



Legislation Details

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On agenda: 11/7/2023 **Final action:** 11/7/2023

Title: Chief Administrative Office and Health and Human Services Agency (HHS) recommending the Board:

- 1) Approve and authorize the Chair to sign a letter to the California Public Utilities Commission (CPUC) rescinding El Dorado County's authority for 211 dialing effective December 15, 2023;
- 2) Consider the following regarding Agreement for Services 5792 with Interface Children and Family Services, Inc. (ICFS), for the provision of County 211 information and referral services:
 - a) Make findings that the provision of 211 information and referral services provided (ICFS) are in the public's best interest and that there are specialty skills, qualifications, and equipment not expressly identified in County classifications involved in the performance of the work in accordance with El Dorado County Ordinance Code, Chapter 3.13.030(B);
 - b) Approve and authorize the HHS Director or Chief Administrative Officer to negotiate and sign an amendment to Agreement 5792 to extend the term by 16 days, for a new term of September 1, 2021, through December 15, 2023, adding up to \$10,000 in compensation, for a new total compensation amount up to \$250,019.32;
- 3) Direct staff to cancel Agreement 3245 with Charity Logic for 211 call logs and resource database, Agreement 3440 with AT&T and Agreement 3496 with Celco Partnership, doing business as Verizon Wireless, for 211 routing, and Agreement 3076 with web.com for the 211eldorado.org domain name so that services terminate as soon as contractually allowable after December 15, 2023; and
- 4) Direct staff to implement a County resource and department information line by April 2024, and provide other direction on 211 services.

FUNDING: 100% General Fund.

Sponsors:

Indexes:

Code sections:

Attachments: 1. A - Letter to CPUC, 2. B - CPUC Resolution El Dorado 211, 3. C - Agreement 5792 Interface, 4. D - Agreement 5792 Interface Amendment I, 5. E - Agreement 3245 Charity Logic, 6. F - Agreement 3076 211 Domain, 7. G - Agreement 3440 AT&T 211 El Dorado, 8. H - Agreement 3496 Verizon 211 El Dorado, 9. Executed Letter

Date	Ver.	Action By	Action	Result
11/7/2023	1	Board of Supervisors	Approved	Pass