



Legislation Details (With Text)

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Title: HEARING - Environmental Management Department recommending the Board:
 1) Conduct a hearing to consider the annual report of delinquent mandatory refuse collection fees; and
 2) Adopt and authorize the Chair to sign Resolution 110-2023 confirming the annual report of delinquent mandatory refuse collection fees for South Tahoe Refuse Co., establishing the delinquent amounts as special assessments for Fiscal Year 2023-24, and providing for the collection thereof in the same manner as the County's ad valorem property taxes.

FUNDING: Non-General Fund / County Service Area No. 10 - Solid Waste funds.

Sponsors:

Indexes:

Code sections:

Attachments: 1. A. Resolution Blue Route, 2. B. FY 23-24 Resolution Authorizing STR Liens, 3. C. Exhibit A Worksheet, 4. C. REVISED - Exhibit A Worksheet, 5. D. Summary of Delinquent Mandatory Collection Fees-To be updated, 6. D. REVISED Summary of Delinquent Mandatory Collection Fees-UPDATED, 7. E. Executed Resolution- Lien Corrections 21-22, 8. Executed Resolution 110-2023

Date	Ver.	Action By	Action	Result
7/18/2023	1	Board of Supervisors	Approved	Pass

HEARING - Environmental Management Department recommending the Board:
 1) Conduct a hearing to consider the annual report of delinquent mandatory refuse collection fees; and
 2) Adopt and authorize the Chair to sign Resolution **110-2023** confirming the annual report of delinquent mandatory refuse collection fees for South Tahoe Refuse Co., establishing the delinquent amounts as special assessments for Fiscal Year 2023-24, and providing for the collection thereof in the same manner as the County's ad valorem property taxes.

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DISCUSSION / BACKGROUND

On December 31, 1970, the Tahoe Regional Planning agency approved an ordinance prohibiting issuance of a building permit for any Lake Tahoe occupancy unless solid waste collection and disposal was provided by a licensed or franchised solid waste hauler or by a public agency, making solid waste refuse and garbage collection mandatory in the Tahoe Basin.

In October 1972, El Dorado County voters passed a mandatory collection ordinance for all residential units in the unincorporated area of the Lake Tahoe Basin. The goals of mandatory refuse collection are to: a) reduce illegal disposal; b) provide for expanded disposal, recycling, and yard waste programs which support the County's compliance with AB 939 that mandated 50% diversion by the year 2000; and c) institute a consolidated and single refuse collection rate within designated mandatory collection areas.

On December 29, 1981, the Board of Supervisors adopted Ordinance 3214 Mandatory Refuse and Garbage Collection of South Lake Tahoe, which prescribed the duty of the parcel owner to provide for the payment of the mandatory refuse collection and disposal fees.

On January 26, 1999, the Board of Supervisors adopted Ordinance 4525, which revised the mandatory solid waste collection areas in the County and provided a lien hearing process for delinquent mandatory collection amounts outstanding for ninety (90) days or more, as well as including other ordinance provisions regarding the administration of mandatory solid waste collection areas applicable to all designated mandatory solid waste collection areas.

Consistent with provisions of County Ordinance Code § 8.42.120 and § 8.42.130, the County entered into a franchise agreement with South Tahoe Refuse Co., Inc. (South Tahoe Refuse) to provide mandatory refuse and garbage collections services within the unincorporated area of the Lake Tahoe Basin, with the exception of a small area serviced by another franchisee. Provisions of the Ordinance Code require that the fees for mandatory collection resulting from rates reviewed, approved, and set by the Board of Supervisors be charged to customers by the franchisee.

The lien process was adopted as the result of a large number of delinquent accounts within the South Tahoe Refuse mandatory collection area that were ultimately affecting the overall solid waste collection rates. The lien process provides for the collection of bad debt and provides a mechanism that aligns rates with the actual expense projections, without being skewed by bad debt. Since it was instituted in 1999, the lien process has greatly reduced the amount of bad debt resulting from property owners not paying the mandatory refuse collection fees.

The lien amounts proposed herein are the amounts that have been billed and which are 90 days or more delinquent. The full amounts that are 90 days or more delinquent will constitute the amounts of the special assessment liens on the subject properties.

South Tahoe Refuse makes every effort to collect on past-due bills prior to initiating the lien process. This includes a combination of courtesy letters and telephone calls to customers to try to resolve past-due payments prior to initiating the lien process.

On March 21, 2023 a special hearing was held in which the Board approved Resolution 050-2023 (Legistar Item 23-0397), correcting the lien amounts placed previously on July 19, 2022 (Legistar Item 22-1213). Environmental Management worked with South Tahoe Refuse to modify the process to remove confusion and ensure accuracy moving forward.

In addition to South Tahoe Refuse's standard noticing, notices for the Fiscal Year 2023-24 lien process were provided to the property owners listed on Exhibit A to the Resolution as follows:

May 8, 2023 - Notices of Possible Lien Proceedings for Unpaid Mandatory Garbage Collection Services were sent by Certified Mail, return receipt requested to each delinquent account holder meeting the criteria above. The Notice included the delinquent amount, directed the account holder to South Tahoe Refuse and described methods by which the account could be brought current in order to avoid a lien, including using an enclosed pre-addressed envelope, and an option to pay by telephone via credit card.

June 2, 2023 - Notices of Appeal Hearing Regarding Possible Lien Proceedings for Unpaid Garbage

Collection Service were mailed to each delinquent account holder who had not yet brought their account current. The Notice provided the date, time, and location of the Appeal Hearing.

June 16, 2023 - An Appeal Hearing was conducted at the Environmental Management Department, South Lake Tahoe Office at 924 B Emerald Bay Road in South Lake Tahoe from 12:30 pm to 1:30 pm. Staff from the Environmental Management Department and staff from South Tahoe Refuse conducted the hearing and allowed for account holders to appeal the mandatory refuse collection services to the County by providing confirmation that the residence or property was not inhabitable (no electricity or water services were connected to the residence) during the billing period that resulted in the delinquency. No appeals were received at the Hearing.

July 7, 2023 - Notices of Lien Proceedings for Unpaid Mandatory Collection Services were mailed to each delinquent account holder who had not yet brought his or her account current. The Notice advised of the public hearing and the date by which a delinquent account must be brought current in order to have the account holder's name removed from the report of delinquent fees to be placed as a lien on the subject property for Fiscal Year 2023-24.

Noticing required with the lien proceedings has resulted in an average decrease in the number of delinquent accounts by greater than 50% over the last five years (2017 through 2022), and in the total delinquent balances by approximately 35% over the same period. The lien and appeal process prevented no less than \$55,747.76 from being written off as bad debt by South Tahoe Refuse between 2017 and 2021, thereby helping to stabilize refuse collection rates to a greater degree than would otherwise be possible. Summary of Delinquent Mandatory Refuse Collection Fees and Liens for Fiscal Year 2016-2017 through Fiscal Year 2022-23 (Attachment D) is included for reference.

ALTERNATIVES

The County's Solid Waste Management Ordinance Code § 8.42.250 provides the Board with the discretion to collect delinquent mandatory refuse collection fees by levy of special assessments against the property through the lien hearing process. The Board may choose not to adopt the Resolution establishing the liens and the responsibility for recovery of the bad debt will be returned to South Tahoe Refuse. This would result in either a loss of revenue by South Tahoe Refuse or the necessity to pursue other collection services, both of which could negatively impact solid waste collection rates in the Tahoe Basin.

PRIOR BOARD ACTION

N/A

OTHER DEPARTMENT / AGENCY INVOLVEMENT

County Counsel has approved the proposed Resolution.

CAO RECOMMENDATION / COMMENTS

Approve as recommended

FINANCIAL IMPACT

Lien amounts collected with the CSA 10 benefit assessment ad valorem tax bills are a direct pass through to STR. The incidental costs associated with the lien proceedings are paid from the County's Solid Waste program. There is no impact to the General Fund and there is no Net County Cost.

CLERK OF THE BOARD FOLLOW UP ACTIONS

- 1) The Clerk of the Board will obtain the Chair's signature on the Resolution.
- 2) The Clerk of the Board will have a certified copy of the Resolution recorded.
- 3) The Clerk of the Board will provide a certified copy of the Resolution to Environmental Management for further processing.

STRATEGIC PLAN COMPONENT
Public Safety, Healthy Communities

CONTACT
Jeffrey Warren, REHS
Director
Environmental Management Department