



# County of El Dorado

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## Legislation Details

**File #:** 22-0777      **Version:** 1  
**Type:** Agenda Item      **Status:** Approved  
**File created:** 4/20/2022      **In control:** Board of Supervisors  
**On agenda:** 5/17/2022      **Final action:** 5/17/2022

**Title:** Health and Human Services Agency (HHSA) recommending the Board:  
1) Award Request for Proposal 22-915-030 to the proposal identified as appropriate by the evaluation panel, Inland Southern California 211+ (IC211), for the provision of after-hours telephone exchange services for the County of El Dorado HHSA, Adult Protective Services, Child Welfare Services, Behavioral Health, Public Health, and Public Guardian programs;  
2) Make findings in accordance with El Dorado County Ordinance Code, Chapter 3.13.030 (C) that due to the limited timeframes, temporary or occasional nature, or schedule for the project or scope of work, the ongoing aggregate of work to be performed is not sufficient to warrant the addition of permanent staff;  
3) Authorize HHSA to negotiate a 3-year Agreement for Services with IC211, in an amount not to exceed \$100,000 for the term of the Agreement, for Fiscal Years 2022-23, 2023-24, and 2024-25; and  
4) Authorize the Purchasing Agent to execute said Agreement, contingent upon County Counsel and Risk Management review, including minor revisions as required.

FUNDING: 49% Federal Medicaid, 27% Behavioral Health Realignment, and 24% State General Funds.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. A - County of El Dorado RFP 22-915-030, After Hours Answering Service - 22-0777 - 05172022, 2. B- DRAFT Inland So Cal 211 Agmt for Services - 22-0777 - 05172022

Date	Ver.	Action By	Action	Result
5/17/2022	1	Board of Supervisors	Approved	Pass