



## Legislation Text

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**File #:** 10-0459, **Version:** 2

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Health and Human Services Agency, Community Services Division, recommending the Board approve and authorize the Director of the Health and Human Services Agency to terminate perpetual Agreement for Services 478-S0411 with CompuTrust Software Corporation for the provision of a proprietary computer software system for the County's Public Guardian program to be effective January 15, 2015.

**FUNDING:** General Fund.

**Fiscal Impact/Change to Net County Cost**

There is no change to Net County Cost associated with this Agreement. Sufficient appropriations were included in the Fiscal Year 2014/15 budget.

**Background**

On February 1, 2005, the County of El Dorado Board of Supervisors approved perpetual Agreement for Services 478-S0411 with CompuTrust Software Corporation for the provision of a proprietary client data management software system for the County of El Dorado's Health and Human Services Agency's (HHSA) Public Guardian program. On July 22, 2008, the Board of Supervisors approved Amendment 1 to Agreement for Services 478-S0411, which increased the number of users. On May 5, 2010, the Board of Supervisors approved Amendment 2 to Agreement for Services 478-S0411, which increased the number of users and provided for a conversion of the software to enable HHSA's Adult Protective Services to utilize the case management functions of the software. Also in 2010, CompuTrust was expected to convert from a stand-alone system, which required installation of the computer application to be installed and accessed at individual workstations, to a web-based system to provide for better case management function and reporting.

In 2012, HHSA received notification from CompuTrust indicating that they were uncertain when they would be able to convert to the web-based system. Consequently, HHSA began exploring alternative software solutions that would allow a web-based system and identified Panoramic Software Corporation.

On May 22, 2012, the Board of Supervisors approved Agreement for Services 514-S1211 with Panoramic Software Corporation for the provision of a proprietary computer software system for the Public Guardian and Adult Protective Services programs. The Adult Protective Services program uses Panoramic Software Corporation's software for client case management. The Public Guardian conversion to Panoramic Software was delayed due to technical difficulties during the implementation of the Panoramic Software. Amendment I to Agreement for Services 514-S1211 with Panoramic Software Corporation was executed on June 10, 2014 and included a provision for implementation of software for Public Guardian. Public Guardian completed implementation of the Panoramic Software in October 2014. The Panoramic Software implementation and a parallel run with CompuTrust Software has been successful, and HHSA no longer requires support of the CompuTrust software. As a result, HHSA is requesting to terminate Agreement for Services 478-S0411, with CompuTrust Software Corporation, pursuant to Article 11.2, Item D, "Default, Termination, and Cancellation."

### **Reason for Recommendation**

With the successful implementation of Panoramic Software Corporation's proprietary software system for use in the HHSA's Public Guardian, HHSA no longer requires use of the CompuTrust proprietary computer software system. HHSA requests that its Director be authorized to terminate perpetual Agreement for Services 478-S0411 with CompuTrust Software Corporation, pursuant to Article 11.2, Item D, "Default, Termination, and Cancellation." Per the terms of Agreement for Services 478-S0411, the termination is effective 30 days after formal notification of intent to terminate. Therefore, said termination shall be effective January 15, 2015.

### **Contact**

Don Ashton, M.P.A., Director