



County of El Dorado

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Legislation Text

File #: 20-0320, **Version:** 1

Information Technologies recommending the Board approve and authorize the Purchasing Agent to sign Change Order Request Form 1 to Contract 3172 with AT&T Corp. for Calero Call Accounting and Telecom Expense Management ("TEM") Services, extending the term by two (2) years, from March 31, 2020 through March 30, 2022, and continuing the current pricing of \$3,670 per month.

FUNDING: General Fund with partial cost recovery through the Cost Allocation Plan.

DISCUSSION / BACKGROUND

The Information Technologies Department implemented VeraSmart Call Accounting Hosted Services in 2013 to manage and optimize telecommunications services and expenses (Legistar #13-0167, 04/30/13, item #13). Services were originally procured under Calnet 2, a cooperative State Agreement with AT&T for telecommunications services and products. The VeraSmart TEM product, provided by Calero Software, is only available by resell via business partners such as AT&T Corp. The Calnet 2 agreement expired in December 2013, and was replaced by Calnet 3, which does not include TEM services.

On October 30, 2018, the Board approved the current agreement with AT&T Corp. for Calero VeraSmart TEM services for April 1, 2018 through March 31, 2020, utilizing FOCUS Agreement No. 2015156 between Merced County and AT&T Corp. (Legistar #18-1605, 10/30/18, item #30).

The TEM services are currently utilized by Information Technologies and Chief Administrative Office, Central Fiscal staff to process monthly telecommunications invoices, distribute telecommunications costs to County departments, provide call detail information to County departments, manage inventory, and process telecommunication work orders.

ALTERNATIVES

Information Technologies could not purchase or use Caleo TEM services.

PRIOR BOARD ACTION

On April 30, 2013, the Board authorized Information Technologies to implement and utilize VeraSmart TEM services and the Chair executed agreement 413-S1311 with a term of five (5) years. (13-0167, item #13)

On October 30, 2018, the Board approved Agreement 3172 for TEM services from April 1, 2018 through March 31, 2020. (18-1605, item #30)

OTHER DEPARTMENT / AGENCY INVOLVEMENT

Procurement & Contracts
County Counsel

CAO RECOMMENDATION / COMMENTS

It is recommended that the Board approve this item.

FINANCIAL IMPACT

Total cost for the term of the two (2) years would be \$88,080. Incremental charges for additional users may apply. Funding for TEM services is included in the FY 2019-20 Information Technologies budget and will be included in future budgets.

CLERK OF THE BOARD FOLLOW UP ACTIONS

N/A

STRATEGIC PLAN COMPONENT

Good Governance

CONTACT

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