

Veterans Services Ex-Officio Report

May 2026

1. EDC Veteran Services Updates:

On the first three Tuesdays in June my office will not be assisting clients. All VSR's (Veteran Service Representatives) will be attending the Summer CACVSO California Association of County Veteran Service Officers) training conference. This conference will strengthen the VSR's knowledge and allow them to continue to grow their network of county VSR that they can tap into for assistance with new or difficult cases that the office comes across. However, as you may or may not know, Tuesdays are one of our two walk-in days each week. If possible, please share this information with any veterans and their family members to help reduce the number of clients who might otherwise come to the office for assistance. Thank you.

2. Monument Honoraria Requests:

I have received 7 applications for brick and/or stone placements. Some of the applications are not complete. So, I have attempted to contact those that submitted the incomplete applications to gather the additional information needed in order for me to approve or deny the request. As of today, I have not received a response. However, I have been able to approve 5 of the requests, and I will be making notifications by close of business tomorrow, 05-15-2026

3. Monthly Contact Report April. 2026:

- 250- Phone calls
- 94- Scheduled appointments
- 89-Walk-in visitors
- Approved Cal-Vet College Fee Waiver applications- 11

4. South Lake Tahoe (SLT) Veterans Services office updates:

- I last reported that the month of April my office would be restarting in-person appointments in SLT. That did not happen due to the weather not cooperating. So, we return to in person appointments next Tuesday 05/19/2026. However, VSR's Sharon Neu,

and Christopher Diggins will be rotating the SLT Office responsibilities with Tisha. On the upcoming Tuesday, Sharon & Chris will meet with Tisha at the SLT office so she can show them where everything is and how the office operates so they don't have to worry about that the first time they are in the office alone.

That concludes my report.