

**Behavioral Health Division Update  
Behavioral Health Commission  
October 2025 Data  
November 19, 2025, Meeting**

**EL DORADO COUNTY BEHAVIORAL HEALTH DIVISION STAFFING**

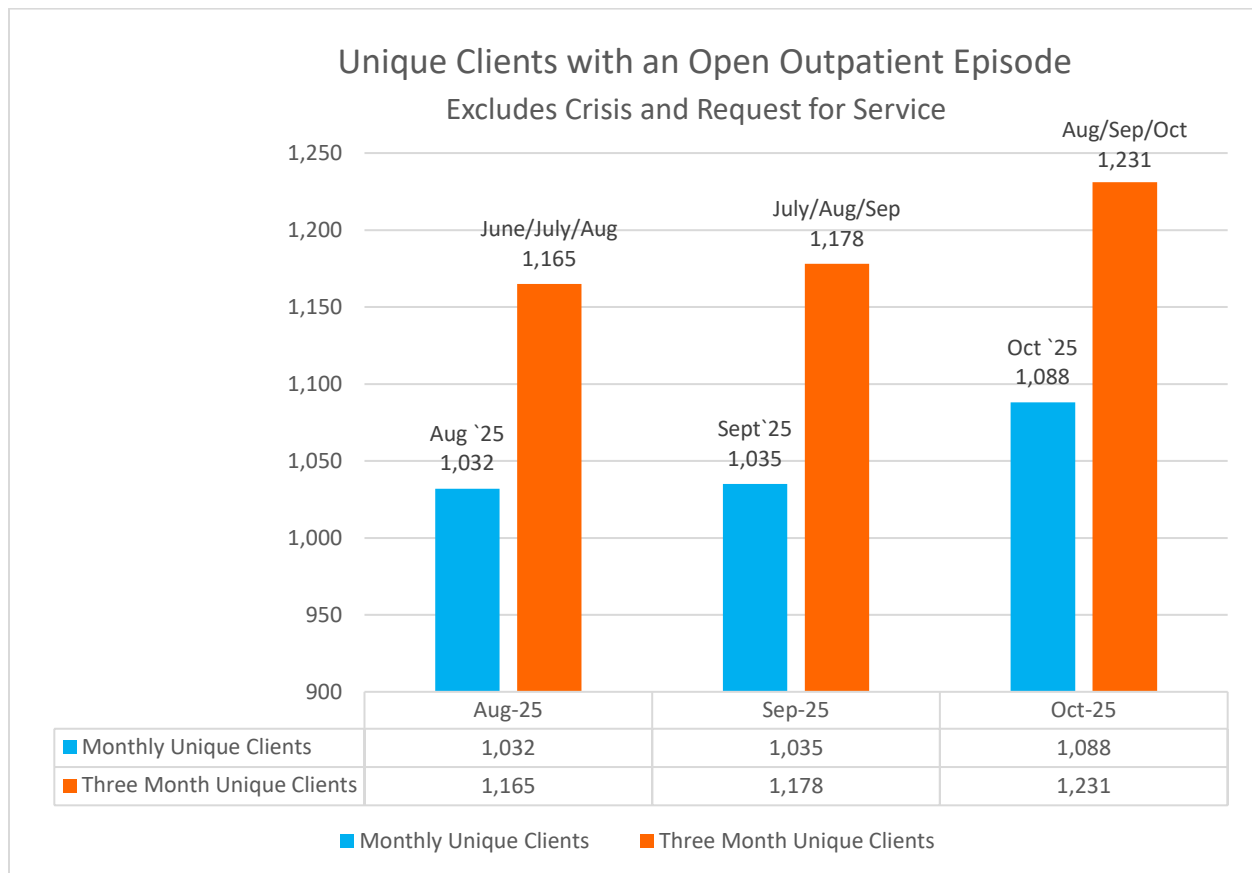
- **New Hires:**
  - Amanda Lee, WS Supervising Mental Health Worker
  - William Morgan, WS Mental Health Workers, Diversion Program
  - Michele Melancon, WS Mental Health Clinician, FSP Program
  - Ryan Taylor, Senior Administrative Analyst, BHSA
- **Promotions:**
  - Deanna Simmons, from WS Sr. Office Assistant to WS Mental Health Worker, Diversion Program
- **Recruitments:**
  - Ongoing
    - WS MH Clinician - Substance Use Disorder Services Division- Quality Assurance
    - WS MH Clinician – Substance Use Disorder Services Division- Access
    - WS MH Clinicians
    - WS Coordinator of Mental Health Programs – Quality Management
    - WS Mental Health Workers (two for Diversion)
    - WS Diversion Clinician
    - WS Supervising Mental Health Worker
    - WS Office Assistant – Substance Use Disorder Services Division
    - WS Advanced Level Substance Use Disorder Services Counselor
    - SLT Advanced Level Substance Use Disorder Services Counselor
    - SLT Mental Health Clinicians
- **Separations:** None
- **Position Changes:**
  - Paul Sousa, from SUDS to WS Mental Health Clinician, Diversion Program

### Filled and Vacant Clinician and Clinical Support Positions (as of 11/3/2025)

| Position Category                 | Allocated | Filled | Filled by Amergis Contracted Staff | Vacant | Vacancy by Position | Division-Wide Vacancy %                                 |
|-----------------------------------|-----------|--------|------------------------------------|--------|---------------------|---------------------------------------------------------|
| Manager of MH                     | 4         | 3      | 0                                  | 1      | 25%                 | 39%<br><br>(43% not including Amergis Contracted Staff) |
| MH Coordinator                    | 8         | 5.8    | 0                                  | 2.2    | 28%                 |                                                         |
| MH Clinician                      | 34.5      | 14.1   | 5                                  | 15.4   | 45%                 |                                                         |
| MH Worker                         | 27.8      | 10.8   | n/a                                | 17     | 39%                 |                                                         |
| Sup. MH Worker                    | 1         | 1      | n/a                                | 0      | 0%                  |                                                         |
| Sr. Office Assistant              | 5         | 4      | n/a                                | 1      | 20%                 |                                                         |
| Medical Office Assistant          | 1         | 1      | n/a                                | 0      | 0%                  |                                                         |
| MH Aide                           | 6.25      | 0.75   | n/a                                | 5.5    | 88%                 |                                                         |
| Psych Tech                        | 3         | 2.8125 | 0                                  | 0.1875 | 6%                  |                                                         |
| SUDS Health Educator              | 11        | 8      | n/a                                | 3      | 27%                 |                                                         |
| Sup. Health Education Coordinator | 2         | 2      | n/a                                | 0      | 0%                  |                                                         |

“Clinical Support” includes all Health Education Coordinators (even if assigned to Prevention activities), Program Assistants, Mental Health Workers, Mental Health Aides, and Psychiatric Technicians.

## THIS MONTH'S SERVICES BY THE NUMBERS...



### ADULT OUTPATIENT SERVICES

- West Slope: 426
- South Lake Tahoe: 223

### CHILDREN'S SERVICES

- Sierra Child & Family Services: 187
- Summitview Child & Family Services: 85
- Stanford Youth Solutions: 95
- New Morning Youth Services: 49

## Access – Request for Service

### Mental Health

#### Requests for Service - Received

| MONTH        | TOTAL #      | ROUTINE      | EXPEDITED  | URGENT   |
|--------------|--------------|--------------|------------|----------|
| 11/2024      | 150          | 143          | 6          | 1        |
| 12/2024      | 105          | 95           | 10         | 0        |
| 01/2025      | 127          | 114          | 13         | 0        |
| 02/2025      | 130          | 122          | 8          | 0        |
| 03/2025      | 172          | 164          | 8          | 0        |
| 04/2025      | 120          | 112          | 7          | 1        |
| 05/2025      | 124          | 113          | 11         | 0        |
| 6/2025       | 98           | 95           | 4          | 0        |
| 7/2025       | 104          | 94           | 10         | 0        |
| 8/2025       | 139          | 125          | 14         | 0        |
| 9/2025       | 128          | 116          | 12         | 0        |
| 10/2025      | 164          | 147          | 14         | 1        |
| <b>Total</b> | <b>1,237</b> | <b>1,086</b> | <b>117</b> | <b>3</b> |

#### Disposition of Request of Service

| MONTH        | OPENED TO EDC BH | REFERRED TO MCP | REFERRED TO COMMUNITY | CANCELLED CONTACT, NO SHOW |
|--------------|------------------|-----------------|-----------------------|----------------------------|
| 11/2024      | 74               | 21              | 22                    | 33                         |
| 12/2024      | 54               | 9               | 5                     | 37                         |
| 1/2025       | 65               | 12              | 15                    | 35                         |
| 2/2025       | 63               | 17              | 8                     | 40                         |
| 3/2025       | 93               | 29              | 13                    | 37                         |
| 4/2025       | 58               | 23              | 10                    | 29                         |
| 5/2025       | 58               | 16              | 7                     | 43                         |
| 6/2025       | 54               | 23              | 2                     | 18                         |
| 7/2025       | 40               | 31              | 12                    | 21                         |
| 8/2025       | 75               | 29              | 3                     | 32                         |
| 9/2025       | 72               | 29              | 3                     | 24                         |
| 10/2025      | 98               | 43              | 2                     | 19                         |
| <b>Total</b> | <b>804</b>       | <b>231</b>      | <b>102</b>            | <b>368</b>                 |

### **Substance Use Disorder Services**

#### Requests for Service – Received

| MONTH        | TOTAL #    | ROUTINE    | EXPEDITED | URGENT    |
|--------------|------------|------------|-----------|-----------|
| 11/2024      | 33         | 31         | 0         | 2         |
| 12/2024      | 30         | 27         | 0         | 3         |
| 1/2025       | 45         | 42         | 0         | 3         |
| 2/2025       | 40         | 40         | 0         | 0         |
| 3/2025       | 31         | 28         | 0         | 3         |
| 4/2025       | 45         | 42         | 0         | 3         |
| 5/2025       | 44         | 40         | 0         | 4         |
| 6/2025       | 34         | 33         | 0         | 1         |
| 7/2025       | 44         | 42         | 0         | 2         |
| 8/2025       | 36         | 36         | 0         | 0         |
| 9/2025       | 48         | 46         | 2         | 2         |
| 10/2025      | 30         | 30         | 0         | 0         |
| <b>Total</b> | <b>470</b> | <b>437</b> | <b>2</b>  | <b>23</b> |

#### Disposition of Request of Service

| MONTH        | ACCESS EPISODE OPENED – LoC PENDING | OPENED TO EDC SUDS | Does Not Meet Medical Necessity | REFERRED TO COMMUNITY | CANCELLED CONTACT, NO SHOW | MOVED OUT OF COUNTY |
|--------------|-------------------------------------|--------------------|---------------------------------|-----------------------|----------------------------|---------------------|
| 11/2024      | 20                                  | 5                  | 1                               | 2                     | 5                          | 0                   |
| 12/2024      | 19                                  | 2                  | 3                               | 2                     | 2                          | 0                   |
| 1/2025       | 23                                  | 13                 | 0                               | 1                     | 8                          | 2                   |
| 2/2025       | 23                                  | 8                  | 1                               | 1                     | 7                          | 0                   |
| 3/2025       | 14                                  | 7                  | 1                               | 3                     | 7                          | 0                   |
| 4/2025       | 25                                  | 11                 | 1                               | 2                     | 6                          | 0                   |
| 5/2025       | 20                                  | 13                 | 3                               | 4                     | 5                          | 0                   |
| 6/2025       | 18                                  | 10                 | 1                               | 0                     | 5                          | 0                   |
| 7/2025       | 34                                  | 14                 | 0                               | 2                     | 4                          | 0                   |
| 8/2025       | 17                                  | 7                  | 2                               | 3                     | 5                          | 0                   |
| 9/2025       | 28                                  | 14                 | 2                               | 1                     | 1                          | 1                   |
| 10/2025      | 20                                  | 6                  | 1                               | 1                     | 2                          | 0                   |
| <b>Total</b> | <b>287</b>                          | <b>118</b>         | <b>16</b>                       | <b>22</b>             | <b>57</b>                  | <b>3</b>            |

## Notice of Adverse Benefit Determination (NOABD) Issued

### Mental Health

| Month        | Delivery System – No Med Criteria | Delivery System – Admin Close | Delivery System - Timely Access | Modification Of Service | Term of Service | Pymt Denial |
|--------------|-----------------------------------|-------------------------------|---------------------------------|-------------------------|-----------------|-------------|
| 11/2024      | 0                                 | 25                            | 0                               | 0                       | 5               | 0           |
| 12/2024      | 0                                 | 23                            | 0                               | 0                       | 8               | 0           |
| 1/2025       | 0                                 | 21                            | 0                               | 1                       | 12              | 2           |
| 2/2025       | 1                                 | 23                            | 0                               | 0                       | 10              | 0           |
| 3/2025       | 1                                 | 25                            | 0                               | 1                       | 14              | 0           |
| 4/2025       | 0                                 | 29                            | 0                               | 3                       | 29              | 0           |
| 5/2025       | 0                                 | 25                            | 0                               | 1                       | 14              | 0           |
| 6/2025       | 0                                 | 25                            | 0                               | 1                       | 14              | 0           |
| 7/2025       | 0                                 | 13                            | 0                               | 1                       | 19              | 0           |
| 8/2025       | 0                                 | 33                            | 0                               | 0                       | 11              | 0           |
| 9/2025       | 0                                 | 16                            | 0                               | 2                       | 8               | 0           |
| 10/2025      | 0                                 | 22                            | 0                               | 0                       | 12              | 0           |
| <b>Total</b> | <b>2</b>                          | <b>280</b>                    | <b>0</b>                        | <b>10</b>               | <b>156</b>      | <b>2</b>    |

### Substance Use Disorder Services

| EDC SUDS NOABD type |                      |                    |                     |               |                        |                       |
|---------------------|----------------------|--------------------|---------------------|---------------|------------------------|-----------------------|
| Month               | Timely Access Notice | Termination Notice | Modification Notice | Denial Notice | Delivery System Notice | Payment Denial Notice |
| 11/2024             | 8                    | 17                 | 0                   | 0             | 1                      | 0                     |
| 12/2024             | 4                    | 23                 | 0                   | 0             | 2                      | 0                     |
| 1/2025              | 11                   | 16                 | 0                   | 0             | 2                      | 0                     |
| 2/2025              | 11                   | 24                 | 0                   | 0             | 2                      | 0                     |
| 3/2025              | 10                   | 26                 | 0                   | 0             | 0                      | 0                     |
| 4/2025              | 11                   | 14                 | 0                   | 0             | 2                      | 0                     |
| 5/2025              | 21                   | 33                 | 0                   | 0             | 3                      | 0                     |
| 6/2025              | 21                   | 32                 | 0                   | 0             | 1                      | 0                     |
| 7/2025              | 14                   | 31                 | 0                   | 1             | 2                      | 0                     |
| 8/2025              | 21                   | 38                 | 0                   | 0             | 2                      | 0                     |
| 9/2025              | 12                   | 33                 | 0                   | 0             | 1                      | 0                     |
| 10/2025             | 18                   | 27                 | 0                   | 0             | 0                      | 0                     |
| <b>Total</b>        | <b>192</b>           | <b>316</b>         | <b>0</b>            | <b>1</b>      | <b>18</b>              | <b>0</b>              |

## Inpatient and Residential Treatment

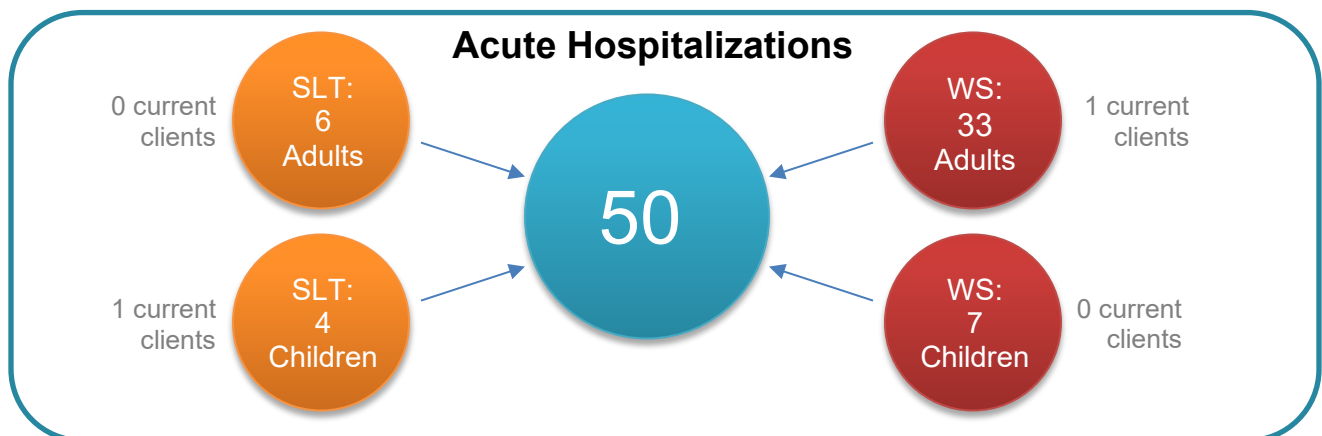
### Mental Health

| Month        | Telecare PHF | Average Length of Stay – PHF | Crisis Res Tx - Adult | Out of County – Adult | Out of County – Youth | Average Length of Stay - OUCH | Residential | Long-Term Care/Skilled Nursing |
|--------------|--------------|------------------------------|-----------------------|-----------------------|-----------------------|-------------------------------|-------------|--------------------------------|
| 11/24        | 20           | 15.62                        |                       | 9                     | 6                     | 5.93                          | 28          | 14                             |
| 12/24        | 23           | 15.75                        |                       | 12                    | 4                     | 6.75                          | 25          | 16                             |
| 1/2025       | 23           | 26.96                        |                       | 13                    | 4                     | 6.31                          | 31          | 19                             |
| 2/2025       | 22           | 15.37                        |                       | 5                     | 5                     | 5.7                           | 31          | 18                             |
| 3/2025       | 29           | 10.77                        |                       | 10                    | 4                     | 10.57                         | 31          | 9                              |
| 4/2025       | 21           | 10.00                        | 2                     | 5                     | 4                     | 6.00                          | 30          | 18                             |
| 5/2025       | 25           | 10.77                        | 4                     | 12                    | 4                     | 7.06                          | 30          | 18                             |
| 6/2025       | 11           | 10.73                        | 6                     | 9                     | 5                     | 7.29                          |             |                                |
| 7/2025       | 13           | 33.76                        | 6                     | 21                    | 4                     | 13.96                         |             |                                |
| 8/2025       | 23           | 13.13                        | 6                     | 12                    | 13                    | 6.76                          | 29          | 15                             |
| 9/2025       | 24           | 19.04                        | 8                     | 11                    | 7                     | 6.44                          | 31          | 15                             |
| 10/2025      | 18           | 16.43                        | 11                    | 26                    | 12                    | 6.05                          | 29          | 13                             |
| <b>Total</b> | <b>252</b>   | <b>21.70</b>                 | <b>35</b>             | <b>158</b>            | <b>63</b>             | <b>10.63</b>                  |             |                                |

### Substance Use Disorder Services

| Month        | Clients in Residential Treatment |
|--------------|----------------------------------|
| 11/2024      | 9                                |
| 12/2024      | 12                               |
| 1/2025       | 14                               |
| 2/2025       | 17                               |
| 3/2025       | 18                               |
| 4/2025       | 20                               |
| 5/2025       | 23                               |
| 6/2025       | 21                               |
| 7/2025       | 24                               |
| 8/2025       | 34                               |
| 9/2025       | 36                               |
| 10/2025      | 28                               |
| <b>Total</b> | <b>256</b>                       |

## Psychiatric Emergency Services (PES) (Crisis Services)



39 Adults were placed in Acute Hospital

- **9 placed at EDC Telecare PHF**
- 15 El Dorado County Medi-cal beneficiaries placed at an Out of County Hospital by EDCBH
- 5 Medicare as primary coverage
- 11 with Private Insurance or Medi-Cal from another California county, placement approved by County of responsibility.

The MHP is contracted with the State to provide Psychiatric Emergency Services to any individual within the boundaries of the County, regardless of insurance or residency status.



## MOBILE CRISIS SERVICES MONTHLY ENCOUNTERS

| MCT NUMBERS          |     |
|----------------------|-----|
| Calls to Crisis Line | 286 |
| Dispatched to MCT    | 36  |
| MCT Transport to ED  | 11  |
| 5150 by MCT          | 10  |

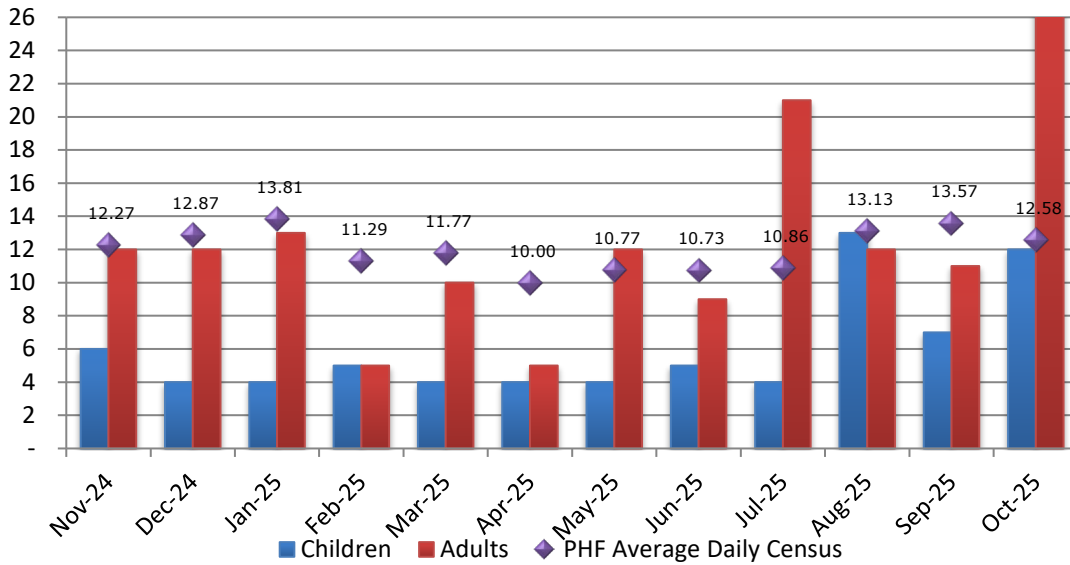
### Psychiatric Health Facility (Moriah Weldy)

- There were **18** Admissions; **9** Admissions were El Dorado County residents and **9** were Out of County residents.
- There were **14** El Dorado County residents discharged; **3** to Home with Support, **4** to Home without support, **2** MHRC/IMD, **1** Board and Care, **1** to ICM T-House, **3** to CRT, **0** to Shelter, **0** to Other/Homeless, and **0** to Emergency Department.
- Upon discharge, **13** El Dorado County residents were insured and **1** El Dorado County residents were pending insurance.
- There were **1** Seclusion Episodes for 1.5 hours, **0** Physical Restraint Episodes for 10 minutes, **0** Patient to Patient Assaults, **4** Patient to Staff Assault, **0** Elopements, **1** Medication Errors (**1** medication errors with no patient involvement), Client Surveys **23**
- There was **0** denial of El Dorado County referrals: N/A.
- Average daily census was **12.58** (range 10-15) with **16.43** average length of stay of days.
- Concurrent Reviews resulting in no medical necessity found. **1**

## Out-of-County Acute Psychiatric Hospitalizations (Medi-Cal Beneficiaries Only) (Moriah Weldy)

### Prior 12 Month Period Out-of-County Hospitalizations

For which the County has a fiscal responsibility.



## Oak Lane Crisis Residential Treatment (CRT) Center Placement (Moriah Weldy/Christy Sonnenburg)

### Prior 12 Month Crisis Residential Treatment Placement (opened for placement 4/2025)



|                                        | Jan-25 | Feb-25 | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 |
|----------------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Step-Down (From PHF/Other Acute Psych) | -      | -      | -      | 2      | 4      | 4      | 4      | 3      | 7      | 11     |
| Step-Up (Prevent hospitalization)      | -      | -      | -      | -      | 2      | 2      | 2      | 3      | 1      | -      |

## WELLNESS CENTER ACTIVITIES

### South Lake Tahoe:

Wellness is open five days a week providing groups and activities to enhance Clients' lives (games, snacks, outings, art, independent living skills, symptom management, skills educational groups, and more).

#### SLT Wellness Center Groups

- Peer Support
- Anger Management
- DBT Distress Tolerance
- Expressive Arts
- Forensic
- Friends & Fitness
- Games & Socialization
- Seasonal Cooking
- Independent Living Skills
- Trauma & Resiliency Training
- Gardening
- Sports
- Nature Hiking
- Field trips

## West Slope:

The WSOP Wellness Center is open four days per week: Monday, Tuesday, Thursday, Friday from 1pm – 4pm. Wellness Center is closed Wednesdays, holidays and weekends. The Wellness Center is a safe, welcoming space to partake in a meal, socialize, participate in a variety of groups, activities, and outings that emphasize independence, self-sufficiency, healthy living, healthy relationships, self-improvement and to share, learn, and to secure support, resources, education, and information in efforts to enhance and transform lives and improve futures.

### WSOP Wellness Center Groups:

- Art
- Co-Occurring / Process Groups
- Conflict Resolution
- Cooking daily
- Current Events
- DBT
- Forensic Check-In (Closed Group)
- Games & Socialization daily
- Gardening
- Healthy Habits
- Menu Planning
- Mindfulness
- Movement
- Movie Mondays
- Music
- Music Improv & Intro to the Dried Mangoes Band
- Outside sports
- Outings
- T-House T-Skills
- Walking
- Writing Circle

There have been several Wellness Center participants who have begun to volunteer regularly and consistently in the Wellness Center in various roles such as thoughtfully engaging participants in activities to encourage socialization, decorating for the seasons and kitchen and overall clean-up activities, stating that they want to “give back” because they have benefitted from attending and have received so much from their participation at the Wellness Center.

## INITIALS & DEFINITIONS

| <b>Initials</b> | <b>Definition</b>                                                |
|-----------------|------------------------------------------------------------------|
| AB              | Assembly Bill                                                    |
| ACEs            | Adverse Childhood Experiences                                    |
| ADL             | Activities of Daily Living                                       |
| ADP             | Alcohol and Drug Programs                                        |
| AMFT            | Associate Marriage and Family Therapist                          |
| AOT             | Assisted Outpatient Treatment                                    |
| APCC            | Associate Professional Clinical Counselor                        |
| APS             | Adult Protective Services                                        |
| ARF             | Adult Residential Facility                                       |
| ARPA            | American Rescue Plan Act of 2021                                 |
| B&C             | Board and Care                                                   |
| BHBH            | Behavioral Health Bridge Housing                                 |
| BHC             | Behavioral Health Court                                          |
| BHD             | Behavioral Health Division (formerly the Mental Health Division) |
| BOMUSD          | Black Oak Mine Unified School District                           |
| BSCC            | Board of State and Community Corrections                         |
| CalAIM          | California Advancing and Innovating Medi-Cal                     |
| CalMHSA         | California Mental Health Services Authority                      |
| CalQIC          | California Quality Improvement Coordinators                      |
| CANS            | Child and Adolescent Needs and Strengths                         |
| CARE Act        | Community Assistance, Recovery and Empowerment Act               |
| CBHDA           | County Behavioral Health Directors Association of California     |
| CBO             | Community Based Organization                                     |
| CBT             | Cognitive Behavior Therapy                                       |
| CCC             | Community Corrections Center or California Conservation Corps    |
| CCMU            | Crisis Care Mobile Unit                                          |
| CCP             | Community Corrections Partnership                                |
| CCR             | Continuum of Care Reform                                         |
| CDCR            | California Department of Corrections and Rehabilitation          |
| CDSS            | California Department of Social Services                         |
| CEU             | Continuing Education Unit                                        |
| CFMG            | California Forensic Medical Group                                |
| CFR             | Code of Federal Regulations                                      |
| CFT             | Children and Family Teams                                        |
| CFTN            | Capital Facilities and Technology Needs                          |
| CHP             | California Highway Patrol                                        |
| CIT             | Crisis Intervention Team                                         |
| CIT             | Crisis Intervention Training                                     |
| CMS             | Centers for Medicare & Medicaid Services                         |
| CPP             | Community Planning Process                                       |
| CPS             | Child Protection Services                                        |

|          |                                                                                                                     |
|----------|---------------------------------------------------------------------------------------------------------------------|
| CPT      | California Psychiatric Transitions                                                                                  |
| CRRSAA   | Coronavirus Response and Relief Supplemental Appropriations Act, 2021                                               |
| CSS      | Community Services and Supports                                                                                     |
| CWS      | Child Welfare Services                                                                                              |
| DBT      | Dialectical Behavior Therapy                                                                                        |
| DHCS     | Department of Health Care Services (California)                                                                     |
| DMC-ODS  | Drug Medi-Cal Organized Delivery System                                                                             |
| DUI      | Driving Under the Influence                                                                                         |
| Dx       | Diagnosis                                                                                                           |
| ED       | Emergency Department                                                                                                |
| EDC      | El Dorado County                                                                                                    |
| EDCMH    | El Dorado County Mental Health                                                                                      |
| EDCOE    | El Dorado County Office of Education                                                                                |
| EDCSO    | El Dorado County Sheriff's Office                                                                                   |
| EDSO     | El Dorado Sheriff's Office                                                                                          |
| EDCVC    | El Dorado Community Vision Coalition                                                                                |
| EH       | Extra Help                                                                                                          |
| EHR      | Electronic Health Record                                                                                            |
| EPSDT    | Early and Periodic Screening, Diagnosis and Treatment                                                               |
| EQRO     | External Quality Review Organization                                                                                |
| ER       | Emergency Room                                                                                                      |
| FAQs     | Frequently Asked Questions                                                                                          |
| FEP      | First Episode Psychosis                                                                                             |
| FFPSA    | Families First Prevention Services Act                                                                              |
| FSP      | Full Service Partnership                                                                                            |
| FTE      | Full-Time Equivalent                                                                                                |
| FURS     | Foster Youth Urgent Response System                                                                                 |
| FY       | Fiscal Year                                                                                                         |
| HHSA     | Health and Human Services Agency                                                                                    |
| HOT      | Homeless Outreach Team                                                                                              |
| Hubs     | Reference to the Innovation Program "Community-Based Engagement and Support Services", also called "Community Hubs" |
| IA       | Intergovernmental Agreement                                                                                         |
| ICC      | Intensive Care Coordination                                                                                         |
| ICM      | Intensive Case Management                                                                                           |
| IHBS     | Intensive Home-Based Services                                                                                       |
| IMD      | Institution for Mental Disease (facility)                                                                           |
| ITWS     | Information Technology Web Services                                                                                 |
| Katie A. | <i>Katie A. vs. Bonta</i> Lawsuit and/or resulting programs/services                                                |
| LCSW     | Licensed Clinical Social Worker                                                                                     |
| LL       | Laura's Law                                                                                                         |
| LoC      | Level of Care                                                                                                       |
| LOCUS    | Level of Care Utilization System                                                                                    |
| LPCC     | Licensed Professional Clinical Counselor                                                                            |
| LPS      | Lanterman Petris Short                                                                                              |

|        |                                                                                                                        |
|--------|------------------------------------------------------------------------------------------------------------------------|
| LT     | Limited Term                                                                                                           |
| LTCC   | Lake Tahoe Community College                                                                                           |
| MAR    | Medication Administration Record                                                                                       |
| MCT    | Mobile Crisis Team                                                                                                     |
| MDT    | Multi-Disciplinary Team                                                                                                |
| M-F    | Monday through Friday                                                                                                  |
| MH     | Mental Health                                                                                                          |
| MHBG   | Mental Health Block Grant                                                                                              |
| MHD    | Mental Health Division                                                                                                 |
| MHRC   | Mental Health Rehabilitation Center (facility)                                                                         |
| MHSA   | Mental Health Services Act                                                                                             |
| MHSOAC | Mental Health Oversight and Accountability Commission                                                                  |
| MHSUDS | Mental Health and Substance Use Disorder Services, a division of the State's Department of Health Care Services (DHCS) |
| MHW    | Mental Health Worker                                                                                                   |
| MIOCR  | Mentally Ill Offender Crime Reduction                                                                                  |
| MOA    | Medical Office Assistant                                                                                               |
| MOU    | Memorandum of Understanding                                                                                            |
| MRT    | Moral Reconation Therapy                                                                                               |
| NACT   | Network Adequacy Certification Tool                                                                                    |
| NM     | New Morning Youth & Family                                                                                             |
| NMD    | Non-Minor Dependent                                                                                                    |
| NOABD  | Notice of Adverse Benefit Determination                                                                                |
| NTE    | Not-to-Exceed                                                                                                          |
| NTP    | Narcotic Treatment Program                                                                                             |
| OAC    | Mental Health Services Oversight and Accountability Commission, also MHSOAC                                            |
| OP     | Outpatient                                                                                                             |
| PA     | Physician Assistant                                                                                                    |
| PATH   | Projects for Assistance in Transition from Homelessness                                                                |
| PCP    | Primary Care Physician                                                                                                 |
| PD     | Police Department                                                                                                      |
| PEI    | Prevention and Early Intervention                                                                                      |
| PERT   | Psychiatric Emergency Response Team                                                                                    |
| PES    | Psychiatric Emergency Services                                                                                         |
| PG     | Public Guardian                                                                                                        |
| PHF    | Psychiatric Health Facility                                                                                            |
| PIP    | Primary Intervention Program or Program Improvement Plan                                                               |
| PL     | Public Law                                                                                                             |
| POC    | Plan of Correction                                                                                                     |
| PPD    | Placerville Police Department                                                                                          |
| PPE    | Personal Protective Equipment                                                                                          |
| PSC-35 | Pediatric Symptom Checklist                                                                                            |
| QA/UR  | Quality Assurance/Utilization Review                                                                                   |
| QI     | Quality Improvement or Qualified Individual                                                                            |
| QI/UR  | Quality Improvement/Utilization Review                                                                                 |

|         |                                                           |
|---------|-----------------------------------------------------------|
| QIC     | Quality Improvement Committee                             |
| RIF     | Reduction in Force                                        |
| RFI     | Request for Information                                   |
| RFP     | Request for Proposal                                      |
| RFQ     | Request for Qualifications                                |
| ROI     | Authorization for Release of Information                  |
| ROC     | Restoration of Competence                                 |
| RV      | Remi Vista                                                |
| SABG    | Substance Abuse Prevention and Treatment Block Grant      |
| SAMHSA  | Substance Abuse and Mental Health Services Administration |
| SB      | Senate Bill                                               |
| SCF     | Sierra Child & Family                                     |
| SLT     | South Lake Tahoe                                          |
| SLTPD   | South Lake Tahoe Police Department                        |
| SMHS    | Specialty Mental Health Services                          |
| SO      | Sheriff's Office                                          |
| STACS   | South Tahoe Alternative Collaborative Services            |
| STHS    | South Tahoe High School                                   |
| STRTP   | Short-Term Residential Therapeutic Program                |
| SUD     | Substance Use Disorders                                   |
| SUDS    | Substance Use Disorder Services                           |
| SV      | Summitview Child & Family                                 |
| SYS     | Stanford Youth Solutions                                  |
| T-House | Transitional Housing                                      |
| TAY     | Transitional Age Youth                                    |
| TBD     | To Be Determined                                          |
| TCH     | Tahoe Coalition for the Homeless                          |
| TFC     | Therapeutic Foster Care                                   |
| TYFS    | Tahoe Youth and Family Services                           |
| Tx      | Treatment                                                 |
| TY      | Tahoe Youth and Family Services                           |
| UR      | Utilization Review                                        |
| VA      | United States Department of Veterans Affairs              |
| WET     | Workforce Education and Training                          |
| WIA     | Workforce Investment Act                                  |
| WOIA    | Workforce Innovations and Opportunities Act               |
| WS      | West Slope                                                |