center, they would bring in one of the resident dogs that was struggling at the shelter due to all that was going on. Little did he (Farley) know how comforting and therapeutic he was to us, especially for me. I was separated from my family and four legged babies of my own for 16 days and I missed them tremendously .. So volunteering at the shelter I got to luv on Mr. Farley and Brady. That filled my heart."



Mari Robertson and Yolanda McGillivray at the Grizzly Flats repopulation effort, handing out BH resources, cookies and water.

BH Staff Highlights

"I worked 15 hours at Animal Services over the first two weeks of the Caldor Incident, I was answering phones to vet requests from residents in evacuation zones for rescue and feeding of pets.

I felt like assisting with phones was a very small task, but I recognize that it provided some reassurance to County residents who had to leave behind pets and livestock. The first shift I worked was on the 3rd day of evacuations, I was one of 6 volunteers at Animal Services answering phones, and in 7 hours I answered close to 80 calls for service. "

-Moriah Weldy
Administrative Technician



"I was a brand new clinician and was contacting my clients whom I had never met to check on them and coordinate getting their medication while evacuated, which I believe was one of the biggest challenges our team faced. I guess those clients and I will always be able to say our first contact was during the evacuation!"

-Carolyn Phillips
Mental Health Clinician



Staff who volunteered for Animal Services:

- **Shaun O'Malley**, Supervising Health Education Coordinator
- **Moriah Weldy**, Administrative Technician
- **Stephanie Carlson**, Health Educator

Provider Impacts:

Summitview Child and Family Services

- ▶ Volunteers were available to provide crisis counseling in the community if called upon.
- ▶ Multiple STRTP's evacuated, staff worked tirelessly to keep children safe while also being evacuated themselves.
- ▶ Impacted by evacuations and received support from other CBO's.
- ▶ Internally offered assistance to those who lost a home or were displaced.
- ▶ Offered to work with Gold Oak District and Pollock Pines ESD to provide any crisis counseling to staff, students, and caregivers who might have been in need.

"We stayed in communication and followed updates in order to provide assistance however we could"

-Chris Stedeford, Clinical Director

Provider Impacts:

Stanford Sierra Youth & Families

- ▶ Several families and two staff were evacuated, but happy to report no one lost their homes.
- ▶ One caregiver lost their place of employment due to fire damage.
- ▶ For evacuated families, Stanford was able to maintain weekly contact and were able to continue with services either in office or virtually.
- ▶ Youth served struggled with anxiety related to their home and losing the outlet of school.
- ▶ There were several family members living under one roof while evacuated, which increased behaviors for a period of time.
- ▶ Stanford was able to address all concerns from families completely with linkage from community members.

"In regards to concerns, I know hundreds of community members lost everything in the Caldor Fire, once concern is linkage to long-term resources to support them when we are connected to them and how specialty mental health can support the rebuilding process in El Dorado County"

-Sara DeCoursey, M.A., LMFT
Associate Program Director

Provider Impacts:

Sierra Child & Family Services

- ▶ One foster family lost their home in Grizzly Flat.
Supported them by using IHBS and flex funds to help them find temporary housing in Folsom.
- ▶ Increased points of contact, and although many folks were consumed with adjusting to an alternative living situation, they were very appreciative of the outreach.
- ▶ One Tahoe staff person did WRAP with two clients that were in a shelter close to the hotel he and his wife were staying in.
- ▶ Emailed Walmart cards with flex funds to families for basic items needed.
- ▶ Replaced food for several families and will be paying rent for an undocumented family in Tahoe, due to their fear of reaching out to local resources.
- ▶ The Wellness Team from Camino met kids in the Placerville library for classes.
- ▶ Through everything, continued to provide services, school based and outpatient; in-office, on Zoom and on the phone.

"As a manager, juggling the things that came up everyday was challenging, but our team is strong, and our community is even stronger. Behavioral Health was very supportive and informative, much appreciated"

-Jenyn Darnell,
Clinical Director

Provider Impacts:

New Morning Youth & Family Services

- ▶ Moved Ashby House shelter clients to a hotel in Roseville, and continued to serve them. Returned to the shelter on August 24, with the clients.
- ▶ A couple children stayed the night at the Ashby House shelter when they were evacuated, so they could get to school the next day.
- ▶ Two clients lost their homes and numerous client families were evacuated.
- ▶ Eight staff were evacuated, thankfully no homes lost.
- ▶ Severe smoke decreased in-person office services; several air purifiers were purchased, costing thousands of dollars; schools where services are provided in Pollock Pines and Camino were closed for several weeks; despite the strain and exhaustion of dealing with their own personal crisis, staff continued to be present and hold space for clients.

Information from:

Victor Antonio, Executive Director

Recovery Phase

- ▶ Appreciation to all staff and organizational providers.
- ▶ Support HHSA and the County Caldor Fire Recovery effort.