



# County of El Dorado

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## Legislation Details

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**File #:** 18-1194      **Version:** 1

**Type:** Agenda Item      **Status:** Approved

**File created:** 7/26/2018      **In control:** Board of Supervisors

**On agenda:** 8/28/2018      **Final action:** 8/28/2018

**Title:** Child Support Services recommending the Board authorize the Department to accept the Terms of Use (FENIX 3270) for a website membership with SurveyMonkey to initiate a monthly subscription beginning September 1, 2018 that shall automatically renew at the end of each monthly billing cycle unless cancelled before a new billing cycle begins. The membership will be used to conduct customer service surveys for Child Support Services' customers. The monthly subscription cost is \$37. It is anticipated that the Department will utilize the service for three years for a total three year cost of \$1350.

**FUNDING:** State and Federal Funding.

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. A - Blue route Survey Monkey, 2. B - Terms of Use Survey Monkey

Date	Ver.	Action By	Action	Result
8/28/2018	1	Board of Supervisors	Approved	Pass