



Legislation Text

File #: 22-0114, **Version:** 1

Information Technologies Department recommending the Board approve and authorize the Purchasing Agent to sign AT&T Network Integration Change Order Request Form for Contract 6380 with AT&T Corporation for Calero Call Accounting and Telecom Expense Management Services, extending the term by two years, from March 31, 2022 through March 30, 3024, and continuing the current pricing of \$3,670 per month.

FUNDING: General Fund with partial cost recovery through the A-87 Cost Allocation Plan.

DISCUSSION / BACKGROUND

The Information Technologies (IT) Department implemented VeraSmart Call Accounting Hosted Services in 2013 to manage and optimize telecommunications services and expenses. Calero VeraSmart TEM services are currently utilized by the Information Technologies department to manage telecommunications inventory and to process countywide telecommunications work orders. Chief Administrative Office Central Fiscal staff uses the services to process monthly telecommunications invoices, to distribute telecommunications costs to County departments, and to provide call detail information to County departments.

Since 2018, the County has purchased Calero VeraSmart TEM services through contact 3172 with AT&T, using a piggyback agreement with the County of Merced as the lead agency. This contract is scheduled to terminate March 30, 2022. The County of Merced FOCUS agreement No. 2015156 has been replaced by FOCUS agreement No. 2021246, valid from July 13, 2021 through July 12, 2024. IT intends to continue Calero VeraSmart TEM services for an additional two-year period, from March 31, 2022 through March 30, 3024 using the County of Merced FOCUS agreement No 2021246. AT&T's Network Integration Package, Calero TEM, will continue to receive FOCUS pricing of \$3,670 per month for recurring services billed on a monthly basis. The total cost for the term of the two-year agreement is \$88,080.

ALTERNATIVES

The Board could deny the continued use of the FOCUS agreement for Calero TEM services and the IT Department would need to find another solution to manage countywide telecommunications inventory, work orders, call detail, and billing.

PRIOR BOARD ACTION

20-0320 - 03/17/2020 - Extended services through 03/30/22
18-1605 - 10/30/18 - Approval of AT&T Contract 3172 and FOCUS 2015156
13-0167 - 04/30/13 - Original approval of Calero VeraSmart TEM services

OTHER DEPARTMENT / AGENCY INVOLVEMENT

N/A

CAO RECOMMENDATION / COMMENTS

Approve as recommended.

FINANCIAL IMPACT

Total cost for the two-year term is \$88,080. Appropriations are included in the Fiscal Year 21/22 and 22/23 budget for these services, and will be included in future year budgets as applicable.

CLERK OF THE BOARD FOLLOW UP ACTIONS

N/A

STRATEGIC PLAN COMPONENT

Good Governance

CONTACT

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