# Behavioral Health Division Update Behavioral Health Commission September 2025 Data October 15, 2025, Meeting

#### EL DORADO COUNTY BEHAVIORAL HEALTH DIVISION STAFFING

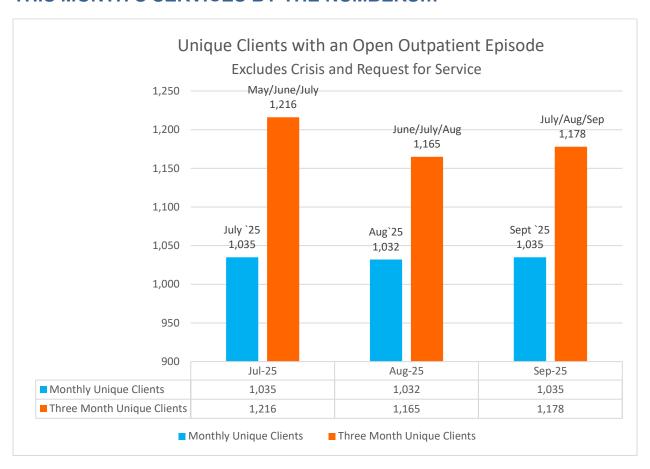
- New Hires:
  - None
- Promotions:
  - None
- Recruitments:
  - Ongoing
    - WS MH Clinician Substance Use Disorder Services Division-Quality Assurance
    - WS MH Clinician Substance Use Disorder Services Division-Access
    - WS MH Clinicians
    - WS Coordinator of Mental Health Programs Quality Management
    - WS Mental Health Workers (two for Diversion)
    - WS Diversion Clinician
    - WS Supervising Mental Health Worker
    - WS Office Assistant Substance Use Disorder Services Division
    - WS Advanced Level Substance Use Disorder Services Counselor
    - SLT Advanced Level Substance Use Disorder Services Counselor
    - SLT Mental Health Clinicians
- Separations:
  - Teri Prather, WS Mental Health Worker
  - o Paul Ostic, WS Mental Health Worker
- Position Changes: None

# Filled and Vacant Clinician and Clinical Support Positions (as of 9/30/2025)

Position Category	Allocated	Filled	Filled by Amergis Contracted Staff	Vacant	Vacancy by Position	Division- Wide Vacancy %
Manager of MH	4	3	0	1	25%	
MH Coordinator	8	7	0	1	12.5%	
MH Clinician	33.5	10.6	5	17.9	52%	
MH Worker	27	16	n/a	11	41%	
Sup. MH Worker	1	0	n/a	1	100%	
Sr. Office Assistant	5	5	n/a	0	0%	40%
Medical Office Assistant	1	1	n/a	0	0%	(45% not including Amergis
MH Aide	6.25	0.75	n/a	5.5	88%	Contracted
Psych Tech	3	2.8125	0	0.1875	6%	Staff)
SUDS Health Educator	11	8	n/a	3	27%	
Sup. Health Education Coordinator	2	2	n/a	0	0%	

<sup>&</sup>quot;Clinical Support" includes all Health Education Coordinators (even if assigned to Prevention activities), Program Assistants, Mental Health Workers, Mental Health Aides, and Psychiatric Technicians.

#### THIS MONTH'S SERVICES BY THE NUMBERS...



#### **ADULT OUTPATIENT SERVICES**

West Slope: 441South Lake Tahoe: 186

#### **CHILDREN'S SERVICES**

Sierra Child & Family Services: 189Summitview Child & Family Services: 90

Stanford Youth Solutions: 95New Morning Youth Services: 44

# **Access – Request for Service**

<u>Mental Health</u> Requests for Service - Received

MONTH	TOTAL #	ROUTINE	EXPEDITED	URGENT
10/2024	174	126	41	7
11/2024	150	143	6	1
12/2024	105	95	10	0
01/2025	127	114	13	0
02/2025	130	122	8	0
03/2025	172	164	8	0
04/2025	120	112	7	1
05/2025	124	113	11	0
6/2025	98	95	4	0
7/2025	104	94	10	0
8/2025	139	125	14	0
9/2025	128	116	12	0
Total	1,247	1,065	117	7

Disposition of Request of Service

Total	781	231	110	374
9/2025	72	29	3	24
8/2025	75	29	3	32
7/2025	40	31	12	21
6/2025	54	23	2	18
5/2025	58	16	7	43
4/2025	58	23	10	29
3/2025	93	29	13	37
2/2025	63	17	8	40
1/2025	65	12	15	35
12/2024	54	9	5	37
11/2024	74	21	22	33
10/2024	75	19	19	59
	TO EDC BH	TO MCP	COMMUNITY	CONTACT, NO SHOW
MONTH	OPENED	REFERRED	REFERRED TO	CANCELLED

# <u>Substance Use Disorder Services</u> Requests for Service – Received

MONTH	TOTAL #	ROUTINE	EXPEDITED	URGENT
10/2024	31	28	0	3
11/2024	33	31	0	2
12/2024	30	27	0	3
1/2025	45	42	0	3
2/2025	40	40	0	0
3/2025	31	28	0	3
4/2025	45	42	0	3
5/2025	44	40	0	4
6/2025	34	33	0	1
7/2025	44	42	0	2
8/2025	36	36	0	0
9/2025	48	46	2	2
Total	471	435	0	26

Disposition of Request of Service

MONTH	ACCESS EPISODE OPENED – LoC PENDING	OPENED TO EDC SUDS	Does Not Meet Medical Necessity	REFERRED TO COMMUNITY	CANCELLED CONTACT, NO SHOW	MOVED OUT OF COUNTY
10/2024	18	7	0	2	5	0
11/2024	20	5	1	2	5	0
12/2024	19	2	3	2	2	0
1/2025	23	13	0	1	8	2
2/2025	23	8	1	1	7	0
3/2025	14	7	1	3	7	0
4/2025	25	11	1	2	6	0
5/2025	20	13	3	4	5	0
6/2025	18	10	1	0	5	0
7/2025	34	14	0	2	4	0
8/2025	17	7	2	3	5	0
9/2025	28	14	2	1	1	1
Total	285	119	15	23	60	3

# Notice of Adverse Benefit Determination (NOABD) Issued

**Mental Health** 

Month	Delivery System – No Med Criteria	Delivery System – Admin Close	Delivery System - Timely Access	Modification Of Service	Term of Service	Pymt Denial
10/2024	0	30	0	0	23	0
11/2024	0	25	0	0	5	0
12/2024	0	23	0	0	8	0
1/2025	0	21	0	1	12	2
2/2025	1	23	0	0	10	0
3/2025	1	25	0	1	14	0
4/2025	0	29	0	3	29	0
5/2025	0	25	0	1	14	0
6/2025	0	25	0	1	14	0
7/2025	0	13	0	1	19	0
8/2025	0	33	0	0	11	0
9/2025	0	16	0	2	8	0
Total	1	258	0	10	144	2

**Substance Use Disorder Services** 

EDC SUDS NOABD type										
Month	Timely Access Notice	Termination Notice	Modification Notice	Denial Notice	Delivery System Notice	Payment Denial Notice				
10/2024	16	33	0	0	1	0				
11/2024	8	17	0	0	1	0				
12/2024	4	23	0	0	2	0				
1/2025	11	16	0	0	2	0				
2/2025	11	24	0	0	2	0				
3/2025	10	26	0	0	0	0				
4/2025	11	14	0	0	2	0				
5/2025	21	33	0	0	3	0				
6/2025	21	32	0	0	1	0				
7/2025	14	31	0	1	2	0				
8/2025	21	38	0	0	2	0				
9/2025	12	33	0	0	1	0				
Total	190	322	0	1	19	0				

# **Inpatient and Residential Treatment**

#### **Mental Health**

Month	Telecare PHF	Average Length of Stay – PHF	Crisis Res Tx - Adult	Out of County – Adult	Out of County – Youth	Average Length of Stay - OOCH	Residential	Long-Term Care/Skilled Nursing
10/24	25	15.08		7	8	5.73	28	15
11/24	20	15.62		9	6	5.93	28	14
12/24	23	15.75		12	4	6.75	25	16
1/2025	23	26.96		13	4	6.31	31	19
2/2025	22	15.37		5	5	5.7	31	18
3/2025	29	10.77		10	4	10.57	31	9
4/2025	21	10.00	2	5	4	6.00	30	18
5/2025	25	10.77	4	12	4	7.06	30	18
6/2025	11	10.73	6	9	5	7.29		
7/2025	13	33.76	6	21	4	13.96		
8/2025	23	13.13	6	12	13	6.76	29	15
9/2025	24	19.04	8	11	7	6.44	31	15
10/24	25	15.08		7	8	5.73	28	15
Total	259	20.33	24	137	59	10.33		•

**Substance Use Disorder Services** 

Month	Clients in Residential
	Treatment
10/2024	11
11/2024	9
12/2024	12
1/2025	14
2/2025	17
3/2025	18
4/2025	20
5/2025	23
6/2025	21
7/2025	24
8/2025	34
9/2025	36
Total	239

#### MOBILE CRISIS SERVICES MONTHLY ENCOUNTERS

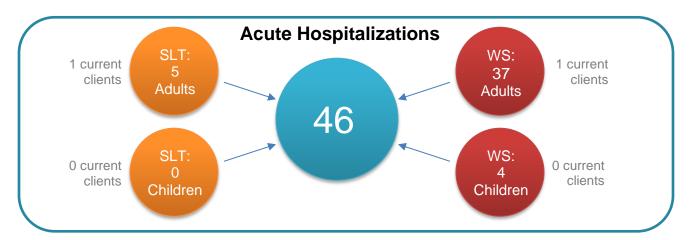
MCT NUMBERS						
Calls to Crisis Line	299					
Dispatched to MCT	84					
MCT Transport to ED	14					
5150 by MCT	15					

#### **Psychiatric Health Facility (Moriah Weldy)**

- There were 24 Admissions; 17 Admissions were El Dorado County residents and 7 were Out of County residents.
- There were **18** El Dorado County residents discharged; **10** to Home with Support, **0** to Home without support, **1** MHRC/IMD, **2** Board and Care, **0** to ICM T-House, **2** to CRT, **1** to Shelter, **2** to Other/Homeless, and **0** to Emergency Department.
- Upon discharge, **16** El Dorado County residents were insured and 2 El Dorado County residents were pending insurance.
- There were 1 Seclusion Episodes for 2 hours, 1 Physical Restraint Episodes for 10 minutes, 0 Patient to Patient Assaults, 1 Patient to Staff Assault, 0 Elopements, 0 Medication Errors (0 medication errors with no patient involvement), Client Surveys 24
- There was 1 denial of El Dorado County referrals: Denial of 1 minor, under 18 y/o.
- Average daily census was 13.57 (range 10-16) with 19.04 average length of stay of days.
- Concurrent Reviews resulting in no medical necessity found.

### **Psychiatric Emergency Services (PES) (Crisis Services)**



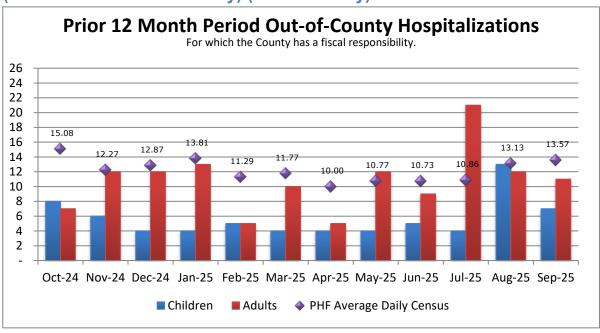


#### 42 Adults were placed in Acute Hospital

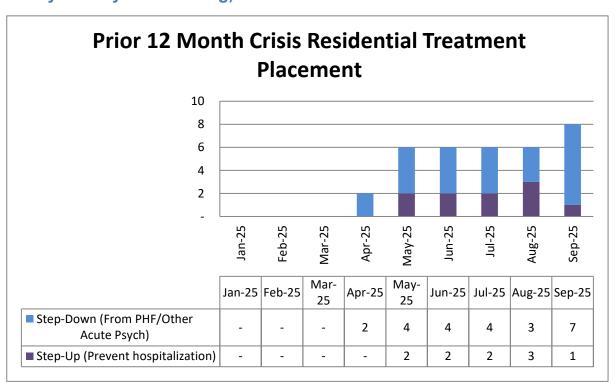
- 14 placed at EDC Telecare PHF
- 3 El Dorado County Medi-cal beneficiaries placed at an Out of County Hospital by EDCBH
- 8 Medicare as primary coverage
- 15 with Private Insurance or Medi-Cal from another California county, placement approved by County of responsibility.

The MHP is contracted with the State to provide Psychiatric Emergency Services to any individual within the boundaries of the County, regardless of insurance or residency status.





Oak Lane Crisis Residential Treatment (CRT) Center Placement (Moriah Weldy/Christy Sonnenburg)



# **PATIENTS' RIGHT ADVOCACY**

# PHF Hearings (Debra McCartney)

Hearing Type	Upheld				Discharged before Hearing			Writs Held				
	7/25	8/25	9/25	7/25	8/25	9/25	7/25	8/25	9/25	7/25	8/25	9/25
5150 (AB 2275)	1	3	1	0	0	0	0	1	0	0	0	0
5250	4	8	12	0	1	1	0	1	2	0	0	0
5270	4	0	1	0	0	0	0	0	0	0	0	0
Total	9	11	14	0	1	1	0	2	2	0	0	0

## **Grievances/Appeals (Debra McCartney)**

Month Filed	Month Completed	Type of Grievant	Status	Timely Resolution 30 days	Location	Topic
July		1	NONE			
August	August	August Member/Client		Yes	SLT - Outpatient	Access to Care
August	August	Previous Member/Client	Resolved	Yes	WS - Outpatient	Suspected Fraud
August	August	Member/Client	Resolved	Yes	WS - Outpatient	Quality of Care
August	August	Member/Client	Resolved	Yes	WS - Outpatient	Customer Care
September	September	Member/Client	Resolved	Yes	WS - Outpatient	Case Management

# **WELLNESS CENTER ACTIVITIES**

#### **South Lake Tahoe:**

Wellness is open five days a week providing groups and activities to enhance Clients' lives (games, snacks, outings, art, independent living skills, symptom management, skills educational groups, and more).

#### **SLT Wellness Center Groups**

- Peer Support
- Anger Management
- DBT Distress Tolerance
- Expressive Arts
- Forensic
- Friends & Fitness
- Games & Socialization
- Seasonal Cooking
- Independent Living Skills
- Trauma & Resiliency Training
- Gardening
- Sports
- Nature Hiking
- Field trips

### West Slope:

The WSOP Wellness Center is open four days per week: Monday, Tuesday, Thursday, Friday from 1pm – 4pm. Wellness Center is closed Wednesdays, holidays and weekends. The Wellness Center is a safe, welcoming space to partake in a meal, socialize, participate in a variety of groups, activities, and outings that emphasize independence, self-sufficiency, healthy living, healthy relationships, self-improvement and to share, learn, and to secure support, resources, education, and information in efforts to enhance and transform lives and improve futures.

#### WSOP Wellness Center Groups:

- Art
- Co-Occurring / Process Groups
- Conflict Resolution
- Cooking daily
- Current Events
- DBT
- Forensic Check-In (Closed Group)
- Games & Socialization daily
- Gardening
- Healthy Habits
- Menu Planning
- Mindfulness
- Movement
- Movie Mondays
- Music
- Music Improv & Intro to the Dried Mangoes Band
- Outside sports
- Outings
- T-House T-Skills
- Walking
- Writing Circle

There have been several Wellness Center participants who have begun to volunteer regularly and consistently in the Wellness Center in various roles such as thoughtfully engaging participants in activities to encourage socialization, decorating for the seasons and kitchen and overall clean-up activities, stating that they want to "give back" because they have benefitted from attending and have received so much from their participation at the Wellness Center.

#### **INITIALS & DEFINITIONS**

Initials Definition
AB Assembly Bill

ACEs Adverse Childhood Experiences

ADL Activities of Daily Living
ADP Alcohol and Drug Programs

AMFT Associate Marriage and Family Therapist

AOT Assisted Outpatient Treatment

APCC Associate Professional Clinical Counselor

APS Adult Protective Services
ARF Adult Residential Facility

ARPA American Rescue Plan Act of 2021

B&C Board and Care

BHBH Behavioral Health Bridge Housing

BHC Behavioral Health Court

BHD Behavioral Health Division (formerly the Mental Health Division)

BOMUSD
Black Oak Mine Unified School District
BSCC
Board of State and Community Corrections
CalAIM
California Advancing and Innovating Medi-Cal
CalMHSA
California Mental Health Services Authority
CalQIC
California Quality Improvement Coordinators
CANS
Child and Adolescent Needs and Strengths

CARE Act Community Assistance, Recovery and Empowerment Act
CBHDA County Behavioral Health Directors Association of California

CBO Community Based Organization
CBT Cognitive Behavior Therapy

CCC Community Corrections Center or California Conservation Corps

CCMU Crisis Care Mobile Unit

CCP Community Corrections Partnership

CCR Continuum of Care Reform

CDCR California Department of Corrections and Rehabilitation

CDSS California Department of Social Services

CEU Continuing Education Unit

CFMG California Forensic Medical Group
CFR Code of Federal Regulations
CFT Children and Family Teams

CFTN Capital Facilities and Technology Needs

CHP California Highway Patrol
CIT Crisis Intervention Team
CIT Crisis Intervention Training

CMS Centers for Medicare & Medicaid Services

CPP Community Planning Process
CPS Child Protection Services

CPT California Psychiatric Transitions

CRRSAA Coronavirus Response and Relief Supplemental Appropriations

Act, 2021

CSS Community Services and Supports

CWS Child Welfare Services
DBT Dialectical Behavior Therapy

DHCS Department of Health Care Services (California)
DMC-ODS Drug Medi-Cal Organized Delivery System

DUI Driving Under the Influence

Dx Diagnosis

ED Emergency Department

EDC El Dorado County

EDCMH EI Dorado County Mental Health
EDCOE EI Dorado County Office of Education
EDCSO EI Dorado County Sheriff's Office

EDSO El Dorado Sheriff's Office

EDCVC El Dorado Community Vision Coalition

EH Extra Help

EHR Electronic Health Record

EPSDT Early and Periodic Screening, Diagnosis and Treatment

EQRO External Quality Review Organization

ER Emergency Room

FAQs Frequently Asked Questions FEP First Episode Psychosis

FFPSA Families First Prevention Services Act

FSP Full Service Partnership FTE Full-Time Equivalent

FURS Foster Youth Urgent Response System

FY Fiscal Year

HHSA Health and Human Services Agency

HOT Homeless Outreach Team

Hubs Reference to the Innovation Program "Community-Based

Engagement and Support Services", also called "Community Hubs"

IA Intergovernmental Agreement
ICC Intensive Care Coordination
ICM Intensive Case Management
IHBS Intensive Home-Based Services
IMD Institution for Mental Disease (facility)
ITWS Information Technology Web Services

Katie A. Katie A. vs. Bonta Lawsuit and/or resulting programs/services

LCSW Licensed Clinical Social Worker

LL Laura's Law LoC Level of Care

LOCUS Level of Care Utilization System

LPCC Licensed Professional Clinical Counselor

LPS Lanterman Petris Short

LT Limited Term

LTCC Lake Tahoe Community College MAR Medication Administration Record

MCT Mobile Crisis Team
MDT Multi-Disciplinary Team
M-F Monday through Friday

MH Mental Health

MHBG Mental Health Block Grant MHD Mental Health Division

MHRC Mental Health Rehabilitation Center (facility)

MHSA Mental Health Services Act

MHSOAC Mental Health Oversight and Accountability Commission

MHSUDS Mental Health and Substance Use Disorder Services, a division of

the State's Department of Health Care Services (DHCS)

MHW Mental Health Worker

MIOCR Mentally III Offender Crime Reduction

MOA Medical Office Assistant

MOU Memorandum of Understanding MRT Moral Reconation Therapy

NACT Network Adequacy Certification Tool

NM New Morning Youth & Family

NMD Non-Minor Dependent

NOABD Notice of Adverse Benefit Determination

NTE Not-to-Exceed

NTP Narcotic Treatment Program

OAC Mental Health Services Oversight and Accountability Commission, also

**MHSOAC** 

OP Outpatient

PA Physician Assistant

PATH Projects for Assistance in Transition from Homelessness

PCP Primary Care Physician PD Police Department

PEI Prevention and Early Intervention

PERT Psychiatric Emergency Response Team

PES Psychiatric Emergency Services

PG Public Guardian

PHF Psychiatric Health Facility

PIP Primary Intervention Program or Program Improvement Plan

PL Public Law

POC Plan of Correction

PPD Placerville Police Department
PPE Personal Protective Equipment
PSC-35 Pediatric Symptom Checklist

QA/UR Quality Assurance/Utilization Review

QI Quality Improvement or Qualified Individual QI/UR Quality Improvement/Utilization Review

QIC Quality Improvement Committee

RIF Reduction in Force
RFI Request for Information
RFP Request for Proposal
RFQ Request for Qualifications

ROI Authorization for Release of Information

ROC Restoration of Competence

RV Remi Vista

SABG Substance Abuse Prevention and Treatment Block Grant SAMHSA Substance Abuse and Mental Health Services Administration

SB Senate Bill

SCF Sierra Child & Family SLT South Lake Tahoe

SLTPD South Lake Tahoe Police Department SMHS Specialty Mental Health Services

SO Sheriff's Office

STACS South Tahoe Alternative Collaborative Services

STHS South Tahoe High School

STRTP Short-Term Residential Therapeutic Program

SUD Substance Use Disorders

SUDS Substance Use Disorder Services

SV Summitview Child & Family
SYS Stanford Youth Solutions
T-House Transitional Housing
TAY Transitional Age Youth
TBD To Be Determined

TCH Tahoe Coalition for the Homeless

TFC Therapeutic Foster Care

TYFS Tahoe Youth and Family Services

Tx Treatment

TY Tahoe Youth and Family Services

UR Utilization Review

VA United States Department of Veterans Affairs

WET Workforce Education and Training

WIA Workforce Investment Act

WOIA Workforce Innovations and Opportunities Act

WS West Slope